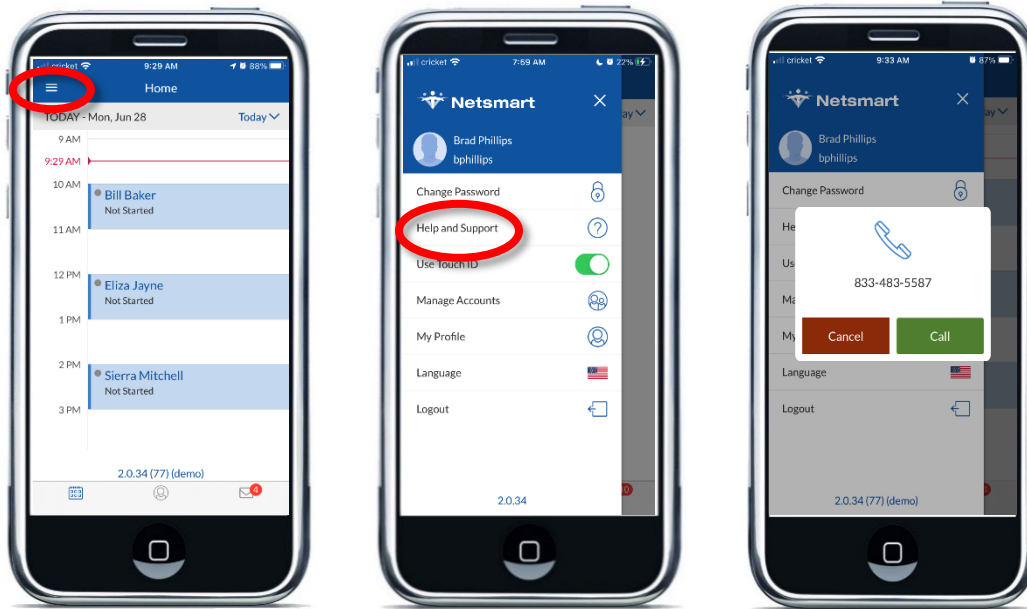


Mobile Caregiver+ Quick Reference Guide Help and Support on the Mobile Caregiver+ App

Accessing Help and Support

- 1) If you are experiencing issues with the Mobile Caregiver+ app, tap the **Main Menu** icon in the upper left hand corner of any page to open the menu.
- 2) Tap **Help and Support**.
- 3) Tap **Call** to speak to a Customer Support Representative.



Additional Information



A complete list of EVV resources is available in the [EVV QRG: Who to Call](#) listing, the DMS EVV website at <https://bit.ly/kywaiverEVVinfo> or by scanning the QR code to the left using your mobile device.

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