1 2 3 4 5 6 7	CABINET FOR HEALTH AND FAMILY SERVICES DEPARTMENT FOR MEDICAID SERVICES BEHAVIORAL HEALTH TECHNICAL ADVISORY COMMITTEE MEETING ***********************************
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11	Via Videoconference March 9, 2023
12	Commencing at 2:03 p.m.
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19	Chana W. Chanaan DDD CDD
20	Shana W. Spencer, RPR, CRR Court Reporter
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1	APPEARANCES
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3	BOARD MEMBERS:
4	Dr. Sheila Schuster, Chair
5	Steve Shannon
6	Valerie Mudd
7	Eddie Reynolds (not present)
8	Mary Hass
9	Michael Barry (not present)
10	T.J. Litafik
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1	CHAIR SCHUSTER: So welcome to you
2	all. This is the Behavioral Health TAC
3	meeting of March 9th, and I'll call the
4	meeting to order. I'm Sheila Schuster with
5	the Kentucky Mental Health Coalition.
6	We have with us voting members of
7	the TAC, Valerie Mudd representing consumers
8	through NAMI Lexington and Participation
9	Station; Mary Hass representing the Brain
10	Injury Association of America, Kentucky
11	Chapter; and T.J. Litafik representing NAMI
12	Kentucky.
13	I know that Mike Barry could not be
14	on. As I said, he texted me today and said
15	that he has no power, and his phone is not
16	working very well. So we do have a quorum,
17	so we will go on and
18	UNIDENTIFIED SPEAKER: What did you
19	say before about I need to find your other
20	one.
21	CHAIR SCHUSTER: I'm sorry. Is
22	someone talking to me, or have you forgotten
23	to mute? If you're not speaking, please mute
24	your line. Thank you.
25	I distributed the draft meeting
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1	minutes of our January 5th meeting and would
2	entertain a motion from one of our voting
3	members to approve those minutes.
4	MS. HASS: I'll so move.
5	CHAIR SCHUSTER: That's Mary Hass.
6	Thank you, Mary. And a second, please?
7	MR. LITAFIK: Second.
8	CHAIR SCHUSTER: Second from T.J.
9	Thank you very much. All those in favor of
10	approving the minutes as distributed, say
11	aye.
12	(Aye.)
13	CHAIR SCHUSTER: All right. And
14	any abstentions, negatives.
15	Okay. We're delighted to have
16	Commissioner Lee with us. It's been a little
17	while since she's been able to join us, so
18	I'm going to move right into the Medicaid
19	data study because the folks from Data
20	Analytics are here to present that, and I
21	want to do it while Commissioner Lee is on.
22	You all who have been coming to
23	these meetings regularly remember that this
24	study was initially done directly with
25	Medicaid and a little workgroup that we had
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through the BH TAC. I see that Dr. Brenzel is on. He's been a member of that workgroup, Marc Kelly was on until he left Pathways. Kathy Dobbins from Wellspring and Natalie Harris from the Coalition For the Homeless.

And Commissioner Lee had kind of challenged -- asked the question, let's look at the data on the use of targeted case management. So the Medicaid staff could not have been more helpful in terms of working

We developed a design that kind of looked at an 18-month period of six months where they might not have gotten targeted case management, six months where they got targeted case management that was part of the study, and then the six months after.

After we pulled together that data, Commissioner Lee suggested that we share that in our design study and so forth -- study design, I should say, with the folks at Data Analytics. And they have done certainly a higher-powered analysis than we were able to do, and so we're very grateful to that.

1	Are they on? Can we share that
2	screen?
3	Oh, there's Steve Shannon. Kelli,
4	if you might reflect in that Steve Shannon
5	has joined us.
6	Commissioner, do you know if the
7	folks from Data Analytics are on to make the
8	presentation?
9	DR. CONNER: Yes. I'm here.
10	MR. DUNCAN: Dr. Schuster I'm
11	sorry.
12	COMMISSIONER LEE: They are.
13	Kelli, can you make Dr. Conner and Ben
14	yes, thank you a cohost. Thank you.
15	DR. CONNER: All right. Can you
16	all see my screen here?
17	CHAIR SCHUSTER: Yes.
18	DR. CONNER: Okay. Great.
19	So I am Dr. Kailyn Conner, and I
20	will be walking you through the study on what
21	the Office of Data Analytics did on targeted
22	case management and health outcomes for
23	individuals with serious mental illness. And
24	we performed a cohort study, and we'll talk a
25	little bit about what that means during this
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presentation.

To go over what we'll cover today for you all, we want to review the findings from that previous work done by the Behavioral Health TAC because it was such great work and gave us a lot of guiding measures for what to do in our study.

And overview our questions for research in the context of this analysis. We want to tell you a little bit about the methods and the methodology we used for our study to give you a little bit of an insight into what exactly we did. We're also going to examine those population demographics for our population with serious mental illness, especially those that received targeted case management.

One of the main goals we wanted for this analysis was to really get to know that population and understand who those people were that were using this service. And so we thought this was a really important piece to highlight here. And then we'll examine those findings from the analytical study we conducted.

1	So, again, as Dr. Schuster
2	mentioned, the TAC workgroup had an 18-month
3	study they performed where they looked at the
4	individuals with a serious mental illness
5	that received TCM within that six-month
6	window. So they examined their six months
7	prior to the TCM use, permitted a six-month
8	washout period, and then examined the six
9	months after.
10	And in total, their population
11	consisted of a little over 6,000 individuals,
12	I believe around 6,200 individuals. And
13	their population included only the
14	individuals with serious mental illness. So
15	we borrowed that population and that idea for
16	our analysis. Even though there are the
17	youth with serious emotional disturbances
18	included in that regulation and people with
19	substance use disorders included in that
20	regulation, we chose to focus solely on the
21	SMI population for the purpose of this study.
22	So the TAC study largely found
23	increased cost to MCOs over the six-month
24	period following the receipt of TCM by
25	approximately 6.1 million. Their net

additional cost per person that they found equated to about \$1,045 per person over that six-month period which equated to about \$175 per person to the MCO. And they noted that that's about 52 percent of the monthly rate for targeted case management services for this population.

So what we wanted to do to expand this was to look at the health outcomes associated with targeted case management for individuals with SMI, to investigate some of those other measures established by the TAC as, like, areas of interest. And then we also wanted to further examine those costs over time to examine whether those differences in costs did persist following that six-month period in our study window.

So we'll go over some of our methodology now. We used a cohort design, which means we separated our population based on the receipt of those targeted case management services. So we compared individuals with targeted case management to individuals that did not receive targeted case management.

1	And we made that population consist
2	solely of adults aged 21 to 64 that had a
3	diagnosis of a serious mental illness. And
4	to be considered as having an SMI in this
5	population, we also required two outpatient
6	visits for the same SMI diagnosis or one
7	inpatient hospitalization for an SMI
8	diagnosis.
9	So we also expanded the time period
10	that we looked at. We looked at the time
11	period between 2017 and 2021 and examined
12	anyone diagnosed with an SMI that between
13	this time period. So we had a five-year
14	period compared to the six-month period that
15	we were examining in our study.
16	And, again, as I mentioned, we
17	divided our population with SMI based on that
18	receipt of TCM and then we tried to follow
19	those groups as long as we could within this
20	study period to ascertain what those outcomes
21	would be.
22	So compared to the compared to
23	the TAC's study, how did this differ? So we
24	believe that the TAC study population is
25	largely contained within our population. The
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1 TAC workgroup study really focused on the 2 monetary value of TCM, and we chose to expand 3 that analysis that they had already looked at 4 to see if those differences persist over 5 time. 6 And we also wanted to examine other 7 value-added parts of TCM that the TAC study 8 did not address but would say would be 9 interesting areas of future research. 10 wanted to see how close to those we could 11 get. 12 So some strengths of our design in 13 this. We did allow that longer period of 14 time which allowed time for more outcomes to 15 Sometimes things don't happen occur. 16 instantaneously. They happen -- it happens 17 to take a while for them to appear in our 18 data. We wanted to give enough time to allow 19 those things to happen. 20 We also really wanted to do a 21 deeper examination into some of those social 22 determinants of health that we know are vital 23 for this population. We also wanted to 24 expand the time to look at those health 25 expenses to see if it persists, and we really

1 wanted to understand the patient population that were using these services. 2 3 And then we also established that 4 comparison group to compare individuals that 5 were using targeted case management to those who weren't and see how their differences 6 7 compared and how their courses of life 8 compared based on the receipt of that 9 service. 10 So some limitations. We know our 11 MCOs are so great about having different 12 programs in place and care management for 13 different individuals in the population. Ιf 14 there are MCO programs that account for SMI in these populations, we didn't have any 15 16 information on that in our claims data. And 17 so that information may be missing from this 18 analysis. 19 We also note that several of the 20 variables we have used in our analyses may be 21 imperfect indicators. There may be things 22 that may be imperfectly classified. There 23 may be things that just may have some general 24 errors. That's always kind of a risk of 25 these types of analyses.

And we also wanted to note that we didn't have any way to observe care that was received outside of services that were paid for by Medicaid such as through grant programs or charity care or something of that nature

So population demographics, just to give us a little more understanding of our whole population of TCM users. On the whole, between 2017 and 2021, we found 23,863 individuals that had received targeted case management. Out of our population of people with serious mental illness, that totaled around 170,000 individuals during this time period. That means that approximately 14 percent of TCM users would receive one of these services during that time.

What we found was that the group that received targeted case management had slightly more persons who were identified as black than the group that did not receive TCM. They were also slightly more non-Hispanic than the group that did not receive TCM, and they had slightly more people who identified as female than the

1	group that did not receive TCM.
2	Interestingly, both groups were
3	functionally of similar age to one another.
4	I believe the mean age was around 31 years
5	old. And the group that received TCM lived
6	in slightly more nonmetropolitan areas than
7	the group that did not receive TCM.
8	On average, TCM recipients received
9	about ten months of TCM services, and so
10	that's the time between first use of TCM to
11	last use of TCM, was about ten months. And
12	we see from our graph below showing the
13	distribution of that, that it's heavily
14	pushed toward the left side, showing that
15	it's in those much lower numbers, is the most
16	common facets of use.
17	Within those ten months, TCM
18	recipients have an average of eight claims
19	for TCM services. And, again, we see that
20	left skew in the chart indicating that it's
21	majority in those lower numbers of claims for
22	this service.
23	To kind of quantify that a little
24	more, around 58 percent of people who
25	received TCM had five or fewer claims for TCM
	1.4

services. Around 4,600, or 26 percent, of
individuals that received TCM had between six
and ten claims. And only about 5,500, or 23
percent, of TCM users had more than ten
claims for TCM.
So we also wanted to look at all
expenditures and look at the monetary over
time and by year, and so this is a rather
overwhelming chart. Overall, between 2017
and 2021, TCM users' expenses approximated
6.6 billion dollars during this time period.
And the largest absorber of those expenses
were WellCare, our fee-for-service
population, and also Passport by Molina.
And here's a chart kind of showing
those differences over time. You'll notice
that absent from this chart is United. We
only had one data point for United during
this time period because of when United came
on board. It takes more than one point to
make a line, so that's why they're missing
from this chart.
But we can see, again, that
WellCare on top, and we can see kind of this
tradeoff happening between fee for service

1	and Passport by Molina on the expenditures by
2	TCM users.
3	Whenever we look at the
4	expenditures for TCM overall, however, the
5	total dropped significantly to about 65
6	million over this time period with, again,
7	the vast majority being absorbed by WellCare
8	and next by Passport by Molina. And what
9	this means, compared to those prior numbers
10	that we looked at, is that TCM accounts for
11	roughly only one percent of all expenditures
12	annually across all MCOs for users of the
13	service.
14	So here it is looking at it again
15	over time. We, again, see that WellCare had
16	a rather large spike occur after 2019. We
17	can see pretty steady expenditures for fee
18	for service on TCM use. And we can see a
19	little more growth over time for the rest of
20	our MCOs but, again, a large spike in
21	WellCare beyond that time period.
22	COMMISSIONER LEE: Kailyn, hi.
23	This is Lisa Lee. Thank you for going
24	through this wonderful we do have a
25	question in the chat, and I want to I
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think we -- if we address it before we move on, that way, it will be -- Marcie has asked if she heard correctly, that targeted case management is one percent of expenditures, and that's what you said. So it is one percent of overall expenditures for the population; correct, that received TCM?

DR. CONNER: Yes. Of just that received TCM, it's about one percent of the expenditures each year. I found that number by approximating each of these numbers against each of these grand totals from the previous years, and it equated to roughly one percent-ish. There may be some years where it was a little more. There may be some years where it was a little less, but it -- it centered around the one percent number.

COMMISSIONER LEE: And so that previous -- the previous expenditures included all services that individuals who received targeted case management were also receiving. So it could -- it includes hospitals, physician services, that sort of thing, and it also includes targeted case management. And the second chart is costs

1	for targeted case management alone so
2	DR. CONNER: Yes. Yeah. That is
3	absolutely right.
4	COMMISSIONER LEE: Thank you.
5	We've answered the question.
6	DR. CONNER: We can get into some
7	of the more analytical findings. So the
8	first thing we really wanted to look at that
9	we knew from the literature and just from
10	speaking with people was homelessness.
11	We were able to identify about 9.7
12	percent of our TCM users as being homeless,
13	and that was compared to about 5.8 percent
14	among those who did not receive targeted case
15	management. We did some statistical
16	analysis, and we found that targeted case
17	management users had about 1.8 times
18	increased odds of being homeless compared to
19	those that did not receive targeted case
20	management.
21	And when we adjusted our
22	statistical model for someone's age, how sick
23	they happened to be, their race, their
24	ethnicity, and their sex, the odds remained
25	elevated at around 1.8 times the odds of a

1 person that did not receive TCM being homeless. 2 3 Also important to us was looking at 4 non-emergency medical transport, and we found 5 that about twice the frequency of users of NEMT among TCM users compared to non-TCM 6 7 So it was about 34 percent among users. 8 those who received TCM ever used NEMT 9 compared to about 16 percent of non-TCM users 10 that ever used NEMT. 11 Again, we did some statistical 12 analysis, and we found that TCM users had 13 about 2.7 times increased odds of using NEMT 14 compared to those that did not receive TCM. 15 And, again, we adjusted our statistical 16 analysis again for age, how sick someone is, 17 their race, their ethnicity, their sex, 18 whether they were homeless, and their 19 metropolitan status. And we still found 20 those elevated odds that equated to about 2.7 21 times increased. 22 Also important to look at for us 23 was long-acting injectable antipsychotic use 24 because we know that these are really 25 important measures. And we did find a

1	significant increase in the number of TCM
2	users that were identified as using a
3	long-acting injectable compared to non-TCM
4	users. And that's about 1 percent compared
5	to 2.7 percent.
6	So, again, with our statistical
7	analysis, we found that this was a 3.1 times
8	increased odds of someone that had used TCM
9	using a long-acting injectable compared to
10	those that did not receive targeted case
11	management.
12	And, again, we adjusted this for
13	age, how sick someone was, their race, their
14	ethnicity, their sex, metropolitan status,
15	homelessness, and whether they used NEMT.
16	And again, we found those increased odds of
17	about 2.6 times even accounting for all of
18	those things in the background.
19	Mortality was also something that
20	was really important for us to look at. And
21	overall, we found that 4.3 percent of
22	individuals with SMI were identified as
23	having died during our study period. And
24	this is roughly similar to what it is in our
25	general Medicaid population.

However, whenever we stratified this out, we found that it was only 3.6 percent of individuals that had used TCM died compared to those -- compared to 4.5 percent of those who did not receive TCM. So, again, we did our statistical analysis, and we found a 20 percent decreased odds of mortality among those that used targeted case management compared to those who did not.

And, again, when we adjusted this for someone's age, how sick they were, their race, their ethnicity, and their sex, we found 18 percent decreased odds of mortality in our population of TCM users compared to those that did not receive TCM.

And we wanted to break this down and look at it a little more over the entire study period. Again, our 2021 numbers, they're a little bit of a washout number here. It's kind of like a grand accumulation from all of the other years just with how we did the analysis. But we see across all years, there is largely an increased mortality rate among our population with serious mental illness compared to the rest

1	of the Medicaid population in the state for
2	mortality.
3	So getting into the expenditures.
4	We wanted to look at these over time. And
5	what we found was that on average over this
6	five-year period, beneficiaries that received
7	targeted case management spent approximately
8	\$2,000 more per person per year than
9	individuals who did not receive targeted case
10	management.
11	And over a five-year period, those
12	differences did seem to decrease over time.
13	When accounting for age, sex, and
14	metropolitan status, those differences
15	diminished over time even further even though
16	they remained a little elevated over the
17	other population for the duration of that
18	five-year period.
19	What was interesting to note for
20	both the behavioral health expenditures and
21	the medical health expenditures, which we'll
22	cover next, in both cases, there was a spike
23	after five years for individuals with SMI
24	that received TCM in those expenditures.
25	And what we believed that was was,

1	thinking about the general time period, if
2	you made it five years into the study you
3	were enrolled in 2017. You made it all the
4	way through 2021. And at that five-year
5	mark, it was the post-COVID period when all
6	of the prior authorizations had been turned
7	off, and there was pent-up demand for
8	services.
9	And so we believe that's what that
10	spike after five years was really showing,
11	was all of that pent-up need from COVID and
12	the removal of the prior authorizations. So
13	that was what we believed explained that one.
14	As far as medical expenditures,
15	beneficiaries receiving TCM spent
16	approximately \$3,500 more per person per year
17	than individuals who did not receive TCM.
18	And over a five-year period, again, those
19	differences did seem to remain consistently
20	increased over their non-TCM counterparts.
21	But whenever we account for
22	someone's age, how sick they are, their sex,
23	and their metropolitan status, still, it
24	remains slightly more increased over time.
25	And, again, we saw that five-year spike in

1 this analysis that we believe was attributed 2 to the removal of those prior authorizations 3 and pent-up demands from the pandemic after this time period. 4 5 So we really wanted to understand why, why we were seeing these increases and 6 7 And so we looked at several expenditures. 8 different outcomes of interest for this 9 population. And we found that, actually, 10 individuals with TCM compared to those that 11 did not receive TCM had fewer 12 hospitalizations, but they had more behavioral health ED visits, more medical ED 13 14 visits, more outpatient primary care visits, 15 and more preventative services compared to 16 that other population. 17 So kind of wrapping this up and 18 putting it all together and kind of 19 understanding what it all means, the 20 population that received TCM were more likely 21 to use non-emergency medical transportation. They were more likely to be homeless, more 22 23 likely to use long-acting injectable 24 antipsychotics, and were less likely to die

during the study period.

1	Like the TAC study, we also showed
2	those increased expenditures over time for
3	the group that received TCM, but what we
4	found in return for that was that there
5	seemed to be more utilization of healthcare
6	services than the group that did not receive
7	TCM. And so this may not necessarily be an
8	indicator of a bad thing, to say it may
9	actually be a good thing that they may be
10	using these services because it means they
11	have someone looking out for them during this
12	time period.
13	Our data really couldn't speak to a
14	motivation or kind of moralizing whether
15	these services should or should not have been
16	used but kind of taking into consideration it
17	may not necessarily be a bad thing that
18	they're utilizing more services.
19	And that is the end of our data
20	presentation. I'm happy to take any
21	questions.
22	CHAIR SCHUSTER: Thank you so much,
23	Dr. Conner. I think there were I think
24	Dr. James had a question in the chat. Tom,
25	do you want to ask that question, about the
	25

1	confidence intervals.
2	DR. JAMES: Yes. One of the things
3	about confidence intervals is it helps to
4	differentiate the kinds of treatments going
5	on within TCM, and are there best practices
6	that we can glean from that?
7	DR. CONNER: Yeah. So the
8	confidence intervals admittedly from this
9	analysis, we didn't look at a lot of those
10	directly, admittedly. That could be
11	something we could go back and look at.
12	I will tell you that our P values
13	were generally very, very small, which
14	usually equates to a very narrow confidence
15	interval. Whenever you're dealing with a
16	population of about 170,000, that's going to
17	make your confidence intervals pretty tight
18	out of hand if something is significant.
19	So yeah, one of the things that I
20	really wanted to include in lieu of that was
21	kind of showing those means to allow someone
22	to kind of make a judgment call as to whether
23	there was any clinical meaningfulness in some
24	of those analyses. Be happy to look into
25	that more for you, though, if there's

1	anything you'd specifically like to be
2	looking at.
3	DR. JAMES: Maybe the baseline
4	disease entities for the two different groups
5	which may impact some of that health
6	healthcare resource utilization. It could be
7	not related to TCM but related to what's
8	physiologically going on.
9	DR. CONNER: Definitely. I will
10	say that one way we did try to look at that,
11	I mentioned that we had a measure of how sick
12	an individual was. We used a Charlson
13	Comorbidity Index, which was a ranked score
14	from 0 to 36 based on different physical
15	health diagnoses found in those populations
16	of interest.
17	I believe the maximum score in both
18	of our groups was an 18 out of 36. So
19	comparably, they looked rather the same on
20	those Charlson Comorbidity Indices, but I
21	definitely see your point there about the
22	different overall disease
23	DR. JAMES: Right. And Charlson
24	has got a low R square.
25	DR. CONNER: Yes. Very much so.
	27

1	DR. JAMES: Okay. Thank you.
2	CHAIR SCHUSTER: Thank you so much,
3	Dr. Conner. I wonder if there are any other
4	questions. I think Margaret had asked about
5	the fee for service, and Commissioner Lee had
6	responded that there are folks with SMI that
7	are in waiver programs or in long-term care
8	and receive Medicaid benefits, so they would
9	have been included.
10	Is that right, Commissioner?
11	COMMISSIONER LEE: That's correct,
12	Dr. Schuster. We do have our 1915C home and
13	community-based waivers and our long-term
14	care members who have also most of those
15	are in the home and community-based waivers,
16	but it's more you know, the targeted case
17	management is a little bit more intense than
18	the case management that those individuals
19	might receive through their through their
20	waiver program.
21	CHAIR SCHUSTER: Right. Could we
22	take the screen share off, please, Kelli?
23	Thank you. Yeah. It would be good to see
24	people. Thank you.
25	Any other questions from anyone?
	28

1	We will send out the PowerPoint. I'm
2	wondering, Commissioner Lee, if you would
3	like to opine on what you heard from this,
4	the combination of the BH TAC study and then
5	this.
6	COMMISSIONER LEE: So thank you,
7	Dr. Schuster. I think the first thing I
8	would like to do is just thank you all for
9	looking into this information and looking
10	into the data and trying to ascertain what is
11	happening when individuals get targeted case
12	management.
13	And I think what I heard is that it
14	keeps people out of the ER and that they can
15	navigate they are given assistance in
16	navigating the healthcare services
17	specifically for them, which, you know, I
18	believe that's a good thing. It means that
19	they're getting the appropriate services in
20	the appropriate location rather than going to
21	the emergency room.
22	I also heard that individuals
23	receiving targeted case management are less
24	likely to die, that they live a little bit
25	longer. So I think those are some of the

1	some of the things that you were hoping to
2	see with the result and the study of targeted
3	case management.
4	And yeah, I think this is just the
5	tip of the iceberg on some of the things that
6	we can look at. I think definitely
7	continuing to explore, you know, policies
8	around targeted case management and other
9	services in the behavioral health arena are
10	definitely going to help us drive positive
11	policy decisions as we move forward.
12	And I would like to ask if Deputy
13	Commissioner Hoffmann would like to weigh in
14	on any of the study. And I think that OHDA
15	has done a good job, and the teamwork in this
16	was very valuable as we as we move forward
17	with these with the reports.
18	Deputy Commissioner Hoffmann, did
19	you have anything to add?
20	MS. HOFFMANN: I was just going to
21	say what a wonderful opportunity for these
22	groups to work together. We did it was
23	just a really good collaboration from sister
24	agencies and OHDA and the TAC and with a
25	good outcome that we can utilize, something
	30

1 we can utilize to drive policy. So I appreciate that. 2 3 CHAIR SCHUSTER: Well, we certainly appreciated the easy working relationship 4 5 that we had with the -- particularly the DMS data people because we were really -- we 6 7 started out wanting the moon, I think, would 8 be safe to say. And they were so helpful in 9 helping us winnow it down, and they asked 10 such good questions that it really helped us 11 to focus. 12 I wonder -- Allen Brenzel, I see 13 that you're back on. Do you have any 14 comments about the data as you've seen it 15 here? 16 DR. BRENZEL: I do not. I think 17 it's a complex issue and, again, I think --18 you know, depending on what your overall 19 goals are, you know, there's more that could 20 be done. But I think one of the initial 21 issues around overall cost and -- it's hard 22 to know what the right answer is because when 23 you engage people and you get them in 24 targeted case management and they get their 25 routine health care and they get their 31

1	colonoscopy and they get their you know,
2	that's a good thing.
3	What we had hoped to see is a
4	decrease in ED utilization right? in
5	terms of getting people into appropriate
6	services rather than emergency departments.
7	But it's very hard to break that down.
8	There's lack of continuity in this
9	population. Capturing folks who got
10	consistent amounts and months of services was
11	challenging. Folks go in the hospital; they
12	come out of the hospital.
13	But I think the that, overall, I
14	think this did show that there's substantial
15	value in the service. Granted, that it could
16	always be improved and that we need to look
17	at fidelity and who's getting what kind of
18	services. But it was a Herculean effort and
19	did do appreciate the collaboration with
20	Medicaid data folks.
21	CHAIR SCHUSTER: And Steve Shannon
22	or Kathy Dobbins, you were on the home team,
23	so to speak. Steve?
24	MR. SHANNON: I'm going to give the
25	message I've given throughout, that sometimes

1	the ER is the right place for people to be,
2	you know. And we've never really been able
3	to segment that out, that in a real
4	emergency, that's where they should be. I'd
5	just like to remind people of that, so not
6	every ER visit's inappropriate. Some are
7	appropriate. We just want to make sure.
8	But, you know, I was encouraged
9	again that people are accessing care, you
10	know. And that's really what needs to
11	happen, and that's beneficial. And if you
12	access care, you're going to be in a better
13	place, you know, the thought process we all
14	have.
15	So I'm glad that our initial little
16	work that wasn't profound led to much more
17	significant work and much more science than
18	we ever added; right, Sheila?
19	CHAIRMAN SCHUSTER: Yes.
20	MS. MUDD: I mean, considering the
21	population with mental illness like myself,
22	the statistics say that we die 25 years
23	younger than people who don't have mental
24	illness, you know. Anything we can do to
25	extend our lives is very, very helpful, you
	33

1	know, so there you go.
2	MS. DOBBINS: Absolutely.
3	Extending people's lives and fewer I
4	believe we saw that there were fewer there
5	was greater use of non-emergency medical
6	transportation which would suggest the
7	supportive services are helping to link
8	people to non-emergency transportation, which
9	is less costly.
10	And I think there I believe we
11	saw that there were fewer hospitalizations or
12	less cost in hospitalizations, which seems
13	like a big very big plus. But definitely,
14	you know, to see the people who are getting
15	the service are living longer is a great
16	thing.
17	MS. LANHAM: Yes, ma'am. I'm
18	all right. I'm watching the Behavioral
19	Health TAC.
20	CHAIRMAN SCHUSTER: Could you mute,
21	please? Thank you. Go ahead, Kathy.
22	MS. DOBBINS: Well, no. That's
23	all, just really kind of echoing what Val
24	said. You know, if TCM is able to impact
25	life expectancy in a positive way, that, to
	34

1	me, is enormously important to recognize.
2	CHAIR SCHUSTER: Right.
3	MS. DOBBINS: And yeah. I mean,
4	that kind of that says it all, really.
5	CHAIR SCHUSTER: Yeah. I was
6	disappointed about the homelessness and, you
7	know, the two things that we weren't sure
8	that we could really get a handle on.
9	And I guess I would ask you,
10	Dr. Conner and we may have talked about
11	this when you first gave us the PowerPoint.
12	How did you how did you find out who was
13	homeless and who was not? Do I remember
14	that?
15	DR. CONNER: I believe we did
16	discuss this, but I'm happy to give more
17	information on that. And whenever I start
18	failing on my technical knowledge here, I
19	know one of the main data analysts that
20	helped us with this, Patrick Perry, is also
21	on the call, so he can fill in anywhere that
22	I have gone completely off base here.
23	But we used our IEES system and our
24	Medicaid systems, our Integrated Eligibility
25	and Enrollment System, which is the data
	35

1	source that's used to track eligibility and
2	enrollment for the Medicaid program. And
3	that data did have an indicator or a way to
4	identify a person as being eligible because
5	they were homeless. So it was someone who
6	had ever identified as having a living
7	arrangement of HL which meant homeless and/or
8	living in a shelter of some type.
9	And, again, it has some questions
10	associated with it. It may not necessarily
11	be the best. We may be undercounting in a
12	lot of ways, but we wanted to really use it
13	as an approximation for the population's
14	outcomes. We didn't necessarily want to use
15	it as, like, a flag to identify the persons
16	themselves.
17	So kind of knowing that that
18	statistic has a little bit of murk and mud
19	around it. Again, it was just an
20	approximation. We believe it is a pretty
21	good approximation based on Medicaid's
22	enrollment system, but it is an approximation
23	nonetheless in that regard.
24	MS. DOBBINS: So, Sheila, it
25	doesn't surprise me that we would see a
	36

1 higher percentage of people who are homeless 2 who are getting the service because those are 3 folks who have really high needs. that's when they come into --4 5 CHAIR SCHUSTER: Well, that's true. That's true. I was thinking of the end 6 7 result being hopefully the targeted case 8 management got them into some more permanent 9 housing. So I was -- you're right. You're 10 exactly right. So the people that are 11 homeless are the ones with the greatest need 12 for targeted case management. 13 MS. DOBBINS: And, I guess, Kailyn, 14 based on what you were just saying, we 15 couldn't really see if their housing status 16 or homelessness status changed over the time 17 they're getting TCM. Was that right? So we 18 hope it did, but you weren't able to identify 19 that, I don't think, but correct me if I'm 20 wrong. 21 DR. CONNER: I'm going to actually 22 defer to one of our analysts on that one. 23 I'm not entirely certain on how that looks. 24 Patrick, do you have a good answer for that 25 one?

1	MR. PERRY: Yes, ma'am, Dr. Conner.
2	This is Patrick Perry, statistician with ODA.
3	The homeless indicator from IEES
4	was taken as documented at least one time as
5	homeless within our study window. And that
6	was the only way that we took it, as an
7	indicator, so it was a dichotomous variable.
8	So we did not follow if individuals
9	remained homeless, their housing status
10	changed, or anything like that. It is if
11	they during their TCM journey, during our
12	study window had ever indicated as homeless.
13	CHAIR SCHUSTER: Yeah. So that
14	thank you so much. That really makes sense.
15	So that's a one-time indicator, and I think
16	you're right, Kathy. You know, you all are
17	identifying providers are identifying the
18	people that are most in need of targeted case
19	management, and the people that are homeless
20	would be in that category.
21	I guess the other piece that we
22	toyed with and we couldn't figure out a way
23	to do it, we would have to go to the
24	Administrative Office of the Courts. And
25	that is to look at: Is there any difference
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1	in those two populations that you have,
2	Dr. Conner, in terms of with targeted case
3	management and without in terms of their
4	contacts with the criminal justice system.
5	And we really you know, that was
6	not we couldn't figure out how to do it.
7	That's not Medicaid data obviously, and you
8	all didn't have that as well. But that would
9	be the other piece of this study that would
10	be really, really helpful to get a handle on.
11	I think it would be the outcome in terms of
12	homelessness and then it would also be that,
13	you know, interface with the criminal justice
14	system.
15	So anybody else have anything else?
16	We're so grateful to the folks at Data
17	Analytics, and Dr. Conner has been very
18	patient with us the first time around. And
19	the second time around, it certainly took our
20	little study although our study, I think,
21	was right in line, actually. I mean, we had
22	the right idea in terms of a time sampling.
23	I love it that yours is over a
24	longer period of time because I think it
25	gives greater weight to those variables, and
	39

1	you were able to, you know, look at more
2	people and do that, you know, linked study
3	with the with TCM and without TCM. So
4	that's great.
5	And Matthew is saying Appriss is
6	oh, has the incarceration criminal justice
7	data. Yeah. That might be worth going back
8	and looking at at some point.
9	So we appreciate so much your
10	presenting, and we will send that PowerPoint
11	out to everyone that is on our list. We'll
12	make sure that gets out to you. And thank
13	you so much for being with us and your
14	colleagues as well.
15	DR. CONNER: Thank you all so much.
16	It was a joy.
17	CHAIR SCHUSTER: Thank you.
18	Commissioner Lee, I know you have
19	to leave us shortly. Any other data studies
20	that you have in mind for us to do, now that
21	we have figured out a little bit how to do
22	these things?
23	COMMISSIONER LEE: Yeah. I was
24	going to say, what are the next steps now
25	with you know, with the study?
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1	CHAIRMAN SCHUSTER: Yeah.
2	COMMISSIONER LEE: Is there
3	anything that we can use here? And I just
4	think it's up to the Behavioral Health TAC to
5	try to determine what they want to look at,
6	what data, what reports you think would be
7	useful now that you know the system and, you
8	know, that how what sort of data we
9	have and how we can use it.
10	So anything that this committee is
11	interested in looking further into, any sorts
12	of specific procedure codes or services or
13	even regional differences. I mean, that's
14	the other thing, I think, with the targeted
15	case management, always looking at, you know,
16	regional differences.
17	Is it being promoted or utilized
18	more often in one area than another may get
19	back to some of those best practices, which
20	providers seem to be delivering the services
21	more often and who seem to be getting
22	results. And what can we learn from them,
23	and would we like for them to come and speak
24	to this committee?
25	CHAIR SCHUSTER: Yeah. That's
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1	excellent, and we will certainly take a look.
2	I think people want to look at the data and,
3	you know, have a chance to really dive into
4	the figures and so forth. So let's put that
5	on our agenda for our May meeting, to kind of
6	come back and look at that.
7	Appreciate that invita and so
8	appreciate your making the DMS folks and then
9	the Data Analytic folks available to us
10	because it certainly helped us in laying out
11	our study.
12	COMMISSIONER LEE: We're definitely
13	your partners and believe that this TAC, the
14	members of this TAC have the expertise to
15	know what to look at to help drive those
16	policy changes. So we we definitely will
17	work side by side with you as we move forward
18	trying to figure out what exactly we need to
19	look at that would help us drive some policy.
20	And I know that we have the annual
21	report, the 2020 it's a little bit dated,
22	but this committee could look at that report.
23	And I think you can see that some of the
24	the major or the top diagnosis and procedure
25	codes that are outlined in that annual report

1	do relate to behavioral health. We do hope
2	to update those reports here in the next few
3	months to give a 2021 and 2022 report.
4	And if we continue to see those
5	same trends as behavioral health being one of
6	those top diagnosis codes, you know, what do
7	we what do we need to look at as far as
8	workforce and maybe providers in the
9	community or anything that we can do to
10	promote the use of behavioral health services
11	within our population and our provider
12	community.
13	CHAIR SCHUSTER: Yes. And you
14	presented that annual report to a number of
15	legislative committees, so we need to get
16	that out as well to the TAC members. So we
17	will do that.
18	COMMISSIONER LEE: We plan on
19	posting that online, too, so we'll send out a
20	link as soon as we post that online.
21	CHAIR SCHUSTER: Wonderful. Thank
22	you so much.
23	While you're still on, I want to
24	bring up this next item because it has been
25	the source of great angst among some of the
	43

1	providers. And that is that the billing
2	codes for extended length of behavioral
3	health service sessions has been done away
4	with, as best I can tell.
5	This was a recommendation made by
6	the AMA group to CMS and really caught people
7	by surprise. Bart Baldwin brought it to our
8	attention under new business in our January
9	meeting, and there's been quite an exchange
10	of information but no real solutions.
11	And I'm wondering if and maybe,
12	Leslie, this question to you or Commissioner
13	Lee about what you all have looked at and
14	where you are with this.
15	COMMISSIONER LEE: We have. We
16	have been having lots of internal
17	discussions. We have reached out to our
18	colleagues in other states to see how they're
19	handling this. We're getting a few little
20	responses in, but I think Leslie and her team
21	have been working on this topic specifically.
22	So, Deputy Commissioner Hoffmann,
23	you want to weigh in on this?
24	MS. HOFFMANN: I was just going to
25	mention that, Sheila, when we spoke before, I
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1	said communication was forthcoming. And
2	because it hasn't come out yet is actually a
3	benefit to the providers because we decided
4	to stop what we were doing and take the time
5	to do the research with other states and look
6	at the coding guidelines, and how are other
7	states addressing the because it's not
8	just Kentucky. It's everywhere. So we
9	wanted to take that time.
10	We have come up with a couple of
11	proposals, and we have a meeting on the 17th
12	to discuss that internally. So I just wanted
13	to let you know it's not that we didn't send
14	out the communication. We decided to take a
15	deeper dive into research with the other
16	states.
17	CHAIR SCHUSTER: So when you say
18	that you all are meeting, and I assume that
19	that's an internal meeting, in terms of if
20	there's anything that you might be able to
21	recommend for providers?
22	MS. HOFFMANN: Yeah. If you can
23	so our meeting is on the 17th, so let us get
24	through that meeting. I want internally our
25	executive leadership to take a look at a

1	couple of proposals that our behavioral
2	health team has come up with, if that's okay,
3	Sheila.
4	CHAIR SCHUSTER: Okay. I know that
5	we're hearing from, you know, quite a range
6	of providers about what difficulty this is
7	creating particularly for people with, you
8	know, really significant behavioral health
9	needs. And apparently, we got a little bit
10	of hint from some national groups that yeah,
11	they're aware of it, but nobody's quite
12	weighed in yet to see if something might be
13	proposed at the national level.
14	Are you hearing that as well,
15	Leslie, or
16	MS. HOFFMANN: I'm hearing from
17	other states having the same issue, so I'm
18	guessing that the national level is hearing
19	from the other states as well.
20	So I do think it's good that we
21	tried to stop a second, though, and try to do
22	some research about some other proposals we
23	might be able to come up with.
24	CHAIR SCHUSTER: Yes. So let me
25	ask you and I ask this only because, you
	46

1	know, this TAC won't meet again until May
2	whatever it is 9th maybe, if there might
3	be some communication back to me that I might
4	be able to share with people after at
5	whatever point after you all meet on the
6	17th, if you have recommendations or at least
7	some information that I might be able to
8	share.
9	MS. HOFFMANN: Sure. I don't mind
10	at all.
11	CHAIR SCHUSTER: Okay.
12	COMMISSIONER LEE: We understand
13	the importance of this issue, Sheila,
14	Dr. Schuster. And we will definitely get
15	information out just as soon as we can, and
16	we hope, you know, very shortly after our
17	meeting on the 17th to have some sort of
18	solution.
19	CHAIR SCHUSTER: All right. That
20	would be super because, again, there really
21	are I think partly what's happening is
22	that providers are running into this. You
23	know, it takes a while for it to kind of
24	filter down, and maybe people haven't
25	encountered it quite as early as it came up
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1	in our January meeting. But more providers
2	are coming forward and saying this is truly a
3	problem, and it's across age groups, of
4	course, in terms of what the needs are.
5	So I appreciate that, and I will be
6	on the lookout. And as an Irish woman, since
7	you're meeting on St. Patrick's Day, I'm
8	going to hope you have good luck in coming up
9	with some workaround or alternative or
10	something like that.
11	Does anybody have any other
12	additional questions about this topic?
13	(No response.)
14	CHAIR SCHUSTER: All right. Then
15	we'll go on to the next thing. And I don't
16	know if Justin Dearinger is on. We were
17	looking for something that was going to be
18	posted on the website about reporting patient
19	no-show data. And I have not seen I
20	actually have not been on the website to
21	look. Is that up yet?
22	MR. DEARINGER: This is Justin
23	Dearinger. No, unfortunately not. We are
24	still working on that. I'm checking on it
25	each week to make sure that it's being worked
	48

1	on, and it's just not quite ready. I think
2	it was a little more complicated than they
3	thought it was going to be. But we are
4	working on that and checking on it each week,
5	so it should be up very soon.
6	CHAIR SCHUSTER: All right. So,
7	Justin, you have my email address. Do you
8	mind letting me know when it gets posted?
9	MR. DEARINGER: Absolutely. I will
10	send that to you, send you the link, and we
11	will be sending that to a lot of different
12	providers.
13	CHAIR SCHUSTER: Yes. I'm sure.
14	I'm sure you will because there's a lot of
15	interest in it. And I think it could be a
16	really helpful tool for our members,
17	actually, is what I'm thinking about,
18	particularly people with behavioral health
19	issues who maybe are not navigating problems
20	that come up that are really social
21	determinants of health, transportation, child
22	care, those kinds of things. And it just
23	adds to their angst, and they just don't get
24	to appointments.
25	So I appreciate that, Justin. I
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1	appreciate your working on that, so we will
2	look for that. Thank you.
3	MR. DEARINGER: You're welcome.
4	Yes, ma'am.
5	CHAIR SCHUSTER: I understand that
6	there's been some movement on the creation of
7	a uniform bypass list by the MCOs for the
8	dual eligibles on the commercial side.
9	MR. ELLIS: That's correct.
10	CHAIR SCHUSTER: Who's answering
11	that, please?
12	MR. ELLIS: This is Herb with
13	Humana.
14	CHAIR SCHUSTER: Herb with Humana.
15	Great. I was going to call you out because
16	Steve Shannon told me you were the guy or so.
17	MR. ELLIS: That's fine.
18	CHAIRMAN SCHUSTER: This is
19	great this is great news. Herb Ellis.
20	Tell me tell me about it.
21	MR. ELLIS: Sure. It's a
22	collaboration with the Department and with
23	the other MCOs to streamline the process on
24	being able to process claims primary under
25	Medicaid that we know have services that are
	50

1	not typically covered by the commercial
2	plans.
3	So, you know, right now, we
4	require based on the Department's policy
5	or remittance, this shows that you all did
6	some kind of a due diligence review with the
7	primary coverage when it's commercial before
8	being processed as secondary under the
9	Kentucky Medicaid program.
10	This bypass list has, I believe,
11	about 82 procedure codes and three modifiers,
12	that if the claim contains just those codes
13	or just those modifiers, we will not require
14	remittance. It'll just automatically pay as
15	primary under the Medicaid program, very
16	similar to the Medicare bypass process.
17	Biggest difference is that we don't
18	take into account provider type codes. So
19	we're not going to look at your diagnosis
20	codes. We're not going to look at your
21	provider type codes, your taxonomies. It's
22	strictly based on these specific procedure
23	codes and the three modifiers.
24	And we're targeting a 5/1/2023 go
25	light. That's for all the MCOs. And as of
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25

last Friday, we're all still on target for The Department did give us a green light to move forward on that -- that bypass

We also built into the process the ability to utilize a streamline and centralized attestation form. It's similar to one that WellCare has had in place for a while now, but all the MCOs agreed to use the

And that's basically there for those situations when the primary commercial carrier will not issue remittance. Then you can complete the attestation form, and it shows that you did your due diligence to try to get a coverage analysis from that primary commercial insurance company. And you can attach that to the claim when the codes on the claim are not on the bypass list. So that's what that attestation form is for.

Outside of the attestation form and the commercial bypass, everything else is standard procedure for, you know, remittances that we receive, and we'll process secondary to the remittance.

1	CHAIR SCHUSTER: Wow. That sounds
2	fabulous. This is one that Steve Shannon
3	and I, our typical thing is we've been
4	working on this for 20 years. This this
5	sounds great.
6	Let me see if anyone has any
7	questions or well, let me see if I've got
8	this, so I can put it in the minutes. So,
9	basically, going live on May 1st of this year
10	will be a list agreed to by all the MCOs in
11	coordination with DMS of 82 procedure codes
12	and three modifiers so that if those are the
13	codes that are on the claim, they should go
14	through without any additional paperwork or
15	attestation or proof that you've done your
16	due diligence and gotten a rejection by a
17	commercial insurer if the patient is covered
18	by both Medicaid and a commercial insurer.
19	MR. ELLIS: Yeah. Let me just
20	it's actually 88, so I misspoke.
21	CHAIR SCHUSTER: Oh, 88.
22	MR. ELLIS: 88 procedure codes and
23	3 modifiers.
24	CHAIRMAN SCHUSTER: That's even
25	better.
	52

1	MR. ELLIS: And the 3 modifiers are
2	TD, U5, and U6. And then there's like I
3	said, there's 88 modifiers and sorry, 88
4	codes.
5	And, basically, we took the BH fee
6	schedule, and it's the BH fee schedule that
7	we then used across all the six MCOs to
8	compare to our internal commercial plans and
9	then looked at the utilization rate and cost
10	tied to those codes. And anything that fell
11	below 10 percent coverage is what we then put
12	in as an acceptable code to bypass.
13	We'll still do pay and chase for
14	the Department that might be interested, you
15	know, for those codes that we did see some
16	coverage across our commercial plans, but it
17	was just very low. We'll still do our own
18	pay and chase with those commercial plans.
19	We just won't be going after the providers
20	for it.
21	CHAIR SCHUSTER: Great. And then
22	in the case where you have a code that's not
23	on that list, you all are have agreed to
24	use the same consistent attestation form that
25	a provider can fill out and send in with

1	their billing.
2	MR. ELLIS: If you can't get a
3	remittance.
4	CHAIR SCHUSTER: If you can't get a
5	remittance.
6	MR. ELLIS: Yeah, yeah. That's
7	what that that attestation is only for
8	that rare scenario interesting. We
9	haven't yet found one, but we've heard that
10	there are apparently some commercial plans
11	out there that won't even issue a remittance
12	on certain codes if the codes are not
13	covered. So if that ever happens, that's
14	what the attestation form is for. But
15	otherwise, you would expect to see a
16	remittance.
17	CHAIRMAN SCHUSTER: Yeah. Okay.
18	MR. ELLIS: And we also have a
19	process where any other codes outside of the
20	88 that we've talked about and the 3
21	modifiers if there's other codes that the
22	providers or even the agency for the BH
23	providers are interested in the MCOs taking a
24	look at to see what utilization costs and
25	rates are across the plans, we'll entertain
	55

1	those as well. And so this is not like
2	you know, this is a living, breathing
3	document, if you will.
4	CHAIR SCHUSTER: Yeah. Wonderful.
5	We so appreciate the MCOs coming together and
6	working on this.
7	Let me see if there are any
8	questions of anyone who's on the Zoom, any
9	providers that have any questions for Herb.
10	I can't see you, so you're just going to have
11	to speak up if you have a question.
12	Yeah. Kathy Dobbins says: Would
13	you make the 88 procedure codes available to
14	this TAC group?
15	MR. ELLIS: Sure. I can share
16	that. I know I shared it with Steve, and I
17	can share that with you all.
18	CHAIR SCHUSTER: Okay. Great.
19	Yes. That would be great.
20	MR. SHANNON: This is a big deal,
21	really. We've talked about this for a long
22	time, and we appreciate the leadership of
23	Herb Ellis and his MCO partners to get us to
24	this place. So we're excited about that.
25	CHAIR SCHUSTER: Well, we're really
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1	excited, Herb, to be able to take off this
2	agenda item for dual eligibles, which
3	MR. ELLIS: Yeah.
4	CHAIR SCHUSTER: you know, we've
5	had on there for months and months
6	and months, years and years, so thank you.
7	Thank you to you and to your counterparts and
8	all of the other MCOs. We really appreciate
9	that. And I will look for to you send me the
10	list, and I will get it out to folks.
11	MR. ELLIS: Abso we will. One
12	question no one has asked yet. But it's for
13	dates of service, 5/1 in 2023, just as FYI.
14	CHAIR SCHUSTER: It's for dates of
15	service starting 5/1/23 and going forward?
16	MR. ELLIS: That's correct. That's
17	correct.
18	CHAIR SCHUSTER: Yeah. Okay.
19	All right. That makes sense. All right.
20	Wonderful.
21	MS. MCFALL: This is Paula from
22	WellCare, and I was just wanting to make sure
23	people did try to get the attestation even if
24	it was a code on the list so that they have
25	their own proof if they are audited. I want
	57

1	to make sure people understand that it's
2	important to bill the primary.
3	MR. ELLIS: Yep. And, Steve, we
4	talked about that right? that until
5	such time and/or if the Department decides to
6	change their policy, they still have that due
7	diligence review that's required by the
8	providers to go to the primary insurances for
9	coverage.
10	I know that's an open issue or open
11	question with the Department for review, to
12	see if they'd be willing to, you know, accept
13	an attestation and keep it on file for a
14	year. But at this point, we haven't seen a
15	decision, so right now, that's the current
16	state's policy.
17	MS. MCFALL: And then another
18	question from our operations VP, Rebecca
19	Randall, is I think, is there a
20	communication plan, that DMS is going to
21	provide this to providers? Or how are we
22	going to work through that? I mean, we can
23	do it through TAC meetings, of course, and
24	our other meetings like the CMHC meetings.
25	MR. ELLIS: Agreed. Yeah. And
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1	that is also an open issue with KDMS for
2	review as well. We you know, as you know,
3	we did create the MCO version as well for the
4	provider outreach in case the Department
5	decided to default back to the MCOs. But we
6	do believe it would be best interest to have
7	just the one notice go out to the providers
8	and hopefully from the Department versus the
9	six that they would receive.
10	CHAIR SCHUSTER: Leslie or someone
11	from DMS, can you respond to that, please?
12	MS. HOFFMANN: As far as sharing
13	with other folks?
14	CHAIR SCHUSTER: Yeah.
15	MS. HOFFMANN: Yeah. We can run
16	that through our communication. We can put
17	it on websites, banners, or anything like
18	that that we need to. Jonathan also covers
19	most of the list serves.
20	CHAIR SCHUSTER: So I guess what
21	we're asking is: Is DMS going to take
22	responsibility for getting it out to the
23	providers as opposed to each of the MCOs
24	getting it out to their providers?
25	MS. HOFFMANN: I think that's fine
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1	since it's a request of the TAC.
2	CHAIR SCHUSTER: Okay. Great.
3	MR. ELLIS: And I'm willing to
4	share that draft we created a draft for
5	the Department to use if they're interested
6	in it.
7	MS. HOFFMANN: Okay. Thank you,
8	Herb.
9	MR. ELLIS: I'll if you want, I
10	can share that to this TAC as well. It's
11	not
12	MS. HOFFMANN: Yeah. I'm open to
13	whatever we need to do to get the word out
14	so
15	MR. ELLIS: Perfect.
16	MS. HOFFMANN: Yeah. You and I can
17	work on that outside of here and then report
18	back to Sheila.
19	MR. ELLIS: Yes, ma'am.
20	CHAIR SCHUSTER: Yeah. That would
21	be wonderful. Thank you so much. Wow.
22	So Kathy Adams is saying: How will
23	the DMS communication be issued? And I think
24	that's what that's what Herb and Leslie
25	are going to talk about
	60

1	MS. HOFFMANN: Yeah.
2	CHAIRMAN SCHUSTER: and then
3	they will let me know what the plan is.
4	MR. ELLIS: That's correct.
5	CHAIR SCHUSTER: Okay. Thank you.
6	Wonderful. Our undying gratitude, Herb, and
7	the MCOs. I'm so glad to check some things
8	off the agenda.
9	Leslie, you're up on status update
10	on the waiver for SUD services, SMI waiver,
11	the request for extension for Team Kentucky,
12	and all of those things.
13	MS. HOFFMANN: Yeah. I made some
14	notes here because I didn't want to leave
15	anything out, Sheila, so just bear with me.
16	So on the incarceration amendment,
17	CMS reached out to I think there was 12
18	states on a call that all had some form of
19	amendments, 1115 amendments related to
20	incarceration, and they varied. They varied
21	a lot.
22	CMS, you know, mentioned on the
23	call that Kentucky is very unique. You know,
24	we have a really robust relationship with
25	sister agencies and with Department of

1	Corrections as well to help provide some of
2	those services.
3	Our amendment was for SUD. Where
4	California's was recently approved, it's for
5	all populations as well as juvenile justice,
6	and they have a 90-day post-release coverage.
7	So it's a little bit different than ours.
8	So we were specific, like I said,
9	to SUD, and then we have a 30-day
10	post-release and then we also want to cover
11	pretrial. Because in Kentucky, lots of folks
12	sit for a long period of time without
13	anything, so we want to make sure that we can
14	catch those pretrial folks as well.
15	That day, we did ask for CMS to
16	have a one-off meeting with Kentucky. We
17	still do believe we are first in line to have
18	those conversations even though California
19	was approved first.
20	They said that there will be
21	additional guidance that's coming out in a
22	state Medicaid director's letter very soon
23	and suggested that we not make any
24	substantive changes to the amendments any
25	of the 12 states make substantive changes to
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1	what they currently have in with CMS. So I
2	think what they were getting at is, let's try
3	to get approved what we've got now with them.
4	They mentioned that they had over 55 1115s to
5	review, and they weren't going to get to all
6	of them before the end of the year.
7	So they were very pleasing to work
8	with. And I reached out again today and
9	asked for our one-off meeting. So as soon as
10	I get additional information on the
11	incarceration amendment, I'll let you know.
12	As you're aware, too, we've got a
13	couple of bills as well as the Omnibus Act
14	that we're now looking at for juvenile
15	justice, so that's forthcoming as well, too.
16	Our overarching Team Kentucky 1115
17	is still with CMS, and we're awaiting for
18	feedback. We do still meet with them every
19	month, but we do not have feedback on the
20	overarching 1115 yet. And that, of course,
21	included SUD, NEMT pieces that you're aware
22	of, former there's a piece for former
23	foster care and a piece for
24	employee-sponsored insurance. So there's a
25	couple of little pieces that go into that big
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1 Team Kentucky 1115. 2 Our SMI 1115 amendment is 3 expanding, so I wanted to explain that to 4 We've mentioned that the SMI amendment vou. 5 is expected to move to public comment period 6 sometime in spring. We did submit a draft to 7 CMS, I think, the last week of December. 8 we are now having a companion waiver to that 9 one, and they will work in conjunction 10 together to fill in the gaps that we have 11 here in Kentucky. So we'll have a 1915(i) as 12 well as the 1115 amendment. And I know that's a lot of numbers 13 14 and a lot of acronyms. Basically, what we're 15 trying to do is to encompass, Sheila, all the 16 needs of the Kentucky members from the 17 institutional level of care all the way up to 18 folks who just need the pre-tenancy housing 19 and maybe some supported employment and other 20 community things like that. 21 So our 1915(i) is currently in 22 development through -- we're doing the 23 current research, state research, the 24 targeting interviews, which I think, 25 Dr. Schuster, you and Steve have participated 64

1	in maybe at least one of the interviews.
2	CHAIR SCHUSTER: Right.
3	MS. HOFFMANN: Those are going well
4	and to align with the other existing HCBS
5	benefits. We hope to have the analysis and
6	the draft completed mid to late summer,
7	conduct the town hall sessions like we
8	normally would, post for public comment, and
9	finalize and submit the 1915(i).
10	The public comment would be
11	sometime around, again, mid to late summer,
12	so we'll keep you involved. And you know I
13	always try to meet with you and several of
14	the other advocates just to let you all know
15	where we are in our behavioral health
16	solutions for Kentucky so
17	CHAIR SCHUSTER: Right.
18	MS. HOFFMANN: Any questions?
19	CHAIR SCHUSTER: Yeah. Does
20	anybody have any questions?
21	(No response.)
22	CHAIR SCHUSTER: So there's
23	movement on all of those pieces. I think I
24	see where Brenda Benson is on, and I know the
25	question comes up all the time about the SMI
	65

1	waiver for supported housing and supported
2	employment. And I think that adding that
3	1915(i) piece to the 1115 amendment piece
4	makes sense. So we were pleased to be on
5	the you know, have the interview and so
6	forth going forward. Thank you for that.
7	Mary Hass, update on therapy
8	service access for individuals on the ABI
9	waiver.
10	MS. HASS: Unfortunately, we're
11	still in limbo. The latest that I had heard
12	is that the therapies are still in the
13	waiver. We have not gotten any indication
14	that it has went to the extended state plan.
15	My biggest concern is we had a
16	meeting back probably two, maybe three months
17	ago that we were going to start talking about
18	transitioning because we're losing a lot of
19	our skilled therapists. I've got notes from
20	two people because we had a 1915C waiver
21	day yesterday at the capitol. And one of the
22	concerns that the several of the providers
23	brought to me was that they're losing their
24	skilled therapists.
25	On another note, one of the
	66

1	providers came to me and said that their
2	local hospital asked them to do cognitive
3	therapy, cognitive rehab therapy with some of
4	their patients in the hospital. And so that
5	was good news, but the bad news is that we're
6	losing those skilled speech therapists who
7	usually take the lead on the cognitive rehab,
8	cognitive therapy, whichever way you want to
9	say it.
10	So anyway, so right now, the
11	therapies are still in the waivers, and I
12	think we're just waiting for CMS. The latest
13	I heard now was probably July. Leslie might
14	be able to give a better update, but that was
15	the latest I heard.
16	And then when I seen Pam Smith
17	yesterday, she told me we now do have a
18	waiting list for the ABI long-term care
19	waiver. So we still don't have a waiting
20	list on the acute. I don't know if there's
21	something that could be worked out with
22	someone who possibly is waiting on the
23	long-term care, you know, so I don't know.
24	But right now, to answer your
25	question, we're still in limbo.

1	MS. SMITH: So I can give I can
2	give some updates. So yes, CMS does still
3	have the waivers. They're within their
4	90-day window. We have not heard anything
5	back from them. And we also, in addition,
6	committed at least once we do get the
7	waivers back, at least a minimum of a 60-day
8	transition period. So we haven't even
9	started even talking to talking about
10	transitioning or doing anything with fee
11	therapies. They are completely as they have
12	been. We have not made any changes.
13	On Tuesday yes, ma'am, I did let
14	you know I did let Mary know on Tuesday
15	when I was over briefly that morning and I
16	was thankful to be included in the 1915C
17	waiver day that we do have a wait list for
18	ABI long-term care.
19	The new waiver year will not begin
20	again until July. What we are doing until
21	that point it's less than ten individuals.
22	I think we're at either five or seven. I
23	have the staff actually evaluating them.
24	Two, if not three, are actually still
25	receiving services on the acute waiver.

1	There were a couple that were receiving
2	services in HCB.
3	But what our plan is, because we
4	have a sufficient number of acute slots, is
5	to serve those individuals on the acute
6	waiver until we have the slots. We, you
7	know, turn over the waiver year in July, and
8	we'll have slots open again and then we can
9	transition those individuals.
10	They would be the first ones that
11	would be able, then, to transition into those
12	open slots on the long-term care. But we
13	it is our intent to get them services. If
14	they're not already receiving services
15	through acute, to get them services in the
16	meantime until we have the slot open in
17	long-term care.
18	CHAIR SCHUSTER: So those people,
19	Pam, are going to be served while they're
20	waiting?
21	MS. SMITH: Yes, we are. We'll
22	reach out to the individual. In most cases,
23	it's a case manager that did the assessment
24	for them or helped them do the do that
25	application. We'll reach out to that
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1	individual and let them know what's happening
2	and have them help us coordinate with the
3	individual themselves or their family member,
4	so they, you know, don't wonder why they're
5	all of a sudden getting assigned to the acute
6	waiver or what's going on. So there will
7	communication with them, but we're working on
8	doing that we're working on doing that
9	right now.
10	CHAIR SCHUSTER: Okay. So when you
11	say that CMS has the waivers, I'm a little
12	bit confused.
13	MS. SMITH: So we had to both of
14	those waivers were due for renewal last year.
15	They came to the end of their five-year
16	approval period. And so right now, we are
17	functioning on a technical extension.
18	So CMS has those, and they're back
19	on the clock for them the 90-day clock for
20	them to review the waivers and then to either
21	issue us another approval, which will give us
22	another five years, or until we have to amend
23	them again, or they will ask us questions.
24	They'll send us back a request for additional
25	information. But they still are within their
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1	review period of looking at that looking
2	at those applications.
3	But it we I don't know how.
4	I guess it just naturally happened that
5	all all of our waivers between the end of
6	2021 and somewhere within 2022, every single
7	one of them was due for a five-year renewal.
8	So and it all happens right at the same
9	time. As you know, we're working on things
10	with rates and where we'll be amending them
11	fairly soon, hopefully by the end of this
12	year.
13	So it's been kind of the quite
14	the merry-go-round process of looking at the
15	waivers, changing what we can, submitting it
16	to CMS.
17	CHAIR SCHUSTER: Right.
18	MS. SMITH: So but hopefully we
19	will hear soon. And as soon as we hear back,
20	then we will start we'll communicate
21	again.
22	I don't want to go ahead and send
23	out we're sending out several
24	communications right now about unwinding and
25	a lot of really important things, and not
	71

1	that this isn't important. It is very
2	important. But I also don't want to send out
3	a deluge of communication and things get
4	lost, or people get confused. So we're kind
5	of weighing right now. We're communicating
6	as people come to us with questions.
7	And, Mary, if you can, those
8	providers or any of those people that came to
9	you that you feel it would be beneficial for
10	us to reach out to and talk to, if you'll
11	send that to me, I'm more than happy to talk
12	to them.
13	But we're trying to balance what
14	the right communication level is because we
15	don't want to scare people. But we want
16	people to have the right information. But I
17	also don't want it I want them to make
18	sure they're able to absorb all the different
19	communication that's coming at them at this
20	time, too, so
21	MS. HASS: Yeah. What I have
22	communicated to them was to contact you, as
23	just as I had said, that we're in the limbo
24	period.
25	MS. SMITH: Thank you.
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1	MS. HASS: And but I think the
2	uncertainty the thing that's causing me
3	heartburn and it's really concerning is that
4	we're losing some of the skilled therapists
5	that have been serving these folks for a long
6	time. And I think it's that uncertainty
7	that, you know because I know this is
8	like you said, it's been going on for a
9	fairly good while.
10	And, you know, people they just
11	have to make a living. And some say, I just
12	can't hang on anymore, that, you know, it's
13	just the uncertainty and that if they're
14	offered another job, a lot of them are taking
15	it. And I think that's to me, that's
16	where the concern is, is just, I think, with
17	the providers.
18	And I have said, you know, just as
19	I spoke a while ago, is that it's just
20	we're in limbo. I don't know. They keep
21	saying, well, when? And I go, I don't know.
22	And so I have said
23	MS. SMITH: I wish I could give a
24	better answer. But, unfortunately, that's
25	we're at the mercy of CMS of CMS right now
	72

1	so
2	MS. HASS: And then that's what
3	I've explained to them, is just, you know,
4	right now, I can't tell them. They ask me
5	when, and I go, I don't know. I can't
6	answer. And I have, you know, suggested that
7	they call you, and I don't know if they have
8	or haven't.
9	But that's always been
10	especially even yesterday, when two or three
11	of the providers came up to me, you know.
12	And luckily, we do appreciate you being there
13	yesterday because I think that was helpful.
14	I know a couple of the bits of information
15	you gave was very, very, very welcoming, and
16	so anyway.
17	But yeah, it's just that
18	uncertainty. And for me, you know, I've
19	known a lot of these therapists for many
20	years, and it's disconcerting that they're
21	going to leave the field, and especially, you
22	know, when our folks by therapies is how
23	we get better. That's how our folks get
24	better.
25	So anyway, but we'll continue. And
	7.4

1	I look forward to continuing the process, as
2	I said yesterday, and we'll see what we can
3	do.
4	CHAIR SCHUSTER: Yeah. So both the
5	ABI acute and ABI long-term, they came up at
6	the same time, Pam, for a five-year renewal,
7	and they're with CMS; right?
8	MS. SMITH: They yeah. They're
9	staggered a few months apart, but based on
10	just how the whole process has went one of
11	them and I'm going to get it backwards.
12	Acute so acute came back to us, has
13	already been back to us for a response to
14	questions, and so it's in the second part of
15	the review. And long-term care is just in
16	the first the first part of the review.
17	So they're kind of in different
18	phases of the review with CMS. We haven't
19	received any requests for additional
20	information on long-term care yet, but the
21	acute is in its they're reviewing after we
22	responded to questions. So they've had it
23	now for the second time.
24	CHAIR SCHUSTER: Okay. Well, we
25	appreciate your being on and responding. You
	75

1	all may remember that we made that
2	recommendation to the MAC about improved
3	communications, and I usually have by this
4	time, have heard have gotten a response
5	from DMS to our recommendation. But I don't
6	believe that I have gotten that yet, so I
7	will share that when I get that.
8	The provider credentialing through
9	KHA and Verisys. And I know that Claire
10	Arant who's usually on the TAC meeting is out
11	of the office, but I don't know if there's
12	any update on that. Do we know
13	MS. EISNER: I haven't heard
14	this is Nina Eisner. I haven't heard
15	anything.
16	CHAIR SCHUSTER: You haven't heard
17	anything?
18	MS. EISNER: No, I haven't. But I
19	did just text KHA, because I knew Claire
20	wasn't there, to see if I could get any other
21	update. So if I do, I'll jump back on.
22	CHAIR SCHUSTER: Yeah. Thank you.
23	I appreciate that because we've been waiting.
24	I think we were hoping it might be live maybe
25	last October or so, so hopefully soon.
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1	We did have, in new business last
2	meeting, questions about an RFP that's going
3	to come out on mobile crisis services in
4	Kentucky, and I think Kelly Gunning raised
5	some questions about this has always been
6	something that the CMHCs have provided and,
7	you know, why is this coming up and so forth.
8	And we do appreciate DMS making
9	available a PowerPoint that I sent out to
10	everyone with some of that background. So,
11	Leslie, what can you share with us at this
12	point?
13	MS. HOFFMANN: So, Sheila, if it's
14	okay, I'm just going to give you a short
15	summary about where we are. Again, I can't
16	talk a whole lot today, but I thought I would
17	go ahead and give you just a little bit of
18	the background for those who might not have
19	been involved in the beginning. I've given
20	mobile crisis presentations a lot over the
21	last year, so if you haven't heard one of
22	those presentations in other arenas.
23	So DMS was tasked by the Cabinet to
24	develop an all-inclusive mobile crisis model
25	for the state of Kentucky, and anyone would

1	be eligible regardless of age or gender or
2	genetic information or anything like that.
3	Regardless, we want them to be covered for a
4	crisis in the community. We worked
5	extensively with our sister agencies, and we
6	developed some main focuses. And those were
7	to enhance and redefine existing processes,
8	to divert from emergency rooms when
9	unnecessary, Steve, and to divert from
10	psychiatric hospitals when unnecessary.
11	We want to divert from
12	incarceration or from confinement, and we
13	want to minimize unnecessary law enforcement
14	involvement and to acquire the appropriate
15	level of care for the person in crisis
16	because sometimes that is not what happens.
17	So those were our main focuses.
18	As you remember, DMS received a
19	mobile crisis planning grant. It was a
20	little over \$800,000. And that was for a
21	year, and it ended September the 30th of
22	2022.
23	One of our major accomplishments
24	was the planning grant, which some of you
25	took part in not the planning grant. I'm
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1	sorry, the needs assessment for Kentucky.
2	And that project took over three months, and
3	is it was, like, 250 pages. It is on our
4	website. If anybody wants to take a look at
5	it, I can get that out.
6	We wanted to develop a unique
7	assessment through just talking about boots
8	on the ground, what works, what doesn't work,
9	collaboration, communication, interviews. We
10	did lots of research related to what we
11	currently have and what's working and what's
12	not working and where the gaps were in
13	Kentucky.
14	So we used the needs assessment
15	after the grant was over to drive our future
16	plans for our implementation. We're
17	currently looking tentatively for October of
18	2023 for the implementation, so that's
19	tentative, Sheila.
20	We've also recently applied, for
21	your knowledge, another HRSA grant. It's
22	called a Rural Health Network Development to
23	help in some of those rural areas that have
24	limited access or limited resources available
25	to them.

1 We are -- DMS behavioral health 2 initiative is utilizing the mobile crisis as 3 our racial and health equity model. I wanted 4 to mention that because if you've been on 5 other calls with me, I use mobile as my racial and health equity model. It was the 6 7 first time that we really took, like, a 8 particular project before we moved forward 9 with it and really went that extra mile to 10 view the project through the lens of racial 11 and health equity and cultural humility. 12 And so we're kind of making that 13 our model, so we continue to work constantly 14 on how to expand the communication, how to 15 reach folks who don't have access or who 16 don't -- they don't reach out for access, how 17 to engage those people. 18 So I just wanted to let you know 19 And we can come later, Sheila, if 20 that's okay, and talk again about mobile, but 21 that's where I am right now. We're not doing 22 this to exclude anybody. We are enhancing 23 and refining. So, again, I can talk a little 24 bit more about that later if it's okay. 25 MS. HASS: Sheila, may I ask a

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1	question of Leslie?
2	CHAIR SCHUSTER: Sure.
3	MS. HASS: Leslie, when you say
4	mobile and it's open to all populations,
5	would that be someone who would be in the ABI
6	waiver and they have a crisis situation? And
7	the person is not wanting to go to the
8	hospital because they actually are not a
9	threat to themselves, but they're a threat to
10	the other individuals in a group home. How
11	would that work?
12	MS. HOFFMANN: So we're currently
13	not we've been working with CMS. We're
14	currently not allowed to go into a
15	Medicaid-covered paid service so, like, a
16	nursing home either. So I've got staff on,
17	too, if I misspeak about anything.
18	We are taking a look at, though, if
19	we can assist with the waiver clients. I've
20	been asked several times about children in
21	the waiver programs. If they're in the
22	Michelle P., they're not necessarily
23	receiving a residential service.
24	So I can let you know more about
25	that later, Mary, but that's an excellent
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1	question.
2	CHAIR SCHUSTER: So let me see if I
3	understand your answer, Leslie. You're
4	saying that there's a prohibition against
5	going into any facility that's receiving
6	Medicaid coverage?
7	MS. HOFFMANN: Coverage or payment.
8	Leigh Ann, are you on? Am I stating that
9	correctly? Sorry.
10	MS. FITZPATRICK: Yes. It's a
11	federal rule through CMS that the mobile
12	crisis cannot go into an ED or to a hospital
13	facility or a facility that's a
14	Medicaid-recognized and enrolled facility.
15	CHAIR SCHUSTER: So if somebody is
16	in a nursing home, you can't mobile crisis
17	could not go in?
18	MS. FITZPATRICK: Correct. CMS
19	says that within that per diem rate within
20	the nursing home, that those services are
21	included so those you know, behavioral
22	health services are included in that. Same
23	as with the emergency department. Those
24	behavioral health services should be covered
25	and included within the coverage of the ED.
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1	And we do know that that's not
2	always happening, so we are I speak with
3	CMS about every other day so with asking
4	questions, and we are working on that. That
5	is a CMS federal rule.
6	CHAIR SCHUSTER: Okay. That's
7	interesting.
8	MS. HOFFMANN: We get asked a lot,
9	Dr. Schuster, about the nursing facilities,
10	elderly population in crisis in a nursing
11	facility, and can we come there and assist?
12	And so far, CMS that's one of the things
13	that CMS says no. There's a federal rule
14	around that, that they should be covering
15	those services.
16	Now, that's not to say we can't
17	figure out because we're trying our best
18	to figure out like, think outside the box
19	of how we can still help folks that are in
20	bad situations because we know that that's
21	not always happening.
22	MR. SHANNON: Leslie, what about
23	staff residences? That's a Medicaid facility
24	as well. Would that not be included?
25	MS. HOFFMANN: The only one that
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1	I've specifically asked about and,
2	Leigh Ann, keep me correct here was the
3	children who aren't necessarily in the
4	waiver who aren't receiving a residential
5	component right now.
6	MS. FITZPATRICK: Uh-huh. Correct.
7	MR. SHANNON: Okay.
8	MS. HASS: Leslie, this is Mary
9	again. The analogy that I gave you or the
10	snippet that I gave you was actually someone
11	who would be in an ABI staff residence.
12	MS. HOFFMANN: So they as of
13	right now, CMS is saying that if they're in a
14	residential setting, that those services
15	should include the coverage for that member.
16	This is more about I better I
17	better just hold off and not say anything
18	else until Leigh Ann finishes her questions
19	with CMS, but we're working on it.
20	CHAIR SCHUSTER: Yeah. I think it
21	would be helpful, Leigh Ann, to ask that
22	specific question about a staff residence.
23	MS. FITZPATRICK: Staff residence.
24	0kay.
25	CHAIR SCHUSTER: Yeah. Because we
	84

1	know that there are situations that come up
2	between residents in staff residences that
3	create crisis situations, would be one
4	example.
5	MS. FITZPATRICK: Okay. I've got
6	that down.
7	CHAIR SCHUSTER: Yeah. Thank you.
8	That would be very helpful.
9	So I may have missed it, Leslie,
10	and I know you can't talk much about the RFP.
11	But what's the timeline on the RFP?
12	MS. HOFFMANN: So I can't talk
13	about that.
14	CHAIRMAN SCHUSTER: Oh, you can't
15	even
16	MS. HOFFMANN: We're hoping to
17	implement October of 2023.
18	MS. SMITH: I was going to say,
19	I'll say the same thing that I do. She
20	doesn't look good in orange either, and we'd
21	like to stay out of procurement jail so
22	MS. HOFFMANN: Yeah. We don't even
23	use those three letters when we're talking
24	about stuff. So yeah, we're hoping to
25	implement 2023, the program.
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1	MR. SHANNON: Can you answer this
2	question? Has it been released?
3	MS. SMITH: There's a chance we'll
4	go to procurement jail.
5	MS. HOFFMANN: Now, I like orange,
6	Steve, but I better not answer that on this
7	call.
8	MR. SHANNON: Okay.
9	MS. SMITH: And I know it sounds
10	like I'm being very glib about it, but it
11	truly is to protect the integrity of the
12	process. Because the last thing we want to
13	have happen is somebody to say, well, Pam
14	Smith or Leslie Hoffmann said this and them
15	say, oh, well, we need to start all over
16	again so
17	MS. HOFFMANN: Right.
18	CHAIR SCHUSTER: Okay. So when you
19	say implementation, you're talking about
20	post-award so that the program is actually
21	rolled out in October.
22	MS. HOFFMANN: Through the process,
23	right. And we plan on 90 or more days,
24	Leigh Ann, with working with the community
25	and getting out there and spreading the word.
	86

1	MS. FITZPATRICK: Yes.
2	MS. HOFFMANN: Through the racial
3	and health equity GARE tool, we've also
4	developed communication plans. And we still
5	are continuing to beef that piece up, like
6	how to get into the local community. You've
7	heard me say I know where to go in my local
8	community here in I've got a little small
9	rural community, but I don't know where to go
10	in everybody else's communities. And that's
11	what we want to try to figure out.
12	MS. FITZPATRICK: Yeah. We have a
13	very extensive communication plan. I think
14	people are going to get tired of hearing us
15	by the time October comes because we are
16	going to get you know, go every nook and
17	cranny of Kentucky to get the communication
18	out.
19	CHAIR SCHUSTER: So one of the
20	questions that has come up and it came up
21	at the 988 coalition I'm sorry that
22	Margaret Pennington had to get off this
23	Zoom was when this PowerPoint was
24	presented there, and this is probably several
25	months ago.

1	And all the 988 crisis call folks,
2	the people that are actually answering those
3	crisis calls, had a million questions about:
4	How does this interface with what's going on
5	in answering 988? Because 988 is supposed to
6	be getting those calls and dispatching mobile
7	crisis, if that's what's needed.
8	MS. HOFFMANN: Right. And,
9	Leigh Ann, it's 988 or 911 if it's just a
10	local call. So it can go through 911, or
11	it'll go through all the 988s. We're not
12	changing that; right?
13	MS. FITZPATRICK: Right. Correct.
14	CHAIR SCHUSTER: Yeah. I think the
15	question was that those 988 calls are being
16	answered by the community mental health
17	center people.
18	MS. HOFFMANN: That's still in the
19	diagram to continue.
20	MS. FITZPATRICK: Yeah.
21	CHAIR SCHUSTER: Okay. But the
22	mobile crisis unit was through the CMHC, and
23	now it's going to be through somebody else.
24	I think that's the question.
25	MS. GUNNING: That's the big
	88

1	question.
2	MS. HOFFMANN: Okay. And we can't
3	speak about that today, but I can come back
4	fairly soon and talk to you about it.
5	But the grid has not changed that
6	we have shared. I've got a PowerPoint that I
7	shared with you, Sheila, that procurement has
8	allowed us to give out.
9	CHAIR SCHUSTER: Yes. And I got it
10	out to everyone. You shared it right after
11	the January meeting
12	MS. HOFFMANN: Yes.
13	CHAIRMAN SCHUSTER: and then it
14	got lost in the
15	MS. FITZPATRICK: So as long as a
16	provider can meet the criteria and the
17	functions of the mobile crisis team, they're
18	not going to be excluded. But they do have
19	to meet the redefined definition of mobile
20	crisis, which will be we're submitting our
21	SPA on that to CMS this month to go effective
22	in October.
23	CHAIR SCHUSTER: Okay. And I think
24	the other thing you probably can't talk about
25	is money. But, obviously, one of the big
	89

1	questions that came up at the 988 call,
2	because so many of the well, the 988
3	
	calling answering is being done by the
4	CMHC, is any time you bring in anybody else
5	to do anything, it costs you money. So
6	where's the money where's the money coming
7	from?
8	MS. HOFFMANN: So, Sheila, again, I
9	can't speak about all the pieces. There's
10	lots of pieces to this. Even outside
11	we're trying to meet if you've heard
12	Leigh Ann and I on the EMS TAC, we're trying
13	to figure out ways that, in these local
14	little areas, that maybe an EMS gets called,
15	how they can treat, not transport, if they're
16	the only person that's available or something
17	like that. We're trying to figure out other
18	transportation methods right now, too.
19	So I know you all hear us on a lot
20	of TACs, so there's probably those add-on
21	extra questions. So, again, we'll try to
22	come back very soon and give you more than
23	just this summary today.
24	CHAIR SCHUSTER: Okay. Here's
25	somebody on from Volunteers of America
	90

1	Mid-States. And what's your question,
2	please?
3	MS. MCMINN: I didn't have a
4	question, but this is my first time attending
5	these meetings, which is fantastic. I
6	appreciate the invite that I got from a
7	colleague of mine. If you could just send me
8	the invites for future meetings, I'd like to
9	continue to attend. But this information has
10	been really great, and I love the
11	presentation with the data.
12	CHAIR SCHUSTER: If you will send
13	your information to the email that's at the
14	bottom of the agenda, kyadvocacy@gmail.com, I
15	will do that.
16	MS. MCMINN: Okay. Great.
17	CHAIRMAN SCHUSTER: And that's true
18	for anybody else. I keep a list and send
19	everything out to everybody that's
20	interested. Thank you.
21	Kathy Adams, I think you're on.
22	And, Steve, what about number and
23	requirements of MCO audits? Has there been
24	any change one direction or the other?
25	MS. MUDD: Nina had her hand up,
	91

1	guys.
2	CHAIR SCHUSTER: I'm sorry?
3	MS. MUDD: Nina had her hand up.
4	CHAIR SCHUSTER: Oh, Nina.
5	MS. EISNER: A lot of opportunities
6	for synergy in terms of linking resources,
7	volunteers, and so on. I sit on a CIT
8	meeting, and New Vista had the 988 team
9	there, as they always do. And one of the
10	problems that they reported was not having a
11	sufficient number of volunteers. And so we
12	have linked our CIT to our community
13	coalition meeting and also linked 988 to come
14	back to our KHA behavioral health forum so
15	that we can more broadly broadcast the need
16	for volunteers.
17	So just a reminder for folks that
18	are on CITs and/or community coalitions to
19	connect those dots for resource development
20	in particular. Thank you.
21	CHAIR SCHUSTER: Nina, if you'll
22	drop me an email, that would be helpful, and
23	I'll get that out to people because I may not
24	have captured all of that.
25	Okay. Onto audits. Where are we
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1	with MCO audits?
2	MS. ADAMS: This is Kathy with the
3	Children's Alliance. I have not heard a
4	whole lot from my members recently, I guess,
5	since the holidays really. I think their
6	biggest panic point at this time is the
7	extended service codes that's kind of flipped
8	their world upside down in their ability to
9	serve their clients. So I really haven't
10	heard much.
11	I did hear from one of our members.
12	I'm aware of at least two of our members that
13	have appealed audit findings all the way to
14	the end of the process, you know, where
15	you're hiring an attorney and you're having
16	to mediate, et cetera. And both have come
17	the results of the audits in their appeal
18	processes have come out favorably on behalf
19	of the provider, so I will share that
20	information.
21	Of course, it's expensive to fight
22	an audit finding in the appeals process. But
23	I do know of at least two members that have
24	been successful, one very recently.
25	CHAIR SCHUSTER: Yeah. Thank you
	93

1	for sharing that, Kathy.
2	Steve, are you hearing anything
3	from the CMHCs?
4	MR. SHANNON: Yeah. Neither way,
5	more or less, you know. So I don't think
6	there's any change from our perspective.
7	CHAIR SCHUSTER: Okay. All right.
8	I put on here you all may have heard that
9	there's a legislative session going on.
10	There are a couple of mental health bills
11	that are moving so far and some things that
12	we've been supporting.
13	There's a bill on addressing
14	perinatal mental health issues that has
15	passed the senate. That's Senate Bill 135
16	and passed the house committee today. It
17	would set up every birthing place would
18	give more information and then the Cabinet
19	would be pulling together a list of health
20	and mental health providers to really do some
21	brainstorming about how to better inform, not
22	just moms but dads. The ratio apparently are
23	moms about 1 in 5 moms are going to have
24	some perinatal mental health issue but 1 in
25	10 dads, which I think is fascinating.
	94

1 There also is quite a racial 2 discrepancy, as there is in mortality and 3 morbidity, for black and brown moms. also is in terms of access to mental health 4 services and so forth. 5 Our folks over at the homeless and 6 7 housing groups are trying to make IDs, lower 8 the cost of IDs and make them available to 9 homeless youths -- youth and allow driver's 10 licenses to be renewed for the homeless. And 11 that bill has passed the house and gone to 12 the senate. 13 There was a bill to exempt 14 providers from prior authorizations, and it passed the house Health Services Committee 15 16 but has been reassigned to another house 17 committee and probably is not going to go 18 anyplace. 19 House Bill 196 is Ken Fleming's 20 bill to establish what he's calling Safe KY. 21 It's an app for students to use that would 22 put them in touch with a licensed mental 23 health provider. There's a pilot program in 24 it that would be Jefferson County and two 25 other counties. I'm not sure how that's

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1	going to interface with 988 eventually
2	because I think 988 is able to be reached by
3	text and chat at this point.
4	He also has a bill on workforce
5	scholarships that would include both health
6	and mental health providers, and it has
7	passed the house.
8	Representative Webber has House
9	Bill 148 that would require insurers to pay
10	out-of-network providers directly and not by
11	assignment to the policyholder, which has
12	been a real issue for some providers, and
13	it's passed the house and gone to the senate.
14	Representative Moser has House Bill
15	353, which is a harm reduction bill to remove
16	fentanyl test strips as drug paraphernalia in
17	criminal statutes, and it has passed the
18	house. And I think there are a lot of SUD
19	providers that are very eager to see that get
20	passed.
21	And then Steve has done a lot of
22	work on House Bill 248, which would put some
23	licensing zoning oversight for recovery
24	housing, and it's passed the house and is on
25	its way to the senate.

1	There are a ton of bills that we
2	really like, like banning conversion therapy
3	and some other things that have not moved
4	since day one. We have several bills that we
5	are really working hard against, and they
6	have to do with really terrible
7	discrimination against our trans young
8	people. One is Senate Bill 150 that has
9	passed the senate and on to the House
10	Education Committee, and it would absolutely
11	negate the ability of even parents to have
12	their students to be called by their
13	preferred name or pronouns in the schools.
14	It, I think, really creates a
15	hostile environment for students that think
16	they may be trans or think that they need to
17	be identified differently. I think it's
18	going to put teachers and school personnel in
19	a really, really difficult situation.
20	It also is going to open up, you
21	know, information to parents, which I think
22	is a good thing, but it's the parents'
23	rights in this go one way but not the other
24	way. So if I'm the parent of a trans kiddo,
25	I'm not the schools don't have to follow
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1 my request to have my son called by a different name or use different pronouns. 2 3 But the worst bill is House Bill 470 that unfortunately passed the house on 4 5 Thursday. And we've been told by two national groups, Mental Health America 6 7 nationally and ACLU, that it's the worst 8 anti-trans bill in the country. It had both 9 health and mental health providers in it. 10 The mental health providers have been taken 11 out, but the health providers are still in. 12 And they would be subject to losing 13 their licenses and having criminal -- I think 14 they took criminal penalties out but civil 15 penalties for providing even information and 16 counseling to trans youngsters, much less 17 doing anything like puberty blockers, that 18 kind of thing. It would make them liable for 19 30 years after the youngster turns 18, which 20 is a statute of limitations longer than 21 anybody has ever seen. 22 So we are extremely concerned. And 23 I guess my response to -- yes, the mental 24 health providers were taken out of House Bill 25 470, but we know that if you shut off for 98

1	trans kids and their families any access to
2	medical advice, consultation, beginning
3	treatment for these gender dysphoria issues,
4	that it will have significant, significant
5	mental health impact on an already vulnerable
6	population.
7	So we encourage providers to reach
8	out to senators in opposition to
9	House Bill 470 and on the senate in the
10	senate and on the house side to oppose Senate
11	Bill 150.
12	I think I mentioned that we had a
13	recommendation to the MAC on communication
14	around the ABI issues, and we've not heard
15	back yet. For our voting members of the TAC,
16	are there any recommendations that you would
17	like to see us make to the MAC for their
18	March meeting?
19	MS. HASS: Sheila, this is Mary. I
20	would like to continue the conversation
21	around the mobile crisis entity that Leslie
22	was talking about. I don't understand how a
23	staff residence is excluded. But anyway, I
24	would like to continue that discussion on the
25	behavioral issues because we lost under

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1	when Adam Meier was secretary, we lost our
2	behavioral excuse me, our neurobehavioral
3	entity that we had at Eastern State.
4	So really right now, brain injury
5	is really in a crisis. We really have
6	nothing to reach out to if someone either
7	the individual is in a crisis situation or
8	that person, then, is causing harm to other
9	individuals in a staff residence.
10	What the providers of the staff
11	residence are saying to me is if the person
12	who is causing the abusive behavior to the
13	other people in the home, unless they are
14	causing harm to theirself or voicing harm to
15	theirself, they have nothing they can do.
16	That's the situation I've been told.
17	So it's a serious situation because
18	literally, right now, brain injury is left
19	without any type of crisis stabilization.
20	CHAIR SCHUSTER: Mary, let's I
21	hear your concerns. Let's put that at the
22	top of the agenda for our May TAC meeting
23	because I'm not sure that we have a
24	recommendation for DMS.
25	MS. HASS: Okay. That's fine. I
	100

1	didn't know if there was anything to continue
2	the conversation with Leslie. If not, we
3	can we can wait till May. That's more
4	than fine.
5	CHAIR SCHUSTER: Well, what I'd
6	like to do because I think we communicated
7	to Leslie and Leigh Ann to have Leigh Ann ask
8	those specific questions in her daily, it
9	sounds like, communications with CMS. So I
10	think we need to get some basic information.
11	MS. HOFFMANN: We'll reach out,
12	Dr. Schuster. We'll reach out. Yeah. The
13	only specific questions I've asked about so
14	far were the children and the
15	Michelle P. Waiver who are not in
16	residential, so we'll follow up and let you
17	know.
18	CHAIR SCHUSTER: Yeah. And
19	let's Mary, you and I can talk offline
20	about whether there are other people that we
21	might invite to the May meeting to advise on
22	some of these issues around the ABI folks.
23	MS. HASS: Okay. Thank you,
24	Sheila.
25	CHAIR SCHUSTER: Okay. Yeah. Sure
	101

1	thing.
2	So we have some repeat agenda
3	items, as always, but we're very glad to take
4	off the dual eligibles. It sounds like we
5	the mobile crisis really needs to get
6	elevated to a more robust discussion at our
7	May meeting, both in terms of ABI but just
8	generally. I'm still concerned about the
9	interface with 988 and so forth.
10	Any other agenda items for our May
11	meeting besides carryover? Anything new?
12	(No response.)
13	CHAIR SCHUSTER: We may need to be
14	looking at if House Bill 470 passes, I
15	think we need to be talking about increased
16	awareness for behavioral health providers for
17	what I think is going to be increased need in
18	this population. And that's not necessarily
19	just a Medicaid population, but I'm sure that
20	there are children that have Medicaid
21	services that will be affected by this as
22	well. Anybody have any
23	MS. GUNNING: Sheila.
24	CHAIRMAN SCHUSTER: Yeah.
25	MS. GUNNING: It's Kelly Gunning.
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1	Just the thing I wanted to say as a follow-up
2	to what you just said about 470. I think
3	we're creating such a hostile environment,
4	and the kids don't really have any choice but
5	to go to school. I mean, they have to go
6	unless, you know, their parents homeschool
7	them. And I'm just like you really,
8	really concerned.
9	There's already a lot of bullying
10	going on, a lot of suicidal ideation and
11	gesturing. This can't improve that
12	whatsoever, so we need to be prepared to
13	how are we going to negotiate with these
14	people these hostile environments.
15	CHAIR SCHUSTER: Yeah. Well, and I
16	think the
17	MS. GUNNING: Just the message is
18	so hateful. Just the message is so
19	dehumanizing.
20	CHAIR SCHUSTER: Yeah. Yeah. And
21	that's what I heard in Frankfort. I was
22	there the day of the house judiciary
23	committee meeting, and the room was filled.
24	The overflow room was filled. The hallway
25	was filled. And people were very quiet and
	103

1	respectful. That was what the chairman
2	asked. They didn't there were no, you
3	know, interruptions and so forth.
4	But the outpouring of emotion when
5	that vote was taken was really quite
6	overwhelming. There was anger, but it's
7	always easier for people to express the
8	anger, I think, almost immediately. But
9	there was so much sadness and fear.
10	And I talked to several parents up
11	there. I sat next to a woman whose
12	19-year-old son is trans. And she said he's
13	so he's happier than he's ever been in his
14	life, and he's a student in college. And
15	she's a teacher, public schoolteacher. And
16	she said, I just sit here and she started
17	crying.
18	And she said, if they had passed
19	this bill four or five years ago when we were
20	struggling to get mental health and medical
21	care for our son our daughter at the time,
22	she said, I don't know what we would have
23	done. She said, it was so important for us
24	to be able to get that consultation and that
25	care and to have providers to go to. And she
	104

1	said, I think we would have had to move out
2	of Kentucky. I can't think of how else we
3	could have dealt with that. So there is
4	there's a real sense of attack here.
5	MS. GUNNING: Well, the thing
6	that's so disconcerting is that, according to
7	polls, 71 percent of Kentuckians oppose this
8	legislation.
9	CHAIRMAN SCHUSTER: Right.
10	MS. GUNNING: 71 percent. So, I
11	mean, what is this? How could this even be
12	happening if they're listening? Oh, yeah.
13	I'm sorry. They're not.
14	MS. DOBBINS: Yeah. I think, you
15	know, that is the most disturbing thing, is
16	how does this hurt anybody else, you know.
17	It doesn't hurt anyone. This is a very
18	personal attack, it feels like.
19	MS. GUNNING: I disagree, Kathy. I
20	think it hurts everybody because I think it's
21	a violation between religious and church and
22	state, you know, just permeating through
23	everyone's everything.
24	MS. DOBBINS: Well, I certainly
25	don't disagree with that, Kelly. I just
	105

1	mean: What does it hurt anybody else for
2	someone to live their life as they choose to?
3	MS. GUNNING: Oh, I agree with that
4	but, I mean, the legislation is very hurtful.
5	MS. DOBBINS: The legislation hurts
6	everybody. I completely agree. I'm just
7	talking about, you know, how does it affect
8	anybody else. If a child feels that they're
9	born into the wrong body and they want to
10	make you know, they want to go through the
11	process of change, I mean, that is up to them
12	and their family. It is very deeply
13	personal. And I do think families that have
14	the means will leave Kentucky, and I think
15	that's also very sad for Kentucky.
16	MS. GUNNING: I think (inaudible)
17	and sad.
18	CHAIR SCHUSTER: Yeah. Let me wrap
19	up here because we're about out. I don't
20	think there's been any change in the
21	recent the most recent prior authorization
22	guidance, which I think goes back at this
23	point, well back into 2022. And
24	MR. BALDWIN: Yeah. This is Bart,
25	just real quick, if I may. A couple of
	106

1	this kind of goes with the last couple agenda
2	items maybe as far as old business but also
3	something for the next TAC meeting. As we're
4	ending the Public Health Emergency in May, I
5	think there's several items. One, the prior
6	authorization guidance, my understanding is
7	that DMS can continue to have that in place
8	past the Public Health Emergency, so that was
9	just a question, I think, to see what the
10	decision will be for Medicaid on that.
11	And also some of the things that
12	were allowed under the Public Health
13	Emergency that might be ending. I know these
14	are I know these are questions that the
15	folks at DMS are wrestling with now, so I'm
16	not asking the question for an answer now.
17	But I just think that that's something that,
18	for the May TAC meeting, would be very timely
19	since that looks like it's actually the exact
20	same day that the Public Health Emergency
21	ends so
22	CHAIR SCHUSTER: Yeah. Excellent,
23	Bart. We'll put that in
24	MR. BALDWIN: And just on the other
25	issue. I was in the overflow room with you
	107

1	for that testimony. The testimony for the
2	bill was very weak. The testimony against
3	the bill was very strong. And the vote still
4	went the wrong way but so it's it was
5	very discouraging, so very sad.
6	CHAIR SCHUSTER: Well, yes. On the
7	floor of the house, the bill sponsor,
8	Jennifer Decker, spoke in favor of the bill,
9	and there was one comment from one other
10	Republican. And every Democrat, I think, in
11	the caucus spoke against it, and three
12	Republicans spoke against it. And yet the
13	bill passed 75 to 22.
14	So people voted for it and but
15	didn't want to be somebody said to me they
16	didn't want to have a clip with their saying
17	something about the bill, which I you
18	know, tells you something. Anyway, yeah.
19	Bart, thank you for bringing up the
20	unwinding and the end of the Public Health
21	Emergency. We will definitely put that on
22	the agenda for May.
23	The next MAC meeting is the 23rd of
24	March from 10:00 to 12:30 and then we will
25	meet on May 11th. And we'll go back to the
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1	regular 1:00 to 3:00 time frame. We have
2	been meeting from 2:00 to 4:00 during the
3	legislative session to accommodate that so
4	And I look at my clock, and it's
5	right at 4:00. So if no one else has
6	anything to add, I want to thank DMS for
7	being with us for sure and DBHDID. I see
8	Dr. David Susman who is an advisor now with
9	DBH. Thank you for being with us, David.
10	And thanks to our voting TAC
11	members and thanks to all of you who have
12	joined us today. And I will see you in two
13	months. And thank you, Kelli Sheets, for
14	facilitating things today.
15	MS. SHEETS: Absolutely.
16	CHAIR SCHUSTER: Thank you all.
17	Take care.
18	(Meeting adjourned at 4:01 p.m.)
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2	CERTIFICATE
3	
4	I, SHANA SPENCER, Certified
5	Realtime Reporter and Registered Professional
6	Reporter, do hereby certify that the foregoing
7	typewritten pages are a true and accurate transcript
8	of the proceedings to the best of my ability.
9	
10	I further certify that I am not employed
11	by, related to, nor of counsel for any of the parties
12	herein, nor otherwise interested in the outcome of
13	this action.
14	
15	Dated this 27th day of March, 2023.
16	
17	/s/ Shana W. Spencer
18	Shana Spencer, RPR, CRR
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