

Ashley Taylor named Superhero – July 2022 Vision

Congratulations to our latest DCBS Superhero, Ashley Taylor, a Family Services Office Supervisor in our Division of Service Regions Central Intake office.

Ashley is based in the Eastern Mountain Service Region. She has worked for the Cabinet for Health and Family Services since 2006. Prior to this, she worked at Mountain Comprehensive Care for four years as a developmental interventionist with First Steps.

She has worked in the field doing investigations for the Protection and Permanency offices Johnson and Floyd counties. She later began working in Centralized Intake, where she was promoted to Chief and then to FSOS. Ashley has over 20 years of experience working with the community and providing services for citizens of the state of Kentucky. She has an incredible knowledge of Adult Protection Service and Child Protection Service SOPs and policies, her nominator said.



Ashley has volunteered to assist other regions when they need assistance. Ashley has treated her team at EMSR as a family. And she ensures that her family grows with every experience, her nominator said. When Ashley sees that a team member is struggling she will offer assistance and help. “She has taken the initiative to talk with her employees about policies and procedures. Instead of being punitive, she will talk with each of her employees about what they did, the outcome, and what could have been done differently. She makes this process a learning experience. I honestly can say Ashley is a great leader, and mentor. She inspires her team to strive for the best.”

Ashley has a dedication to serving Kentuckians and making a difference in their lives. The quality work she has provided to countless vulnerable children, adults, and families across the state is immeasurable. She goes above and beyond to provide better outcomes for families. She is very organized and arranged work schedules in order to ensure coverage. She has developed a contingency plans in anticipation of possible problems.

Ashley keeps an open line of communication with all counties (Breathitt, Floyd, Johnson, Knott, Lee, Leslie, Letcher, Magoffin, Martin, Owsley, Perry, Pike, and Wolfe) in her region and community partners. She has provided her staff with resources sheets for all 13 counties in the region in addition to statewide resources in order for her workers to be able to assist customers. Ashley will go to each county in the region multiple times to provide training and educate the local office on any SOP changes. Ashley also has meetings with local health departments, the board of education, various schools, and various other community partners.

“Ashley is able to use her skills to ensure that the children and adults she serves feel safe,” her nominator wrote. “Ashley leads by example. While carrying her own job responsibilities, without hesitation, she will stop what she is doing to assist her coworkers while not complaining once.”

Congratulations Ashley! We are so proud of you!

How to Nominate for the DCBS Superhero Award

Anyone can nominate. Please make a nomination of a deserving colleague. Learn more about the Superhero Award [here](#). Get the Superhero Award nomination form [here](#).