The Commonwealth of Kentucky

kynect

benefits

Quick Reference Guide

kynector Search
Searching for kynectors

kynectors are key partners in the community that help Kentucky Residents apply for Qualified Health Plans (QHPs), Medicaid, the Kentucky Integrated Health Insurance Premium Payment (KI-HIPP) program, food assistance (SNAP), and the Child Care Assistance program (CCAP). Residents and kynect benefits users can search for kynectors by using the “Find a kynector or Agent” search tool. This search tool can be found by going to the Reps, kynectors, & Agents screen. This screen can be accessed from:

- The Reps, kynectors, & Agents tile on the Resident Dashboard
- The Reps, kynectors, & Agents tab on the top navigational menu
- The Reps, kynectors, & Agent section of the benefits application

The “Find a kynector or Agent” search tool allows users to enter basic information to find kynectors. The search tool also allows users to sort and filter kynectors by distance, name, language, and private status if searching for kynectors assigned to help patients from a certain facility. Follow the steps below to use the “Find a kynector or Agent” search tool.

**Steps to Search for kynectors**

1. Click the “Find a kynector” button on the Reps, kynectors & Agents screen.

2. Select “kynector”.

3. If kynector information is known, enter a First Name, Last Name, Zip Code, or Organization. Using the individual’s zip code may narrow results to their location. Skip to step 4 if the information is not known.

4. Select the programs in which kynector assistance is needed.

5. Choose the preferred kynector qualifications.
   - Public kynectors are kynectors assigned to help any individual in the community apply for benefits.
   - Private kynectors are kynectors assigned to help patients from a specific medical facility apply for benefits.

6. Click “Search”.

7. The search tool returns results based on the information entered. If no kynector information was entered a list of all kynectors is returned.
8. Select filter(s) to filter and sort the search results by distance, name, and language.

9. Click “View Results” after the filters have been added.

Please Note: Residents who still need help after referencing this Quick Reference Guide can call (855) 459-6328 for additional assistance.