



**CABINET FOR HEALTH AND FAMILY SERVICES
DEPARTMENT FOR MEDICAID SERVICES**

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MEMORANDUM

TO: Kentucky 1915(c) Home and Community-Based Services (HCBS) Waiver Providers

FROM: Pam Smith
Director, Division of Community Alternatives *PS*

DATE: September 19, 2019

RE: Updates Made to the Incident Reporting Materials for 1915(c) HCBS Waivers

The Cabinet for Health and Family Services (CHFS), Department for Medicaid Services (DMS) posted an updated Incident Reporting Instructional Guide, Critical Incident Frequently Asked Questions (FAQ), and Incident Reporting Form to address provider feedback. Please refer to the attached "Revision Log for Incident Reporting Materials" for a listing of all recent revisions made to these materials. DMS will continue to update these materials based on provider feedback and program needs.

The updated incident reporting materials are available on the DMS Division of Community Alternatives (DCA) website (<https://chfs.ky.gov/agencies/dms/dca/Pages/default.aspx>).

Thank you for your attention to this communication and your ongoing commitment to better serve our HCBS waiver participants. For questions, please contact: CHFS.IncidentRptWorkGroup@ky.gov.