Uploading/Viewing Supporting Documents for Plan of Correction

Beginning August 8, 2019 child-care providers will have the ability to upload/view documents when submitting a plan of correction on the Provider Portal. Document types that are accepted are Word documents (doc, docx), Adobe documents (pdf), EXCEL spreadsheets (xls, xlsx), and images (tiff, jpeg).

Before clicking the "Submit Plan of Correction" button on the "Inspection Report" section, documents may be uploaded to support the plan of correction.

To upload a document:

Click the "Upload" button. This will display the "Document Upload" section.



Internet Explorer: Click the "Browse" button in the "Document Upload" section

Chrome: Click the "Choose File" button in the "Document Upload" section

Locate the document on your machine that is to be uploaded. Once the document is selected, click the "Upload File" button.



A message will be displayed at the top of the "Plan of Corrections" screen when the document has been successfully uploaded.



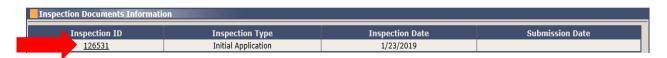
To view an uploaded document:

Click on the "Documents" link under the "Inspections" tab on the left menu bar.

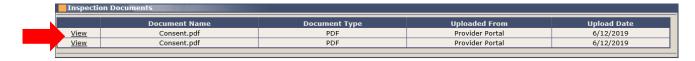


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Click on the "Inspection ID" in the "Inspection Documents Information" section.



Click on the "View" link beside the desired document in the "Inspection Documents" section.



A document that has been uploaded for a plan of correction can be viewed before and after the plan of correction is submitted.