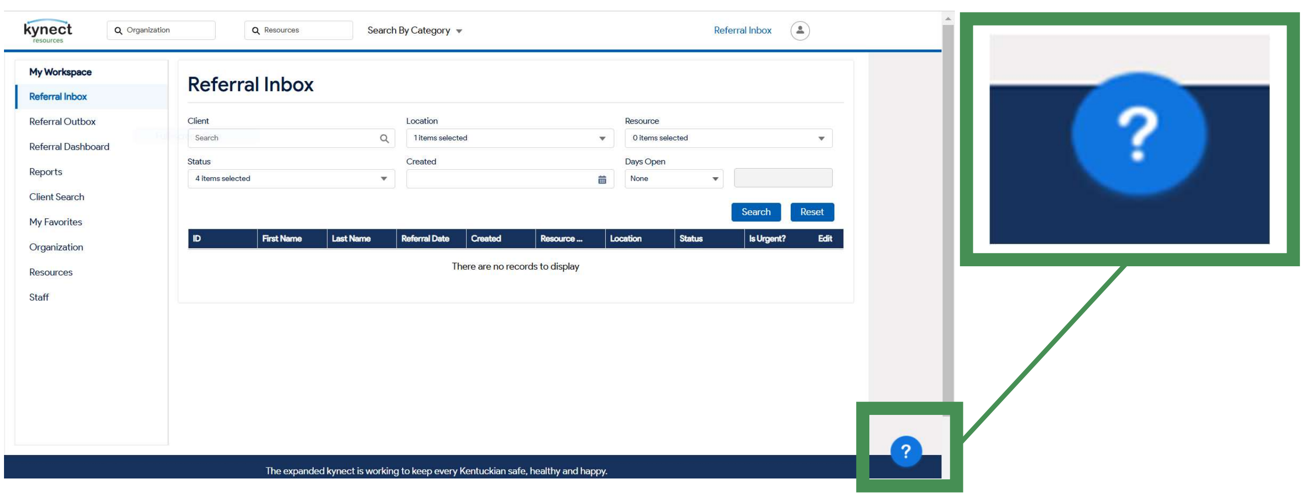
Quick Look at the WalkMe Tutorial Guide

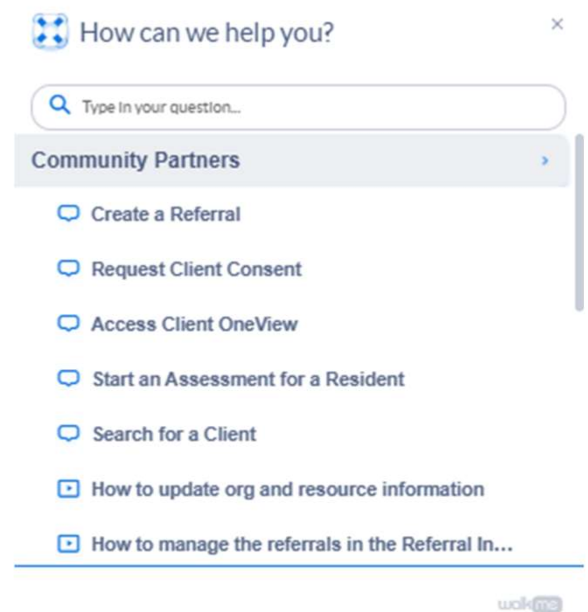
Use this Quick Look Guide to learn how the WalkMe feature functions.

Quick Look At The WalkMe Feature

The new “WalkMe” feature has been recently added to **kynect resources** to assist with navigating the website! This new addition will walk users step-by-step through functions available to Community Partners.

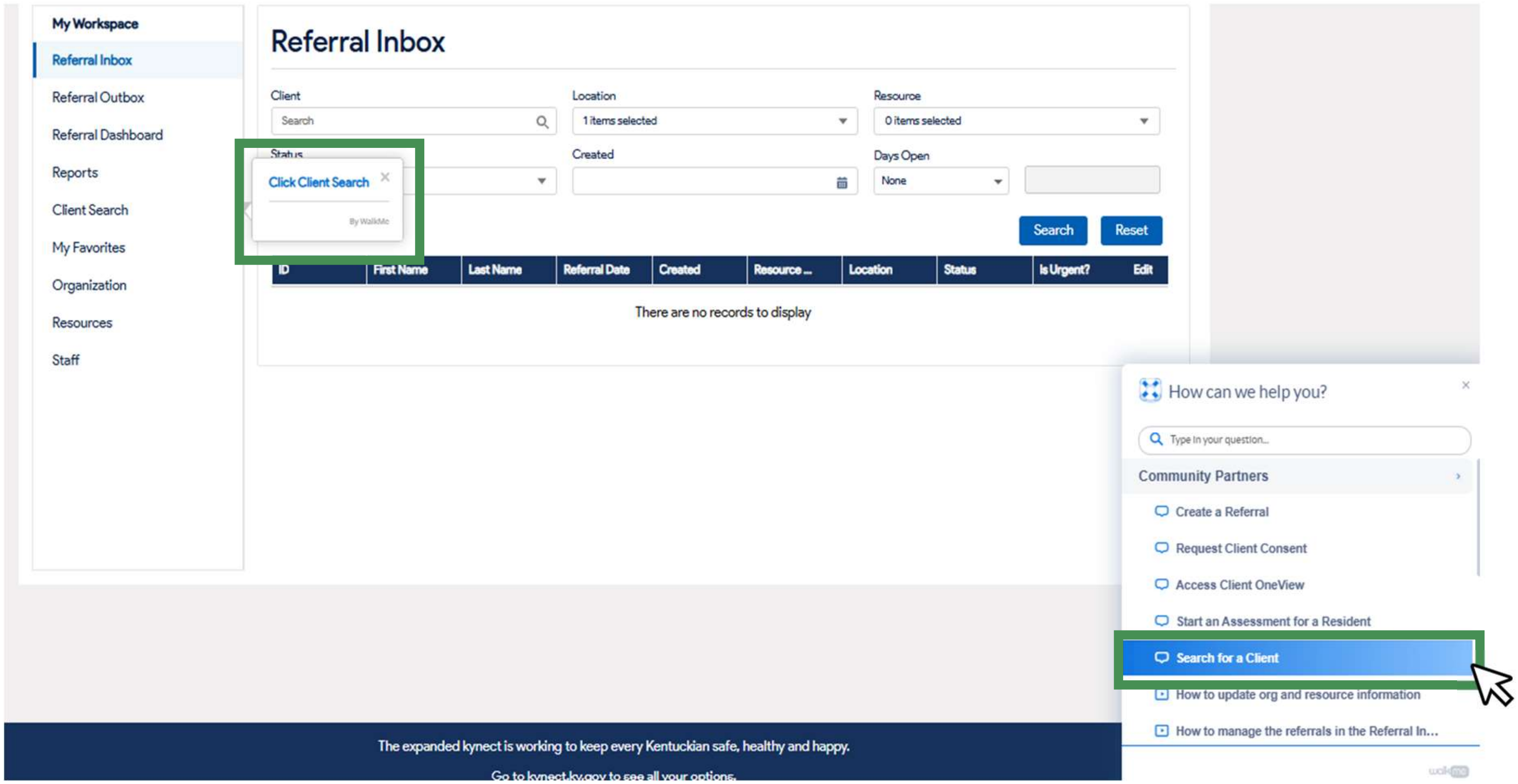
To access, simply click the blue **“?”** symbol at the bottom right of the screen and follow the directions or select from the options provided.





Quick Look At The WalkMe Feature

The following is an example of the WalkMe feature being used to search for a client.



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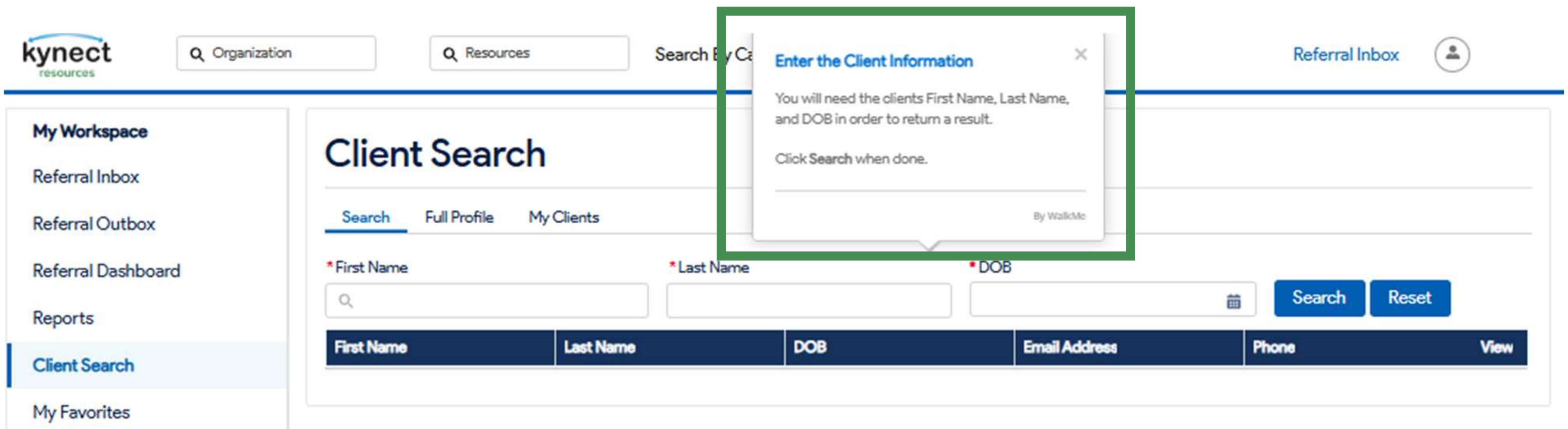
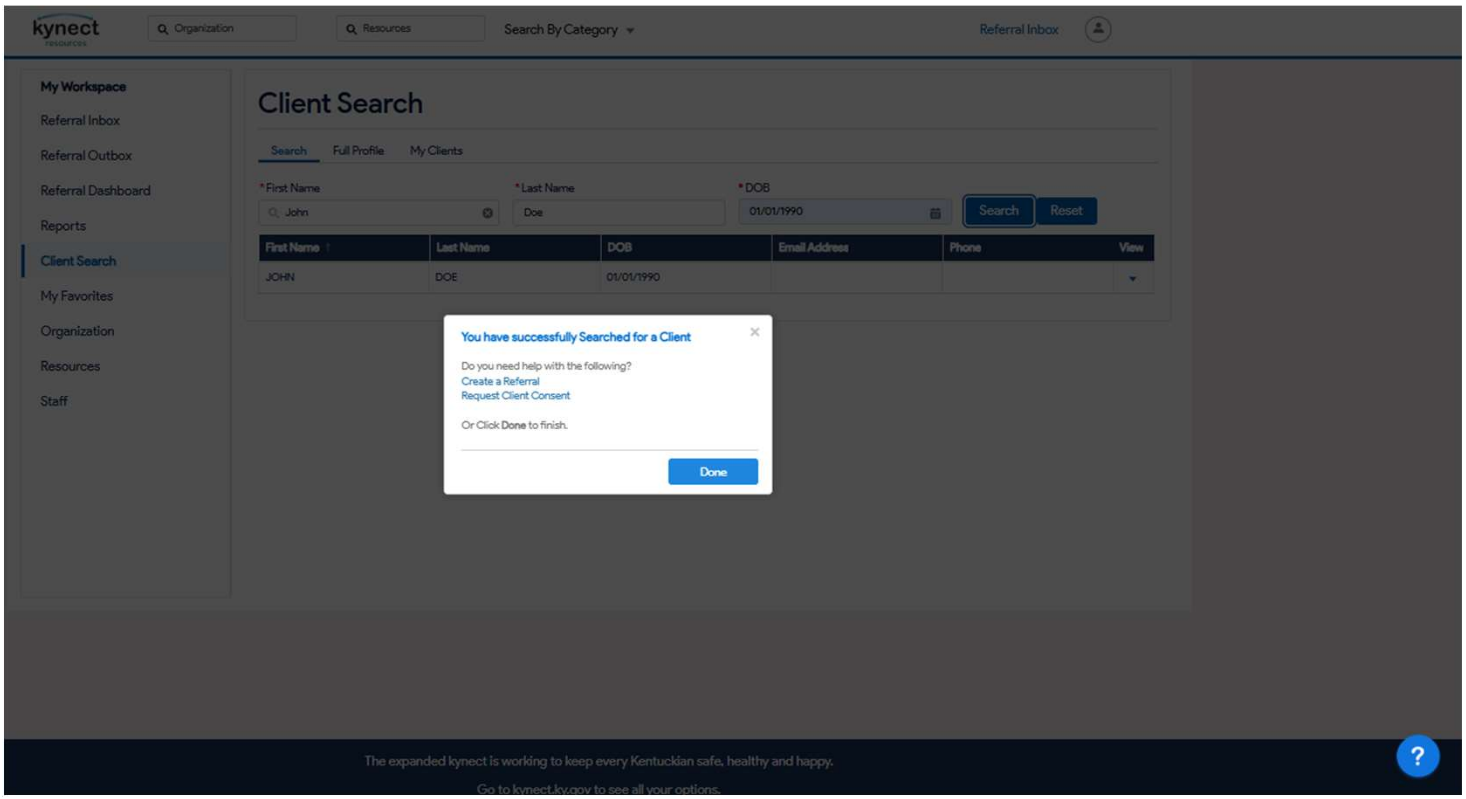
The WalkMe feature will guide users via text prompts on how to accomplish a desired task. Continue to follow the instructions:



Quick Look At The WalkMe Feature

Once finished with the requested walk-through; WalkMe will ask the user if they require assistance with anything else and provide suggested guides for related topics.



Thank you

For additional support, please use the Help section in kynect resources or email kynectresources@ky.gov