

# Electronic Visit Verification (EVV) Waiver Participant Informational Session

Kentucky Cabinet for Health and Family Services (CHFS)

Department of Medicaid Services (DMS)

July 10, 2020



# Agenda

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- ❖ Overview of EVV
- ❖ Services Included
- ❖ Benefits of EVV
- ❖ Current vs. New Time Sheets
- ❖ Introduction to Tellus and Demonstration
- ❖ Frequently Asked Questions
- ❖ Questions and Answers

# What is EVV and Why Use It?

- ❖ Electronic Visit Verification (EVV) is an electronic system providers use to let Medicaid know they delivered the services you are supposed to receive. We call it EVV.
- ❖ Providers will use an app on a tablet or smartphone to document their visit
- ❖ Use of EVV is required by the 21<sup>st</sup> Century Cures Act for services where you receive help with ADLs and IADLs

# What Does EVV Document?

Type of Service

Date of Service

Time Service Begins and Ends

Location of Service

Individual Receiving Service

Individual Providing Service

# What EVV Does Not Do

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## ❖ EVV will not:

- ❖ Track you or your caregivers/family members providing your care.
- ❖ Gather data from the smart device it is installed on.
- ❖ Be used to find ways to reduce the services you receive.
- ❖ Limit your services within the community.

# Waiver / Services Included

The following services are required to use EVV:

<b>Acquired Brain Injury</b>
Companion (Traditional and PDS)
Personal Care (Traditional and PDS)
Respite (Traditional and PDS)

<b>Acquired Brain Injury Long Term Care</b>
Community Living Supports (Traditional and PDS)
Respite (Traditional and PDS)

<b>Supports for Community Living</b>
Personal Assistance (Traditional and PDS)
Respite (Traditional and PDS)

<b>Michelle P. Waiver</b>
Attendant Care (Traditional and PDS)
Community Living Supports (Traditional and PDS)
Homemaker (Traditional and PDS)
Personal Care (Traditional and PDS)
Respite (Traditional and PDS)

<b>Home and Community Based</b>
Attendant Care
Home and Community Supports
Non-Specialized Respite (Traditional and PDS)
Specialized Respite

# Benefits of EVV

## Waiver Participants

- ❖ Better health outcomes
- ❖ Better assurance of receiving services
- ❖ Ownership of care
- ❖ Flexibility for appointments and services

## Participant Directed Services (PDS)

## Employees

- ❖ More efficient timesheet processing
- ❖ Ensures timesheet accuracy
- ❖ Decreases timesheet errors
- ❖ Makes documentation easier

## Providers

- ❖ Paperless billing
- ❖ Better insight into direct service provider activity
- ❖ Enhances documentation
- ❖ HIPAA compliant messaging
- ❖ Billing automation
- ❖ Faster billing

# Introduction to Tellus



Joe Schnur- Account Manager



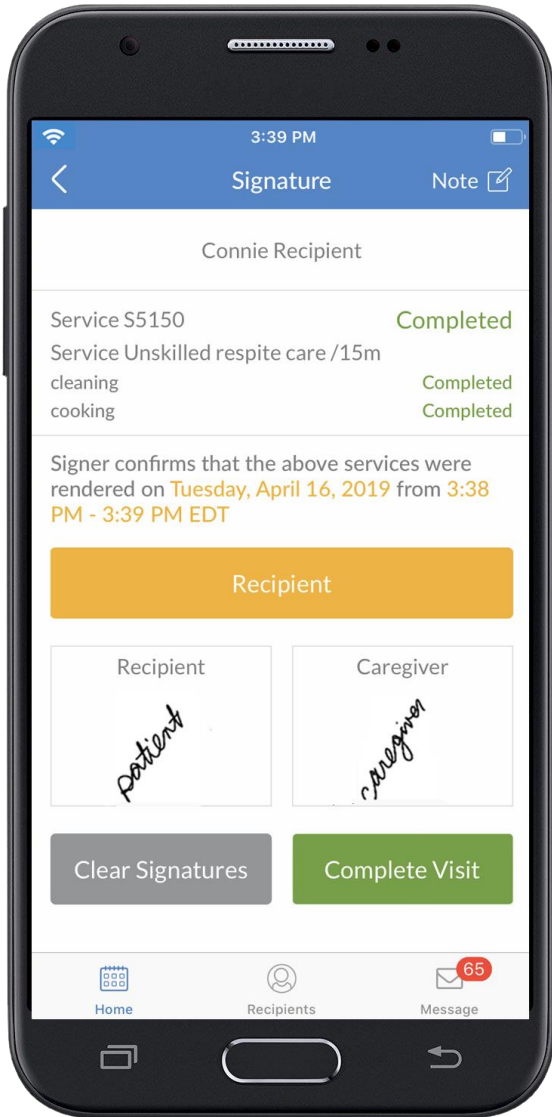
# Mobile App DEMO



# Frequently Asked Questions

- ❖ How will waiver participants who have disabilities that prevent them from using a smartphone or tablet use the Tellus EVV App?
  - ❖ Waiver participants only use the Tellus EVV application to capture a signature confirming their services were provided according to what the service provider reports. If a participant is unable to sign, their legal representative can sign on their behalf or the reason the participant cannot sign will be captured or noted.

# Mobile Verification



Signer confirms that the above services were rendered on **Tuesday, April 16, 2019** from **3:38 PM - 3:39 PM EDT**



# Frequently Asked Questions

- ❖ Will you know everywhere I went with my provider?
  - ❖ EVV does not track an individual's movements. EVV will record the location when the provider starts and ends a visit, as required by the 21<sup>st</sup> Century Cures Act. Your provider is already required to document where they provide your services.
  
- ❖ Will the way my PDS employees get paid be different?
  - ❖ No.
  
- ❖ How will Tellus know what services a waiver participant is authorized to receive?
  - ❖ This information is imported in the system.

# EVV Milestone Dates

Activity	Date
EVV Project Start Date	04/06/2020
Provider Training Begins	10/1/2020
All Providers Must Submit Claims Through Tellus EVV Portal	01/01/2021

# EVV Resources

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DMS EVV Webpage:

<https://chfs.ky.gov/agencies/dms/dca/Pages/evv.aspx>

Tellus Website:

<https://4tellus.com/>

Tellus Integrations Email:

[Integrations@4tellus.com](mailto:Integrations@4tellus.com)

21 Century Cures Act:

<https://www.congress.gov/bill/114th-congress/house-bill/34/text>



# Thank you!

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Department of Medicaid Services (DMS)

Tellus

