

TAC ON CONSUMER RIGHTS & CLIENT NEEDS MEETING AGENDA

November 4, 2019

1. Welcome & Introductions - TAC Chair
2. Approval of Minutes – TAC Members
3. Medicaid “Free Care” Rule – DMS Staff
 - What is the status of the SPA?
 - Have any schools started billing under Free Care?
 - Are there upcoming opportunities for stakeholders be involved in the planning and implementation?
4. Kentucky HEALTH – DMS Staff
 - KI-HIPP
 - What is the status of outreach and enrollment for KI-HIPP? How many letters have been mailed and how many individuals/households have enrolled?
 - If a KI-HIPP member is regularly sending paystubs to the KI-HIPP team, does DCBS have access to those same documents in order to renew Medicaid eligibility?
 - What other changes are being planned/discussed?
 - Other updates?
5. Non-Emergency Medical Transportation – DMS Staff
 - NEMT policy clarification
 - If someone has a medical condition that prevents them from being able to use their vehicle for transportation to or from a medical appointment, are they able to use NEMT services? How do they get approved for NEMT?
 - If a person owns a car, but they need to travel from say Eastern KY to Lexington (to a county not neighboring their own county) to a specialist so the price of gas becomes an issue, can they utilize NEMT to get to the doctor? This is an issue when the trip is long enough that the cost of putting gas in their car makes the trip unaffordable. If not, what are some other options that the person could qualify for? (this question is in response to the email Sharley sent on Aug 30)
 - Other questions?
6. Mandatory copays – TAC Members and DMS Staff
 - Discussion related to reported copay issues:
 - Are any additional changes being planned for the KyHealthNet/MMIS screen?
 - How do exemptions work for children, pregnant women, and people in hospice? How are these individuals and/or Medicaid providers/pharmacists informed of their exempted status?
 - Are any additional communications planned to educate providers/pharmacies on screen changes?
 - What is DMS doing to educate providers/recipients on collection and turn-away policies based on income?
7. Public Charge Rule – TAC Members and DMS Staff
 - How are you communicating with caseworkers and beneficiaries about the recent public charge regulations which affect certain immigrants who utilize public benefits?

8. 1915(c) Waivers re: Stakeholder Engagement & Rate Study – DMS Staff
 - What are the next steps for redesign?
 - What is the status of the rate study and payment regulation?
 - How can the 1915c enrollees or the general public find out who is serving on the advisory councils?
 - What is the status of the Community Alternative comment period?
9. ADA guidelines related to making accommodations for disabled individuals to participate in TAC and/or MAC meetings – TAC Members and DMS Staff.
 - How is DMS meeting the ADA to ensure the necessary accommodations are made for TAC or MAC members with a disability to attend and participate in meetings? Specific accommodations include transportation assistance, personal assistance, and interpreter services.
10. Recommendations for the November MAC Meeting – TAC Members
11. Upcoming Meetings
 - MAC: November 21, 10 am - 12:30 pm ET in room 125 of the Capitol Annex in Frankfort.
 - 2020 TAC Schedule
12. Adjournment – TAC Chair