

COMMONWEALTH OF KENTUCKY
CABINET FOR HEALTH AND FAMILY SERVICES
DEPARTMENT FOR MEDICAID SERVICES

IN RE: BEHAVIORAL HEALTH TECHNICAL ADVISORY COMMITTEE

July 7, 2021
1:00 P.M.
(All Participants Appear Via Zoom or Telephonically)

APPEARANCES

Sheila Schuster
CHAIR

Michael Barry
Gayle DiCesare
Sarah Kidder
Valerie Mudd
Steve Shannon
Diane Schirmer
TAC MEMBERS

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(Continued)

Judy Theriot
Fatima Ali
Angela Parker
Lee Guice
Sharley Hughes
Leslie Hoffman
Jennifer Dudinskie
MEDICAID SERVICES

Court Reporter's Note: At the request of DMS, all other participants appearing via Zoom or telephonically will not be listed under Appearances.)

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1 DR. SCHUSTER: We have all of
2 our voting members on, Sharley. What time do you
3 have?

4 MS. HUGHES: It's 1:01.

5 DR. SCHUSTER: We've got Dr.
6 Brenzel this morning joining us. Do we have any of
7 the DMS folks on, Sharley?

8 MS. HUGHES: Leslie Hoffmann is
9 on. I see Angie Parker, Lee Guice, Jennifer
10 Dudinskie, Dr. Theriot. So, we've got quite a few
11 from DMS with us.

12 DR. SCHUSTER: Do we know if the
13 Commissioner is going to be able to make it?

14 MS. HUGHES: I don't think she
15 is and the Deputy Commissioner is on vacation. I
16 think you've got the ones that can answer most of the
17 questions.

18 DR. SCHUSTER: All right. Thank
19 you, and thanks to you all for being here. We'll
20 call the meeting to order.

21 This is the umpteenth meeting
22 of the Behavioral Health Technical Advisory Committee
23 and we are meeting by Zoom on July 7th, 2021.

24 I would like to welcome our
25 newest Technical Advisory Committee voting member and

1 that's Diane Schirmer from the Brain Injury
2 Association of America - Kentucky Chapter. So,
3 Diane, do you want to say hello to folks and give us
4 a thirty-second summary of your life?

5 MS. SCHIRMER: Hi. Thank you,
6 everyone. I have worked in brain injury for thirty
7 years and I'm the Chair of the Kentucky Chapter here
8 and very involved in brain injury at a state and
9 national level, and I'm very thankful to be a part of
10 this TAC meeting. Thank you.

11 DR. SCHUSTER: Thanks, and Diane
12 has been an active member of the TAC for many months
13 before now. So, we welcome you. And let me have
14 other TAC members say hello.

15 (INTRODUCTIONS)

16 DR. SCHUSTER: I put my email
17 address in the Chat. If you didn't get a direct
18 notification from me about the meeting, please email
19 me with your contact information, your email address
20 and who you're with and I will add you to our group.

21 I sent out the draft minutes of
22 the May 11th, 2021 Behavioral Health TAC meeting, and
23 I would entertain a motion from one of our voting
24 members.

25 MR. SHANNON: I move to approve

1 the minutes. Steve Shannon.

2 DR. SCHUSTER: Steve. And a
3 second, please?

4 MS. DiCESARE: Second. It's
5 Gayle.

6 DR. SCHUSTER: Gayle, great.
7 Any additions, corrections, revisions? Hearing none,
8 we'll call for a vote of approving the minutes as
9 distributed. All in favor, signify by saying aye.
10 Any opposed, like sign. Thank you very much.

11 Let me go way down actually
12 while we're voting. We have a question before us
13 about whether we want to continue to meet via Zoom or
14 meet in person. You all may have seen that on July
15 1st, the Capitol and Capitol Annex are now open to
16 the public with showing a picture ID at the front
17 door of the Annex.

18 I think the seating capacity in
19 the rooms is still about half, maybe even no more
20 than a third of what it was.

21 So, I guess my concern about
22 trying to meet in person is that we may not have a
23 space in the Annex to accommodate us because we
24 usually have forty, forty-five people at the
25 meetings, but I'd like to hear from the voting

1 members of the TAC about what your preferences are.
2 There's apparently not a problem in our continuing to
3 meet via Zoom, and I know the MAC has decided to
4 continue meeting via Zoom for the foreseeable future.

5 So, we have a meeting scheduled
6 on September 1st and, then, another one on November
7 3rd, 2021 before we get into the 2022 year. So, what
8 are the thoughts of the voting members of the TAC?

9 MR. BARRY: What do you need a
10 picture ID for? Is there anything out of the
11 ordinary for a picture ID?

12 DR. SCHUSTER: No, no, just to
13 remind people that they need it, and there's no
14 question about whether you're vaccinated or not.
15 There's no requirement for masks or anything.

16 I suspect that the lines are a
17 little bit long, Mike, to get in because there has
18 been only one guard at that entryway. So, if you
19 have several meetings that are starting at the same
20 time, I think there's been a little bit of a backup.

21 The biggest concern, again,
22 that I have is that I'm not sure that - we usually
23 meet in 125. We had occasionally met in 169, but
24 even that, they've taken out about half of the chairs
25 in those meeting rooms.

1 MR. BARRY: I just want to make
2 sure they weren't barring those Indiana folks from
3 coming in.

4 DR. SCHUSTER: So far I don't
5 think they're discriminating but I don't know.

6 MS. MUDD: In my opinion, it
7 might be that we maybe follow the MAC for what
8 they're doing maybe. That would give us an idea
9 where to go maybe. Whenever the MAC decides to meet
10 in person, we could follow suit.

11 MS. SCHIRMER: It's what's best
12 for the whole group. If we need everybody, it's best
13 it seems like that we continue to follow that as
14 well.

15 MS. DiCESARE: I agree. I vote
16 for Zoom.

17 DR. SCHUSTER: All right. Let's
18 go on and get a motion from somebody to that effect.
19 Do we want to follow the lead of the MAC?

20 MS. SCHIRMER: I move for that.
21 I suggest it.

22 DR. SCHUSTER: Diane, you move
23 that we follow the MAC. So, for right now, for the
24 foreseeable future, we will meet via Zoom. Is there
25 a second, please?

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MR. BARRY: This is Mike. I second.

DR. SCHUSTER: All right. And all those in favor, signify by saying aye. Thank you. I do think that we've gotten kind of used to it. You miss seeing people, but, on the other hand, it probably makes it easier for us to get people to join in to the meeting. So, it's a tradeoff.

So, I will include that in my report to the MAC when they meet on the 22nd of July.

So, Leslie or Dr. Theriot or Jennifer, does anybody have any update on our data request on targeted case management issues?

MS. HUGHES: I actually have some information for you, Sheila.

I contacted Barbara Epperson who is running the report and she said she had gotten through the first phase of it which she said was identifying the targeted audience, and I think she said she had shared that with - did she share it with you maybe, Sheila?

DR. SCHUSTER: No, I don't believe so unless it's hiding in my Inbox which is possible.

For those of you who don't

1 remember what this is, you remember that Commissioner
2 Lee asked us to put our heads together and come up
3 with a data request to DMS so that we could begin
4 looking at targeted case management, what its
5 outcomes are, who is using it, who is not using it.

6 And, so, a small group met
7 virtually with Barbara Epperson who is kind of the
8 point person on the Medicaid data and some of her
9 crew, as well as Ann Hollen was on that call with us
10 and Dr. Brenzel was on that call with us.

11 The focus initially is going to
12 be on adults with severe mental illness and we wanted
13 to look at pre-COVID numbers and, then, at six-month
14 intervals of ER use, hospitalizations, followup on
15 medications, the kinds of things that we think
16 targeted case management helps with.

17 MS. HUGHES: Her email yesterday
18 just said: We have completed Phase 1 of the request,
19 identifying the target population. We've shared the
20 numbers with select members of the TAC and DMS staff
21 for review and approval to proceed.

22 We've received approval to
23 proceed with Phase 2 which is pulling the claims-
24 related information from the target population.
25 We're working through this phase now.

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So, I assumed with that, she meant with the TAC members that met with her.

DR. BRENZEL: I do recall that I did see that email suggesting that Phase 1 they had identified because one of our concerns was we were looking for folks who received six months of continuous service without interruption.

I think they found a substantial number, didn't they, Sharley, like 1,800 or 1,600 or so? So, that allows them to proceed with Phase 2.

MS. HUGHES: She didn't tell me other than that information. So, when she told me that yesterday, Sheila, honestly, I assumed that you were probably one of the people that received it.

DR. SCHUSTER: And I'll check back. Allen, you might look at that email that you got and see if I'm on there because I apologize if I got it and didn't respond to it.

DR. BRENZEL: Who did it come from, Sharley? I'm sorry to interrupt.

DR. SCHUSTER: Barbara Epperson.

DR. BRENZEL: Epperson. Okay. I'll look for it and send it to Sheila.

DR. SCHUSTER: Thank you. All

1 right. Well, that's good news. As you all can
2 imagine, just even trying to identify what the
3 population is for them to go back and pull the claims
4 data was a monumental task. So, we very much
5 appreciate the cooperation of Medicaid and the data
6 folks and obviously Commissioner Lee to help us do
7 that. So, we're on the move which is a good thing.

8 Any questions on that from
9 anyone? All right.

10 Do we have anybody from
11 Pharmacy that can tell us about any changes in the
12 Medicaid single Formulary?

13 MS. HUGHES: Yes. I think I
14 saw Fatima coming on.

15 DR. SCHUSTER: Dr. Ali, welcome.
16 We're glad to have you on.

17 DR. ALI: Thank you. So, just
18 in terms of some updates to the Formulary, the only
19 real change there is around the non-PDL drugs.

20 So, as you all know, we moved
21 to the single PDL in January of this year. The only
22 real change is that the MCO's were currently
23 managing, or, prior to 7/1, were managing any
24 products not on the PDL; but now we've moved to a
25 single Formulary where the fee-for-service drugs are

1 all in alignment for the MCO population as well. So,
2 all of the non-PDL drugs will be the same across the
3 board.

4 In terms of grandfathering, we
5 do have grandfathering in place if restrictions go
6 from less strict to more strict. So, by that, I mean
7 that the MCO was covering the drug without a prior
8 authorization and, then, on 7/1, the product is now
9 requiring prior authorization.

10 So, if that is the case, the
11 member will be grandfathered for ninety days and
12 we'll send a communication thirty days in advance to
13 the providers so that they can proactively work to
14 get a PA in place for the member.

15 The only other grandfathering
16 exception is for the prenatal vitamins. Those will
17 be grandfathered for an entire year. Any questions?

18 DR. SCHUSTER: Let me just be
19 sure that I've got this.

20 So, we're talking about the
21 non-Preferred Drug List, PDL for folks, and those had
22 been managed individually with each MCO having their
23 own Formulary for those, right, Dr. Ali?

24 DR. ALI: Correct.

25 DR. SCHUSTER: And now they are

1 going to be all the same and they will match what has
2 been in place with the fee-for-service Medicaid
3 Formulary, but you've given everybody a ninety-day
4 window for grandfathering and grandmothering only if
5 the requirements would get more stringent.

6 So, if it had not required a
7 prior auth before and now it does, they would be able
8 to continue without a PA for ninety days. Is that
9 correct?

10 DR. ALI: Yes.

11 DR. SCHUSTER: Okay. And
12 prenatal vitamins are exempt.

13 DR. ALI: Yes. Those will be
14 grandfathered for one year instead of ninety days.

15 DR. SCHUSTER: Okay. And what
16 about the Suboxone medications because it was passed
17 to remove all prior authorizations for that, and is
18 that in place now as of July 1?

19 DR. ALI: Yes, that's correct.
20 So, that goes along with Senate Bill 51. So, what we
21 did was we removed all the prior authorizations for
22 the MAT products, so, your Suboxones. All of those
23 are now preferred without PA.

24 We do, however, have clinical
25 edits in place such as therapeutic duplication,

1 opioid (inaudible) therapy edits, those types of
2 clinical and safety edits in place from a system
3 perspective; but in terms of drug-specific prior
4 authorization criteria, that has been removed from
5 the MAT products and they'll continue to pay without
6 the prior authorization piece.

7 DR. SCHUSTER: So, let me follow
8 up and ask you about an issue that Commissioner Lee
9 mentioned in a call that some of us advocates had
10 last week about the change in the way that Medicaid
11 is paying the pharmacies for scripts and her concern
12 that they were hearing from some pharmacies that they
13 were no longer going to carry the MAT products
14 because of that.

15 DR. ALI: So, in terms of that,
16 what we did was we received data from each of the
17 MCOs and saw what dispensing fee was provided per
18 prescription.

19 And we came to the conclusion
20 that, on average, the dispensing fee for Suboxone per
21 prescription was averaging about \$2, if not \$2.50.

22 So, if you add that up to a few
23 fills a month, essentially with the \$10.64 dispensing
24 fee every month, you're getting more across the
25 board.

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So, I'm happy to address any further concerns with that but I think the pharmacies should be evening out with the dispensing fees. If not, they should be receiving a little bit more.

DR. SCHUSTER: Well, that was my understanding, Dr. Ali, and I was just concerned because we know how critical it is that people that are on MAT continue to have ready access to the Suboxone or the other medications that are prescribed.

And I had reached out a little bit to some community providers and have not heard that it's a problem and I just wondered if there had been any further feedback to you about that because it sounded like they actually were going to come out ahead.

I think they were doing maybe three Suboxone prescriptions a month which would have been \$7.50, let's say, and they were getting \$10.64 for the month is the way I understood it.

DR. ALI: Right, exactly.

DR. SCHUSTER: All right. Allen, have you heard anything about Suboxone problems from the pharmacies?

DR. BRENZEL: No, just the same

1 issue that was raised, but with the explanation, it
2 appears that there's not a huge negative impact on
3 pharmacies unless we're missing something, but it
4 appeared they would do somewhat better because the
5 Kentucky Board of Medical Licensure does require
6 frequent follow-ups.

7 And, so, most physicians will
8 only write seven days' worth the first time and,
9 then, perhaps another seven days. So, early on in
10 their treatment, there would be multiple
11 prescriptions; however, eventually, folks should
12 settle on thirty-day scripts.

13 DR. ALI: It really shouldn't be
14 changing any prescribing habits or patterns. The
15 cadence is that the prescription should be written as
16 appropriate clinically, but the dispensing fee,
17 again, will be that \$10.64 per month.

18 DR. BRENZEL: Our only concern
19 is would pharmacists decline to stock and supply it,
20 but, again, we feel like that hearing otherwise,
21 we're not hearing a huge concern or pharmacists
22 refusing to stock and supply.

23 DR. SCHUSTER: Well, I'm
24 relieved to hear that because when I first talked
25 with her about it or she brought it up, she said that

1 she had had a call I think from Representative
2 Sheldon who is one of the three or so pharmacists
3 that we have in the Legislature and I believe she
4 said that she had heard from a pharmacy or two that
5 said, oh, no, we're not going to carry it anymore.

6 So, I was concerned about
7 making sure it's available in the community. So, it
8 sounds like hopefully that little bubble-up has
9 bubbled back down, but I would encourage you all who
10 were on the call to keep an ear out for that, if
11 you're seeing that or hearing that, to let me know so
12 that we can let Medicaid know as soon as possible
13 because we really don't want these pharmacies to
14 misunderstand or not do the calculation and quit
15 carrying the MAT products. That would be important.

16 I guess the final thing, Dr.
17 Ali, I would ask is you did the changeover to the new
18 Pharmacy Benefit Manager, the PBM, I think on July
19 1st as well. How did that go?

20 DR. ALI: Overall very well.
21 Obviously, issues do come up but most of them were
22 able to be resolved very quickly.

23 We had a couple of nuances.
24 And for any of the folks that speak directly to
25 providers, it's important that the Medicaid ID is

1 being used for the member ID. Some MCOs have
2 proprietary member ID's for their members prior to
3 7/1, but, again, the cadence is that the Medicaid ID
4 serves as the member's ID.

5 But overall I've been hearing
6 good feedback. I've been hearing about additional
7 issues which we've been working tirelessly to address
8 them, but I think overall the response has been
9 positive.

10 One thing that we do continue
11 to hear is with regards to the MedImpact Call Center,
12 and Medicaid is working very closely with MedImpact
13 to identify any issues and address them as soon as
14 possible; but other than that, a relatively smooth
15 transition.

16 DR. SCHUSTER: And MedImpact is
17 your new PBM. Is that right?

18 DR. ALI: That's correct, yes.

19 DR. SCHUSTER: Okay. So, let me
20 just pause here for a second and see if anyone who is
21 in the meeting has any questions for Dr. Ali while
22 she has so graciously joined us about the switch-over
23 to the single Formulary.

24 I do want to thank Dr. Ali for
25 her responsiveness when I had gotten a panicky email

1 from one of our prescribers, and I do appreciate that
2 information and I think we were able to satisfy
3 everyone about the rumors that were out there about
4 changes to the Formulary as it turned out to be the
5 non-PDL drugs. So, I appreciate that, Dr. Ali.

6 Any questions that anybody has
7 for Dr. Ali?

8 DR. BRENZEL: The ninety days is
9 wonderful but it really does just push the potential
10 for crisis down ninety days. So, providers need to
11 be educated.

12 DR. ALI: And one thing I forgot
13 to mention here is that if the ninety-day
14 grandfathering does apply for that product, the
15 point-of-sale pharmacist will receive that messaging
16 and it will say that the ninety-day grandfathering
17 ends on September 29th and it will give them that
18 warning message.

19 So, when it comes closer to the
20 end of the ninety-day period, they can make the
21 necessary outreach and get that prior authorization
22 in place so that there's very little member
23 disruption, and we'll be communicating that as well.

24 DR. SCHUSTER: I was just going
25 to say, so, do you send out that kind of information

1 directly to the prescribers?

2 DR. ALI: Yes. So, thirty days
3 before, it will be sent to the providers and the
4 prescribers so that they can take that appropriate
5 step.

6 What we don't want to happen is
7 to send that communication now when it's still almost
8 ninety days out. So, we'll send it thirty days
9 prior.

10 DR. SCHUSTER: All right. So,
11 we need to remember that that notice would go out at
12 the end of August, then.

13 DR. ALI: Correct, if not a few
14 days before.

15 DR. SCHUSTER: Okay. So, those
16 of you who have - I'm thinking of Steve Shannon with
17 the prescribers in the Comp Care system and so forth
18 especially. So, those of you who have prescribers in
19 your agencies, just be aware of that. And, again,
20 we're talking about the drugs that are on the single
21 Formulary that are not on the Preferred Drug List,
22 right?

23 DR. ALI: Right.

24 DR. SCHUSTER: Thank you so
25 much, Dr. Ali. We appreciate your responsiveness and

1 your time in being on the call.

2 This is where I hate Zoom
3 because I can't see anybody. If any of you out there
4 have any questions, now is your chance to ask Dr.
5 Ali.

6 Actually, I had a question. I
7 know you all did an emergency reg, Dr. Ali, I guess
8 to implement the new PBM.

9 DR. ALI: That's correct.

10 DR. SCHUSTER: I'm sorry. It
11 was on payment for medications, I think. So, you all
12 will be coming back with a regular reg and go through
13 the reg review process on that?

14 DR. ALI: Correct. Yes.

15 DR. SCHUSTER: Okay. All right.
16 Well, thank you so much.

17 MS. MUDD: I have a question and
18 I don't know if it's for this meeting or if I should
19 keep waiting until that P&T Committee meets in
20 September, but I know there are several new
21 medications that are out and I'm assuming they will
22 be on the PDL like the (inaudible), for example, for
23 the treatment of TD, TMS treatments.

24 I assume that will be something
25 to talk about in the P&T Committee and there's really

1 not a whole lot you could tell me about it right now,
2 I guess.

3 DR. ALI: Right. It will be
4 discussed then.

5 DR. SCHUSTER: That meeting is -
6 I had the exact date. Do you remember, Val?

7 MS. MUDD: I have it written
8 down because I am ready. The 16th of September,
9 1:00.

10 DR. SCHUSTER: All right. Dr.
11 Ali, do people who want to attend and get the Zoom
12 link, do they need to let you know or is the Zoom
13 link to the P&T posted on the website? I don't
14 remember.

15 DR. ALI: So, it is posted on
16 the Magellan provider portal. So, anyone who wants
17 to attend the P&T meeting can access the link there.

18 DR. SCHUSTER: Okay. I will get
19 that and send it. It used to be that you had to
20 register if you wanted to speak. Is that still the
21 case?

22 DR. ALI: Yes. For speakers who
23 would like to speak during the meeting, there's a
24 Speaker Request Form on the provider portal as well.

25 DR. SCHUSTER: Okay. All right.

1 Thank you very much. We will have a BH TAC meeting,
2 Val, before that because our next meeting is
3 September 1st. So, let's put that on the agenda for
4 that meeting for sure.

5 MS. MUDD: Are we not meeting in
6 August?

7 DR. SCHUSTER: No. We meet every
8 other month. The MAC meets every other month. So,
9 we meet every other month. I know these meetings are
10 so much fun and you want to have them every month but
11 you'll just have to wait until September.

12 Steve Shannon has raised these
13 issues about claims payments on services to dual
14 eligibles, and I think Lee Guice typically is the
15 person who is responding to that. So, I'll turn it
16 over to Steve or Lee.

17 MR. SHANNON: Go ahead, Lee.

18 MS. GUICE: Go ahead, Steve.

19 MR. SHANNON: Larry (inaudible)
20 submitted information and, then, we sent that to Lee
21 and her team since our last meeting. So, that's all
22 we have. It continues to be a problem for us.

23 MS. GUICE: So, I would like to
24 say this. We've run into a vocabulary issue. I let
25 that information sit for a little bit, then, I opened

1 it up and realized what the issue was and then didn't
2 back to you on this.

3 So, when I hear dual eligibles,
4 what I hear is somebody who has Medicaid and Medicare
5 and that's what that means to me. What the
6 information was that I received are members that have
7 commercial insurance and Medicaid and that is an MCO
8 issue, if the MCOs are not paying what you think is
9 the appropriate amount because, as we all know,
10 Medicaid is the payer of last resort.

11 So, if I have any kind of
12 commercial insurance and my commercial insurance pays
13 \$30 and Medicaid would have paid \$40, then, there is
14 a bill that needs to come to Medicaid and Medicaid
15 should pay \$40. When I say to Medicaid, I mean the
16 MCOs as well.

17 So, if the MCO is going to pay
18 you \$40 if that person didn't have commercial
19 insurance, then, they should make you whole for that
20 \$40 by sending you \$10.

21 The information I got said they
22 weren't paying and they weren't paying up to their
23 allowed amount. I can't do anything about that
24 whatsoever because there's a process to go through.
25 You have to talk to your MCOs. You have to sit down

1 and go through that process with the provider
2 representatives and, then, there's a complaint
3 process to go through if the MCOs still aren't
4 following the appropriate guideline.

5 I apologize for letting that
6 sit for two months and not getting back to you but
7 that's where we are with that information.

8 MR. SHANNON: Okay. One, I'll
9 get you Medicare and Medicaid claims. I mean, I
10 thought those were sent to you but I'll confirm
11 they're Medicare and Medicaid, just not commercial.

12 And the real issue we have, one
13 of them is - and we've had these conversations with
14 the MCOs and we've gone through a formalized
15 complaint process - however, what happens is either
16 with Medicare or commercial, they don't pay for the
17 service, okay?

18 They don't pay for case
19 management, as an example, or community supports as
20 an example, and we never get, since they don't pay
21 for it, we get no information from those other
22 insurers - Medicare or whatever commercial product it
23 might be - with a denial because they don't deny
24 services they don't provide.

25 So, we can't get documentation,

1 right, that this has not been paid because it will
2 never be paid and we keep getting told by the MCOs
3 they're waiting on a list from Medicaid that has
4 those codes that should be paid.

5 And I will get you Medicare and
6 Medicaid claims because that's the first issue. I
7 want to get them to you because we're on a decade of
8 this topic.

9 MS. GUICE: You're talking about
10 the bypass list, Steve, right?

11 MR. SHANNON: Yes. There are
12 some things that are missing on the bypass list.

13 MS. GUICE: If there are things
14 that are still missing from the bypass list, I could
15 use certainly an email that says what those codes
16 are.

17 MS. HOFFMANN: Lee, this is
18 Leslie. I'll chime in since we're talking about the
19 bypass now.

20 We have looked at the bypass
21 list and we have revised it and it is with S.K. to
22 have the information put in the system.

23 We still had some COVID-related
24 priorities that had to go in before that, and S.K.
25 has offered - and I was working with Steve just on

1 the CMHC side - but they can contact him if it's a
2 particular code that should be on the list that's not
3 and they've got an inappropriate denial or an EOB
4 that they can reach out to him, and I have his
5 information. I think I've shared that with Steve.

6 So, again, I was working
7 specifically with the CMHC's but we do have the
8 bypass revisions done, completed and we're waiting
9 for them to be put into the system. Once they're in
10 the system, then, we can let the MCOs know.

11 MS. GUICE: So, we're waiting
12 until they're in the system to talk to the MCOs?

13 MS. HOFFMANN: Yes. That's my
14 understanding.

15 MS. GUICE: Okay.

16 MS. HOFFMANN: And I can give
17 S.K.'s information again. He said if there was
18 anything specific that folks thought was
19 inappropriate as far as a denial or an EOB that we
20 could contact him directly.

21 MR. SHANNON: I think it would
22 be helpful to have that contact again. We'll send
23 that out, and hopefully the bypass list addresses the
24 Medicare/Medicaid issue as well. Commercial is a big
25 concern with kids but we still have concerns with

1 those as well and it really relates to, again, we're
2 not getting an EOB. They're not getting a denial.
3 We're getting nothing, and, then, the MCO says, well,
4 we're not paying for that without some sort of
5 documentation.

6 MS. HOFFMANN: So, sorry about
7 the back and forth, Steve. It's a little bit of a
8 play on words, depending on what we're discussing,
9 but we call him S.K. but he was very gracious to
10 offer to have a direct contact for you.

11 MR. SHANNON: Okay. Sounds
12 good.

13 MS. HOFFMANN: Okay.

14 DR. SCHUSTER: So, if I might
15 summarize, it sounds like there's movement on getting
16 together this list for the bypass, specifically on
17 the Medicaid/Medicare cases. Would it apply also to
18 the ones that Lee talked about that are Medicaid and
19 private insurance?

20 MS. HOFFMANN: Lee, I'm not sure
21 on that question. Let me send this email.

22 MS. GUICE: Generally speaking,
23 if they added the codes that commercial insurance
24 doesn't pay for kids, the process is the process is
25 the process.

1 So, the bypass list, what that
2 bypass list does is remove the edit that requires an
3 EOB. So, it bypasses that edit.

4 MR. SHANNON: So, there's not a
5 Medicare bypass list. There's just a bypass list.

6 MS. GUICE: Well, there is no
7 other audience besides this one that we speak to that
8 has this problem with commercial insurance.

9 So, it's one of those things
10 where everybody talks about Medicare bypass list but
11 it's really in place to bypass the edit that requires
12 an EOB. So, if somebody has TPL and they're not -
13 third-party liability which is commercial insurance -
14 then, the same process needs to be in place for them
15 as well.

16 MS. GORDON: Hi, Lee. This is
17 Lori Gordon from WellCare. Can I ask a question?

18 MS. GUICE: Sure.

19 MS. GORDON: Many years ago with
20 this Medicare bypass list, we had a communication I
21 think it was from Stephanie Bates that said that this
22 was Medicare only because commercial plans often paid
23 for different things and there was no way to know
24 that one commercial plan would pay for one thing and
25 another would not.

1 will have their own bypass list and some call it a
2 Medicare bypass list and others don't and they allow
3 us to use those bypass codes for the commercial
4 insurance.

5 So, my question is, are the
6 MCOs required to have the same Medicare bypass code
7 list that Medicaid has because, as far as I
8 understand, their lists are very different?

9 MR. SHANNON: Yes.

10 MS. GUICE: I don't know the
11 answer to that question.

12 MS. PARKER: As we have just
13 discussed, there is a bypass list that's already out
14 there. There are some codes that are being updated
15 for this list.

16 All MCOs should be using the
17 same Medicare bypass list that Medicaid has
18 developed. If they're not, then, we need to know who
19 is not.

20 DR. SCHUSTER: Angie, is that
21 you?

22 MS. PARKER: Yes. I'm sorry.
23 This is Angie Parker.

24 DR. SCHUSTER: That's all right.
25 I just wanted to identify for the court reporter.

1 MS. ADAMS: This is Kathy again.
2 I'm sorry. So, like, one MCO has told us for years
3 now that they do not have a bypass code list. So,
4 they need to be using the Medicaid one as all the
5 MCOs should be using.

6 MS. PARKER: Correct.

7 MS. ADAMS: And does that list
8 or does it not apply to commercial insurance?

9 MS. PARKER: Per our discussion
10 and what Lee has discussed as far as the Medicaid
11 side of things, at this point, it's called the
12 Medicare bypass list. There are certain codes that
13 is known that commercial does not pay for. It may be
14 considered part of commercial as well.

15 If you all on this TAC know of
16 certain codes that no commercial insurer pays for,
17 that would be very helpful.

18 DR. SCHUSTER: So, what you're
19 looking for, Angie, as I understand this discussion,
20 is that it's very hard to have a single bypass list
21 for commercial insurers because they vary greatly
22 insurer to insurer which is not the case with
23 Medicare, correct?

24 MS. PARKER: Correct. Thank
25 you, Dr. Schuster.

1 DR. SCHUSTER: Okay. So, if our
2 providers, the people that are struggling with this,
3 see a service that 100% of the time is not paid for
4 by any of the insurers that they deal with, it would
5 be helpful for you all to know that and it could
6 possibly be asterisked on this list or something.

7 MS. PARKER: Yes, that would be
8 great.

9 DR. SCHUSTER: If there is such
10 a service or services maybe. I don't know.

11 MS. PARKER: I mean, we
12 understand that if it's a commercial insurer, the
13 expectation would be to bill that commercial insurer
14 to obtain a denial in order to process that claim if
15 it's something that Medicaid would cover, but what
16 I'm hearing correctly is that you aren't getting
17 that.

18 MR. SHANNON: Correct.

19 MS. PARKER: It is or is not
20 being billed?

21 MR. SHANNON: It's being billed.

22 MS. PARKER: It's being billed
23 but you're not getting that back.

24 MR. SHANNON: Yes. So, we could
25 probably stop billing it because we get no

1 communication back. We get nothing in response to
2 that process because they're not going to process a
3 claim for things they don't cover. So, we have no
4 information and, then, we can't go back and, then,
5 the MCOs say, well, can you send us a denial? We
6 don't have the denial. We don't get a denial.

7 It both affects classes of
8 professionals as well as some services and I think
9 those are challenges that we've had for a very long
10 time now, but I can get you that list and I think
11 Kathy Adams can probably get you a list for
12 children's services as well.

13 One thing I heard today is it's
14 called the Medicare bypass list but it really is a
15 bypass list, right?

16 MS. PARKER: Correct.

17 MR. SHANNON: And I think that's
18 a change. I think Lee alluded at the beginning it's
19 a semantic issue, but I think Lori Gordon had the
20 same communication that she has in something at one
21 time with Stephanie Bates that said this is the
22 Medicare bypass list, therefore, it didn't apply to
23 commercial insurance, but it sounds like, the
24 impression is that it does apply to commercial
25 insurance. It's the code that matters. It's not the

1 title of the list.

2 MS. PARKER: If it's been added
3 to that list and we know it's something that a
4 commercial insurer would not cover which is why we
5 need that information from you to help us ensure
6 whether or not that is added to your list or not; but
7 if you want to say it's semantics, it kind of is.

8 But at this point, because of
9 what Dr. Schuster had mentioned, it is because we
10 don't know because there are so many commercial
11 insurers out there to see what they do or do not
12 cover because there may be some self-funded plans
13 that would cover some of this that----

14 MR. SHANNON: Correct. I
15 understand you all can't keep track of every plan.
16 It's just I think some communications I've heard from
17 MCOs is this is the Medicare bypass list. There is
18 not anything related to commercial insurance with a
19 similar product available, but maybe this Medicare
20 bypass list might be a bypass list to start.

21 MS. PARKER: I think what we're
22 saying here at this point is we are looking to expand
23 that further than Medicare. And the MCOs are not
24 right saying it is a Medicare bypass list because
25 that's what it was called, it is certainly called but

1 Medicaid is working to ensure that all codes that a
2 commercial insurer does not pay for be added to that
3 list.

4 MR. SHANNON: Okay. Super.

5 MS. ADAMS: If I may - this is
6 Kathy Adams again. So, the practicality in all this,
7 I totally agree with what's been said and how he has
8 explained it, but the reality is we can't keep
9 billing - you know, a lot of our members bill
10 commercial insurance because it's for children and
11 most of them aren't on Medicaid.

12 They can't keep billing
13 insurances that are not going to give them an EOB. I
14 mean, that's wasting all kinds of people's time that
15 we don't have. It's wasting resources, but that's
16 what is required to do. You have to give me an EOB;
17 and when they can't, the MCO doesn't pay it.

18 So, ultimately, what has
19 happened with some of these services is providers
20 just don't provide that service anymore if the kid
21 has commercial insurance because they know ultimately
22 the MCO won't reimburse them.

23 And that's the really sad part
24 of all of this is that people aren't getting the
25 services they need because they can't do it for free

1 and that's essentially what it is.

2 We are so grateful for those
3 MCOs that have the bypass list and that have been so
4 helpful in allowing us to use those codes with the
5 commercial insurance. It has been a huge, huge help
6 and all that allows us to do is that it means that
7 the MCO is going to pay that claim without the EOB
8 because the commercial insurance doesn't provide it
9 and they're not going to give us an EOB.

10 So, it saves everybody a whole
11 lot of extra work for nothing and ultimately the
12 client gets the service.

13 MS. GUICE: I would like to
14 offer that perhaps a negotiation with your provider
15 rep and the MCO about some of your patients and what
16 services that you always provide that their
17 particular insurance, you know, ABC commercial
18 insurance plan does not cover and could you get a
19 letter from the insurance company and give it to the
20 MCO? I mean, there have to be pathways forward
21 besides not providing the services.

22 MS. ADAMS: There used to be a
23 TPL form. I think it's a third-party liability form
24 that Medicaid had that some of the MCOs would honor
25 so that after you submitted the EOB to the commercial

1 insurance, if you had not heard anything in ninety
2 days, you could complete the TPL form and they would
3 bypass it and pay it; but it's my understanding that
4 Medicaid doesn't have that form anymore, and, so, the
5 MCOs don't honor it any longer either. And not all
6 the MCOs honored it but some did.

7 MS. PARKER: Yes, I believe that
8 form was shared with all the MCOs and they could use
9 it at their discretion. This is Angie Parker.

10 DR. SCHUSTER: The third-party
11 liability form was shared with the MCOs, Angie?

12 MS. PARKER: Yes, ma'am.

13 DR. SCHUSTER: Okay. So, it
14 still exists. We don't know whether the MCOs are
15 using it or not. Is that an accurate statement?

16 MS. PARKER: It was provided to
17 use at their discretion. So, I cannot personally say
18 who is using it or who is not.

19 MS. GUICE: I don't think
20 anybody is on the call, Sheila, that can confirm
21 whether or not Medicaid uses that form anymore.

22 MS. ADAMS: I think it used to
23 be in the billing manuals and it's not in the billing
24 manuals any longer but I could be wrong. I know
25 there was a place I could go and access it and I

1 don't know how to find it now. Thank you.

2 DR. SCHUSTER: Okay. So, next
3 steps. Let me see if I've got this. Leslie, the
4 codes that you all have put together would be entered
5 into the system and, then, the MCOs will be provided
6 with that list.

7 MS. HOFFMANN: Yes, and I just
8 sent that to Angie and Lee. So, if we need to do
9 something differently, I'll speak with them about
10 that, about letting the MCOs know. I just forwarded
11 everything to them.

12 DR. SCHUSTER: Okay. Thank you.
13 And, then, Steve, you're going to follow up with
14 specific Medicaid/Medicare issues.

15 MR. SHANNON: Yes, I will,
16 correct.

17 DR. SCHUSTER: Okay. And, then,
18 all of us should be on the lookout, I guess, for
19 instances of codes or services - start with services
20 because some of us don't know the codes - that are we
21 think always or not maybe available by commercial
22 insurers to see if there are any that could be added
23 to that list.

24 Let's start there. We'll keep
25 this on the agenda.

1 MS. ADAMS: I just wanted to put
2 that out there.

3 DR. SCHUSTER: Thank you. So, I
4 think this is an issue that we need to keep on for
5 September. We'll see where we are. Hopefully the
6 new "Medicare bypass list" will be updated and in the
7 system at that point.

8 Lee, I think you were the one
9 that suggested negotiations or communications with
10 those MCOs that are simply not providing either a
11 bypass or some way around this.

12 I think it's a bad situation if
13 people are not prescribing the services that somebody
14 needs, particularly a kid, quite frankly, because we
15 can't get the reimbursement worked out.

16 Kathy, let's get some more
17 information from you about the kinds of services that
18 those are. Can you do that before the next meeting?

19 MS. ADAMS: I sure will.

20 DR. SCHUSTER: Okay.

21 MR. SHANNON: I'll reach out and
22 do that. It's just kind of ironic to me that people
23 with two insurances aren't a lot better off than
24 people who are uninsured.

25 DR. SCHUSTER: Yes, or the

1 people that have Medicaid only. We've said that for
2 years. I'm sorry. Somebody started to say
3 something.

4 MR. BALDWIN: That was me. This
5 is Bart, Sheila. I think I heard this but I just
6 want to clarify on the bypass code list that Leslie
7 referenced that they're updating and going to get out
8 soon. Thank you all for updating that and adding
9 codes, the necessary codes to it, and we'll try to
10 get, if there's any ones that need to be added, that
11 information to you from other groups.

12 But the clarifying question is
13 once that goes out and sent to the MCOs, that is a
14 requirement that they follow that or that's just
15 something that Medicaid is sending to the MCOs?

16 My assumption would be that
17 that's a new requirement, but based on the
18 conversation today, I'm not 100% clear that it would
19 be.

20 MS. HOFFMANN: Angie, once we
21 notify the MCOs of the approved list from us, how is
22 that looked at?

23 MS. PARKER: Once we provide the
24 bypass list to the MCOs, yes, they are to follow.

25 MR. BALDWIN: Okay, because

1 basically this is communicated to them the codes that
2 that they don't - to remove that edit that require
3 the EOB, right. So, the purpose of the list is to
4 communicate to the MCOs to remove that requirement.

5 MS. HOFFMANN: Yeah. And, Bart,
6 the name and information I gave you in the Chat, in
7 between time, if there's new codes that haven't been
8 or the revision piece hasn't been entered into the
9 system, he said that you could send that information
10 to him directly. So, he'll work on those for you.

11 MR. BALDWIN: Okay. Great.
12 Thank you all.

13 MS. HUGHES: Leslie, when you
14 posted that in Chat, you put it privately only to
15 myself.

16 MS. HOFFMANN: Sorry, Sharley.
17 I probably did because I was talking to Sharley
18 earlier. I'll send it to everyone. I apologize,
19 guys.

20 DR. SCHUSTER: No problem.

21 MR. BALDWIN: Thank you, Leslie
22 and Angie.

23 DR. SCHUSTER: So, that's S.K.

24 MS. HOFFMANN: Yes.

25 DR. SCHUSTER: The famous S.K.

1 that you're talking about.

2 MS. HOFFMANN: Yes. I'm sorry.
3 Yes. I had put it in earlier but I only sent it to
4 Sharley. I'm sorry.

5 DR. SCHUSTER: No problem at
6 all. Okay. Good. I feel like we're finally making
7 some progress on this. We've had it on here since
8 the beginning of the year.

9 The issue on limitations on the
10 use of 99214 and 215 is again going to have to roll
11 over to the next meeting. That's Dr. John Sullivan
12 who is a child psychiatrist in Louisville and he
13 wants to be at the BH TAC to discuss that and he's
14 having clinical duties that call and we want him to
15 do his clinical duties. So, we'll roll it over.

16 I wonder if Dr. Abner Rayapati
17 is on?

18 DR. RAYAPATI: I'm here, Sheila.

19 DR. SCHUSTER: Great. Hello,
20 Abner. How are you?

21 DR. RAYAPATI: I'm well. How
22 are you?

23 DR. SCHUSTER: Just fine. So,
24 you asked me to put on this issue of the policy on
25 lock-ins for pharmacies and providers. So, the floor

1 is yours.

2 DR. RAYAPATI: I did, and thank
3 you for the time, Sheila. My name is Abner Rayapati.
4 I'm a psychiatrist here in Lexington at UK and also
5 serve as Director of Oliver Winston which provides
6 urgent services here in Lexington.

7 We ran into a couple of
8 occurrences of the lock-in with both pharmacy and
9 provider which had an immediate impact on patient
10 care and I brought a couple of examples, one at my UK
11 office.

12 I got a letter in the mail from
13 WellCare and it said that a patient - and I had to
14 look this up in the record - that I took care of on
15 the inpatient unit was locked into me for controlled
16 substances and at a pharmacy in another town, and I
17 haven't seen this patient beyond the acute care I
18 provided within the hospital floor and told us there
19 was not - that it did not have controlled substances
20 associated. It was an antipsychotic provided.

21 The one I have a bit more
22 detail on within the Oliver Winston system and the
23 MAT Program was a patient that had been consistent in
24 treatment for an extended period of time, over a
25 year, if not more, had been compliant but had been

1 switched providers because of the system changing
2 providers to a point where the most recent change
3 which occurred I think a month or two ago, the
4 prescription provided was not honored because the
5 patient was locked into the previous provider who is
6 no longer within that program, and, so, that was the
7 immediate issue.

8 The follow-up with that is the
9 patient called the insurance and said that they had a
10 new provider and the lag associated, of which they
11 were given a claim number, told it would take up to
12 seventy-two hours which it took almost five days for
13 when this patient's prescriptions would need to run
14 and they could get medicine from the provider that
15 they were seeing.

16 And, so, that was something
17 that I thought was important enough to bring to this
18 group to get an understanding if there's other cases
19 similar.

20 I do have another example in
21 which the pharmacy who had filled the patient's
22 controlled substance two cycles tried to fill it on
23 the third visit and was unable to because they were
24 locked into another pharmacy and that, too, took some
25 time to resolve which impacted direct patient care.

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So, that's what I wanted to bring to this group to get some clarity, maybe some understanding of individuals in the weeds on how we can advocate for patients, get past these issues of being given numbers.

I think one of our case managers did advocate for the patient, talked to an immediate supervisor which also got the response that there's nothing they could do which is concerning.

DR. SCHUSTER: Dr. Ali, are you still on the call?

DR. ALI: Yes, I am.

DR. SCHUSTER: Can you speak to us about what happens with a lock-in and why it happens?

DR. ALI: So, there are a few reasons why a member could be locked into a pharmacy. It's really to avoid the doctor-shopping or the pharmacy-shopping issues that some members might try to get done.

There could be instances where a certain member goes to multiple prescribers or multiple pharmacies trying to fill things like controlled substances.

So, what the plans will do is

1 that they will lock in a member to a specific
2 pharmacy so that member can only fill their
3 prescription at one specified pharmacy.

4 DR. SCHUSTER: When you say the
5 plan, you mean the MCO does that?

6 DR. ALI: Correct, yes. The MCO
7 is still responsible for lock-ins, and any overrides
8 in terms of the lock-in program are still completed
9 by the MCOs.

10 DR. SCHUSTER: Okay. Can you
11 address any of the instances that Dr. Rayapati has
12 described?

13 DR. ALI: I apologize. I was in
14 between other emails. Can you repeat some of those?

15 DR. RAYAPATI: I'm happy to.
16 Probably the most specific example I gave is a
17 patient that was in an MAT program, compliant with
18 care and had been seen for an extended period of time
19 within the same practice.

20 The practice changed providers
21 a couple of times and with the most recent provider
22 assuming this patient's care, the patient was locked
23 into the previous provider that was no longer
24 providing care in this setting.

25 DR. SCHUSTER: And that

1 resulted, I think you said, Abner, in a significant
2 delay in the patient being able to get the MAT,
3 correct?

4 DR. RAYAPATI: Not to get
5 dramatic, but when we think about opioid overdoses
6 and such, this patient did not get their medications
7 for several days because of this.

8 DR. ALI: Do you remember which
9 MCO this member belonged to?

10 DR. RAYAPATI: I've given three
11 examples. Two were WellCare and one was Molina
12 Passport.

13 DR. ALI: If you can send me
14 some of that information, I can triage that over to
15 the MCOs and see what the underlying issue was there.

16 DR. SCHUSTER: I'll send you Dr.
17 Ali's email, Abner.

18 DR. RAYAPATI: Thank you, Dr.
19 Ali.

20 DR. SCHUSTER: I guess maybe a
21 broader question, Dr. Ali, is what does the provider
22 do when they realize this is what has happened? I
23 mean, do you call the MCO? Who do you call who at
24 the MCO and say this is a mistake? They're in the
25 same practice. They just have a different provider.

1 I mean, how does it get unlocked, I guess is the
2 question?

3 DR. ALI: They would have to
4 contact the MCO and the MCO Call Center rep would
5 have to triage it appropriately. I'm not too
6 familiar with the details on that process but I can
7 certainly inquire with the specific MCOs and see (a)
8 what happened for those specific members, and, (b)
9 what their process is around it.

10 DR. SCHUSTER: Okay. Do any of
11 the MCOs----

12 MS. HUGHES: Do you have any -
13 I'm sorry, Dr. Schuster. Angie, is there anything
14 that you could maybe add on the lock-in? Maybe not.

15 DR. SCHUSTER: I was going to
16 ask. I know Lori Gordon is on from WellCare and I
17 assume we have somebody on from Molina Passport. Can
18 you tell us what the process would be if somebody
19 gets locked in or locked out?

20 MS. GORDON: This is Lori Gordon
21 from WellCare. So, for any member that is locked in
22 and there is a problem with the lock-in, either wrong
23 prescriber, wrong pharmacy, that can be handled
24 through our Customer Service line.

25 And, so, Provider Customer

1 Service would be the number to call and, then, they
2 can triage that over to our pharmacy team that could
3 then address whatever the lock-in issue is.

4 DR. RAYAPATI: Thank you, Lori.
5 The patient did call and got a reference number and
6 we had one of our case managers follow up and they
7 were given a second reference number with the
8 knowledge that they were able to see the first.

9 Lori, I spoke to Dr. Houchins
10 about this as well. He always asks me to reach out
11 to him and he saw that we had the right contacts.

12 MS. GORDON: Right. My contact
13 is lori.gordon@wellcare.com. We're not hard to find
14 because of the first name/last name, but if I can be
15 of any help. Our local pharmacy team can address
16 that. Our pharmacist is Dr. Thea Rodgers, and, so,
17 hers is thea.rodgers@wellcare.com. So, we can
18 address that through the pharmacy team as well.

19 DR. SCHUSTER: Would you put
20 those in the Chat, please, Lori? That might be
21 helpful information for folks.

22 MS. GORDON: Absolutely.

23 DR. SCHUSTER: Thank you. And
24 do we have anybody on from Molina Passport, Passport
25 by Molina?

1 Dr. McKUNE: Hi, Sheila. It's
2 Liz. This is Liz McKune, and I would think that we
3 would follow a more process where if they want to
4 call in to Customer Service, we'll get them over to
5 the pharmacy team, or if you're having difficulty
6 getting through there, if you want to reach out to me
7 directly, I'll connect you to the pharmacy team.

8 MS. GUICE: I would think that
9 it's important to note - this is Lee Guice, by the
10 way - the provider would be a good person to make the
11 first contact. Folks who are drug-shopping and are
12 doctor-shopping often can call Customer Service and
13 say, no, no, no, it's not me, but it can be much more
14 persuasive if the provider calls first. Would that
15 be fair, the professionals?

16 DR. THERIOT: Yes, ma'am. I was
17 just going to bring that up. That's a great idea.

18 DR. SCHUSTER: Okay. And, Liz,
19 would you put your email address in the Chat also?

20 DR. McKUNE: Sure.

21 DR. SCHUSTER: Thank you. This
22 is a good item, though, for us to - I don't think
23 we've talked about this before. So, I appreciate
24 your bringing it up, Abner. It's done for a reason
25 from the part of the MCO.

1 I do agree with Lee that
2 probably the provider, at least the case manager
3 making the call helps since the purpose is to prevent
4 doctor- and pharmacy-shopping and particularly with
5 the MAT medications I would think is a much bigger
6 issue.

7 So, let's keep an eye on it,
8 not just you, Abner, but other prescribers and see if
9 we're hearing any other problems, we can come back
10 and touch base on it again at our next meeting.

11 And, thank you, Dr. Ali. I
12 know you have to leave this meeting soon but we
13 appreciate your being on.

14 I apparently forgot my
15 numerical order and we'll go back to Number 6 which
16 is the no-show cancellation fee. Lee, you sent an
17 email out about this and about the ability of the
18 providers to enter missed or cancelled appointments.

19 We are hearing from providers
20 that it takes more than just a few seconds to
21 complete that form. Have you heard that from other
22 folks?

23 MS. GUICE: I have not.

24 DR. SCHUSTER: So, apparently,
25 there's a good deal of information that needs to be

1 entered about the individual which leads me to my
2 next questions which are how is this data being used?
3 I guess I worry a little bit. We talked about it at
4 another meeting.

5 I don't want to see our folks
6 get somehow labeled as not good Medicaid recipients.
7 If they have a number of no-shows or cancellations, I
8 don't want them to get on somebody's bad list.

9 MS. GUICE: I think, Dr.
10 Schuster, the point of this is to be able to pull
11 reports and send information to the MCOs so that
12 their care coordination or care management teams can
13 review the information and do some outreach and try
14 to assist whoever it is that's having an issue
15 getting to appointments, and that's what the
16 information is for.

17 We don't have a good and bad
18 list, well, not officially.

19 DR. SCHUSTER: Well, that's my
20 point, I guess, and I'm being a little bit facetious
21 but not really.

22 MS. GUICE: No. Sure. I
23 understand exactly.

24 DR. SCHUSTER: We already
25 struggle with stigma always even among providers

1 sometimes and among payers sometimes. And, so,
2 anything that might add to that is a concern to us.

3 So, at what point or in what
4 way, I guess, do you gather that data? So, let's say
5 Sheila Schuster is a Medicaid recipient and I have
6 three missed appointments in a two-month period or
7 something. Do you have some criteria about when you
8 send that over? Does it go over to the MCO the first
9 time I have a missed appointment?

10 MS. GUICE: Angie, do you know
11 any more about the reporting schedule because I'm
12 afraid that I did not come prepared with that
13 information in the meeting about how often reports
14 are going to go? I believe it's going to be
15 automated so that that information would go
16 periodically.

17 MS. PARKER: Right, and I
18 haven't heard anything. I'm not sure it's - I mean,
19 it's in development. I don't think it's ready to go
20 yet.

21 MS. GUICE: Right. The
22 reporting piece is still in development. I'm sorry.
23 I didn't say that, did I?

24 DR. SCHUSTER: All right. I'm
25 going to put this on the agenda for next time. And,

1 again, I understand the utility of having that
2 information. We just really want to be protective of
3 our folks, quite frankly.

4 MS. HUGHES: Dr. Schuster, I
5 know I think it was the Consumer Rights TAC, maybe
6 another TAC, Commissioner Lee was there and commented
7 about what we wanted to use this data for.

8 I don't think it was ever
9 intended to harm anybody, but if we looked at the
10 data and we saw that Sharley Hughes was no-shows and
11 it was due to the fact that I had no transportation,
12 that we would be able to possibly reach out to
13 Sharley Hughes and say we understand you're missing a
14 lot of your doctors' appointments because you don't
15 have transportation. What can we do to assist you
16 getting the transportation where you're able to get
17 to your appointments?

18 So, I think that's the type of
19 information that Commissioner Lee is thinking this is
20 for, nothing that----

21 DR. SCHUSTER: Believe me, I am
22 in no way thinking that anybody at DMS or any of us
23 are doing anything that would be harmful but there
24 are unintended consequences sometimes.

25 MS. HUGHES: I understand.

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DR. SCHUSTER: So, we worry about somebody's name continually popping up and so forth. So, maybe by the time we meet in September, you all will have a better idea about the frequency of reporting and that kind of thing.

MS. GUICE: We'll make sure to come with that information, Dr. Schuster.

DR. SCHUSTER: Okay. Thank you very much. And I wonder if, because I'm not a Medicaid provider, so, I'm not on this portal, does it ask the reason why somebody has missed or no-showed?

MS. GUICE: I have been in possession of screen shots but have not really unfortunately paid attention to that. So, I will bring more information for you all to look at next time.

DR. SCHUSTER: Okay. Thank you.

MS. GUICE: If you will put it back on the agenda again.

DR. SCHUSTER: Yes, I will and thank you very much. And, again, I'm certainly not in any way thinking that there are - I'm just concerned about unintended consequences.

MR. SHANNON: Sheila, I just

1 want to weigh in as well. I have heard also that it
2 takes longer than people thought it would take to go
3 through the portal and fill out the form.

4 The staff at CMHC's are pretty
5 busy as is. So, I just want people to realize that
6 it's not - it takes a little bit longer than they
7 want to spend is what I was told.

8 DR. SCHUSTER: Thank you, Steve.
9 Nina.

10 MS. EISNER: Just real quick. I
11 look forward to seeing some of the data and
12 understanding it, and I've told my staff you've got
13 to enter it because if we don't have the data, I
14 think we'll be less apt to be able to make some of
15 the changes to ensure that people can get to those
16 follow-up appointments and so on and not no-show.

17 You know, to what extent is
18 transportation an issue, for example, which is really
19 big on the Hospital TAC agenda in terms of people
20 being able to access care, or if transportation is
21 the biggest barrier, what does that do to help
22 support that some of the telehealth flexibility
23 that's been added to the pandemic continue to be
24 supported?

25 So, I have heard as well that

1 it's a little bit cumbersome to put it in. It's not
2 quite as sufficient, and maybe the Cabinet can help
3 us figure out a way to make it a little more
4 efficient to put in; but I'm still hopeful that
5 people will do it and kind of get through this
6 process because I think that the data - and I hear
7 what you're saying, Sheila, in terms of the list and
8 how it gets used - but if it's used appropriately, in
9 my mind, it would help to point out problems and
10 barriers to being able to access care and also
11 perhaps activate the case management component a
12 little bit more from the MCOs to make sure that that
13 gets done.

14 So, I know it's cumbersome. I
15 guess I'm saying I don't want to throw the baby out
16 with the bath water.

17 DR. SCHUSTER: And we're not
18 suggesting that. I appreciate that, Nina, and I do
19 think that it fits in with our feeling that case
20 management, particularly targeted case management for
21 people with more severe illness, is helpful and this
22 may be a good example of that.

23 So, we will definitely put it
24 on and, Lee, we'll look to you and Angie and whoever.
25 It might be helpful for you to bring a screen shot

1 next time so we could put it up for those of us who
2 are not providers and don't go on the portal.

3 MS. GUICE: I've already made
4 myself a note.

5 DR. SCHUSTER: Great, just to
6 see if there's maybe some streamlining that could be
7 done. So, appreciate that.

8 Leslie, if you're still on,
9 when are we going to have our waiver?

10 MS. HOFFMANN: So, every time I
11 meet with them, they're not ready to discuss. And,
12 of course, I told you - I may have told you this the
13 last meeting, Sheila, that last month when I met with
14 them, they told me that their administrative changes
15 actually only occurred in May.

16 So, I thought that their
17 executive staff had been put in place before May but
18 they said that that only occurred at the end of May.
19 So, they were waiting for guidance on policies and a
20 path forward - that's what they told me - and not
21 just with the incarceration amendment but just in
22 general with everything they're working on with their
23 new Administration.

24 I did want to tell you that I
25 do have another call with them on the 12th, and, of

1 course, I've asked for that to be on the agenda
2 again.

3 So, that would be my next
4 opportunity to discuss the amendment with them.
5 Again, they've never said anything negative towards
6 the amendment. It's just that they've not gotten
7 guidance to move forward yet, and I think part of
8 that is because we would be the first state in the
9 nation to try to get this through.

10 We are continuing to work with
11 AOC, Administrative Office of the Courts, to get some
12 training and resources out there at a local level.
13 We have that tentatively set for the end of August,
14 but I think AOC has asked to maybe change that date
15 today. So, I will continue to work on getting that
16 training out there.

17 And, Sheila, I think I can go
18 over Number 10 if you want me to just to stay on.

19 DR. SCHUSTER: Yes. That would
20 be great. Thank you.

21 MS. HOFFMANN: So, I'm going to
22 read some of this because some of it is new to me.
23 So, I will just read it, if that's okay. And I did
24 send this to you in an email so that you have it
25 personally.

1 So, as far as the task forces
2 go, we participate in the MOAC and we participate in
3 the Health and Welfare and we anticipate and
4 participate in some additional work forces that were
5 created in the recent months.

6 The first one is HJR 57 Task
7 Force and that was passed during the 2021 Regular
8 Session and that's the one that talks about Cabinet
9 entities including DMS to participate in a Bridge
10 Program. It's a Bridge Entrance Program.

11 So, we are participating in
12 that one. I think the first meeting was this week,
13 Tuesday, and we'll continue to participate in those.

14 The second one I have is the
15 Severe Mental Illness Task Force and that task force
16 was created by LRC after the conclusion of the 2021
17 Regular Session.

18 One meeting has occurred and I
19 think that was June 15th, I believe. DMS did not
20 present during that first one but we will continue to
21 participate, and I think the next meeting on that one
22 is July 20th, and, again, I sent all this to you,
23 Sheila.

24 The third task force that I've
25 got written down is the 1915(c)Waiver Redesign Task

1 Force, and that task force was created by LRC after
2 the conclusion of the Regular Session.

3 One meeting did occur on June
4 21st. Commissioner Lee and Pam Smith both presented
5 at that task force meeting. And, of course, we're
6 looking forward to working with this task force, and
7 the next scheduled one will be July 26th at 1:00 p.m.

8 So, if you need to share any of
9 that, like I said, I sent it to you in the email and
10 you can send that out.

11 DR. SCHUSTER: Thank you very
12 much.

13 MS. HOFFMANN: You're welcome.
14 I'm glad that you asked us to do this because it was
15 good for me to learn as well.

16 DR. SCHUSTER: So, typically,
17 these task forces are set up by statute because we
18 get a resolution that is passed during the General
19 Assembly, and we've been working with Representative
20 Moser on a joint resolution to establish this SMI
21 Task Force for the last two Sessions and both times
22 it has passed the House unanimously and, then, it
23 gets held up over in the Senate.

24 Last year it was for COVID. I
25 think the Senate is less inclined to do task forces

1 and, so, they just kind of go, oh, no.

2 So, I was able to express the
3 need for this to some folks that are in Senate and
4 House leadership, and what they've been doing the
5 last two Interim Sessions, which are June 1st to
6 December 1st, is that the LRC Commission, which is
7 the leadership of Democrats and Republicans in both
8 the House and the Senate meeting together, is that
9 they've gone on and has appointed some of these task
10 forces. So, we were thrilled that the SMI Task Force
11 was appointed to meet.

12 The downside is that our
13 legislation would have had DMS and DBHDID and all
14 kinds of Executive Branch personnel represented on
15 the task force, as well as some other entities, and
16 all of these task forces are legislators only.

17 So, the SMI Task Force is co-
18 chaired by Representative Danny Bentley who is a
19 pharmacist from the Morehead area up near Pathways
20 and has been very connected with this mental health
21 center up there. And the other co-chair is Senator
22 Alice Forgy Kerr from Lexington who has been a huge
23 supporter of mental health issues at NAMI Lexington
24 and so forth.

25 It's a really good assortment

1 of folks on that task force - Senator Alvarado,
2 Senator Meredith, both of whom are very active on the
3 Medicaid Oversight and on the Health and Welfare.
4 And, then, Senator Dr. Karen Berg is the Democratic
5 representative.

6 On the House side, it's
7 Representative Ken Fleming who runs a mental health
8 center, Kilgore Mental Health Center in Louisville,
9 and Representative Prunty from Western Kentucky whose
10 background is in physical therapy and also youth work
11 in her church and is very interested in mental health
12 issues, and, then, the only licensed mental health
13 professional in the Legislature, Dr. Lisa Willner.
14 So, it is an excellent group of legislators.

15 So, the first meeting was on
16 June 15th and they made the mistake of letting me go
17 first, and I was supposed to talk for twenty minutes.
18 Steve is nodding because he never got to give his
19 testimony, but I had a kind of an impossible task.

20 I was supposed to give an
21 overview of severe mental illness and policy and
22 legislation over the last sixty years or so. And,
23 so, I spoke for about forty-five minutes instead of
24 twenty minutes, and that was recorded on YouTube. I
25 don't know that that's been made available and I may

1 be able to find that link.

2 Marc Kelly from Pathways gave
3 an excellent presentation on rural mental health
4 issues that was particularly I think helpful because
5 we had some rural legislators on that and we have
6 always known that there's some differential.

7 And, then, Steve is going to
8 give his presentation when they meet again on July
9 20th, but actually Steve spoke for a few minutes and
10 probably made the most impact because one of the
11 things that the legislators kept asking us was, well,
12 give us some recommendations, put it in writing, what
13 should we be doing?

14 So, Steve went to the table
15 with two documents that he held up. One is the 1966
16 Pattern for Change which is about an eighty-page
17 document that laid out when the Comp Care Centers
18 were new what needed to happen next, all the issues
19 around medication and housing and so forth.

20 And then he held up a document
21 also about eighty pages written in 2001, I guess,
22 Template for Change, and that came out of the House
23 Bill 843 Commission on Mental Illness and Substance
24 Use Disorders.

25 And essentially he said to them

1 I've been there, done that. We've laid out these
2 recommendations over and over again.

3 So, one of the things I tried
4 to do was to lead them to the conclusion that we
5 really need a Medicaid waiver for people with severe
6 mental illness that would at least include supportive
7 housing and supportive employment.

8 So, those materials are
9 available on the LRC website and those meetings can
10 be accessed on the YouTube channel, and I'll send out
11 those links for the next meeting.

12 I thought Commissioner Lee and
13 Pam Smith did an excellent job at the HCB 1915 Waiver
14 Task Force meeting. And, then, Diane Schirmer, who
15 is on our TAC, and Mary Hass, presented on the ABI
16 issues. Steve Shannon did a great job in kind of
17 summarizing all of the issues around the Navigant
18 redesign. And, then, Amy Staed from the Kentucky
19 Association of Private Providers talked about
20 workforce issues. So, it was an excellent meeting.

21 That one is co-chaired by
22 Senator Julie Raque Adams and Representative Steve
23 Riley, and they did a similar task force last
24 interim. So, they're very familiar with these
25 issues. So, I'm sure that there will be more

1 discussion.

2 One of the things that we'll be
3 looking for is that Medicaid will be submitting to
4 CMS the recommendations about how to use this
5 additional enhanced FMAP that's coming to the state
6 through the American Recovery Plan Act that's about -
7 Steve, is it \$92 million or \$96 million, somewhere in
8 that ballpark?

9 MR. SHANNON: Right, and they'll
10 submit that next week, July 12th I understand.

11 DR. SCHUSTER: So, several
12 groups had made recommendations to them about how
13 that money could be used. And, so, we'll be anxious
14 to see it. It will be nice to have a little bit more
15 money, although it's one-time money and it has to be
16 spent in the next three years, but money is money and
17 we're happy to have it.

18 So, those are task forces that
19 I think would be of interest to this group.

20 The other new thing that's
21 happening during the interim is a new statutory
22 committee called the Commission on Race and
23 Opportunities that was established by Senate Bill 10,
24 Senator Givens, and it's trying to get a dialog about
25 what's happening here in Kentucky in terms of racial

1 disparities and so forth and creating opportunities
2 for equity.

3 So, that's a group that will be
4 meeting not just during the interim but will be
5 meeting like our Reg Review meets or Capital Projects
6 meets and so forth. So, that's the other one.

7 And, then, I'm glad you brought
8 up, Leslie, the House Joint Resolution 57 because
9 that's looking at what we call a Bridge Program.

10 We've talked about what they
11 call the cliff where people made too much money to
12 stay on Medicaid but not quite enough to get a good
13 plan. And, so, there's a cliff that they fall off
14 of. And, so, there's, I think, been some real
15 interest on both sides of the isle in the Legislature
16 to create what they call a Bridge Plan. Thank you
17 for that update.

18 Are there any questions?
19 Steve, do you want to add anything or Diane? I know
20 you've been active on these.

21 MR. SHANNON: No. I think
22 you've covered them all.

23 DR. SCHUSTER: Thank you.

24 MS. HOFFMANN: Sheila, I do have
25 one thing to add. We had talked in the past about

1 looking at an SMI type of waiver or an amendment and
2 those kind of things, and I told you that there is
3 some technical assistance out in the federal world
4 for us to take a look at, but when we're ready to
5 start it, we only get six technical assistants and we
6 wanted to make sure we're ready to go.

7 And I told you, I hear you,
8 Sheila, I hear you. And, so, we did finish
9 interviews for a staff person last week. So, we're
10 really close of probably making a recommendation
11 within a couple of weeks. And, of course, that
12 person probably professionally would have to give at
13 least a month's notice, but I wanted you to know that
14 we have gotten that far with this.

15 DR. SCHUSTER: Great. That's
16 really encouraging. I think Steve and I had lost
17 count. We think it's about fifteen years that we've
18 been advocating for an SMI waiver.

19 MS. HOFFMANN: I was smiling
20 when you were talking about the 843 because I think I
21 worked for Steve at DBH during that time that we were
22 looking at that. It's been a long time ago.

23 DR. SCHUSTER: Absolutely. At
24 this point, once you get final approval, Leslie, for
25 the SUD incarceration waiver, our pitch is that the

1 SMI folks are the only population that has not had a
2 waiver created for them and they really have been
3 last in line for a long time.

4 So, time to move on that, but
5 that's exciting that you're interviewing and ready to
6 hire a staff person.

7 MS. HOFFMANN: We're ready to
8 make a recommendation in the next couple of days.
9 So, that's very positive for us.

10 DR. SCHUSTER: Great. Any
11 questions from anyone?

12 Diane, we got some responses
13 back to each of the workgroup recommendations from
14 the ABI Waiver Workgroup. Are there any things there
15 that you want to highlight for us or want to bring to
16 our attention?

17 MS. SCHIRMER: Mary and I had a
18 subsequent meeting with Secretary Friedlander and
19 representatives from both DMS as well as Division of
20 Aging and Independent Living that were quite
21 encouraging.

22 And, so, I think we're looking
23 forward to additional discussion about how we could
24 move forward to include some of these things and
25 changes to the waiver, and I think there's some

1 discussion about some of this may be training
2 opportunities for us.

3 And, so, we do have some
4 differences of opinion about some of these but I
5 don't need to comment on those right now because we
6 were encouraged by the last meeting that we had.

7 DR. SCHUSTER: Wonderful. I'm
8 glad to hear that. You all did a ton of work on this
9 and I thought the responses from DMS also indicated
10 that they had very thoughtfully considered your
11 recommendations and were responding to those.

12 So, I'm glad you had this
13 follow-up meeting. That's very hopeful.

14 MS. SCHIRMER: I think we feel
15 the same and are encouraged. We want to all
16 collaborate for the same goal, the people that we
17 serve. So, thank you.

18 DR. SCHUSTER: So, I don't
19 believe we've got any updated prior auth guidance
20 which I guess means that when DMS met, because I
21 think they meet monthly and review that, they would
22 let us know if there's any changes and I assume that
23 means that there are no changes.

24 MS. PARKER: You are correct,
25 Dr. Schuster.

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DR. SCHUSTER: Wonderful.

MS. PARKER: No news is good news. There is no date right now on when behavioral health services will require a prior auth. We do review them for that possibility but you will be given at least thirty days' notice prior to that happening.

DR. SCHUSTER: Great. I appreciate that, Angie, and we appreciate the thirty days' notice on that.

And we've taken care of future Behavioral Health TAC meetings.

Kathy Dobbins just put something in the Chat. How much federal Rescue Funding has actually come in to Frankfort? Oh, that's to me privately.

MS. DOBBINS: That's okay. I'm just curious if we have a number. In the Metro Louisville area, we talk about how much money has come in and how much might go toward developing housing and the need for addressing homelessness.

So, yeah, there's like \$380 million that has come in to Metro Louisville. So, I'm just curious at the state level, do we have a number?

1 DR. SCHUSTER: There have been
2 so many different reports given, Kathy, at the
3 different Budget Review Subcommittees on little
4 pieces, it's hard to look at it in total.

5 There was a slide that Cara
6 Stewart did on Tuesday at the ThriveKY webinar that
7 looked at the funding from ARPA, the American Rescue
8 Plan Act, and I think laid out how much had come in
9 and how much of it had been spent.

10 So, let me look for that and
11 I'll send it out to the group if that's what it
12 shows. And I don't know if it, for instance, has
13 this \$92 or \$96 million that comes just on the HCB
14 waiver. You know, there's these little pockets of
15 money that have come for very distinct pieces but
16 that's a good question. Let me see if we can come up
17 with that for you.

18 MS. DOBBINS: And what I would
19 add to that, Sheila, is I know there is a time line,
20 a ticking clock, as we all know, on that money. So,
21 I was wondering if there's priorities that have
22 already been identified or what the process is for
23 identifying them?

24 DR. SCHUSTER: Yeah, and I don't
25 know. That may be a separate discussion for us to

1 have as well.

2 The A&R Committee, the Budget
3 Review Subcommittees are starting to meet in all
4 those different areas and we've heard from
5 legislators that the A&R Chairs, Jason Petrie on the
6 House side and Chris McDaniel on the Senate side, are
7 telling their fellow legislators let us know what you
8 want to see in this budget.

9 We are hoping that there's
10 going to be much more money to spend than there ever
11 has been in those budgets, but how much of that is
12 some of this COVID money, some of the ARPA money and
13 how pigeonholed it is. I just simply don't know but
14 we'll have to look for that.

15 MS. DOBBINS: And sustainability
16 being a big issue for all of it.

17 DR. SCHUSTER: Right. That's a
18 lot of wealth all at once but not for very long is
19 the problem, right?

20 MS. DOBBINS: Right.

21 DR. SCHUSTER: Let me turn first
22 to our voting members of the TAC to see if there are
23 any new recommendations for the MAC for their July
24 22nd meeting. Anybody have any burning issue?

25 MR. BARRY: No.

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MR. SHANNON: I don't think so.

MS. SCHIRMER: I don't think so either.

DR. SCHUSTER: Okay. I didn't have anything coming into this meeting. I think we're working well with DMS on our information that we need and we continue to do that.

And we have a number of agenda items that I think we will carry over. I think we've talked about those.

And, then, Adrienne Bush from the Homeless and Housing Coalition of Kentucky asked me to put on our agenda in September medical respite for houseless or homeless people, and she is going to provide some information for us to discuss that as well. So, we will add that along with some of these carryover items.

And if you all have items that you want to add, I put my email in the Chat. So, please do not hesitate to shoot me an email and suggest something that you would like to see.

So, the MAC meeting is July 22nd and I'll send out the Zoom. It runs from 10:00 to 12:30. And, then, our next BH TAC is the very earliest day in September - September 1 - from 1:00

1 to 3:00.

2 Any other items to discuss or
3 bring up before we adjourn? We're giving you back
4 about eighteen minutes of your day.

5 MS. MUDD: I was thinking about
6 Tom Buford real quick.

7 DR. SCHUSTER: Yes. If you all
8 had not heard, our good friend, Senator Tom Buford,
9 thirty years a Senator from Nicholasville, passed
10 away suddenly yesterday and he was a great guy, very,
11 very helpful on behavioral health issues, on general
12 health care issues. When he was Chair of Banking &
13 Insurance, he was always somebody that you could
14 engage in discussion and action. He had a wonderful
15 sense of humor. And, so, we send our condolences to
16 his family.

17 MR. BALDWIN: Sheila, this is
18 Bart, just real quick. One comment on Senator
19 Buford. In the past, I worked on autism insurance
20 mandate legislation, and national groups now
21 recognize Kentucky as the first state to have one
22 because the bill passed back in '97, I think, '97,
23 '98 of a \$500 benefit.

24 So, once they shared that with
25 him a few years ago, they've kind of changed their -

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it used to be (inaudible), but, anyway, so, that's something that is part of the legacy of Tom. And, of course, I worked with him both times when we got that legislation passed in the last decade or so.

DR. SCHUSTER: Right, and, then, we went back and updated it in 2010, and then he came and did the parity part of it. He was very open, always open to the people issues. He knew insurance but he had a real soft spot and he was pretty easy to get to.

So, I'm glad you brought that up, Bart. That's a great legacy of his and we have so many newly diagnosed all the time kiddos and young adults with autism, so, really an important issue and benefit.

Thank you all for your attendance and your input and we will see you in September.

MEETING ADJOURNED