Provider Recoupments

Updated Tip Sheet 03/2016

Provider claims are established due to an overpayment and are entered in the Claim Management System (CMS). KICCS interfaces with CMS to allow providers to submit a portion of their child care payment towards their claim amount. Providers designate the amount to apply towards a claim via the DCC-97 Supplement A – Voluntary Payment Reduction. This may be submitted hard-copy or electronically through the Provider Portal. Recoupments are deducted from the provider's monthly subsidy payment and are reflected on the DCC-97 Remittance.

DCC-97 Supplement A - Voluntary Payment Reduction

CMS sends information to KICCS on the 25th of each month for active provider claims. This information becomes available to fiscal workers and providers after the Open Payment Period process on the last day of the month.

Providers who receive paper PBFs will be sent the DCC-97 Supplement A – Voluntary Payment Reduction as part of the monthly PBF batch reports. Providers with multiple claims will receive an individual letter per claim number. Example:

- Provider has 3 separate claims
- CMS sends 3 claim #'s to KICCS
- 3 DCC-97 Supplement A's will generate with the provider's batch PBF

Providers who wish to submit a recoup complete the DCC-97(s) with the amount they would like deducted and return the form to fiscal staff to enter into KICCS.

DCC-97 Supplement A	COMMONWEALTH OF KENTUCKY R
(11/09)	Cabinet for Health and Family Services
922KAR2:020	Department for Community Based Services
	Division of Child Care
	Voluntary Payment Reductions
CP CASES ONLY	CASE NAME: CLAIM NUMBER: DATE:
Provider Name Address Line 1 Address Line 2 City, State Zip	
As you are presently receiving monthly payme by 10% or higher to be applied toward the outs	ts from the Division of Child Care you may choose to have your payment reduced tanding balance.
If you would like to have your monthly paymen Provider Billing Form.	reduced please complete the item below, sign, date and attach this form to the
I understand that I received payments throu	gh the Child Care Assistance Program that I was not entitled to receive. To
make restitution on the overpayment, I am	equesting that \$ be withheld for the month of January 2016
	^
Signature	Date
	I
Business Name	
Address	

Provider Portal users will receive an electronic version of the DCC-97 Supplement A – Voluntary Payment Reduction. The Recoupment Notice link displays in the Provider Information panel on the View/Process PBF screen and recoups can be submitted online.

		Process P	BFs		
Provider Info	ormation				
	Provider Name: CAN Test Cis	sell		CLR: C54	969
	Address: 1 Main St			Type: CER	TIFIED
	Louisville, KY	40000			
				Recoupment N	
PBFs to be p	rocessed				
		PBEs to be processed	d OSearch		
PBF Results					
Select	Child Name	Payment Period	PBF Status	Locked	PBF Status Date
	Ciss-5.7-12, Carl	Mar 2015	NewPBF	No	4/22/2015

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KICCS Main

Fiscal workers enter recoupments based upon receipt of one or more DCC-97 Supplement A - Voluntary Payment Reduction letters. Recoupments submitted from the Provider Portal can be viewed and are available for edits until payment is processed. A history of recoupments may also be reviewed.

- 1. Click EAV/Payment in the left navigation menu to expand the submenu
- 2. Click Recoupment
- 3. Search for the provider

	Provider Search		
EAV/Payment	CLR #:	SSN:	
Print EAV/ Remit.	Provider Type: Select One	✓ FEIN:	
	Last Name:	First Name:	
Process EAV/ PPA	Middle Name/Initial:	Business Name:	
Recoupment		Search Clear Cancel	

- 4. Click on the Provider's name in the Search Results
 - No Information Found displays if no claims exist in KICCS
 - Past and current claims display in a grid
 - Claims will be listed by Year, Month, and Claim Number
 - Separate rows display for each claim#

NOTE: Claims entered in CMS after the data is sent to KICCS will not be available

Provider Search Results						
Provider	CLR	COUNTY				
<u>Cissell - Coo 1</u>	L370056	JEFFERSON				
No Information Found						

Year	Month	Claim Number	Recoupment Amount	Amount Recouped	Last Updated User
2016	January	1000001667			
2015	November	1000001530	298.99	246.00	SysPaymentRun
2015	October	100000500	55.12	55.12	SysPaymentRun

Claim numbers for previous months will be disabled

- 5. Click on the link for the Claim Number listed on the DCC-97 Supplement A to view the Recoupment Details
- 6. Enter a Recoupment Amount that is equal to or less than the Claim Balance and click Save
 - Recoupment Amount displays in the grid and the Last Updated User column updates with the fiscal worker's name

Recoupment Details	*
Year: 2016	Recoupment Month: January
Claim Number: 1000001667	Recoupment Amount:
Claim Balance: \$ 300.00	
Save Clear Cancel	

Year	Month	Claim Number	Recoupment Amount	Amount Recouped	Last Updated User
2016	January	<u>1000001518</u>	300.00		fiscal.worker
2016	January	<u>1000001530</u>	250.00		fiscal.worker

- 7. Repeat for any additional claims
 - Recoupment Amounts may be submitted for all, some, or none of the claims
 - Claim Number links for the current month remain enabled and the Recoupment Amount is editable
 - Once the payment process has recouped funds for one claim#, all claim# links will be disabled

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Fiscal workers can also edit Recoupment Amounts submitted via the Provider Portal and/or add additional amounts in KICCS Main prior to the payment run.

1. Click on the Claim Number link

Year	Month	Claim Number	Recoupment Amount	Amount Recouped	Last Updated User
2016	January	<u>1000001518</u>	300.00		fiscal.worker
2016	January	<u>1000001530</u>	299.99		portal.user 🗲 🗕
2016	January	<u>1000001547</u>			

- 2. Edit/Enter the Recoupment Amount and click Save
 - Amount must be equal to or less than the Claim Balance
 - Recoupment Amount displays in the grid and the Last Updated User column updates with the fiscal worker's name

Recoup	ment Details				*
	\rightarrow	Year: 2016 Claim Number: 1000001530 • Claim Balance: \$ 300.00		Recoupment Month: Januar Recoupment Amount: 299.99	y _←
			Save Clear Cancel		
Year	Month	Claim Number	Recoupment Amount	Amount Recouped	Last Updated User
2016	January	<u>1000001518</u>	300.00		fiscal.worker
2016	January	1000001530	250.00 <		fiscal.worker < 🗕

Provider Portal

Provider Portal users may submit a recoupment online by completing the electronic version of the DCC-97 Supplement A - Voluntary Payment Reduction.

- 1. Select the Provider Name with a claim on the Home screen
- 2. Click View/Process PBFs in the left navigation menu

Assigned Providers				<u>Home</u>
Provider Name	CLR	Address	<u>Туре</u>	View/Process
Cissell - 5.0 - Public	L369522	123 Main St New Street 2 Louisville, Ky 10000-2222	Licensed Type I	PBFs
<u>Cissell - Update</u>	L369528	1 Chg Address Chg Chg, Ky 10000	Licensed Type I	Print PBFs

- 3. Click the Recoupment Notice link in the Provider Information panel
 - Claims for the current month display in a grid
 - Claims will be listed by Year, Month, and Claim Number
 - Separate rows display for each claim#

Provider 1	Information					
	Provider Name: Cissell - Update				CLR: L36952	8
		Address: 1 Chg Addres	ss Chg		Type: LICENS	ED
		Chg, KY 1000	00			
					Recoupment Noti	<u>ce</u> —
PBFs to b	processed					
Recoupm	ent Notice					
Recoupmo	ent Notice Month	Claim Number	Recoupment Amount	An	nount Recouped	Last Updated User
Recoupme Year 2016	Month	Claim Number	Recoupment Amount	An	nount Recouped	Last Updated User
Recoupmo Year 2016 2016	Month March March	Claim Number <u> C54969 01CP</u> C54969 02CP	Recoupment Amount	An	nount Recouped	Last Updated User
Recoupme Year 2016 2016 2016	Month March March March March	Claim Number <u>C54969 01CP</u> <u>C54969 02CP</u> <u>C54969 03CP</u>	Recoupment Amount	An	nount Recouped	Last Updated User
Recoupmo Year 2016 2016 2016 2016	Month March March March March March	Claim Number C54969 01CP C54969 02CP C54969 03CP C54969 04CP	Recoupment Amount	An	nount Recouped	Last Updated User

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- 4. Click on a Claim Number link to view the DCC-97 Supplement A
- 5. Enter a Recoupment Amount that is equal to or less than the Claim Balance
- 6. Re-enter the Recoupment Amount
- 7. Select the checkbox to indicate an electronic signature
 - The Send button will be disabled until this checkbox is selected
- 8. Click Send
 - Recoupment Amount displays in the grid and the Last Updated User column updates with the provider's KOG user name
 - The corresponding Claim Number link is disabled after clicking Send and the amount cannot be edited

	Recoupment	
	Voluntary Payment Reduction	
	Case Name: Business Name	Claim Number: C54969 01CP
	Date: 3/23/2016	Claim Balance:\$ 100.00
	As you are presently receiving monthly payments from the Division of Child Care you may If you would like to have your monthly payment reduced please complete the item below.	y choose to have your payment reduced by 10% or higher to be applied toward the outstanding balance.
	Recoupment Year: 2016	Recoupment Month: March
	Recoupment Amount: \$ 10.00	Re-Enter Recoupment Amount: \$ 10.00
≯	✓ I certify that all entries have been made by me or reviewed by me for accuracy and Based Services or its designee to make any necessary contact to verify my statement	are complete and true to the best of my knowledge. I give my consent to the Department for Community its or gain additional information.
	Send	Clear Cancel

Recoup	ment Notice	Contraction of the local distance of the loc			
Year	Month	Claim Number	Recoupment Amount	Amount Recouped	Last Updated User
2016	March	C54969 01CP			
2016	March	C54969 02CP	5.00		portal.user
2016	March	C54969 03CP			
2016	March	C54969 04CP	199.99		portal.user

NOTE: Fiscal workers can edit sent Recoupment Amounts or add additional amounts in KICCS Main prior to the payment run

- 9. Repeat for any additional claims
 - Recoupment Amounts may be submitted for all, some, or none of the claims
 - Once the payment process has recouped funds for one claim#, all claim# links will be disabled

Payment Process

The payment process will deduct the entered Recoupment Amount(s) from the provider's total payment. If the Recoupment Amount(s) exceeds the payment amount, the entire provider payment will be absorbed except for \$1. The Recoupment Amount will be adjusted to the difference between the two amounts. The actual amount deducted displays in the Amount Recouped field in KICCS Main and the Provider Portal.

Example:

- A recoupment amount of 100.00 is entered
- A submitted PBF results in a total payment of 90.00
- The entire provider payment is applied towards the claim except for \$1
- The recoupment is adjusted to 89.00

Year	Month	Claim Number	Recoupment Amount	Amount Recouped	Last Updated User
2016	March	R76463 01CP	100.00	89.00 🔶	SysPaymentRun

The payment process will continue to attempt to collect the remaining Recoupment Amount(s) throughout the current expenditure month. The Amount Recouped field will update to reflect the updated total. Any remaining balance at the end of the month will not carry over to the next month. A new file will be received from CMS and new recoupment amount(s) may be entered after the Open Payment Period process at the end of the month.

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DCC-97 and DCC-97B Remittance Report

The DCC-97 Remittance displays the total payable amount, the amount recouped, and the total net payment along with the payment details per child.

PAYMENT DETAILS							
Payment Period	Pay Date	Care	<u>Days</u>	Rate	<u>Co pay</u>	Rate Type	Amount
03/01-03/31/2015	04/27/2015	PS-2	22 FD	\$19.00	\$0.00	State Max	\$418.00
01/01-01/31/2015	04/27/2015	PS-2	20 FD	\$19.00	\$0.00	State Max	\$380.00
03/01-03/31/2015	04/27/2015	PS-2	22 FD	\$19.00	\$0.00	State Max	\$418.00
03/01-03/31/2015	04/27/2015	TD-1	5 PD	\$17.00	\$0.00	State Max	\$85.00
Total Amount Payable				\$1,301.00			
Amount Recouped				-\$1,255.00			
Total Net Payment				\$46.00			

The DCC-97B is included if an amount is recouped. This section details the amounts recouped per Claim Number.

DCC-97B (R. 04/15)	COMMONWEALTH OF KENTUCKY Cabinet for Health and Family Services Department for Community Based Services Division of Child Care			
	Rec	oupment Claims		
	Claim Number	Amount Recouped		
	CP C54969 1	700.00		
	CP C54969 2	525.00		
	CP C54969_3	30.00		

NOTE: If a Remittance is printed for a time period prior to Release 5.29, and that Remittance includes a recoupment, the DCC-97B will be included. The claim numbers will not display.

Weekly File to CMS

KICCS will send a file to CMS every Friday after payment run that includes the amounts recouped per claim number during that week. CMS is responsible for updating the claim balance.