

Minimum System Requirements

This Quick Reference Guide provides the minimum system requirements. Your computer and system must meet these requirements for KY MPPA to run effectively.

Software Requirements

Validation and ID Protection (VIP) Software

Each time you log in to KY MPPA, you will need to enter a Multi-Factor Authentication (MFA) security token using the VIP Software. This is required as an additional layer of security due to the personal and sensitive nature of the information contained with KY MPPA.

For step-by-step instructions on how to install and use the MFA token, access the Provider and Credentialing Agent Sign On to KY MPPA job aid.

Note: The first time you enter KY MPPA you may need to load the MFA software onto your computer – if your organization does not allow you to load software on your desktop or laptop, you may need to contact IT to install it for you.

Web Browsers

KY MPPA is optimized to run on the Microsoft Edge browser, however, it will run on the browsers and versions listed below:

- Microsoft Edge (98 or above)
- Chrome (60.0.3112 or above)
- Firefox (52 and above)
- Safari (11 and above)

Hardware Requirements

Name	Requirements
Windows	Windows 7 enterprise or above
Processor	Intel Core i3 or above, 2.7GHz
RAM	4 GB or above
System Type	32 Bit and above
Screen Resolution	800 X 600 or higher