

**Kentucky Department for Medicaid Services  
Division of Community Alternatives  
Service Authorization Training Materials Listing  
Last Updated: January 2022**

Title	Description
<a href="#"><u>Service Authorization Training Video</u></a>	A recorded presentation about how case managers should conduct service authorization for 1915(c) HCBS waiver participants.
<a href="#"><u>Service Authorization Training Presentation</u></a>	A copy of the presentation from the Service Authorization Training Video.
<a href="#"><u>Service Authorization Training Guide</u></a>	A detailed guide to service authorization for 1915(c) HCBS waiver case managers.
<a href="#"><u>Service Authorization Frequently Asked Questions (FAQ) - Policy</u></a>	Frequently asked questions and answers about service authorization policy.
<a href="#"><u>Service Authorization FAQ – MMIS, MWMA and Prior Authorization</u></a>	Frequently asked questions and answers about the systems used for service authorization and prior authorizations.
<a href="#"><u>Service Authorization Standard Operating Procedure (SOP)</u></a>	Formal guidance to 1915(c) HCBS waiver case managers on minimum standards for activities related to service authorization.
<a href="#"><u>Prior Authorization (PA) Inquiry Information Sheet</u></a>	Step-by-step instructions for running a PA inquiry in MMIS.
<a href="#"><u>Team Sign-In Sheet Example</u></a>	An example of a team sign-in sheet for 1915(c) HCBS case managers.

