

LOCAL HEALTH PERSONNEL JOB DESCRIPTION

CLASS TITLE: Senior Support Services Associate II-Environmental		
TITLE CODE: 2912	SERIES: Medical Services Support	
SELECTION METHOD: 100% qualifying	SALARY: (MIN-MID) \$10.40-\$12.82	
	GRADE: 11	
	SPECIAL ENTRANCE RATE: May be adjusted at agency's discretion based upon additional education & experience.	
POSITIONS IN THIS CLASS GENERALLY REPORT TO: Support Services Supervisor		
PRIMARY USER AGENCY: LOCAL HEALTH DEPARTMENT		

CHARACTERISTICS OF THE CLASS: CHARACTERISTICS OF A CLASS ARE GENERAL STATEMENTS INDICATING THE LEVEL OF RESPONSIBILITY AND DISCRETION OF POSITIONS IN THAT JOB CLASSIFICATION.

Has completed the required training and demonstrates capability of performing the responsibilities of the SSSA I Environmental position; is fully aware of the operating policies and procedures of the work unit and receives instruction or assistance as new and unusual situations may occur. The employee also demonstrates the ability to solve routine problems that occur.

MINIMUM REQUIREMENTS: MINIMUM REQUIREMENTS ARE COMPREHENSIVE STATEMENTS OF THE MINIMUM BACKGROUND AS TO EDUCATION, EXPERIENCE, AND OTHER QUALIFICATIONS WHICH WILL BE REQUIRED IN ALL CASES AS EVIDENCE OF AN APPOINTEE'S ABILITY TO PERFORM THE WORK PROPERLY.

EDUCATION: High School Diploma or GED.

EXPERIENCE: Two (2) years of professional business or public administrative experience in a medical, hospital or administrative office environment using electronic office equipment and professional software. One (1) of the two (2) years of experience must be in medical coding and billing, accounting, or bookkeeping.

SUBSTITUTION CLAUSE: See Below

EDUCATION: None

EXPERIENCE: Additional education (college, vocational school, etc) in business education or a medically related field may substitute for the required experience on a year for year basis.

SPECIAL REQUIREMENTS: (AGE, LICENSURE, REGULATION, ETC.) This employee should have participated in on the job training programs to become knowledgeable regarding the EHMIS/GUI systems.

POST EMPLOYMENT REQUIREMENTS: EMPLOYEES IN THIS CLASS WILL BE REQUIRED TO OBTAIN CREDENTIALS OUTLINED BELOW WITHIN A REASONABLE TIME, OR IF EMPLOYEES POSSESS SUCH CREDENTIALS AT THE TIME OF HIRE THEY WILL BE REQUIRED TO MAINTAIN THOSE CREDENTIALS SO LONG AS THEY ARE EMPLOYED IN THIS CAPACITY. Training would still continue especially in more complex responsibility area such as the billing process, understanding the various programs provided to clients and the relationship and interaction of each.

EXAMPLES OF DUTIES OR RESPONSIBILITIES OF THE CLASSIFICATION: EXAMPLES OF DUTIES OR RESPONSIBILITIES ARE NOT TO BE CONSTRUED AS DESCRIBING WHAT THE DUTIES OR RESPONSIBILITIES OF ANY POSITION SHALL BE AND ARE NOT TO BE CONSTRUED AS LIMITING THE APPOINTING AUTHORITY'S ABILITY TO ADD TO, OR OTHERWISE ALTER THE DUTIES AND RESPONSIBILITIES OF A POSITION.

Assemble complete forms containing all pertinent information for processing of new establishments, onsite, water samples, tattoo parlors, body and ear pierces for entry into Environmental Health Management Information System (EHMIS)/Graphical Users Interface (GUI) system, collect fees for all Environmental programs with all accuracy and enter into EHMIS/GUI system for generation of permits and certification, route and direct all public entities to the right and correct information while Environmentalists are out doing inspections, maintain Environmental reports, files and money collection, collect and enter fees obtained for public as payment of service in EHMIS/GUI, answer phones, prepare routine letters, labels and other appropriate material, generate and issue all permits and applications, review appropriate reports for completeness and accuracy, request routine reports and inventory and order office supplies and forms used for daily activity.

TYPICAL WORKING CONDITIONS AND UNIQUE PHYSICAL REQUIREMENTS: INCUMBENTS IN THIS CLASSIFICATION WILL TYPICALLY PERFORM THEIR PRIMARY JOB DUTIES UNDER THESE CONDITIONS. THESE CONDITIONS MAY CHANGE ON OCCASION IN PERFORMING THE DUTIES OF AN INDIVIDUAL POSITION.

Work typically is spent inside the office.

ADDITIONAL REQUIREMENTS:

Applicants and employees in this classification may be required to submit to a drug screening test and background check according to the agency's policies.

DATE CLASS ESTABLISHED: 07/01/06

DATE OF LAST REVISION: 11/23/15

THE LOCAL HEALTH DEPARTMENTS DO NOT DISCRIMINATE ON THE BASIS OF RACE, COLOR, RELIGION, NATIONAL ORIGIN, SEX, AGE, DISABILITY, SEXUAL ORIENTATION, GENDER IDENTITY, ANCESTRY OR VETERAN STATUS. REASONABLE ACCOMMODATIONS ARE PROVIDED UPON REQUEST.