Legend:

- Job Aids - Training Documents
- User Guides – Training Documents
- Form – Training Documents
- Video – Training Media *(each video has an associated transcript accessible from Training Media)*

Access – MPPA	Contact Center	Credentialing Agent	Maintenance/Revalidation	Navigation - MPPA
Provider and Credentialing Agent Sign On to KY MPPA	Contact Center Assistance	Authorized Delegate Submission Process	MNT-1: Preparing to Begin Maintenance or Revalidation	Dashboard and Application Navigation
Provider and Credentialing Agent Account Set Up	Preparing to Call or Email the KY MPPA Contact Center	How to Manage Credentialing Agent Work Assignments *(CA Admin Manager)*	MNT-2: Steps to Start Maintenance or Revalidation	Notifications and Correspondence
How to Update Personal Information in KOG to Sync with KY MPPA		Disassociating and Re-associating Group CAs from Individual Providers *(CA Admin Manager)*	MNT-3: Maintenance or Revalidation Alert Messages	NAV-1: KY MPPA Landing Page Menus
KOG Onboarding Tip Sheet		CA-1: Credentialing Agent Role in KY MPPA		NAV-2: KY MPPA Dashboard Overview
Initial Verification of KY Medicaid ID Information		CA-2: Credentialing Agent Send an Application to the Provider		NAV-3: Dashboard Notifications Section
		CA-3: What Happens After the CA Sends the Application to the Provider		NAV-4: Dashboard KY Medicaid Provider IDs Section
		CA-4: Managing Credentialing Agent Workload		NAV-5: Dashboard Application Status and Maintenance Status Sections
		CA-5: Submitting as an Authorized Delegate		NAV-6: Help Content within KY MPPA
				NAV-7: Navigation Menu and Navigation Buttons
				NAV-8: Application Header

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New Enrollment	Overview – MPPA	Provider	Screen Functionality	Tips for Success
APP-1: Preparing to Start a New Enrollment Application	Application Life Cycle and Status Definitions	Provider E-Sign and Submit to DMS	How to Add or Edit a Prescriber License	TIP-1: KY MPPA Dashboard Tips for Success
APP-2: Steps to Start a New Enrollment Application	Embedded Help Content	Provider Instructions for KY MPPA Access and Document Approval	Filling Out the Bed Data Screen	TIP-2: Navigating within KY MPPA Tips for Success
APP-3: NPI/Taxonomy Error Messages and Alerts	Getting Started Checklist	Request an Existing Medicaid ID from DMS	Uploading Files in Section 8.0 Document Upload	TIP-3: Starting a New Enrollment Application Tips for Success
	KY MPPA Glossary	PROV-1: Provider Role in KY MPPA	Using Grids in KY MPPA	TIP-4: Starting Maintenance or Revalidation Tips for Success
	Minimum System Requirements	PROV-2: Provider E-Sign and Submit to DMS	Group and Entity How-To Guide (User Guide)	TIP-5: Credentialing Agent Role in KY MPPA Tips for Success
	Provider Category – Provider Type Number Cross Reference		Individual Providers How-To Guide (User Guide)	TIP-6: Provider Role in KY MPPA Tips for Success
	KY MPPA Screen Listing with Topics			TIP-7: Linking within KY MPPA Tips for Success
	MAP Form Matrix – A Crosswalk			
	Training Materials and Support Resources			
	Training Resource Topic Map			
	Authorized Delegate Form			
	Organization Administrator (Org Admin) Set Up Request Letter Template			

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Webinar Recordings	Linking			
KY MPPA Overview and Roles	Linking Tip Sheet for Providers and CAs			
Account Set Up and Sign On	Linking vs. Authorized Delegate			
Navigation and Functionality	Provider and Credentialing Agent Initial Medicaid ID Linking			
Linking Providers and CAs	Using the Organization Management Application (OMA) to Invite-Link-Delink Credentialing Agents			
Hospital Onboarding	LNK-2: Linking vs. Authorized Delegate			
Hospital Managing CA Invitations and Workload	Request CA Linking to KY Medicaid ID Letter Template			
Hospital Submitting as an Authorized Delegate	CA Linking to KY Medicaid ID Request Spreadsheet			