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1	DEPARTMENT OF MEDICAID SERVICES
2	EMERGENCY MEDICAL SERVICES TECHNICAL ADVISORY COMMITTEE
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14	January 22, 2024 2:00pm
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23	Stefanie Sweet, CVR, RCP-M
24	Certified Verbatim Reporter
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2	APPEARANCES
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4	TAC Members:
5	Joshua Brand
6	Keith Smith Linda_Basham
7	Dana Evans Troy Walker
8	Joe Prewitt Jacob Carroll
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2	MR. SMITH: Erin, we have a
3	couple of people that are on a meeting
4	that is going over that is affecting them,
5	so I'm texting them now to see if they are
6	going to be able to jump on so we may have
7	to wait a couple more minutes before we
8	get started.
9	MS. BICKERS: Okay. Thank you.
10	No worries. I'm still admitting some
11	people in from the waiting room so they
12	are kind of trickling in.
13	MR. SMITH: Okay. Thanks.
14	MS. BICKERS: You're welcome.
15	MR. SMITH: Okay, Erin, just out
16	of curiosity, how are we looking as far as
17	the quorum goes?
18	MS. BICKERS: Excuse me. You
19	caught me taking a sip of water. I have
20	you and Linda logged in currently, and I
21	am scrolling to make sure I didn't miss
22	anyone. Sometimes people come in big
23	groups and I miss them.
24	MR. SMITH: Sure. I'm sending a
25	link out to committee members as well. I

1	know I had a link issue at the beginning
2	of the year. Our computer systems
3	upgraded and it wreaked havoc right on our
4	calendars and I had to restart all of my
5	links, and I hope that didn't happen to
6	other people as well.
7	MS. BICKERS: Looks like Jacob
8	is also currently logging in.
9	MR. SMITH: Okay good.
10	MS. BICKERS: I always get
11	nervous when we get updates. It makes me
12	a tad nervous of what it might do.
13	MR. SMITH: We just switched
14	from Zoom to Teams as an organization and
15	it really messed up our calendar big time.
16	MS. BICKERS: I had a fun issue
17	where when I would create a meeting it
18	would create a Zoom and a Teams login, so
19	half of my meeting would be in one place
20	and the other half would be in the other
21	platform, so I finally got that figured
22	out that they were trying to compete for
23	meeting time, so that was always fun.
24	MR. SMITH: You were in the
25	proverbial two places at one time.

1	
1	MS. BICKERS: Exactly.
2	We have three of seven. If we
3	have one more, we will have a quorum.
4	MR. SMITH: I sent a note to
5	Dana to see if can get her to jump on.
6	Sorry, everybody.
7	MS. BASHAM: This is Linda. Can
8	you hear me?
9	MR. SMITH: Yes. We've got you,
10	Linda. Three, okay. All right.
11	MR. CARROLL: Keith, this is
12	Jacob. Do you got me?
13	MR. SMITH: Sure do.
14	MR. CARROLL: Perfect. Thank
15	you.
16	MR. SMITH: Has anybody heard
17	from Dana or reached out to Dana? And
18	Troy said he was getting out of his
19	meeting to jump on to this one, so he
20	should be on here in just a moment.
21	MS. BASHAM: I am sorry. I had
22	just forgotten about it. I was in another
23	meeting.
24	MR. SMITH: All right. If we
25	don't get another person here in just a 5

1	few moments, we will go ahead and go. We
2	won't be able to vote on anything, but we
3	will at least discuss some of the things
4	that we need to go ahead and discuss.
5	Have we picked up a quorum yet, Erin, do
6	we know?
7	MS. BICKERS: We have not. But
8	in the interest of time, if you want to go
9	ahead and start, I can let you know if
10	anyone else logs in and we have a quorum.
11	MR. SMITH: Yes. That would be
12	great.
13	Let me go on screen here. First
14	off, I hope everybody had a fantastic
15	holiday and everybody was safe and able to
16	stay warm over the last week and a half or
17	so with the Arctic air. Hopefully, too
18	many people didn't lose their car
19	batteries. I know we had several
20	ambulances where their batteries decided
21	to stop working with the cold air, so
22	hopefully everybody is doing well.
23	What we wanted to bring up and
24	talk about in today's meeting was just to
25	touch on the PCS form. That was really

the biggest thing that we had over the last couple of months, was the PCS form.

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We rolled out of process, I
think, the biggest issue we ended up
having was communications and not knowing
what the communication process was. We
had EMS providers and billing agencies
were reaching out to committee members
asking when they were either going to get
an email or something in writing about the
changes from the MCOs.

So if the MCOs wouldn't mind, could you all go over a little bit about what your all notification processes are when you make a system change, or when you make any kind of a change, so that going forward we know what to expect. We ended up finding that some were just going straight off of just going to their website; there were some that sent emails out to individual companies; and obviously, everybody does their own thing, so if you all could -- if you wouldn't mind, just quickly brief on what your process is for notification anytime you do

1	have a change, so that if we do have
2	something that comes up or that needs to
3	get out, whatever, we know what to expect
4	going forward. So if you all wouldn't
5	mind starting off with that, that would be
6	fantastic.
7	MS. MCNAMARA: Hi, Keith. This
8	is sorry, go ahead.
9	DR. CANTOR: Hi. This is
10	Dr. Cantor with United Healthcare and we
11	put it on the UHC provider portal talking
12	about the change and the form that would
13	be required without the prior auth aspect
14	of it, and that was posted on the December
15	1st update December 1, 2023. So
16	hopefully that was received.
17	MR. SMITH: Okay. And when you
18	say that went to the portal, who all gets
19	access to the portal?
20	DR. CANTOR: It's
21	uhcprovider.com, or something like that.
22	I'll have to double check. But it's the
23	provider website. It has the updates and
24	the newsletter on that website. I will
25	look up the URL and put it in the chat. 8

1	MR. SMITH: That would be
2	fantastic.
3	And that's what I would like to
4	get by close of business from everybody,
5	to know exactly where we should go and
6	look because, again, if we have changes,
7	then we know where to tell our EMS
8	providers to go and look, so that we are
9	good to go.
10	I think Troy just got on, so I
11	think we may now have a quorum.
12	MS. BICKERS: We also have
13	someone logged in as AMB that said they
14	are here, but I'm not sure who that is, so
15	I just asked them who their name is.
16	MR. SMITH: Is that Dana? Dana.
17	MR. WALKER: Yes, Dana.
18	MS. BICKERS: Thank you, Dana.
19	MR. SMITH: Okay. So we now
20	have a quorum.
21	MS. BICKERS: We do.
22	MR. SMITH: Okay. Very good.
23	Thank you.
24	We will go back up to number 3
25	here, and go ahead and follow the agenda.

1	For those folks who just got on,
2	we were just talking about what the PCS
3	process and what the notification process
4	was for each so that, going forward, if we
5	ever have any other issues that we need to
6	get sent out, we know what to expect and
7	know how that communication is going to
8	come in.
9	But we are going to go ahead and
10	go back up to number 3 and discuss the
11	minutes from the November TAC meeting.
12	When the minutes came out I'm slipping
13	up here. Does anybody have any issues
14	with the minutes or can we get a motion to
15	accept the minutes as they were read?
16	MR. WALKER: Motion to approve
17	minutes as written.
18	MR. CARROLL: I will second that
19	motion.
20	MR. SMITH: We have a motion by
21	Troy and a second by Jacob. Any
22	discussion? With no discussion, all of
23	those members in favor of accepting the
24	minutes, please, signify by saying "aye,"
25	and please, come on camera if you can,

1	please.
2	COMMITTEE MEMBERS: Aye.
3	MR. SMITH: Okay. Very good.
4	Any nays? Any abstentions? Very good.
5	Minutes pass as written.
6	So going back to old business,
7	again, what I had asked was the MCOs to
8	discuss what their notification process
9	was. Dr. Cantor just indicated that she's
10	going to verify, but they have a website
11	that they post their stuff to at
12	uhcprovider.com, but she is going to check
13	and see if that is, in fact, what the URL
14	for that is.
15	If any of the other MCOs
16	wouldn't mind coming on and letting us
17	know what your official portal or what
18	your process is so that we know where to
19	go to look in the future.
20	MS. MCNAMARA: Hi, Keith. This
21	is Wendy McNamara with Aetna Better
22	Health, Kentucky. We do have some updates
23	to share with the group and wanted to let
24	you know that our network notifications
25	and provider notifications can be located

on our website, which is
aetnabetterhealth.com of Kentucky. As of
2/1 of this year, we will no longer
require notification of an authorization
for ground transport. So we have lifted
the PA requirements for or I should say
authorization requirements for ground
transportation. Those codes are
specifically written out and spelled out
on the website if your providers need any
assistance with that, but ground
transportation has been lifted as of $2/1$.
What we ask of our EMS providers is to
submit the PCS form that we've all agreed
upon, upon claim submission that, because
that form is required obviously. And the
claim will be processed at that point in
time. Any transportation for air, which
is rotor or fixed wing will still require
an authorization. So I want to be sure
that we are clear on that, but for ground,
it will be lifted. I will mention that if
you go to the website today, there is an
error. It does say that it was listed as
of the $1/1$ of 2024, but due to the fact

1	that we are just a couple weeks away or a
2	few days, rather, from the end of the
3	month and from that $2/1$ date, what we want
4	to do is run a report to see if there
5	haven't been any authorizations that were
6	denied, and we will go back and review
7	those individually to see what we need to
8	do to correct that, because that was an
9	error on our end of putting that network
10	notice out as of 1/1 instead of 2/1.
11	MR. SMITH: Well, thank you. I
12	appreciate you all going back and looking
13	at that and checking and making sure that
14	nobody loses anything during that time
15	period.
16	MS. MCNAMARA: Yeah. We will
17	probably pull that at the beginning of
18	February just so we can capture the entire
19	month, and if we have any issues, that we
20	will rectify that in realtime. But
21	hopefully, lifting that provides a little
22	bit of relief to some of our EMS
23	providers.
24	MR. SMITH: Yeah. Trust me,
25	everybody will take what they can get

1	right now
2	MS. MCNAMARA: Yeah.
3	MR. SMITH: in the form of
4	relief. Thank you Wendy, I appreciate it.
5	MS. TRIGILIO: Hi, Keith. This
6	is Pam Trigilio. I'm with the Humana
7	Healthy Horizons. I am over the provider
8	relations team.
9	We also have on our website,
10	humana.com, over on our under our
11	Kentucky Medicaid page, we post all of our
12	network notices as well. We did post this
13	specific PCS form out there on our webpage
14	on November 30th, and then we also sent
15	out a fax blast to all EMS providers on
16	December 19th.
17	MR. SMITH: When you sent that
18	out you said it was faxed. Was that
19	electronic fax, was it a hard copy like
20	the old days? And the only reason I ask
21	is, again, Troy and myself both got a lot
22	of calls from EMS providers saying they
23	hadn't heard anything from the insurance
24	companies and they were, quite honestly,
25	very concerned that they were still going

1	to have to continue doing the PA process,
2	and we didn't really know what to tell
3	them other than we voted on it and we were
4	going this way on January 1st. So I just
5	want to make sure that we know,
6	specifically, what the process is. So for
7	that fax, was that faxed to the EMS
8	providers itself, or their billing
9	company, or how?
10	MS. TRIGILIO: Yes. It is the
11	fax number that they have on file with us,
12	so it very well could go to the billing
13	company.
14	MR. SMITH: Okay. Because there
15	are some EMS companies that don't use
16	billing companies. If they have an
17	update let's say they have a different
18	number or they just use electronic email
19	site and set up a fax, is there a person
20	that they should contact at Humana to get
21	that change if they need to make that
22	change?
	MS. TRIGILIO: Sure.
23	MS. INIGIDIO. Sule.
23 24	Absolutely. I will put my email in the

1	directly.
2	MR. SMITH: That would be great.
3	Thank you very much.
4	MS. TRIGILIO: Thank you.
5	MR. SMITH: Would any of the
6	other MCOs like to comment?
7	MR. OWEN: Yes, good afternoon
8	and happy new year. Keith, Stuart Owen
9	from WellCare.
10	So we mail a notice and we post
11	it online on the provider website. There
12	is a bulletin page, basically, where it is
13	a smaller version of the notice a web
14	bulletin. The mailing was on track to go
15	out last Friday. I have not confirmed
16	that, yes. We lifted PA1124. Obviously,
17	the notice didn't go out. But the notice
18	that is going out will say effective
19	3/1 will require the PCS form to be
20	attached with the claim beginning 3/1.
21	But we lifted the requirement on $1/1/24$.
22	So there will be a letter that providers
23	should receive in the next couple or so
24	days and then, like I said, on the
25	provider website there is a bulletin and 16

1	that is what our standard process is. We
2	do a web mailing and a bulletin.
3	MR. SMITH: Thank you, sir. And
4	what is the web address for that?
5	MR. OWEN: I am looking at it
6	right now. Let me put it in the chat.
7	MR. SMITH: Okay.
8	MR. OWEN: It says news. Now we
9	have these subcategories.
10	MR. SMITH: Okay. Thank you for
11	putting that in the chat. I never would
12	have gotten that right trying to do that
13	as you were saying it.
14	MR. OWEN: Yes. Yes. You have
15	to click on a few things.
16	MR. SMITH: Awesome. Thank you
17	very much.
18	MR. OWEN: Sure.
19	DR. BRUNNER: Hey, Keith, Dr.
20	Brunner. Can you hear me?
21	MR. SMITH: Yes, sir, go ahead.
22	DR. BRUNNER: Hey. It's Dan
23	Brunner with Anthem.
24	It's on our provider's site as
25	well. The actual site address I'd have to 17

1	get that for you, but again, we've never
2	required PA for the nonemergent transport
3	code so we just added the PCS form to the
4	site for the providers to access and to
5	submit with their claim.
6	MR. SMITH: Very good, thank
7	you.
8	DR. BRUNNER: You're welcome.
9	MS. BASHAM: Question,
10	Dr. Brunner?
11	DR. BRUNNER: Go ahead.
12	MS. BASHAM: Are you going to
13	now require the PCS form when you did not
14	require the PANS?
15	DR. BRUNNER: We don't require a
16	PA, but I think for this TAC, they want us
17	to submit a universal form for the claim,
18	correct?
19	MS. BASHAM: Okay. Just wanted
20	to verify. I know Passport had said they
21	still would not require anything.
22	DR. BRUNNER: We were just
23	trying to accommodate the EMS providers.
24	You want to submit that with your claim, I
25	think that's what you wanted to make 18

1	standard procedure. Correct, Keith?
2	MR. SMITH: Yes.
3	DR. BRUNNER: Yes. We will
4	accommodate that.
5	MR. SMITH: If Anthem doesn't
6	require them, honestly, our crews don't
7	know which insurance company a patient
8	really has. They are not going to go down
9	the list to see if they have them or
10	not
11	DR. BRUNNER: I don't blame them
12	one bit.
13	MR. SMITH: So everybody should
14	just send them in. That way everybody
15	does one process
16	DR. BRUNNER: In my opinion, its
17	business as usual with Anthem.
18	MR. SMITH: Very good.
19	MS. EVANS: This is Dana. I
20	also have a question. Aetna, she said
21	that the PCS would be required with
22	claims, but that is one of the pairs that
23	will not accept electronic attachments, so
24	are they going to be updating that with
25	their system so that we can do these 19

1	electronically with that PCS attached like
2	all the other payers?
3	MR. SMITH: Wendy, can you
4	comment to that?
5	MS. MCNAMARA: That's something
6	I will have to take away from this meeting
7	and find out, and get back to the TAC.
8	MS. EVANS: Passport is one as
9	well that will not accept electronic
10	attachments on the claims.
11	MS. NORRIS: Correct. This is
12	Meredith with Passport by Molina.
13	We are, as someone has stated,
14	we have not still do not require
15	authorization for ground transportation
16	and we are not requiring that PCS form,
17	simply because whoever had just stated
18	I think it was Dana because it is a
19	challenge with the electronic submissions
20	and forms, so we are still working through
21	being able for you guys to be able to do
22	that, so we will give you an update on
23	that.
24	MS. EVANS: Thank you.
25	DR. BRUNNER: And just FYI,

1	Keith, I put the link in the chat here,
2	and anytime we do a provider notification,
3	like, that has to go through DMS and we're
4	still waiting to hear back from DMS and
5	that communication, just FYI.
6	MR. SMITH: Thank you for that
7	communication.
8	MS. NORRIS: And just for
9	reference this is Meredith again
10	with Passport by Molina, we do also post
11	provider communications on our website for
12	the provider portal and we also add forms,
13	if there are any forms, so if there was
14	that form, we do start to require that and
15	again, there is a 30-day notice
16	requirement, so we do send that to DMS for
17	approval and wait for their approval and
18	we post it. So same process as the others
19	have spoken to, and it will be posted on
20	our website.
21	MR. SMITH: Okay. Thank you.
22	Were there any more of the MCOs
23	that are represented today? I think we
24	hit the five.
25	Okay. Do any of the committee

members have any questions for the 1 2 providers over the information we just 3 talked about? 4 All right. Going to item B, one 5 of the questions that we have heard is we 6 put the word out to the EMS providers that 7 they cannot change the form from the manner in which we had it approved, as far as going in and changing the wording on 9 any of the boxes or anything, but they are 10 11 asking questions if they can go ahead and 12 upload the file into Epic electronically 13 or if they use Cerner, or whatever 14 software it is that they use, they are 15 wondering if they can go ahead and put it 16 in an electronic media, and are you all 17 okay with accepting that electronically, 18 as opposed to having an attachment to a 19 claim like a PDF? Can it be the form of 20 an Epic-rated form with the position, a 21 nurse, case manager, all the people who 2.2 are allowed to sign the PCS, is there any 23 issue with doing that electronically? 24 MR. WALKER: With no changes. 25 MR. OWEN: Keith, I checked with

1	our claims processing team Friday. I
2	haven't heard yet it seems like it would
3	be easier, but I would have to confirm
4	with them. I don't know. But it seems
5	like electronic would be even better.
6	MR. WALKER: To me, personally,
7	as long as we stress that there's no
8	changes to the form, it can be an
9	electronic version, as long as it has all
10	the content and nothing changes, is what I
11	recommend.
12	MR. SMITH: Yeah. We just
13	wanted to make sure that that wasn't going
14	to create a hard stop for any of the MCOs.
15	We want this to be as smooth as it can
16	possibly be for you all and the EMS
17	providers. As we get questions, we want
18	to be sure to get them asked so that we
19	don't have anybody potentially not knowing
20	what we are doing or what is going on.
21	MR. OWEN: I'll check and I
22	guess I'll email you, Erin, give you an
23	update so that you can share with the TAC.
24	MS. BICKERS: Yes, sir.
25	MR. OWEN: Okay.

Okay. Not hearing 1 MR. SMITH: 2 anything else from the other MCOs that 3 being a problem, I'm assuming that we are 4 in good shape with that. 5 There was a question about this 6 signatory remaining the same as with the 7 Medicare form, and that was -- anyone who has the PCS form in front of them please, 8 correct me. Essentially that is where it 9 10 can be a doctor, RN, case manager, social 11 service worker, I believe there were a 12 couple others listed as approved. there any MCOs that are hard fast that it 13 must be a doctor signing? We heard there 14 15 were potential cases where a form was not 16 being accepted because it didn't have a 17 physician's signature, but the PCS form that we had submitted had all of those 18 19 physicians listed on there that could sign 20 it and be accepted, so I just want to make 2.1 sure that we are, in fact, all on the same 2.2 page, that the professions that are listed 23 on the PCS form are in fact authorized 24 signatures for the MCOs. 25 MR. OWEN: Just talking about

1	WellCare, we reviewed the form with the
2	claims team and they were fine with it as
3	is, so I'm not aware of any issue, there,
4	of having to be physicians. Whatever
5	Medicare has on the form with, they are
6	good.
7	MR. SMITH: Okay. Very good.
8	All right. Not hearing anything
9	else, I'll assume that everyone else is
10	good with that, too. If not, please feel
11	free to speak up and let us know so we can
12	discuss it.
13	And then the last item on the
14	old business: Can some services still
15	obtain PANS from MCO if requested?
16	I'm going to turn that over to
17	Dana from AMB to describe, because she's
18	had EMS service or two that have asked
19	about that. So, Dana, if you wouldn't
20	mind, can you go ahead and address that
21	for us? Dana?
22	MS. EVANS: Sorry. I was muted.
23	We just had some claims denied
24	in the form of a denial for authorization,
25	but in listening today, with a couple of

1	these not having that because we've
2	been doing this since 1/1, I'm
3	wondering I will have to dig into that
4	further to see if those were submitted or
5	if those were some of these payers that
6	said they weren't actually going to have
7	it in place until 3/1 or 2/1.
8	MR. SMITH: Yeah. I think that
9	very well could be the case, and unless
10	I'm wrong and if I'm wrong, please, let
11	me know, folks. You all are going back
12	and looking at those and retroing them to
13	1/1 because that was the date that we
14	agreed upon, and we don't want any
15	provider to lose out because of it going
16	past January 1st. Okay.
17	Once again, not hearing
18	anything, I will take that as a good
19	point.
20	Is there any do any of the
21	TAC members have any questions going
22	forward about this? The process or what
23	we went through?
24	MR. WALKER: Keith, my biggest
25	question, and you might have just stated

1	that but latin just make sure we are all
Τ	that, but let's just make sure we are all
2	on the same page, because I know Aetna
3	Better Health said that they were going to
4	start the process as of 2/1. Are they
5	going to retro and help the services that
6	had claims on 1/1 that didn't use a
7	preauthorization process like we had
8	stated that we were starting? I just want
9	to validate and make sure everybody is on
10	board and agreeing to that. That's
11	important.
12	MS. MCNAMARA: Hi, Keith. I can
13	answer that. Yes, we do intend to take a
14	look back and capture any claims that have
15	come in, or authorizations, rather, and
16	retrospectively take a look at those.
17	MR. SMITH: Fantastic. Thank
18	you.
19	MR. WALKER: Thank you.
20	MR. SMITH: And let's see. Let
21	me go back in the notes here really quick.
22	Stuart, everything is good on
23	your all end with WellCare as far as
24	retroing that has to be retroed?
25	MR. OWEN: Yeah. We set off PA

1	1/1.
2	MR. SMITH: Okay. Okay. Very
3	good. I think those were the only two,
4	Troy.
5	MR. WALKER: Yeah. I think so
6	too. And I see what WellCare is doing.
7	That's a good move. Thank you, Stuart.
8	MR. OWEN: Sure.
9	MR. SMITH: Fantastic.
10	Okay. And one last question
11	that I have. And this is my own curiosity
12	because I don't know the insurance
13	business as well as I probably should.
14	Where the MCOs have to contact DMS, does
15	DMS have a responsibility, then, to
16	therefore notify DMS or just that it's up
17	to the MCOs to get the word out, and its
18	just a matter of DMS approval, but not
19	necessarily needing to notify anybody at
20	DMS?
21	MR. OWEN: Yes. If we change
22	the way we do business, essentially, with
23	providers, we have to notify them. And
24	that type of notice has to be approved by
25	DMS, so we actually have to submit it to

DMS, and submit it and say okay, and Nick 1 2 said if they have a problem with it or 3 not, and they greenlight it for us, then 4 we proceed -- we are responsible for the 5 notice, but they have to look at it and 6 approve it if it is changing the way that 7 we do business. And they are allowed 30 days to do that, so we always have to 9 build that in, you know. 10 MR. SMITH: Sure. Honestly, we 11 were just really -- as we were going 12 through December -- Troy, myself, Linda, 13 and a couple other members -- we were 14 starting to get a little antsy because we 15 hadn't heard anything, and we weren't sure 16

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through December -- Troy, myself, Linda, and a couple other members -- we were starting to get a little antsy because we hadn't heard anything, and we weren't sure what was going on, and the telephone started lighting up, and the holidays were the worst time. We probably should have thought about that a little bit about making something effective on January 1st knowing that half of the country is off the last two weeks of December, because trying to get answers was really tough. But we do appreciate all of the work you put in to getting that done for

1 us. 2 MR. WALKER: I also appreciate 3 you being patient. This isn't the first 4 time we've had a major change in the 5 industry, so we are learning. 6 MR. SMITH: Yes. Absolutely. 7 MR. OWEN: A good example of all of us working together. 8 9 MR. SMITH: Yes. 10 MR. WALKER: Agreed. 11 hundred percent. 12 MR. SMITH: We appreciate that. 13 And just as an update, I know when we first started talking about the needs and 14 15 changes because of the financial shape of 16 DMS, I would love to say that we have seen 17 increases in our rates and better paying 18 across the board, but we've got even more 19 county EMS services that are in jeopardy 20 right now of not being able to stay in 2.1 business because they simply have got more 2.2 money going out than they've got coming 23 in. So we've got three counties that are 24 on our watch list at the Board of EMS and 25 trying to come up with anything we can to

(859)

1 be able to help them in any way we can, 2 because of the financial need that they 3 So we've got to get to a situation 4 where we can get EMS better compensated on 5 the runs and, obviously, that we have to 6 deal with all of the insurance companies 7 on that, but we do appreciate everything that all of you have done for us to get this part of the process done, because 9 this took a huge burden off of all of our 10 11 services and all of our billing companies 12 to try and track down those prior 13 authorizations, and this should make a big 14 help going forward. So thank you all very 15 much for doing that. 16 We don't have anything under new 17 business at this time. I would encourage 18 committee members or MCOs, if you all have 19 anything that you would like brought up to 20 the EMS TAC in between meetings, please, 2.1 feel free to reach out to Erin or myself. 2.2 Let me know so we can go ahead and put in 23 on the agenda so we can get it discussed, 24 but at this time I don't think we have

anything from the TAC perspective that we

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(859)

need to introduce as new business. 1 2 So with that in mind, I will go 3 ahead and take it down to general 4 discussion. Does any of the TAC committee 5 members or MCOs have general discussion 6 that they would like to have? 7 Very good. It looks like we are going to get some time back on our calendars this afternoon. 9 10 As far as recommendations, I 11 don't believe that we have any 12 recommendations that we need to make to 13 the formal MAC. But I will open that up. 14 Does any numbers of the TAC have any 15 recommendations that you feel we need to 16 go ahead and pass along to the MAC? 17 MR. WALKER: Not at this time. 18 Unless you want to tell them how well all 19 of this has come together and worked on 20 this change for the EMS industry. I just 2.1 mean -- I just hope you realize that it is 2.2 a big change and a big difference for our 23 ambulance providers that will definitely 24 help them, and that's across the state, 25 and we really appreciate everyone coming

together and working with us on that.

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And to caveat off of Troy, there, a little bit, I will tell you that EMS in Kentucky is a bit of an odd duck in the fact that there can be different factions all across the state about what group do you belong What group do you belong to? Who is your billing company? Who is your billing company? And I got to tell you, this one particular issue brought EMS together probably better than most anything I have seen in quite some time in Kentucky, with everybody having the same goal and wanting the same thing, and to be able to get this to go through with you folks. I know it may sound like we are making a big deal out of it, but for us, this was a huge deal, and we thank you all very much again for what you did.

MR. SMITH: Absolutely correct.

As far as the MAC meeting is concerned, I will be getting on that next month. If there are other members that would like to attend that as well, we can send the link out for the MAC meeting.

For those who have not attended a MAC 1 2 meeting, pack a lunch because they almost 3 always go over a little bit and they can 4 be a little interesting. But I will be 5 more than happy to discuss this process we 6 had with everyone at the MAC. But with 7 that, we will not be making any kind of formal recommendations to the MAC. 8 9 Our next meeting is April 10 22nd between 2 and 4. Again, if anybody 11 has an item that they would like to 12 discuss between now and then, so we can go 13 ahead and get that on the agenda. 14 that, I will open up one more time any 15 discussion at all, any questions, 16 whatsoever. 17 MR. MORGAN: Keith, Troy, Nathan 18 Morgan. I am Provider Network Director 19 for the Humana plan. It didn't come up, 20 but I just wanted to let you guys know on 21 number format, we will be retroing that 2.2 PCS form back to the beginning of the 23 year, too, so I just wanted to call that 24 out there. It didn't come up, but I want

you to know that.

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1	MR. SMITH: Thank you so much.
2	We appreciate it.
3	MR. MORGAN: Sure.
4	MR. SMITH: Hearing nothing
5	else, can I get a motion for adjournment?
6	MR. WALKER: I'll motion.
7	MR. SMITH: Thank you, Dana. We
8	got a motion.
9	MR. WALKER: Sorry. I was muted
10	there. Motion to adjourn.
11	MR. SMITH: Okay. We have a
12	motion from Dana, and a second from Troy.
13	All in favor?
14	COMMITTEE MEMBERS: Aye.
15	MR. SMITH: Very good. We will
16	be adjourned.
17	Thank you all very much. We
18	will see you all again in April. Thank
19	you again.
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1	* * * * * * * *
2	CERTIFICATE
3	
4	I, STEFANIE SWEET, Certified Verbatim
5	Reporter and Registered CART Provider - Master,
6	hereby certify that the foregoing record
7	represents the original record of the Technical
8	Advisory Committee meeting; the record is an
9	accurate and complete recording of the
10	proceeding; and a transcript of this record has
11	been produced and delivered to the Department
12	of Medicaid Services.
13	Dated this 29th of January, 2024
14	
15	/s/ Stefanie Sweet
16	Stefanie Sweet, CVR, RCP-M
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