


Mobile Caregiver+ Quick Reference Guide Installing the Mobile Caregiver+ App


To Install the Mobile App:

A. Android Devices

- 1) Go to the Google Play store on your Android device. 
- 2) Tap on **Search**.
- 3) In the search bar, type in **Mobile Caregiver+**.
- 4) When the Mobile Caregiver+ app* appears, tap **Install**.



B. Apple Devices

- 1) Go to the Apple App store on your iPhone, iPad or iPod Touch. 
- 2) Tap on **Search**.
- 3) In the search bar, type in **Mobile Caregiver+**.
- 4) When the Mobile Caregiver+ app* appears, tap **Install**.



***Note:** There are two Netsmart apps available in the Google Play and Apple App stores. **Be sure to select the app with the + sign.** A picture of the correct logo is included above. Mobile Caregiver (without the + sign) is an older version of the app and will not work for Mobile Caregiver+ app users.

Additional Information



A complete list of EVV resources is available in the [EVV QRG: Who to Call](#) listing, the DMS EVV website at <https://bit.ly/kywaiverEVVinfo> or by scanning the QR code to the left using your mobile device.