

**CABINET FOR HEALTH AND FAMILY SERVICES  
ADVISORY COUNCIL FOR MEDICAL ASSISTANCE**

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March 28, 2019  
10:00 A.M.  
Room 171  
Capitol Annex  
Frankfort, Kentucky

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**MEETING**

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**APPEARANCES**

Elizabeth Partin  
CHAIR

Chris Carle  
Julie Spivey  
Steven Compton  
Melody Stafford  
Jay Trumbo  
Ashima Gupta  
Bryan Proctor  
Sheila Currans  
Stacey Watkins  
Susan Stewart  
Jerry Roberts  
Teresa Aldridge  
COUNCIL MEMBERS PRESENT

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**CAPITAL CITY COURT REPORTING**

TERRI H. PELOSI, COURT REPORTER  
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**(502) 223-1118**

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AGENDA

1.	Call to Order .....	3
2.	Approval of minutes from January meeting.	3
3.	Old Business	
	A. TAC meeting guidelines .....	3 - 10
	B. Update from opinion from Attorney General on video teleconferencing ...	10 - 11
4.	Updates from Commissioner Steckel.....	11 - 25
5.	Reports and Recommendations from TACs	
	*Behavioral Health .....	25 - 32
	*Children's Health .....	32 - 35
	*Consumer Rights and Client Needs .....	35 - 37
	*Dental .....	(No report)
	*Nursing Home Care .....	(No report)
	*Home Health .....	(No report)
	*Hospital Care .....	38 - 40
	*Intellectual and Developmental Disabilities .....	40 - 42
	*Nursing Services .....	(No report)
	*Optometric Care .....	(No report)
	*Pharmacy .....	(No report)
	*Physician Services .....	43 - 44
	*Podiatric Care .....	(No report)
	*Primary Care .....	(No report)
	*Therapy Services .....	44 - 46
6.	New Business	
	A. Schedule reports from MCOs .....	47 - 54
	B. Responses from DMS .....	54 - 56
	C. Other	
7.	Adjourn .....	57

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DR. PARTIN: Good morning.  
We'll go ahead and get started. Everybody, if you would please remember to turn on your microphone when you speak so that our transcriptionist can hear what you say.

The first item on the agenda is approval of minutes from the November meeting.

MS. HUGHES: Beth, I think that's actually supposed to be January. I just realized that.

DR. PARTIN: Okay. I just assume that you're right, Sharley.

MS. HUGHES: Sorry about that.

DR. PARTIN: So, I stand corrected.

MR. CARLE: I make a motion that we approve the January meeting minutes.

MR. TRUMBO: Second.

DR. PARTIN: Any discussion?  
All in favor, say aye. Opposed? So moved.

We'll move on to Old Business.  
First on the agenda is the memo sent from the Commissioner back in January regarding the TAC meetings and how those meetings will function.

And as a result of that memo, a

1 workgroup was formed consisting of some members of  
2 the MAC and all of the TAC Chairs.

3 So, I'm going to assume that  
4 all of the TAC members here and all of the MAC  
5 members here are aware of the items that was in the  
6 Commissioner's memo. Is that correct? Okay. So, we  
7 don't have to go over that.

8 The workgroup did come up with  
9 some recommendations and I will read those so that we  
10 have those in the transcription of the meeting.

11 The Medicaid Commissioner sent  
12 a directive to the Medicaid Advisory Council (the  
13 MAC) and the Technical Advisory Committees (the TACs)  
14 regarding how she believes the TACs should conduct  
15 their meetings and where the meetings shall be held.

16 A workgroup consisting of some  
17 members of the MAC and the TAC Chairs was formed to  
18 address the Commissioner's directive.

19 KRS 205.540(4) states that the  
20 MAC shall adopt rules governing its procedures. This  
21 statute clearly grants authority to the MAC to set  
22 its own rules.

23 There's no reference in the  
24 statutes for the MAC or the TACs that would give the  
25 Commissioner authority over them either to cancel

1 their meetings or to dictate their agenda or to try  
2 and micromanage their operation.

3 Therefore, scheduling of  
4 meetings, the MAC bylaws stipulate that the TACs may  
5 schedule meetings with thirty days' notice and that  
6 the TACs do not need to schedule a year's worth of  
7 meetings. The open meetings' statute requires a two-  
8 week notice.

9 Issues may arise and a TAC may  
10 want to schedule a meeting to discuss the issue.  
11 However, if a TAC chooses, they may schedule their  
12 meetings for a full year.

13 Agenda. The MAC bylaws do not  
14 require the TACs to provide the agendas two weeks  
15 prior to the TAC meeting. The MAC is required one  
16 week in advance, according to the bylaws, and the MAC  
17 Chair is supposed to provide an agenda two weeks  
18 prior to the MAC meeting.

19 Cancellation of meetings. The  
20 MAC bylaws do not allow for DMS to cancel a TAC  
21 meeting or a MAC meeting due to the agenda not being  
22 provided.

23 TAC meeting minutes. For the  
24 past year, DMS has paid a court reporter to be  
25 present at TAC meetings. This produces a long

1 verbatim report of the meeting which can run as long  
2 as a hundred and fifty pages. This seems a waste of  
3 money. The TACs are capable of taking their own  
4 minutes and should do so. This would save DMS money  
5 which could be used in more productive ways. The TAC  
6 meeting minutes may be provided to the MAC as well as  
7 any recommendations.

8 TAC recommendations. TACs may  
9 provide some background information to the MAC in  
10 addition to recommendations. The background  
11 information is sometimes helpful to the MAC and to  
12 members of the public who are in attendance at the  
13 MAC meeting.

14 If time is running short at a  
15 MAC meeting, the MAC Chair may request that TACs  
16 present only their recommendations so that the TACs  
17 may have time to give their reports.

18 Topics for TAC meetings. The  
19 TACs should be able to discuss anything a TAC member  
20 wants to bring forward at their meeting. While  
21 individuals may be the only one with reimbursement or  
22 other issues, by bringing it up at a TAC meeting, a  
23 broader issue may be identified. Other members of  
24 the TAC may be having the same issue.

25 Likewise, TAC members should be

1 abler to discuss at their meeting any problems they  
2 are having with an MCO. MCOs are invited to TAC  
3 meetings and issues may be remedied at that point  
4 rather than having to bring the issue to the MAC.

5 Location of TAC meetings. TACs  
6 should be able to meet in the Capitol Annex or any  
7 other public location that is easily accessible to  
8 the public and TAC members. Parking is convenient at  
9 the Annex and rooms easily accessible. The location  
10 proposed by the Commissioner is not easily accessed  
11 and parking is difficult.

12 Attendance at TAC meetings by  
13 DMS staff. While DMS staff is certainly welcome to  
14 attend any of the TAC meetings and most TACs find it  
15 helpful to have DMS staff present, they should not be  
16 required to attend.

17 And that is the complete report  
18 from the workgroup. So, having read that into the  
19 record, I would like to ask if any MAC members have  
20 any comments that they would like to make?

21 DR. ROBERTS: I was not part of  
22 this task force, but one of the guidelines that was  
23 kind of set forth by the Commissioner was that this  
24 forum was a platform for advising Medicaid on policy  
25 issues.

1                               When we look at barriers to  
2 care and quality of care delivered to the Medicaid  
3 recipients, one of the common things we find are  
4 either for physicians that don't participate in  
5 Medicaid or limit the number of Medicaid recipients  
6 that they will take.

7                               At least from my discussion  
8 with some other practices and providers, there are a  
9 couple of things. One is reimbursement issues or the  
10 amount of reimbursement. Obviously, DMS has a  
11 limited budget. I'd love for you guys to have an  
12 infinite budget and that would solve a lot of  
13 problems.

14                              Number two are the number of  
15 PA's involved, and number three are the denials.

16                              So, when you talk about policy  
17 decisions, improving the quality and access of health  
18 care to these recipients, that goes hand in glove  
19 with fixing the reimbursement and the billing and the  
20 denial issues. So, I think it's very difficult to  
21 separate those two.

22                              Now, I agree. The entirety of  
23 every MAC meeting and every TAC meeting should not  
24 all be about why didn't I get paid for this wound  
25 debridement in November of last year; but when it



1 impacts the delivery of care to such an extent, you  
2 have to have some reimbursement, some improvement in  
3 the billing, coding, reimbursement and review process  
4 as part of the discussion of public policy.

5 The other comment that I would  
6 make - and this has been, unfortunately, an  
7 escalating tone in the recent MAC meetings - I'm one  
8 of the younger ones, I think, on the MAC - but I've  
9 sat on a number of hospital state and national  
10 committees.

11 When you bring different  
12 stakeholders, different specialists, lay people all  
13 together in the same room, Napoleon Hill talks about  
14 a definitiveness of purpose and building your  
15 mastermind alliance, and that's exactly what the  
16 mandate of this Board is.

17 When you bring all these  
18 people, when you put them around a table, all the  
19 credentials, all the echos go out the window. When  
20 you're working hard to fix a specific problem, then,  
21 the authority doesn't really matter so much.

22 If we define exactly what this  
23 Board is set out to do, then, that solves a lot of  
24 the problems we're talking about.

25 DR. PARTIN: Thank you, Dr.

1 Roberts. I think those points are well-taken. Any  
2 other comments?

3 So, moving forward, we need to  
4 make a decision as far as the function of the TACs  
5 and how the TACs will conduct their meetings.

6 And, so, is this Council in  
7 agreement with the recommendations from the  
8 workgroup?

9 MS. CURRANS: Do you need a  
10 motion to accept the recommendations of the  
11 workgroup?

12 DR. PARTIN: Yes, please.

13 MS. CURRANS: I'll make that  
14 motion.

15 MS. ALDRIDGE: Second.

16 DR. PARTIN: Any further  
17 discussion? All in favor, say aye. Any opposed? So  
18 moved.

19 So, moving forward, the  
20 recommendations from the workgroup will be  
21 implemented as far as the functioning of the TAC  
22 meetings.

23 Next on the agenda is an update  
24 on the Opinion from the Attorney General regarding  
25 video teleconferencing.

1                   So, just to give you a little  
2 bit of an update, our Secretary, Teresa Aldridge,  
3 wrote a letter to the Attorney General requesting an  
4 Opinion on behalf of the Council, and the Attorney  
5 General's Office responded saying that we had to have  
6 a letter coming from the Chair of the Council rather  
7 than the Secretary requesting that Opinion.

8                   So, I did write a letter and  
9 submitted it to the Attorney General. And I checked  
10 the status of that yesterday and the Attorney  
11 General's Office said that an Opinion was still  
12 pending and that I should check back in about two  
13 weeks. So, hopefully we'll have an Opinion by our  
14 next meeting.

15                   Next on the agenda, updates  
16 from the Commissioner.

17                   MS. BATES: Good morning. So,  
18 obviously, I'm not Commissioner.

19                   DR. PARTIN: Good morning.

20                   MS. BATES: Stephanie Bates,  
21 Deputy Commissioner of Medicaid.

22                   So, just very quickly, I'm just  
23 going to give a quick 1115 Waiver update. I'm sure  
24 none of you heard but we did get a decision late last  
25 night, so, it was a long night which is part of the

1 reason why the Commissioner is not here.

2 And just to kind of update,  
3 there's I think a call going on with DOJ right now.  
4 So, we're kind of evaluating the situation.

5 The good news is that we got  
6 this decision two days earlier than the last time and  
7 we had a bunch of contingency plans in place. So, we  
8 were able to just kind of stop systems for right now  
9 and we're meeting all day today to decide what to do  
10 going forward as far as the systems but nothing is  
11 going to change. Everything is on hold.

12 So, do you all have any  
13 questions about the waiver? Okay. Good.

14 Then, I'm going to let Jonathan  
15 do a legislative update.

16 MR. SCOTT: Good morning. I'm  
17 Jonathan Scott. I'm the Regulatory and Legislative  
18 Advisor for DMS. I'm here to talk to you about some  
19 of the legislation that was passed.

20 Do you all have any questions  
21 about any legislation before we get started? I have  
22 quite a few notes. It's whatever is easier for you.

23 DR. PARTIN: Unless anybody has  
24 any specific questions, I think it would just be  
25 easier for you to go through your list.

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MR. SCOTT: Sure. Okay.

Senate Joint Resolution 7 is a diabetes prevention study. It's going to require DMS to study the potential impacts of implementing programs similar to the KEHP Diabetes Value Benefit Plan or the Diabetes Prevention Program.

We're going to look at the estimated cost of the program, the health benefit that this program could give Medicaid beneficiaries, and any potential financial savings.

The report needs to be submitted by November 1st of this year. We will work with our MCOs and DMS staff, possibly a couple of other entities to study the impacts of implementing this and we'll submit a report by November 1st to Health and Welfare.

MR. CARLE: Jonathan, do you have a little bit more detail, though? When you say implementing this, is it a study on Alc? It just says diabetic-related. We need a little bit more detail.

MR. SCOTT: It's just a study of the Diabetes Prevention Program.

MR. CARLE: So, Stephanie, do you know any of the program scope or anything?

1 MS. BATES: Basically, we've  
2 been asked for several years to cover the Diabetes  
3 Prevention Program. I don't remember how long the  
4 program is but it's ongoing. Like, it goes over the  
5 course of several weeks and it is diabetes education;  
6 but to get into the program, you can't already be  
7 diabetic. It's kind of like you're in a pre-diabetic  
8 state.

9 So, one of the reasons why we  
10 haven't just covered it is because, with Medicaid, we  
11 have to figure out, just because of the federal  
12 rules, which provider type that we have can provide  
13 it as far as licensure and all of that and, then, the  
14 medical necessity piece because with the person who  
15 seeks out the program is not diabetic, so, doesn't  
16 have that diagnosis, we're trying to figure out how  
17 to cover it.

18 Other states do it. So, that's  
19 part of what the study will be is we'll look at other  
20 states. We already have an MCO, I think - and don't  
21 ask me who - that's doing a pilot.

22 So, I think that's what the  
23 legislation was meant to do was to look at all of  
24 that, see if it will save us money to prevent  
25 diabetes which it sounds like it would.

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MR. CARLE: Okay. Thank you.

MR. SCOTT: Senate Bill 30 requires coverage of genetic tests for cancer risk if it's consistent with the National Comprehensive Cancer Network. It also lowers the age for colorectal cancer examinations and first screenings to 45 from 50.

That has been signed by the Governor. And going forward, we're going to coordinate with the MCOs to determine the extent to which they will be impacted and coordinate with the Department of Insurance as necessary.

DR. PARTIN: So, what type of genetic testing are we talking about?

MS. BATES: It was very general. The bill was very general, so, that's where we are is to figure out what the recommendations of-- what was the----

MR. SCOTT: The National Comprehensive Cancer Network.

MS. BATES: So, we have to evaluate what their recommendations are going forward and kind of put that with testing.

DR. PARTIN: Would this be just voluntary on the part of the patients if they wanted

1 the testing done? DMS would cover it?

2 MS. BATES: Yes. It would have  
3 to be ordered by a Medicaid provider but that's  
4 between obviously the patient and the provider.

5 DR. PARTIN: Right. Okay.

6 MR. CARLE: But they would  
7 actually cover the cost of the genetic testing.

8 MS. BATES: Right. And, of  
9 course, it's not going to be all----

10 MR. CARLE: It will be marker  
11 specific, yes.

12 MS. BATES: It's not going to  
13 be the whole plethora of genetic testing.

14 MR. CARLE: Specific to cancer.

15 MS. BATES: Yes.

16 MR. CARLE: Great.

17 MR. SCOTT: Senate Bill 54  
18 requires insurers to develop processes for electronic  
19 prior authorizations. There's limited circumstances  
20 where a prior authorization could continue for a  
21 year. We're not sure that that's going to be a big  
22 impact to the Medicaid population.

23 MS. CURRANS: Can you repeat  
24 what you just said? I can't hear you.

25 MR. SCOTT: I don't know what I



1 just said. We're going to develop process--the bill  
2 requires insurers to develop processes for electronic  
3 prior authorizations. Then, there's limited  
4 circumstances where a prior authorization can  
5 continue for a year.

6 I'm not totally sure the extent  
7 to which DMS or the MCOs will be impacted by this  
8 because of some House amendments that were made to  
9 that bill.

10 So, going forward, we'll ensure  
11 that an electronic prior authorization process is  
12 implemented within the Department and the MCOs. We  
13 may amend the regulations but these are DOI statutes  
14 that we're dealing with here, and the bill will be  
15 effective at the end of June.

16 MS. CURRANS: Is this the bill  
17 that will keep the MCOs from denying the device  
18 separate from the procedure?

19 MS. BATES: No. The takeaway  
20 from this bill for us, it sounds like, is that MCOs  
21 will be required to allow providers to electronically  
22 request a PA.

23 MS. CURRANS: Right. And, so,  
24 what is this bill number?

25 MR. SCOTT: Fifty-four.

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MS. CURRANS: House Bill 54?

MR. SCOTT: Senate Bill 54.

MS. CURRANS: Senate Bill 54.

Was that Alvarado's bill?

MR. SCOTT: Yes.

DR. PARTIN: My understanding of the bill also is that if something is preauthorized, then, it is continued to be authorized for a year rather than right now what happens is that something can be preauthorized and, then, three months later, it's not.

MR. SCOTT: That became more complex with Senate and House amendments to the bill. You will want to check the House Committee substitute on that.

DR. PARTIN: Okay.

MS. CURRANS: So, can you help me because I believe our Association relayed to us because we had had multiple issues with maybe a procedure doesn't even need a PA but a type of device used within that procedure supposedly did and, so, they could deny the whole procedure because you didn't prior auth the screw.

Now, that was supposed to--I thought that was in 54.

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MR. SCOTT: I don't recall seeing that in 54 but we can review it again.

MS. CURRANS: Okay. Thank you.

DR. PARTIN: You can go ahead.

MR. SCOTT: House Bill 224 which the final version of that bill, we have come to understand the problems impacting the DME provider community.

In particular, the 21st Century Cures Act has acted as a serious stressor for many of these providers. So, the bill was limited to a specific group of DME codes and services that were impacted by the 21st Century Cures Act.

The final version also removes some language about medical necessity and a requirement to purchase medical necessity criteria for DME providers.

So, the final version is reimbursement at 90% of the DME fee schedule for about 250 HCPCS codes and it includes certain requirements for manually-priced items that copy current regulatory language and it has reimbursements only provided to in-network providers and it will also be effective at the end of June.

Senate Bill 110, this ended up

1 being a clean-up of last year's House Bill 69 for us.  
2 In our analysis of that original bill, we had  
3 concerns about the ability to quickly or immediately  
4 enroll providers for events such as out-of-state  
5 transplants.

6 The current statute didn't  
7 allow for delays, for enrollment delays caused by  
8 external entities such as FBI fingerprint background  
9 checks, searches of federal databases and things like  
10 that.

11 It also didn't emphasize the  
12 differences between enrollment and credentialing in  
13 Kentucky. So, the bill will also allow the KHA to  
14 expand more expansive credentialing activities.

15 So, going forward on this one,  
16 we will be able to retain a federal match to build  
17 and operate the Partner Portal. We will continue to  
18 implement the Partner Portal Program with the changes  
19 from Senate Bill 110 and it will take effect at the  
20 end of June.

21 DR. PARTIN: Okay.

22 MR. SCOTT: House Bill 320,  
23 this bill establishes a Hospital Rate Improvement  
24 Program. So, the hospitals will pay an assessment to  
25 the fund that will be used as state matching dollars

1 to draw down federal Medicaid funds.

2 The rate improvement will  
3 function to increase Medicaid reimbursement for  
4 inpatient hospital services provided to Medicaid  
5 recipients. There's formulas and processes to be  
6 followed by DMS and participating hospitals in the  
7 language.

8 Going forward, we're going to  
9 prepare a State Plan Amendment to request federal  
10 approval and federal financial participation for the  
11 new Rate Improvement Program.

12 We will promulgate  
13 administrative regulations to implement this  
14 assessment as we go forward and it will be effective  
15 at the end of June.

16 DR. PARTIN: Does this affect  
17 all hospitals including critical access?

18 MR. SCOTT: Yes, all but  
19 universities.

20 MS. CURRANS: I think it's any  
21 Medicaid inpatient claim.

22 MR. SCOTT: Then, Senate Bill  
23 149 will allow a provider to appeal multiple claims  
24 in a single external, independent third-party review.  
25 It will also allow for a single administrative

1 hearing for an appeal of the final decision of an  
2 external review that involves multiple claims.

3 We have experienced a market  
4 increase in expenditures in this program over the  
5 previous year. So, we are going to continue to  
6 review and report on the--going forward, we're going  
7 to continue monitoring these increased expenditures.

8 We're going to conduct a review  
9 of our statutes and administrative regulations  
10 relating to this program to see what improvements can  
11 be made.

12 We will coordinate with our  
13 Administrative Hearings Branch at the CHFS to  
14 determine the extent to which the administrative  
15 hearings can be consolidated. We will promulgate  
16 administrative regulations to implement this  
17 legislation and any streamlining of processes needed  
18 and it will be effective at the end of June.

19 And that's all I've got. If  
20 you all have other legislation you wanted to ask  
21 about or if I could clarify anything.

22 DR. PARTIN: Anybody? Thank  
23 you.

24 MS. BATES: Now I'm going to  
25 ask Pam Smith to come up and give a 1915(c) Waiver

1 update.

2 MS. SMITH: I am Pam Smith. I  
3 am the Division Director for the Division of  
4 Community Alternatives.

5 Most notably, we released the  
6 waiver applications for public comment beginning on  
7 March 15th. That period is going to run through  
8 April 15th.

9 We will consider all of the  
10 public comments that were submitted from January 7th  
11 which was the original start of public comments all  
12 the way through April 15th. Those will be summarized  
13 and responded to.

14 Just to highlight the most  
15 important changes we made while we paused public  
16 comments, probably the most notable is the change to  
17 how patient liability will be calculated.

18 So, instead of it being 100%,  
19 it will be up to 300% which will change most of the  
20 waiver patients to not have a patient liability. I  
21 think we're going to have less than twenty people  
22 that will be left with a patient liability with that  
23 calculation change.

24 We also responded to a change  
25 that CMS issued in January around participant

1 satisfaction surveys. So, that was added.

2 Our rate study is coming to a  
3 close today. In January, we had fifteen providers  
4 take a pilot survey and then we used that survey to  
5 form the final survey. That was released on February  
6 25th to all waiver providers and it all must be  
7 submitted by tomorrow. And so far, we've had a  
8 pretty good turnout of responses from all of the  
9 waiver groups.

10 DR. PARTIN: Any questions?

11 Thank you.

12 MS. BATES: And that is our  
13 update. So, do you all have any questions for me?

14 DR. PARTIN: Stephanie, when do  
15 you think we will be hearing more about what's going  
16 to happen with the 1115 Waiver?

17 MS. BATES: So, like I said,  
18 we're meeting today. We're going to go over just  
19 what the actual judgments were. Obviously, the Judge  
20 handed down a decision on Arkansas, too.

21 So, we're kind of just trying  
22 to look at everything, but as soon as we know, the  
23 Kentucky HEALTH website, it's new. This morning,  
24 there's a new Kentucky HEALTH website just so you  
25 know that looks different. And, so, the updates as



1 we get them will be on there, and we'll let you know.  
2 Obviously, I will communicate to Sharley and  
3 communicate out to the TACs and the MAC.

4 DR. PARTIN: Is there any  
5 possibility that maybe the Council could be informed  
6 about things a little bit ahead of time instead of  
7 just hearing it in the newspaper?

8 MS. BATES: Sure, but trust me,  
9 you found out when we found out last night.

10 DR. PARTIN: Sure, as far as  
11 the Judge, sure, but as far as what DMS is going to  
12 do?

13 MS. BATES: But, yes,  
14 absolutely.

15 DR. PARTIN: Thank you.

16 MS. BATES: Any other  
17 questions? Okay. Thank you.

18 DR. PARTIN: Then, we will move  
19 on, then, to reports and recommendations from the  
20 TACs, and first up today is Behavioral Health.

21 DR. SCHUSTER: Good morning.  
22 I'm Dr. Sheila Schuster, Chair of the Behavioral  
23 Health TAC.

24 We met for the first time at  
25 the CHR Building as directed by the Commissioner; and

1 for the first time since we were constituted, we did  
2 not have a quorum and part of that was that we had  
3 one of our TAC members who had to stay here in the  
4 Annex to monitor legislation, and if we had been able  
5 to meet in the Annex could have attended our meeting.

6 And also in attendance were  
7 representatives from DMS, from all five Medicaid MCOs  
8 and members of the behavioral health community.

9 Pam Smith gave us an update in  
10 response to a recommendation made at the last MAC  
11 meeting regarding reassessments that overlap or  
12 coincide with the waiver renewal date and we were  
13 very pleased that DMS responded. That's probably the  
14 most response that we've ever had from DMS to look at  
15 that issue and to give us some feedback and to tell  
16 us that they will continue to look at it.

17 What happens is that if a  
18 person is hospitalized or in an institution and their  
19 renewal date on their waiver comes up while they're  
20 in there, they stand to lose their waiver slot.

21 And these waivers, as you all  
22 know, have long waiting lists, so, it's a real issue,  
23 and they have been very helpful in letting us know  
24 that there is a sixty-day extension that can be done  
25 in some of the waivers. And I think one of the

1 things that is happening in the redesign is that they  
2 want to make that consistent across all the waivers.  
3 So, it would be very helpful for our folks because  
4 it's just bad luck, if you will, that they happen to  
5 be hospitalized or in an institution at the time of  
6 their renewal. So, we did appreciate that.

7 We were given a brief update on  
8 the 1115 waiver by Sharley Hughes, and, of course, it  
9 was at that time to go live on April 1st.

10 The agenda also had an item  
11 about the recent DMS change in reimbursement and the  
12 time requirement for therapeutic rehabilitation  
13 services.

14 For those of you who are not  
15 familiar, TR or day treatment programs are really the  
16 mainstay for the treatment that we can offer for  
17 people with what we call SMI, severe mental illness.

18 And without any notification or  
19 process, we found out in early February that DMS had  
20 decided to not only lower the rate for that service  
21 but also put a time frame on that it had to be at  
22 least five hours a day and most of the TR programs  
23 don't have people come. Many of our people cannot  
24 participate for five hours a day. It's just too much  
25 for them.

1                                   It was going to put our TR's  
2 out of business, quite frankly. And an agency like  
3 Bridgehaven Mental Health Services which has saved  
4 the State millions in hospital costs by keeping  
5 people out of the hospital were going to have to  
6 close.

7                                   So, there was good news.  
8 Because of the outcry, if you will, from the agencies  
9 that run those programs, DMS stepped back and didn't  
10 change the rate but at least changed the time  
11 requirement and set a rate for under five hours which  
12 makes it doable.

13                                  I pointed out to them that we  
14 have lots of expertise at the TAC not only in the TAC  
15 members but also in our numerous people that come  
16 from the behavioral health community, and this is  
17 exactly the way that a TAC, I think, should be used  
18 because obviously this recommendation didn't just  
19 fall out of the sky.

20                                  DMS had to be thinking about it  
21 at least the last couple of months of 2018. And if  
22 they had come to us with here's our problem or here's  
23 what we're thinking about, we could have had a  
24 dialogue about that and saved this upset that went on  
25 for six weeks, two months and now is going to have to

1 be changed because the MCOs thought they were having  
2 to change that billing.

3 And, so, the whole thing is  
4 just a mess and I really think we could have avoided  
5 some of that. We might not have convinced them not  
6 to make the changes but the changes would not have  
7 been harmful and we could have explained why it was  
8 so important not to have a five-hour time requirement  
9 which didn't make any sense clinically for the people  
10 that we were trying to serve, so, again, that kind of  
11 use of the TACs.

12 We continue to have questions  
13 about the medically frail designation. There was  
14 some miscommunication about when people were going to  
15 be notified whether they had that designation or not.

16 And as I've pointed out to you  
17 all before, our clinicians are taking up their time  
18 to do these attestations and then they get no  
19 feedback about whether the attestation has been  
20 received or is in process or has been approved or has  
21 been sent on for further whatever. It just continues  
22 to be a real problem.

23 The new policy for universal  
24 copays which we've expressed our concern about has  
25 been in effect for two months, and we are looking at

1 doing a more systematic data-gathering and we will  
2 have that report at our next TAC meeting and we also  
3 had some input from the brain injury community.

4 Our next meeting is on May  
5 14th, and I'm giving you public notice that we will  
6 be meeting in the Capitol Annex.

7 I do want to make a point that  
8 was not in the recommendations, Madam Chair, and that  
9 is that we sent our dates for the year to DMS and the  
10 location was listed as the Capitol Annex.

11 And when I indicated to Sharley  
12 that we wanted to have our March meeting in the  
13 Capitol Annex, she said, no, you can't because the  
14 public notice says you're going to meet at the CHR  
15 Building and I said that was not my public notice.  
16 The notice I sent you was that we were going to meet  
17 in the Annex.

18 So, the other thing that's  
19 being changed by DMS are the notifications that the  
20 TACs are sending not only about the dates but about  
21 the locations.

22 So, I'm going to take this as  
23 an opportunity to make a public notice that we will  
24 be meeting in the Capitol Annex on May 14th at 1:00  
25 p.m.

1 MS. HUGHES: Dr. Schuster, just  
2 as a clarification, the website is the public notice  
3 of the meetings. So, I know you send an email out to  
4 your people that usually come to your meetings but  
5 that's not what constitutes the public notice for the  
6 meeting. It's what is put out on the website for the  
7 whole world to see. That's what constitutes as the  
8 public notice.

9 DR. SCHUSTER: I understand  
10 that. I understand that, Sharley, but somebody at  
11 DMS changed the notice that we had sent because if  
12 you look at what we sent you, and we've had it on our  
13 TAC reports, every TAC meeting is listed as being in  
14 the Capitol Annex. So, it was changed. That's my  
15 point.

16 So, I'm telling you we're going  
17 to meet in the Capitol Annex and I'm giving notice in  
18 any way I can and I will send it to you in writing  
19 but that's what should be posted on the website.  
20 I have no control over what gets posted on the DMS  
21 website.

22 MS. CARLE: So, Stephanie. Dr.  
23 Schuster, you can't see what she is saying behind  
24 you.

25 MS. BATES: I'm saying got it.

1 DR. SCHUSTER: Got it. Thank  
2 you very much.

3 MR. CARLE: So, you got it  
4 taken care of?

5 MS. BATES: Got it.

6 MR. CARLE: Thank you.

7 DR. SCHUSTER: I appreciate  
8 it. My other question is can we all have copies of  
9 the recommendations that you gave in the TAC report?  
10 Will that be circulated by Sharley to the TAC Chairs?

11 DR. PARTIN: Certainly, yes.

12 DR. SCHUSTER: Thank you very  
13 much. We appreciate that committee work. Thank you.

14 DR. PARTIN: Next up,  
15 Children's Health.

16 MS. KALRA: Hello. I am Mahak  
17 Kalra, Co-Chair of the Children's Health Technical  
18 Advisory Committee.

19 Our TAC met on Wednesday, March  
20 13th. We did have a quorum. This is a huge deal for  
21 us because often at times we don't. So, we're  
22 excited that we do have recommendations today.

23 The Children's Health TAC has  
24 been discussing or reviewing issues around  
25 psychotropic medications among children. For those



1 of you who are not familiar with psychotropic  
2 medications, these are medications that could affect  
3 mind, emotions and behavior. Typical examples of  
4 these are antipsychotics, antidepressants, anxiety  
5 medications, stimulants and mood stabilizers as well.

6 In Kentucky, Dr. Lohr's  
7 presentation with the DCBS has shared that we are  
8 over-prescribing for children, especially those in  
9 the foster care system. And, so, we were very  
10 concerned when we were hearing this data and when we  
11 were having this discussion.

12 And in a way to support  
13 Medicaid and Dr. Lohr's efforts towards de-  
14 prescribing, we would like to propose developing a  
15 best-practice guideline or improve interventions to  
16 serve not only as guidelines but just to deter folks  
17 from prescribing psychotropic meds as the first-line  
18 of defense, and, like I said, first-line of defense.

19 We understand there might be  
20 issues where this might be necessary later down the  
21 road, but often at times, this is the only thing  
22 being prescribed to these young children and we know  
23 that there are some impacts to their development at  
24 that time as well.

25 So, we would like to propose

1 the following recommendations: To ensure that  
2 prescribing psychotropic medications are a part of a  
3 multi-modal treatment plan when providing supports  
4 for these children. Again, we think that if you are  
5 going to prescribe something along those lines,  
6 couple it with therapy or other types of  
7 interventions that are best practice-based.

8 Also ensure that Medicaid  
9 reimburses for children to have access to these other  
10 therapies as well. So, an example, applied behavior  
11 analysis, that's something that could be used for  
12 children with the autism spectrum disorder and other  
13 disabilities, as well as occupational therapy to  
14 improve emotional and behavior regulation.

15 So, those are some of our  
16 recommendations. I apologize that you don't have it  
17 in front of you but Sharley does have a copy and she  
18 is happy to email those to you. I don't know if you  
19 guys have any questions.

20 DR. PARTIN: I do have a  
21 question. So, this recommendation or these  
22 guidelines for prescribing psychotropics, who are you  
23 proposing develop the guidelines?

24 MS. KALRA: DMS, and we're  
25 happy to partner with DMS and provide some

1 recommendations. We have studies from Florida that  
2 we saw that made sense for us to utilize as a state  
3 and we could share those with DMS as well.

4 DR. PARTIN: Thank you.  
5 Anything else? Thank you.

6 Consumer Rights and Client  
7 Needs.

8 MS. BROWN: Hello. I'm Miranda  
9 Brown with the Consumer Rights and Clients Needs TAC.

10 We met on February 19th. A  
11 quorum was not present, but the TAC did raise  
12 concerns about the medically frail attestation  
13 process and Kentucky HEALTH notices.

14 Our members shared that  
15 beneficiaries have gone to their providers to start  
16 their medically frail process but providers nor  
17 beneficiaries haven't heard anything back from the  
18 MCOs.

19 And while we understand that  
20 this may not be a concern in the near future with  
21 yesterday's federal court ruling, the State still has  
22 options to appeal the court ruling or reduce benefits  
23 through a State Plan Amendment which would maintain  
24 medically frail protections as relevant. So, these  
25 are decisions that we will be watching closely still.

1 Mandatory copays continue to be  
2 a concern for our TAC. More than 140 Kentuckians  
3 have reported a number of issues they face with  
4 trying to access health care. For example, Medicaid  
5 recipients are sometimes turned away for services  
6 when their income is below 100% of the Federal  
7 Poverty Level despite the policy that those living in  
8 poverty cannot be turned away.

9 While this could be due to  
10 provider offices not reading the screens properly or  
11 not being aware of the income guidelines, the bottom  
12 line is that this policy is creating an unwelcome  
13 effect which is discouraging the use of important  
14 services such as preventive care, chronic disease  
15 management, behavioral health and substance use  
16 treatment.

17 We also discussed ADA  
18 guidelines. Our members have expressed concerns and  
19 made recommendations related to making accommodations  
20 for disabled individuals to participate in TAC and  
21 MAC meetings.

22 While DMS has stated that they  
23 will comply with the law, we are still seeking  
24 clarification on whether this means that DMS will  
25 cover the cost of interpretation and assistant

1 services directly for disabled members.

2 We made no recommendations, no  
3 new recommendations due to lack of a quorum, and our  
4 next meeting is scheduled for April 16th from 1:30 to  
5 3:30 p.m., Eastern Time, but we have yet to determine  
6 a location.

7 DR. PARTIN: Thank you.

8 Dental.

9 MS. HUGHES: The Dental TAC did  
10 meet. I don't believe they had any recommendations,  
11 though.

12 DR. PARTIN: Thanks, Sharley.  
13 Nursing Home Care.

14 MR. TRUMBO: We don't have a  
15 report because we didn't have a TAC meeting. I am  
16 interested to know what the status of a LeadingAge  
17 representative is? Can we get the question to that  
18 organization?

19 MS. HUGHES: On the TAC?

20 MR. TRUMBO: No. On the MAC,  
21 Gary Marsh's position.

22 MS. HUGHES: I did not know he  
23 had left.

24 MR. TRUMBO: Well, I don't know  
25 what their status is but it's been a few meetings.

1 MS. HUGHES: Until he resigns,  
2 he's still an appointed member. You can go by the  
3 bylaws that were created and make a recommendation  
4 but that's not up to me, or the Department, I should  
5 say.

6 DR. PARTIN: I'll send him an  
7 email.

8 MR. TRUMBO: Okay. Thanks.

9 DR. PARTIN: Home Health.

10 MS. STEWART: Home Health met  
11 on February 19th. We did have a quorum and we have  
12 no recommendations at this time.

13 DR. PARTIN: Thank you.  
14 Hospital.

15 MR. CARLE: Russ Ranallo could  
16 not be here today. He was unable to make it. You  
17 have a written report in your packet.

18 Just a couple of things. The  
19 TAC did meet on February 26th. A quorum was present.  
20 The TAC discussed several issues which have not yet  
21 been resolved. These include short-stay inpatient  
22 denials, utilization management issues, hydration  
23 denials and transportation issues.

24 As Medicaid staff were not able  
25 to attend the KHA Psychiatric and Chemical Dependency

1 Forum regarding the transportation issues, KHA has  
2 submitted a written report with questions attached.

3 The TAC also discussed the  
4 concerns that IPRO should be using clinicians to  
5 conduct clinical validation reviews instead of coders  
6 and billing specialists. Clinical validation  
7 involves a clinical review of a case to see whether  
8 or not the patient truly possesses the conditions  
9 that were documented in the medical record. DMS will  
10 be reviewing their contract with IPRO to address this  
11 issue.

12 The TAC also discussed the  
13 problem hospitals are having in not being able to  
14 bill Medicaid when Medicaid is the secondary when the  
15 patient refuses to cooperate with the primary  
16 insurer. This issue is also under investigation but  
17 has not been resolved.

18 KHA will be scheduling a  
19 meeting of hospital medical directors with Dr. Liu to  
20 discuss concerns with MCOs not following CMS national  
21 definitions and coding requirements for sepsis. We  
22 committed to try to work out these concerns before  
23 bringing specific recommendations on this issue to  
24 the MAC and this is somewhat of a big issue. So, it  
25 needs to be addressed.

1                               Lastly, one MCO is only giving  
2 hospitals twenty-four hours to obtain an updated  
3 prior authorization when the CPT code of the  
4 procedure performed on the patient differs from the  
5 CPT code that was preauthorized.

6                               This is unworkable and needs to  
7 be changed to address the fact that physicians will  
8 not always know the exact code prior to performing  
9 the procedure on the patient.

10                              In addition, a twenty-four-hour  
11 time frame is not a reasonable time frame for the  
12 provider to update a CPT code. While seven days was  
13 discussed as a minium time frame, KHA is currently  
14 requesting the policies for each MCO and will be  
15 working with its members to make more detailed  
16 recommendations for addressing this issue. That's  
17 it.

18                              DR. PARTIN: Thank you. Any  
19 questions?

20                              Next up, Intellectual and  
21 Developmental Disabilities.

22                              MR. CHRISTMAN: Good morning.  
23 I am Rick Christman. I'm the Co-Chair of the IDD  
24 TAC.

25                              We met on Wednesday, March



1 13th. We did have a quorum. Although we didn't have  
2 any specific recommendations to pass, we had a lot of  
3 people there and we had a very good discussion.

4 I think I had mentioned in the  
5 past that one of the big issues particularly with the  
6 SCL waiver is large numbers of people because of  
7 their particular medical needs or their behavioral  
8 issues are really beyond the ability of the providers  
9 to continue to provide services for them.

10 Unfortunately, the way the  
11 regulation is set up - and I shouldn't say  
12 unfortunately. I understand why this is. Under the  
13 regulation, we have to continue to provide services  
14 until we can find another provider.

15 Well, as you know, as you can  
16 imagine, this really makes providers unwilling to  
17 really serve people who they might suspect would be  
18 difficult to serve. So, this is an ever-growing  
19 problem. It's kind of freezing up the system.

20 I think we've already  
21 identified 150 providers who felt they are serving  
22 people that they really can't meet their needs which  
23 is not a good situation for anybody.

24 However, at this meeting and at  
25 this long discussion, Commissioner Steckel was there

1 which we were very happy to have her there, and as a  
2 consequence, we have formed a task force to look at  
3 this issue along with Pam, anywhere between ten and  
4 fifteen people and we hope to get started with those  
5 meetings right away to see if we can resolve this  
6 process.

7 As Pam also mentioned, the  
8 applications for the 1915(c) Waivers are out and  
9 we're looking at that, but the one thing that she  
10 mentioned that we're all delighted about is the  
11 increase of the patient liability to 300% of poverty.  
12 That's huge for us and very welcomed.

13 And in closing, I just want to  
14 say I really feel like our TAC has been  
15 reinvigorated. I think the fact that the  
16 Commissioner is coming to the meetings, that's been  
17 very refreshing and I feel like these TACs are going  
18 to be very helpful for us in the future. Thank you.

19 DR. PARTIN: Very good. Thank  
20 you. The Nursing TAC did not meet. Optometry.

21 DR. COMPTON: Steve Compton.  
22 We did not meet either and we meet again in April.

23 DR. PARTIN: Thank you.  
24 Pharmacy.

25 MS. HUGHES: I got a notice

1 this morning from Suzi Francis, the Chair. They're  
2 having some new computers installed or something  
3 today. They did meet but there were no  
4 recommendations.

5 DR. PARTIN: Thank you,  
6 Sharley. Physician Services.

7 DR. McINTYRE: Hi. I'm Dr.  
8 William McIntyre, Vice-Chairman of the Physician TAC.

9 We met March 15th. We had a  
10 quorum. We discussed provider enrollment,  
11 telehealth, public health trends, and we had a  
12 recommendation regarding modifiers for telehealth.

13 There are two modifiers we are  
14 recommending - acute versus chronic care so that  
15 those modifiers could be used by the Department and  
16 by the MCOs to track reimbursement and to track  
17 trends basically to help with reimbursement and also  
18 modifiers to show whether a provider was present with  
19 the patient when the telehealth visit was done or no  
20 provider.

21 For example, at some visits,  
22 you will have a nurse practitioner with the patient  
23 and the physician at some distance away and the nurse  
24 practitioner could help with abdominal outpatient,  
25 examination of throat, ears and so on.

1                                   The last thing we discussed was  
2                                   the reimbursement rate from the MCOs and from the  
3                                   Department for telehealth visits. There's a proposal  
4                                   up in the air to reimburse those at 85% of what an  
5                                   office visit would be reimbursed for.

6                                   And it's our position that  
7                                   that's probably not going to be enough reimbursement  
8                                   to attract physicians to have the providers to invest  
9                                   in the technology necessary to do telehealth.

10                                  That's everything that we had.  
11                                  Does anyone have any questions?

12                                  DR. PARTIN: Any questions?  
13                                  Thank you. Podiatry. Primary Care.

14                                  MS. HUGHES: Primary Care did  
15                                  not meet.

16                                  DR. PARTIN: Right. Therapy  
17                                  Services.

18                                  DR. ENNIS: Good morning. I'm  
19                                  Beth Ennis. I currently serve as the Chair of the  
20                                  Therapy TAC.

21                                  We wanted to thank the MAC for  
22                                  their assistance in these new task force  
23                                  recommendations. We realize that this came out of a  
24                                  meeting of ours being cancelled, and I apologize for  
25                                  creating chaos but we felt pretty strongly about it.

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DR. PARTIN: It wasn't just that.

DR. ENNIS: We did meet on the 12th. Depending on which rule you use, we may or may not have had a quorum. We're going with no because we don't have the ruling yet on video conference but we had been told previously we could. So, we had three in the room and one on video out of our six.

No major recommendations coming out because we didn't have the quorum that we could call but we did discuss several things. We're still having issues every January with codes being loaded incorrectly.

We do appreciate DMS' work and a lot of the things that we had requested be updated were updated and we know that took a lot of work, but there are still some codes that have been on there since we were added five years ago that every time they get reloaded in January, they're reloaded as visit codes instead of timed codes.

We're still trying to work on processes to fix that because the MCOs go by that fee schedule, and, so, it impacts everybody's reimbursement for a good four months until we can get it fixed.

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We are working with MCOs on different issues and appreciate the ability of the TAC to do that.

We also discussed telehealth and are concerned about the 85% reimbursement after Year Two. I believe that the statute that was passed said that it would be parity. So, we're looking into what that means.

We did get word from DMS that they were going to remove the differential for the Clinical Fellow for speech and that they would be billing under their senior therapist number.

We have asked for the same thing for PT assistants and OT assistants, and at this point, they've said no. So, we're going to continue to dive into that because that's going to impact access in providers pretty tremendously but that's all we have. Thank you.

DR. PARTIN: Thank you, and that's it for the TAC meetings.

I'd like to go back for a minute to the recommendations from the workgroup. The TAC Chairs will need to let Sharley know where your meetings are going to be held so that she can post that appropriately. I'm sure that there will be

1 other discussion as we move forward on this but that  
2 is just something that came to mind just now as far  
3 as public notice for those meetings.

4 MR. CARLE: Stephanie, given  
5 what we submitted, obviously the Department hasn't  
6 had a chance to review that; but I guess what we  
7 would ask for is that the review and communication of  
8 any concerns that would be had on the side of DMS,  
9 that's discussed maybe with the Executive Committee  
10 representing the workgroup and we do that much prior  
11 to our next meeting, if possible.

12 MS. BATES: Right.

13 MR. CARLE: I know that  
14 certainly with everything that's going on with the  
15 waiver and everything, we certainly understand.

16 MS. BATES: Right. This was  
17 the first I saw these recommendations this morning.  
18 And actually I was in the Secretary's office  
19 obviously earlier this morning, and, so, we talked  
20 about how we need to get together and discuss these.  
21 So, absolutely.

22 DR. PARTIN: Thank you. So,  
23 moving to New Business, we would like to schedule  
24 reports from the MCOs as we have done in the past so  
25 that we can get an update on where the MCOs are with

1 everything. We've done this before, so, it's not  
2 anything new but we'll need to get that scheduled  
3 where we have a couple of them report at each  
4 meeting.

5 MS. HUGHES: Do you want two?  
6 I was going to ask, did you want a couple to report?

7 DR. PARTIN: I think so.

8 MS. HUGHES: That way, we can  
9 get them all in during the year.

10 DR. PARTIN: Yes.

11 MS. HUGHES: About twenty to  
12 twenty-five minutes?

13 DR. PARTIN: Twenty minutes  
14 each.

15 MS. BATES: So, do you want to  
16 schedule certain topics for them to go over?

17 MR. CARLE: Well, it would be  
18 similar to what we have done before. I asked for  
19 this to be put back on the agenda, looking at the  
20 quality outcomes, access metrics which they already  
21 post, ED utilization. I'd like to see the cost per  
22 member per month.

23 Obviously they need to report  
24 their financials which would include their margins  
25 and any new programs innovative that they might have



1 that differentiates them from somebody else.

2 So, Stephanie, while you came  
3 back up, I've got a question. Does DMS go back and  
4 audit the RFP that they originally sent to these  
5 individuals that have been selected, not the new  
6 process, but the old process that selected the five  
7 and do you audit if they are in compliance with what  
8 was actually in the RFP?

9 MS. BATES: Not necessarily the  
10 original RFP. We just go by the current contract.

11 MR. CARLE: But you do have an  
12 active audit system that audits how they are  
13 complying with the contract.

14 MS. BATES: We have a whole  
15 team that's dedicated to that contract and we're  
16 looking at that. As a matter of fact, I'll just go  
17 ahead and let you know that we're kind of looking at  
18 how that is set up and how we want to do it  
19 differently when we implement the new contracts under  
20 the RFP that will be awarded in 2020 because we feel  
21 like we could be a little bit more efficient.

22 Obviously, in state government,  
23 we fall into the same old thing and, so, we don't  
24 want to do that. We want to reevaluate how it's set  
25 up.

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MR. CARLE: Good, because my next question was going to be, is that within the Department of DMS or is it in an audit function in, let's say, Accounting or someplace else?

MS. BATES: No. Right now it's mainly within DMS. Where the new RFP will include a lot more strength in the foster care, we're going to have more of an audit capability for DCBS to audit their part of the contracts. So, that's just part of the whole foster care transformation.

That's kind of what we're evaluating right now is how the managed care oversight is set up and if we do need to bring in outside entities to do that.

MR. CARLE: Okay. That's right where I was going.

MS. BATES: We are definitely looking at that and we know that we are just short on staff really. The bandwidth is just not there.

MR. CARLE: Okay. Thank you.

MS. STEWART: Stephanie, I have a question related to that. Is there opportunity for you to do a patient satisfaction survey type thing with providers on how we feel like the MCOs are doing?

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MS. ALDRIDGE: Which we've asked that before.

MS. BATES: And I believe that we have something like that. Let me look and see what all the satisfaction surveys that we have going on right now. There are so many things you wouldn't believe, like, how many that go on behind the scenes that you might not know about.

I'll get a list of the surveys that the MCOs are required to do now. I know we from Medicaid don't necessarily send something directly out but that's a good idea.

MS. ALDRIDGE: And, Stephanie, yesterday I got an email from some of our DME providers. They're starting to get emails from a Molina.

MS. BATES: Okay.

MS. ALDRIDGE: And they've never heard of them before. And when they pull it up, it's a new MCO for Medicaid out of Louisville. So, is this the new MCO?

MS. BATES: No. We are not contracted with Molina.

MS. ALDRIDGE: And you're not going to?

1 MS. BATES: I can't comment on  
2 that. I have no idea if they would bid. They are  
3 not a current MCO now.

4 MS. ALDRIDGE: Well, I know  
5 they are not current but it's been discussed, I  
6 think, when it was Commissioner Miller before that  
7 you all were not going to expand more MCOs in the  
8 state. So, is that still the way it is? You're  
9 going to try to keep it to a minimum?

10 MS. BATES: So, we're still in  
11 the middle of the procurement process and I really  
12 can't comment. And we're actually in a blackout  
13 period to where we're not talking to anybody at this  
14 point.

15 MR. CARLE: Teresa, I think  
16 that Molina is interested in applying through the  
17 process to become a provider in the State of  
18 Kentucky.

19 MS. ALDRIDGE: Well, they sent  
20 information out but they didn't send any--what I'm  
21 hearing, they're not sending out any like fee  
22 schedules or anything.

23 DR. PARTIN: United Healthcare  
24 is also sending out emails.

25 DR. GUPTA: Stephanie, could

1 you also ask the MCOs to present their translation  
2 services?

3 MS. BATES: Sure. What I will  
4 do with that is I will go ahead and outreach them and  
5 kind of get an update on where they are on those and  
6 kind of send it to you all, but, yes, we will let  
7 them elaborate.

8 MR. CARLE: But we would like  
9 also, as was brought up, the patient satisfaction  
10 surveys directly from the patients, not necessarily  
11 from the providers but the patients as well, but I  
12 think the providers is a great idea.

13 DR. PARTIN: And, then, one  
14 other thing I would like to add is for them to report  
15 on their provider access, the primary care and the  
16 specialties.

17 So, Sharley, would you contact  
18 the MCOs and start to get that going?

19 MS. HUGHES: Yes.

20 DR. PARTIN: Okay. Great.

21 Thank you.

22 MR. CARLE: I think last time  
23 we went alphabetically. I think we started with "A",  
24 so, we can start from the back and come forward this  
25 time.

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MS. HUGHES: If you want to do that, we can.

MR. CARLE: It makes it easy.

DR. PARTIN: Anything else on that? Thank you.

Then, moving on to the next item of New Business, we have talked in the past about responses to TAC recommendations that were not very helpful, and the Commissioner asked me at the last meeting to bring forward some examples of that.

So, what I did is I asked some of the TACs for some help and, then, I also went through some of the recommendations, the responses to the recommendations from the TACs.

And, so, I've got some examples of things. And this isn't meant to be critical. I want to do this in a way that is constructive so that it can be more helpful when we're getting the responses back.

So, back in March, this was to the Consumer Rights and Client Needs TAC. There was a recommendation that the medically frail screening questions be asked of the Medicaid applicants and enrollees on the Benefind system or paper application.

1 And the response was: DMS is  
2 currently in the process of making changes to the  
3 Benefind system and that was sort of like a non-  
4 answer. It didn't really respond to the  
5 recommendation.

6 Another example from that same  
7 report was to streamline the grievance and appeals  
8 process of the 1915(c) waivers and 1115 waiver.

9 And, then, it says: Redesign  
10 efforts will review the grievance and appeals process  
11 within the rules and regulations mandated by CMS.  
12 Certainly, we would expect DMS to review things as  
13 CMS requires but that really didn't answer our speak  
14 to the recommendation.

15 Another example - this is from  
16 a Behavioral Health TAC meeting - the recommendation  
17 was that DMS commit to creating a stakeholder  
18 advisory council.

19 And the response was: The  
20 Department will follow federal regulations regarding  
21 advisory councils. Again, that didn't really speak  
22 to the recommendation. It just wasn't an answer, I  
23 don't think.

24 Another example, DMS to pay the  
25 cost of background checks for persons hired to

1 deliver participant-directed services in the Home-  
2 and Community-Based waiver and not have the Medicaid  
3 waiver recipient pay.

4 And, then, the response is:  
5 Preemployment requirements will be reviewed during  
6 the 1915(c) HCBS waiver redesign which didn't speak  
7 to the recommendation at all.

8 I have more examples if you  
9 want.

10 MS. BATES: I think you've made  
11 yourself clear.

12 DR. PARTIN: Okay, but I think  
13 it's important for all of us. In order for the MAC  
14 to be advisory to DMS and for the TACs to bring the  
15 issues forward that the responses to the  
16 recommendations be more clear and more constructive  
17 so that they be more helpful.

18 MS. BATES: Sure. Thank you.

19 DR. PARTIN: Thank you. Does  
20 anybody have anything else they would like to add?

21 If nobody has any other  
22 business, I think this might be the fastest meeting  
23 in the history of the MAC.

24 MS. BATES: You're welcome.

25 DR. PARTIN: So, any other



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business? No.

Would somebody like to make a  
motion to adjourn?

MS. ALDRIDGE: I make a motion.

MR. TRUMBO: Second.

DR. PARTIN: Teresa motions.

Jay seconded. All in favor. Opposed. So moved.

Thank you all.

MEETING ADJOURNED