



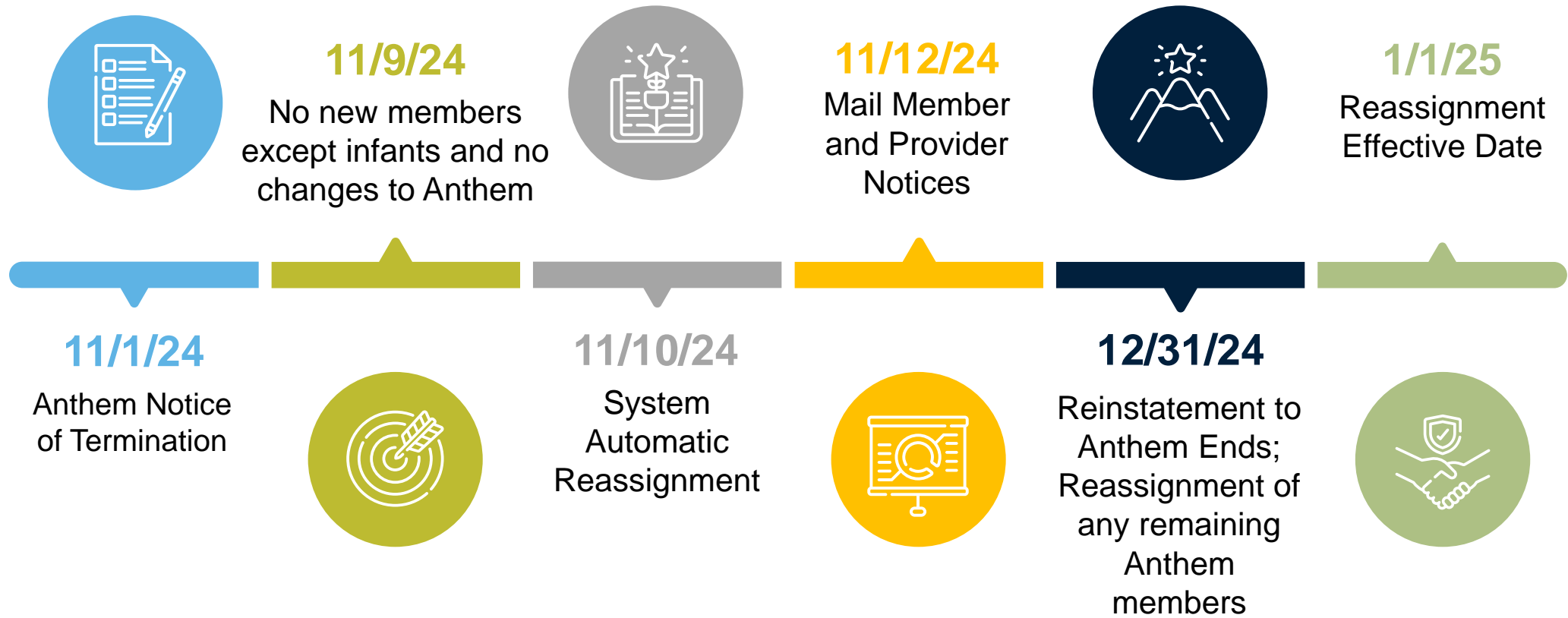
CABINET FOR HEALTH  
AND FAMILY SERVICES

# Medicaid Advisory Committee

November 21, 2024

# Anthem Medicaid Transition

# Anthem Transition Timeline



# Anthem Reassignment Plan

- On November 10, 2024, approximately 157,000 Anthem members system automatically assigned *in an equal or near equal split* to either Humana or United with an effective date of **January 1, 2025**
- Starting November 9, a new member cannot choose Anthem and a current member cannot change to Anthem
- Automatic **reinstatement** to Anthem permitted until **December 31, 2024**
  - Member may select any MCO or be auto-assigned to Humana or United at the end of December a January 1, 2025 effective date
- Automatic **reenrollment** to Anthem within 120 days of disenrollment permitted until **December 31, 2024**
  - Member may select an MCO or be auto-assigned to Humana or United at the end of December with a January 1, 2025 effective date

# Anthem Reassignment Plan

- An Anthem member choosing any MCO between **November 10 and December 31** overrides automatic reassignment
- Another reassignment will occur at the end of December for any remaining Anthem members who were not previously reassigned or who did not choose another MCO
- DMS, Anthem, Humana and United are meeting regularly to ensure smooth transition especially for members in care management, pregnant, inpatient, out of state, residential or ongoing treatment.

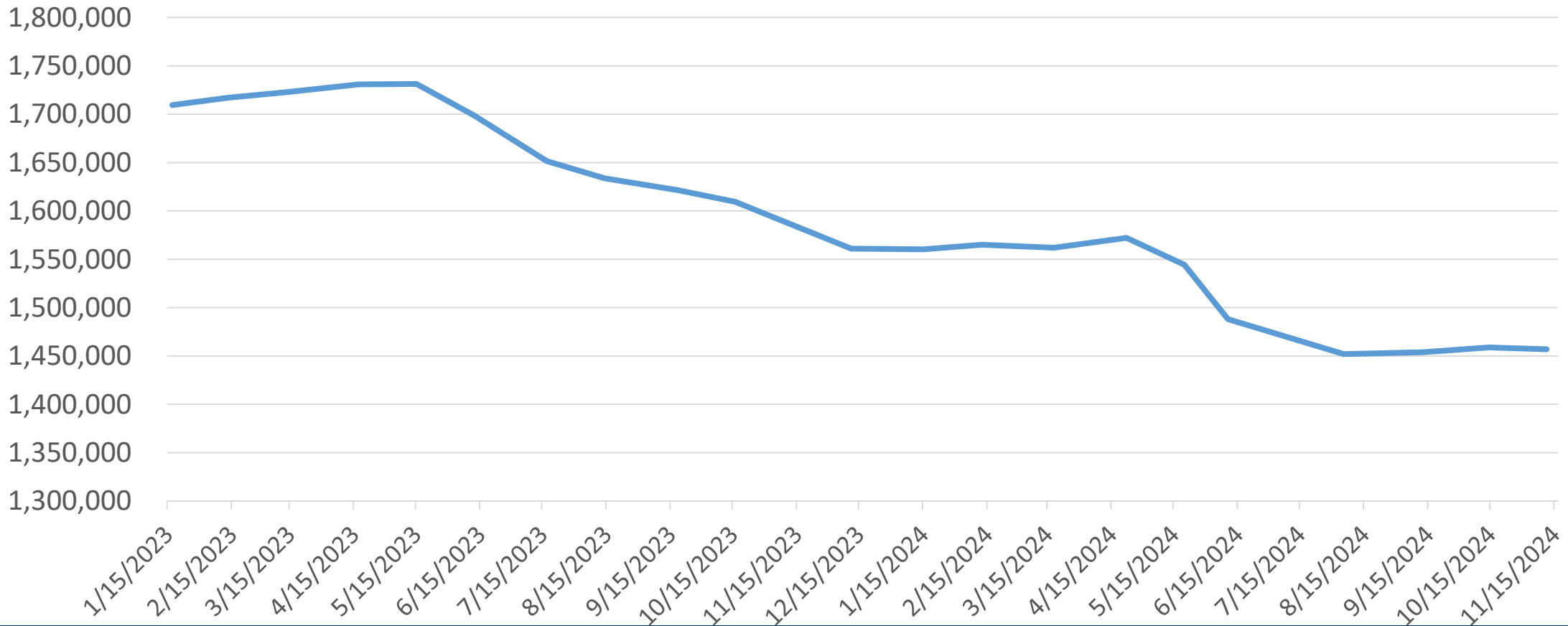
# Anthem Transition Communications

- Member Written Reassignment Notice
- Provider Written Notice and Medicaid Partner Portal Email
- kynect and KYHealthNet Platform Announcement
- Anthem Member Self Service Portal and Worker Portal Posting
- Announcement distributed to Medicaid Advisory Council, Technical Advisory Committees, GovDelivery Emails, kynectors, insurance agents, provider associations and advocacy organizations
- Dedicated phone number for Anthem members - 1-833-501-9930
- Designated website, [Kentucky Medicaid Anthem MCO Transition](#)
- Frequently Asked Questions Document

# Medicaid Renewals

# Medicaid Enrollment Trend

Medicaid Enrollment: Jan 2023 through Nov 2024 Renewals





# Medicaid Renewals

2023

2024

May

Jun

Jul

Aug

Sep

Oct

Nov

Dec

Jan

Feb

Mar

Apr

May

Jun

- All **PHE-related renewals for adults** have been conducted and processed.
- Ongoing annual renewals for **non-PHE** cases resumed in April 2024.
- Flexibilities in place through June 2025.
- Certain Appendix K flexibilities made permanent in 1915(c) waivers effective May 1, 2024.
- CMS monthly and updated reporting ongoing.

# KY Medicaid Renewals\* and Reinstatements

Individuals procedurally terminated on their renewal due date are given 90 days to respond and provide requested information. If they are determined eligible, coverage is **reinstated** back to their termination date. Months that are still within the 90-day window and are still processing reinstatements are included below.

	Individual Renewals	Medicaid Approvals	Medicaid Terminations	Pending	Extended	Reinstatements as of 11/15/24
August	36,136	31,823	979	2	3,332	518
September	52,369	45,833	1,234	1	5,301	449
October	61,174	52,815	1,557	4	6,798	275

\*Numbers are based on CMS Reports.

# KY PHE Website Resources

<https://medicaidunwinding.ky.gov>



Stakeholder Session Information

KY PHE Reports

FAQs

Medicaid Member Information

Medicaid Provider Information

Communication Materials

## Kentucky PHE Plans and Reports

Through the PHE Unwinding, Kentucky will be prioritizing transparency across all operations and progress through the unwinding. The following materials will provide insight to all operational plans and up-to-date information on our progress through the 12-month unwinding period. Additional reports will be added to this section as they are available.

- [Kentucky Unwinding Approach March 2023](#)
- [Kentucky PHE Flexibilities Tracker](#)
- [Renewal Redistribution Report](#)
- [System Artifact Report](#)

## Communications Materials

If you should need any materials to share with your customers or partners, please feel free to leverage the following resources, developed and approved by Kentucky Medicaid.

- [Member Information Brief](#) [español](#)
- [Member Renewals Information](#) [español](#)
- [Provider Information Brief](#)
- [Alternative Coverage Options](#) [español](#)
- [Qualified Health Plan \(QHP\)](#) [español](#)
- [Medicare Enrollment \(Members\)](#) [español](#)
- [Medicare Enrollment \(Provider\)](#)
- [How to Access Your Renewal Date](#)
- [How to Access Your Patient's Renewal Date](#)
- [KY PHE Renewal Pathway Brief](#)
- [Provider Renewals Guidance Document](#)

## Stakeholder Sessions

In March, DMS hosted Stakeholder Engagement meetings to provide information about the PHE Unwinding and Medicaid renewals. You can find the materials from those sessions here:

- [Presentation Recording - KY PHE Stakeholder Engagement Meeting Recording March - YouTube](#)
- [Presentation Slides](#)
- [Kentucky Unwinding Stakeholder Frequently Asked Questions Document](#)

To help support Medicaid partners, DMS is holding virtual stakeholder forums.



Please join us for the [Monthly Stakeholder Meeting](#) every third Thursday at 11:00 am ET.

If you have any questions for DMS that you would like for us to speak to during the upcoming monthly meeting, please submit those questions through this [survey](#). Thank you!

In addition, Thursday, April 20th we will be hosting a Provider Informational session on Medicaid Renewals and the PHE unwinding. Please [register for the event](#) to learn about updates specific to providers and hear answers to some of your questions!

# Health Benefit Exchange Open Enrollment 2025

# Qualified Health Plan Open Enrollment 2025



## Enrollment Period

**November 1, 2024 to January 15, 2025**

To ensure coverage starts on January 1, 2025, enroll by Dec. 15.



## More Choices, Improved Shopping Tools

- More streamlined application flow
- Easier to see potential eligibility for levels of financial assistance
- More issuers offering plans with specific benefits such as heart health or diabetes
- More plans compatible with Health Savings Plans
- New dental carrier added



## By the Numbers

To date, 80,000 people have enrolled. Numbers are increasing daily.

  
**kynect**  
 **1-855-459-6328**