

TAC ON CONSUMER RIGHTS & CLIENT NEEDS MEETING AGENDA

October 20, 2020 at 1:30PM ET

[Join Zoom Meeting](#)

Password:6iFDcS

Meeting ID: 599250

Phone: 1-713-353-0212 or 1-888-822-7517

1. Welcome & Introductions - TAC Chair
2. Open Enrollment and kynect – TAC Members and DMS Staff
 - What is the status of MCO contracts for 2021?
 - What additional incentives, benefits, and/or services are being provided by each MCO for 2021?
 - What's changed with the redesigned SSP and relaunch of kynect?
3. Copay Regulation – TAC Members and DMS Staff
 - What is the status of the copay regulation?
 - How will Medicaid beneficiaries be informed of copay changes?
 - Which copays, if any, is each MCO planning to charge in 2021?
4. 1-2-3 No Cost to Me Campaign and Coverage for Immigrants – TAC Members and DMS Staff
 - What counties/cities are being targeted? What has the response been from Black and Brown communities?
 - How can individuals not otherwise eligible for Medicaid apply for Emergency Medicaid? Can an application be submitted online or over the phone? Will outpatient services be covered when considered medically necessary, especially those services/treatments related to COVID-19?
 - Why is SSN required on the PE application? Can it be an optional field?
5. SUD and Reentry – TAC Members and DMS/OIG Staff
 - Is there any OIG oversight of “sober living” housing or “recovery residences”? If not, is this something CHFS is working on?
 - If a Medicaid beneficiary is denied housing because they are receiving Medication Assisted Treatment (MAT), can they file a complaint with the OIG? Is there any recourse?
6. Public Charge Rule – TAC Members and DMS Staff
 - Aside from the Public Charge memo posted on the website, are immigrants receiving information directly from CHFS about the Public Charge rule when applying for regular or Presumptive Eligibility (PE) Medicaid?
7. 1915(c) Waivers – TAC Members and DMS Staff
 - What is the status of the EVV implementation?
 - Do the proposed Home and Community Based (HCB) and Model II (MIIW) waivers allow for payment for services for the purpose of supporting waiver participants in an acute care hospital or short term institutional stay when necessary supports (including communication and intensive personal care) are not available in that setting, or when the individual requires those services for communication and behavioral stabilization, and such services are not covered in such settings?
8. ADA guidelines related to making accommodations for disabled individuals to participate in TAC and/or MAC meetings – TAC Members and DMS Staff
 - What is the status of DMS creating a policy regarding the provision of personal assistance, interpretive services, transportation, and overnight accommodations as necessary to ensure full TAC/MAC participation?

9. Recommendations for the September MAC Meeting – TAC Members

10. 2021 Meeting Schedule

- Third Tuesdays at 1:30pm ET: Feb 16, Apr 19, June 15, Aug 17, Oct 19, Dec 21
- Alternative proposals?

11. Upcoming Meetings

- MAC: November 19th, 10 am - 12:30 pm ET
- 2020 TAC Schedule: 1:30pm ET on Dec 15

12. Adjournment – TAC Chair