



A place to get quick updates spotlighting what’s happening in the Kentucky Early Intervention System (KEIS). The newsletter is sent on the first Friday of every month and is hosted on [Service Provider Information](#).

Parent Quote from the Field

“Through KEIS, I feel confident that many of the milestones we’ve been able to hit with my child have been because of the people supporting us (our team) in the goals we make for my child. It’s been life-changing for my whole family.”

Provider Availability

Point of Entry Offices statewide exclusively use the TOTS Provider Matrix to identify available providers for early intervention services outlined on IFSPs. Providers can update their availability as frequently as needed.

#24 Ongoing Availability: refers to the total number of open slots a provider has on their caseload, not their total caseload.

#25 Availability Details: providers can specify available time slots and days of the week for accepting referrals, making the process more efficient for Service Coordinators.

Once an update is complete, enter a new date in **#22: Date Provider Updated Matrix** and select **Save** to update the matrix.

Contacting KEIS

General Assistance:

DPHKEIS@ky.gov

Billing: DPHKEISBilling@ky.gov

Provider Enrollment:

KEISProviderEnrollment@ky.gov



KEIS Insurance Billing

Recording all communications with private insurance in the TOTS communication log is essential because this documentation provides a verifiable timeline of billing attempts. The KEIS billing staff uses the timeline to determine when to change the payor source for the service and having this information can expedite payment. If you have any billing questions, contact DPHKEISBilling@ky.gov.

Update on Initial Fidelity and Fidelity Authentication Payments

Due to new requirements in 902 KAR 30:200, there will be a change to payments for successfully completing the Coaching in Early Intervention Training and Mentoring Program (CEITMP) and attaining initial fidelity. Effective the next applicable payment cycle, a single \$500 payment will be made to providers who have successfully completed the CEITMP, attained initial fidelity and started their first maintenance period. Please note this change does not apply to providers who have already received the full \$500 payment or the initial \$250 payment. Retention payments are processed quarterly. The payment schedule for the rest of the state fiscal year 2025 (July 2024 to June 2025) is approximately March (payments sent in April) and June (payments sent in July).

KEIS has also announced a schedule for \$102 payments for videos submitted to the CEITMP to demonstrate fidelity. Providers will receive a \$102 payment for the final video submitted in which they successfully demonstrate fidelity during their maintenance periods. The CEITMP will send KEIS a list of providers by the 25th of each month, with payments being processed the subsequent month. These payments will be processed monthly. The first batch of video payments is expected to be sent in April.

Giving Families a Visual Overview of KEIS Services

During the intake process, families view the **Kentucky’s Early Intervention Systems: Working Together to Help Children Develop and Learn** [video](#), which introduces the expected model for Kentucky Early Intervention Services. The video underscores the importance of using a coaching framework and highlights how caregivers, providers and service coordinators collaborate as a team to support families. The coaching framework focuses on parent-driven priorities, promoting the child’s development through meaningful daily routines and family activities while also building caregiver capacity to develop strategies that enable them to actively support their child’s development and learning. This video serves as a powerful reminder of the lasting benefits of teamwork and addressing the unique needs of each family.