

Aetna Better Health® of Kentucky



Name

Date of Birth

Sex

Member ID/State Medicaid ID#

PCP

PCP Phone

Effective Date

.....

RxBIN: 610591 RxPCN: ADV RxGRP: RX8831



For pharmacist use only: 1-855-319-6290

[aetnabetterhealth.com/kentucky](http://aetnabetterhealth.com/kentucky)

THIS CARD IS NOT A GUARANTEE OF ELIGIBILITY, ENROLLMENT OR PAYMENT.

MEKYMED1B

In case of an emergency go to the nearest emergency room or call 911.

**IMPORTANT NUMBERS FOR MEMBERS**

**Member Services**

1-855-300-5528 (TTY users 711,  
TDD users 1-800-627-4702)

**Behavioral Health  
24 Hour Nurse Line**

1-888-604-6106  
1-855-620-3924

**IMPORTANT NUMBERS FOR PROVIDERS**

**Eligibility  
Authorization**

1-855-300-5528  
1-888-725-4969

**Submit claims to**

PO Box 65195, Phoenix, AZ 85082-5195

**Payer ID 128KY**