

2014 Updates

Kentucky Medicaid Open Enrollment Information for Jan. 1, 2015

The Department for Medicaid Services currently is in open enrollment. Letters have been sent to members who are eligible to change their current managed care organization (MCO).

For more information about covered benefits, services and the associated cost included in the letter, see:

[Non-Region 31 Member Information English](#)

- [Non-Region 31 Member Information Spanish](#)
- [Region 31 Member Information English](#)
- [Region 31 Member Information Spanish](#)
- [A Member's Guide to Choosing a Medicaid Health Plan 2014 English](#)
- [A Member's Guide to Choosing a Medicaid Health Plan 2014 Spanish](#)

Your open enrollment period is from: Oct. 27, 2014, through Dec. 12, 2014. To make a change, call us, toll-free at 855-446-1245 , Monday through Friday from 8 a.m. to 5 p.m. pm Eastern time.

Please note: Changes to your MCO will not take effect until Jan. 1, 2015.

Attention Providers

Read the [General Provider Letter #A-97 - Medicaid Managed Care Open Enrollment](#) (Oct. 1, 2014)

Medicaid Open Enrollment Information

(June 2, 2014) - The Department for Medicaid Services is currently in open enrollment. Letters have been sent to members who are eligible to change their current managed care organization (MCO).

For more information about covered benefits, services and the associated cost included in the letter, see:

- [Managed Care Benefit and Copays English](#)
- [Managed Care Benefit and Copays Spanish](#)

Members have until June 18, 2014 to change their MCOs. To make a change, call us, toll-free at (855) 446-1245 , Monday through Friday from 8 a.m. to 5 p.m. pm Eastern time.

Please note: Changes to your MCO will not take effect until July 1, 2014.

2013 and older

Kentucky Spirit information for members and providers

Update - [Frequently Asked Questions for the Kentucky Spirit Transition](#)

July 2, 2013 - Read the:

- [Letter to members regarding Kentucky Spirit](#)
- [General Provider Letter - Regarding Kentucky Spirit](#)

Region 31 Managed Care Organization Update

November 2012 - Letters in both English and Spanish have been mailed with details regarding newly assigned MCO. View the: **Region 31 Assignment letter:** [English](#) - [Versión en Español](#); **Region 31 Side by Side Comparison:** [English](#) - [Versión en Español](#).

Members have from Nov. 13 to change from your assigned MCO to another MCO, call us toll-free at (855) 446-1245. You have until Dec. 14 to call us to make a change and choose a different plan. You can call Monday through Friday from 8 a.m. to 5 p.m. Eastern time.

Medicaid Managed Care Contracts Awarded for Jefferson and Surrounding Counties

(Oct. 4, 2012) - The Commonwealth of Kentucky has signed contracts with four managed care partners to provide health care services to approximately 175,000 Medicaid recipients in Louisville and 15 surrounding counties.

- [Read more](#)
- [Read the Letter to members regarding the change](#)

[New Audit of Passport Health Plan Shows Significant Improvements](#)

(Tuesday, May 29, 2012) - The Kentucky Department for Medicaid Services has released the [Examination of Passport Health Plan](#).

MCO Updates

March 20, 2012 - [Dental Comparison Grid](#)

March 5, 2012 - [Medicaid Members Can Receive Replacement Medications in Aftermath of Storms](#)

Nov. 18, 2011 - [Managed Care Policy for Out of Network Dental Providers](#)

Nov. 8, 2011 - [Managed Care Policy For Out-Of-Network Providers](#)

Oct. 25, 2011 - [General Provider Letter #A-86 - regarding the coming Nov. 1 implementation](#).

Oct. 25, 2011 - [Letters have been mailed to Medicaid members](#) with details regarding the start of managed care on Nov. 1. The letter provides information about the member's managed care organization (MCO) assignment. This letter also provides information regarding the MCOs' covered benefits, services and cost-sharing amounts as well as additional information for instructing members on how they may change MCOs. Members will be able to change MCOs for 90 days after managed care begins.

Oct. 10, 2011 - **Important prior authorization information regarding respiratory syncytial virus (RSV) vaccine:** Magellan Medicaid Administration, the pharmacy benefit administrator for the Department for Medicaid Services, is handling prior authorizations (PAs) for the RSV vaccine for dates of service prior to Nov. 1, 2011. For services rendered on or after that date, the member's assigned managed care

organization (MCO) will be responsible for authorizations. The MCOs will honor all existing PAs issued by Magellan for at least 30 days on or after Nov. 1.

Sept. 21, 2011 - [Nov. 1, 2011 MCO Member Update Letter](#)

Sept. 19, 2011 - [Medicaid Managed Care Implementation Extended until Nov. 1 in Response to Hospitals' Request.](#)

Sept. 12, 2011 - [Kentucky Receives Federal Approval to Implement Medicaid Managed Care.](#)

Aug 2011 - **New Managed Care website:** Kentucky Medicaid is pleased to announce that it now has [a new managed care website](#) for members and providers.

Aug 2011 - During August, [letters were mailed to Medicaid members](#) with details regarding their newly assigned managed care organization (MCO).

Aug. 19, 2011 - [General Provider Letter #A-84 - Additional information and guidance relating to the expansion of Managed Care in the Kentucky Medicaid program.](#)

Aug. 5, 2011 - [DMS MCO Payment Policy Clarification for Hospitals Questions and Answers .](#)

July 22, 2011 [General Provider Letter #A-83 - Expansion of managed care in the Kentucky Medicaid program.](#)