

## How do I report health care fraud and abuse?

Recipients, providers and the general public may report suspected fraud, abuse or misuse of the Kentucky Medicaid program by contacting the KY Cabinet for Health and Family Services (CHFS) Office of the Inspector General (OIG) using the information listed below.

### By Phone:

The Office of the Inspector General (OIG) operates a toll free fraud hotline. The number is: **(800) 372-2970**

Weekday hours of operation are from 8:00 a.m. to 4:30 p.m. Eastern time. If a call is made after these hours please leave a detailed message.



### By Mail:

Please mail any fraud and abuse issues to the following address:

**Cabinet for Health and Family Services  
Office of the Inspector General  
Division of Audits and Investigations  
275 East Main Street, 5 E-D  
Frankfort, Kentucky 40621**



**A person reporting suspected fraud and abuse is not required to give his/her name. Any information provided is kept confidential.**

Before contacting OIG, try to find out as much information as possible. To investigate a reported problem, it is helpful to know:

- The name, address (or other identifying information) of the person suspected of committing fraud/abuse
- Date or dates that the fraud/abuse occurred, where it occurred and the provider name and location
- A description of the suspicious or fraudulent activity

## How do I report Health Care Fraud and Abuse if I have Passport?

If you live in the Passport managed care region (Louisville and sixteen surrounding counties) including Breckinridge, Bullitt, Carroll, Grayson, Hardin, Henry, Jefferson, Larue, Marion, Meade, Nelson, Oldham, Shelby, Spencer, Trimble and Washington counties, recipients, providers and the general public may report suspected fraud, abuse or misuse of the Kentucky Medicaid program by contacting the CHFS Office of the Inspector General (OIG) using the information listed above.