

Date

Case Number

NAME
ADDRESS
CITY, STATE ZIP

Medicaid Managed Care Open Enrollment

Hello from your Kentucky Department for Medicaid Services. Right now your Managed Care Organization (MCO) is:

NAME	MCO
NAME	MCO

If you are happy with your current MCO, you do not have to do anything. If you want to pick a new MCO, you must do so during the open enrollment period. The open enrollment period is October 15 through December 1, 2021. Your MCO choices are:

Aetna Better Health of KY	(855) 300-5528
Anthem Blue Cross and Blue Shield Medicaid	(855) 690-7784
Humana Healthy Horizons in Kentucky	(800) 444-9137
Passport Health Plan by Molina Healthcare	(844) 778-2700
UnitedHealthcare Community Plan of Kentucky	(866) 293-1796
WellCare of Kentucky	(877) 389-9457

If you would like to learn more about an MCO, please call the number listed above. They can tell you about their benefits and their doctors and providers.

IF YOU WANT TO CHANGE YOUR MANAGED CARE ORGANIZATION

Follow these steps to change your MCO to one of the MCOs listed above.

1. Check with your doctor. Be sure they work with the MCO you want to choose.
2. If you use more than one doctor, check with each one.
3. Call 1-855-446-1245 or 1-800-635-2570 between 8:00 am and 5:00pm to talk with a Medicaid Services Representative.
4. Have your date of birth and social security number ready when you call. If you want to make changes for the other people listed on this letter, have their date of birth and social security number ready.

YOU CANNOT MAKE CHANGES BEFORE October 15, 2021

MCO changes take effect on January 1, 2022. You and your household members will still get benefits from your current MCO until this date. You will get a letter from your new MCO sometime before January 1, 2022. Once you enroll in the new MCO, you will have ninety days to make a change, if you wish. After ninety days, you cannot make another change until the next open enrollment period, unless you have an event that allows a change.

Thank you for allowing us to provide you with benefits and services. We look forward to serving you in 2022.

Most Sincerely,

The Department for Medicaid Services