Frequently Asked Questions –

3/28/16
Q: Does the location of a service have to be specific, including the address?
A: Specific street address is not required in the regulation. Location of services should be as specific as needed in order for there to be no question as to where the service was provided. For example, if there are multiple locations with the same name, a more specific response is needed (McDonald’s on Dixie Highway would be acceptable).

3/28/16
Q: When should the monthly summary be completed?
A: According to Section 4 (18) (c)
2. Detailed monthly summary note which shall include:
   a. The month and year for the time period covered by the note;
   b. An analysis of progress toward a participant’s outcome or outcomes;
   c. A projected plan to achieve the next step in achievement of an outcome or outcomes;
   d. Information regarding events that occurred that had an impact on the participant’s life;
   e. The signature and title of the individual writing the note;
   f. The date the note was written; and
   g. The signature, title, and date of documentation review by the direct support professional supervisor providing supervision to the direct support professional.

The monthly summary note would include the month and year for the time period covered in the note. Writing a monthly summary note prior to the conclusion of that time period would not be acceptable.

4/14/16
Q: Incident Reporting – Is a “behavior” an identified behavior as documented in a behavior support plan?
A: The SCL regulation includes the following definition of an Incident:

6(2) An incident shall be any occurrence that impacts the health, safety, welfare, or lifestyle choice of a participant and includes:
(a) A minor injury;
(b) A medication error without a serious outcome; or
(c) A behavior or situation which is not a critical incident.

Any behavioral event that impacts the health, safety, welfare, or lifestyle choice of a participant should be documented on an incident report unless it meets the criteria for a Critical Incident:

6(3) (a) A critical incident shall be an alleged, suspected, or actual occurrence of an incident that:
(a) Can reasonably be expected to result in harm to a participant; and
(b) Shall include:
1. Abuse, neglect, or exploitation;
2. A serious medication error;
3. Death;
4. A homicidal or suicidal ideation;
5. A missing person; or
6. Other action or event that the provider determines may result in harm to the participant.