**Foundations for Positive Outcomes**

- Speak slowly and take turns talking
- Be specific
- Ensure understanding
- Invite discussion
- Balance time between talking & doing
- Acknowledge what’s happening

**COMMUNICATION TO SUPPORT INTERACTIONS**

- Discuss expectations
- Prepare in advance
- Confirm priorities
- Observe interactions
- Reflect
- Support caregivers practicing & strategies
- Create plan

**SUPPORTING FAMILIES**

- Check-in on the family
- Be flexible & open
- Build on strengths
- Actively listen & stay connected

**FOSTERING TRUSTING RELATIONSHIP**