

Aetna Better Health[®] of Kentucky
9900 Corporate Campus Drive, Suite 1000
Louisville, KY 40223



<Date>

<Name>
<Address>
<City, State Zip Code>

Aetna Better Health[®] of Kentucky

Prescription drugs

Dear Member,

We want to inform you of a change to our pharmacy program.

Prescription Drugs

Your prescription benefits are provided by a Pharmacy Benefits Manager, or PBM. We partner with Kentucky Medicaid to provide this benefit.

On July 1, 2021 we will start to work with a new PBM, MedImpact. Your pharmacy benefit will remain the same.

There are three things you should know:

1. There will be no change in the prescription drugs that are covered at this time. Over the counter drugs that are covered may change. If there is any change, you will get a letter.
2. You can use the same pharmacy but can also use any Medicaid enrolled pharmacy.
3. If your prescription needed a prior approval, a new one is not needed until your current prior approval expires.

What do you need to do?

Watch your mailbox for your new ID card. Take your new ID card with you when you go to the pharmacy.

If you forget your new ID card you can still go to the pharmacy. Tell them you have Medicaid.

Questions

Find more information about the change on our website at [AetnaBetterHealth.com/Kentucky](https://www.aetnabetterhealth.com/Kentucky).

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If you have questions about this change prior to July 1, please contact us at
1-855-300-5528 (TTY: 711).

After July 1, you may call MedImpact at **1-800-210-7628.**

Sincerely,

Member Services