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GOVERNOR

CABINET FOR HEALTH AND FAMILY SERVICES
DEPARTMENT FOR MEDICAID SERVICES

Eric Friedlander
SECRETARY

Pam Smith
DIRECTOR

Division of Long-Term Services and Supports
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Frankfort, Kentucky 406 21
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Lisa Lee
COMMISSIONER

To: All 1915(c) Home and Community Based Services Waiver Providers

From: Pam Smith
Director, Division of Long-Term Services and Supports

Date: January 4, 2024

Re: Important Billing Review Update

The Department for Medicaid Services (DMS) is notifying providers of all the 1915(c) Home and Community Based Services (HCBS) waiver programs that the entity conducting billing reviews is changing. Effective January 1, 2024, Carewise Health will conduct billing reviews for the waiver programs.

No other aspects of billing reviews are changing, except the entity that conducts the review. If you have questions about billing reviews, please contact Carewise Health at (800) 292-2392.

Sincerely,

A handwritten signature in blue ink that reads "Pam Smith".

Pam Smith
Director, Division of Long-Term Services and Supports