



REPLACING AND RETURNING eWIC BENEFITS

Effective March 12, 2012

Introduction

This PowerPoint presents the process for replacing eWIC formula benefits

All patient names and patient data in this power point are fictitious

CMS Changes

Effective March 12, 2012

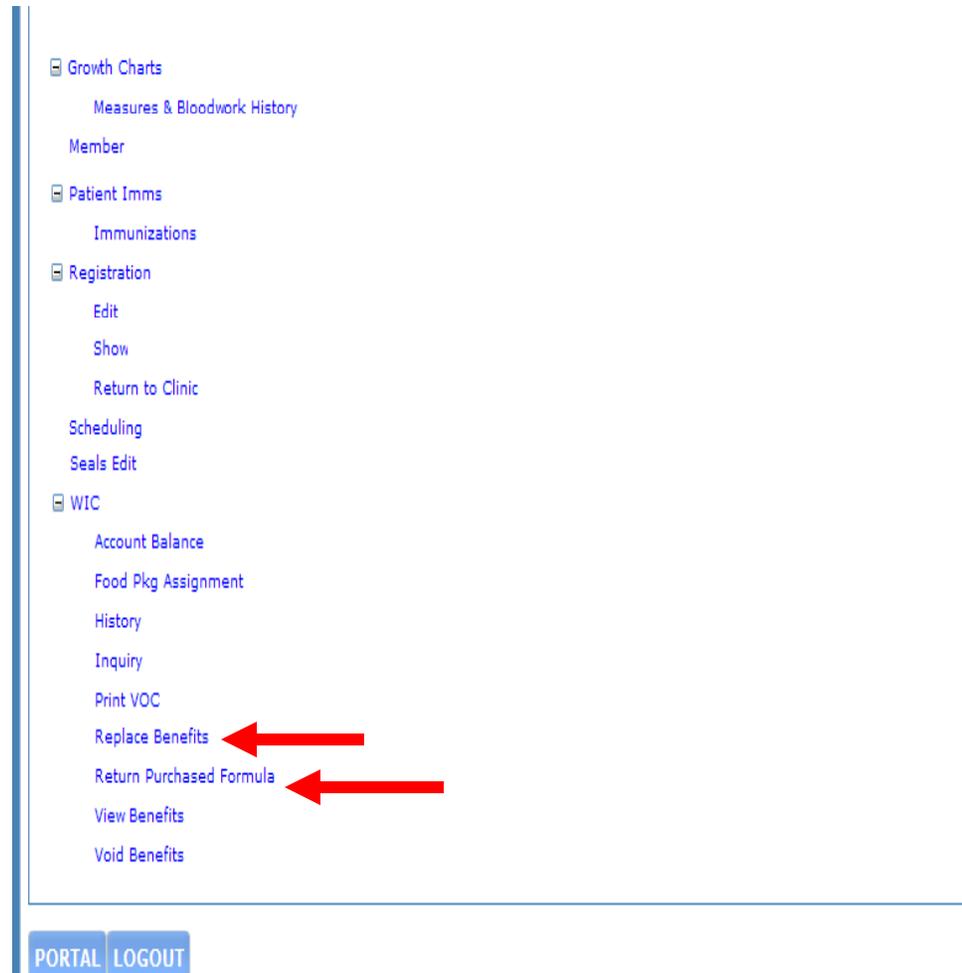
Two (2) new links on Patient Menu:

Replace Benefits

Use to void and replace benefits

Return Purchased Formula

Use to enter the amount of unused purchased formula returned to clinic



The screenshot shows a vertical list of menu items. The items are: Growth Charts, Measures & Bloodwork History, Member, Patient Imms, Immunizations, Registration, Edit, Show, Return to Clinic, Scheduling, Seals Edit, WIC, Account Balance, Food Pkg Assignment, History, Inquiry, Print VOC, Replace Benefits, Return Purchased Formula, View Benefits, and Void Benefits. Two red arrows point to the 'Replace Benefits' and 'Return Purchased Formula' links. At the bottom of the menu are 'PORTAL' and 'LOGOUT' buttons.

- Growth Charts
 - Measures & Bloodwork History
 - Member
- Patient Imms
 - Immunizations
- Registration
 - Edit
 - Show
 - Return to Clinic
- Scheduling
- Seals Edit
- WIC
 - Account Balance
 - Food Pkg Assignment
 - History
 - Inquiry
 - Print VOC
 - Replace Benefits
 - Return Purchased Formula
 - View Benefits
 - Void Benefits

PORTAL LOGOUT

Replace Benefits Page

Replace Benefits content:

Patient panel

Void Benefits

Use to void benefits

Food Package

Displays assigned food package

Issuance Info

Use to issue benefits

CDP wic Kentucky Clinic Management **Kentucky**
UNRIVALLED SPIRIT

PORTAL LOGOUT
PATIENT MENU MEMBER RIC

REPLACE BENEFITS

PATIENT				
Clinic	Household #	ID #	Name	Birth Date
500500	1202	DED020112	DANIEL E DAWSON	2/1/2012
Current Patient Age	Gender	Chart #	Certification Date	Status
0 Years & 0 Months	Male		02/20/2012	Infant Fully Formula
Priority	Risk	Food Package	Next Issuance	Next Action Due
1	142, 903a	NF6	04/20/2012	02/02/2013

VOID BENEFITS

MONTH 1 - FROM 2/20/2012 TO 3/19/2012

Void Entire Issuance

Quantity Available	Subcategory
7.00	Good Start Soy - 12.9 oz. Powder

Bank Account #8888888 EBT #1018092

MONTH 2 - FROM 3/20/2012 TO 4/19/2012

Void Entire Issuance

Quantity Available	Subcategory
9.00	Good Start Soy - 12.9 oz. Powder

Bank Account #8888888 EBT #1018093

VOID REASON

Void Reason *

FOOD PACKAGE

NF6 - Good Start Soy 12.9 oz Powder - Infant - Fully Formula Fed- NF6

ISSUANCE INFO

Print Benefit FIS

Clinic * 500500 - LOCAL HEALTH TEST SITE

Bank Account FI Number Check Previous FI

Identification *

REPLACE BENEFITS CANCEL

PORTAL LOGOUT

KYCMS Food Package [v1.48.0.0 02/07/2012] [Release Notes](#)
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Return Formula Page

Return Formula
content:

Patient panel

Month panel

Use to enter
number of
cans of
formula
returned for
current
month

CDP wic Kentucky **Clinic Management** *Kentucky UNBRIDLED SPIRIT*
Food Inventory

PORTAL LOGOUT

RETURN FORMULA

PATIENT

Clinic	Household #	ID #	Name	Birth Date
500500	1202	DED020112	DANIEL E DAWSON	2/1/2012
Current Patient Age	Gender	Chart #	Certification Date	Status
0 Years & 0 Months	Male		02/20/2012	Infant Fully Formula
Priority	Risk	Food Package	Next Issuance	Next Action Due
1	142, 903a	NF6	04/20/2012	02/02/2013

MONTH 1 - FROM 2/20/2012 TO 3/19/2012

Quantity Issued	Quantity Purchased	Quantity Returned	Formula
9	<input type="text" value="2"/>	<input type="text"/>	Good Start Gentle - 12 oz. or 12.7 oz. Powder

RETURN BENEFITS CANCEL

PORTAL LOGOUT

KYCMS Food Inventory [v1.48.0.0 02/07/2012] [Release Notes](#)
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Scenarios for Replacing Benefits

- Replacing Patient Benefits When Formula Is Not Returned
- Replacing Patient Benefits When Unused Formula Is Returned

REPLACING BENEFITS WHEN FORMULA IS NOT RETURNED

Steps For Replacing Benefits When Formula Is Not Returned

1. Change the food package:
 - Health professional assigns a new food package
2. Void and replace patient's benefits
 - Support staff voids and replaces benefits

Step 1

Assign a Food Package

Health professional assigns a new food package

Health professional searches for the patient

PATIENT SEARCH

County Birth Date 

Patient # Birth State

Chart # Birth Country

Show Patient Search Criteria 

Show Mother Search Criteria 

Show Father Search Criteria 

Show Guardian Search Criteria 

SEARCH **CLEAR** **NEW REGISTRATION** **NEW HOUSEHOLD** **NEW APPOINTMENT**

Visit Date: 

PORTAL **LOGOUT**

When the search result returns, click the Patient Menu icon

PATIENT SEARCH

County: Local Health Birth Date: Birth State: Birth Country:

Patient #: DED020112

Chart #: Show Patient Search Criteria Show Mother Search Criteria Show Father Search Criteria Show Guardian Search Criteria

SEARCH CLEAR NEW REGISTRATION NEW HOUSEHOLD NEW APPOINTMENT

Visit Date: 02/24/2012

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	Patient #	Chart #	Full Name	Birth Date	Birth State
	DED020112		DANIEL E DAWSON	2/1/2012	

PATIENT LOGOUT

On Patient Menu, click Food Pkg Assignment



The screenshot shows a patient menu with the following items:

- [-] Growth Charts
 - Measures & Bloodwork History
 - Member
- [-] Patient Imms
 - Immunizations
- [-] Registration
 - Edit
 - Show
 - Return to Clinic
- Scheduling
- Seals Edit
- [-] WIC
 - Account Balance
 - Food Pkg Assignment ←
 - History
 - Inquiry
 - Print VOC
 - Replace Benefits
 - Return Purchased Formula
 - View Benefits
 - Void Benefits

At the bottom of the menu, there are two buttons: PORTAL and LOGOUT.

On Food Package Assignment, select the new food package then click Save

FOOD PACKAGE ASSIGNMENT

FOOD PACKAGE

Contract Formula/Food Package III

Description: (contains) **FILTER**

Food Package:

Rx Date:

Rx Expiration Date:

Approval: **None**

Person Contacted:

Date Contacted:

Qty	Subcategory	Eliminate/Reduce	New Qty	Reason	Eliminate/Reduce Comment
9.00	Good Start Soy - 12.9 oz. Powder - cont	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

FB1X PACKAGE (PREGNANT SUPPLEMENTAL FOOD PACKAGE)

COMMENTS

SAVE & WIC 75 **SAVE** **SAVE & PATIENT DETAIL** **CANCEL**

Rev. 2/29/2012

Step 2

Void and Replace Benefits

Support Staff voids and replaces
the benefits

Support staff searches for the patient's household

HOUSEHOLD SEARCH

County

Number

Household # OR EBT Card #

Household Data

Last Name

Address

Phone #

Patient Data

Patient #

Last Name First Name

Visit Date

On the Member page, check next to patient's name and click Patient Menu

Annual Income Number in Household * Visit Date

Last Household Assessed Date N/A

Household Members

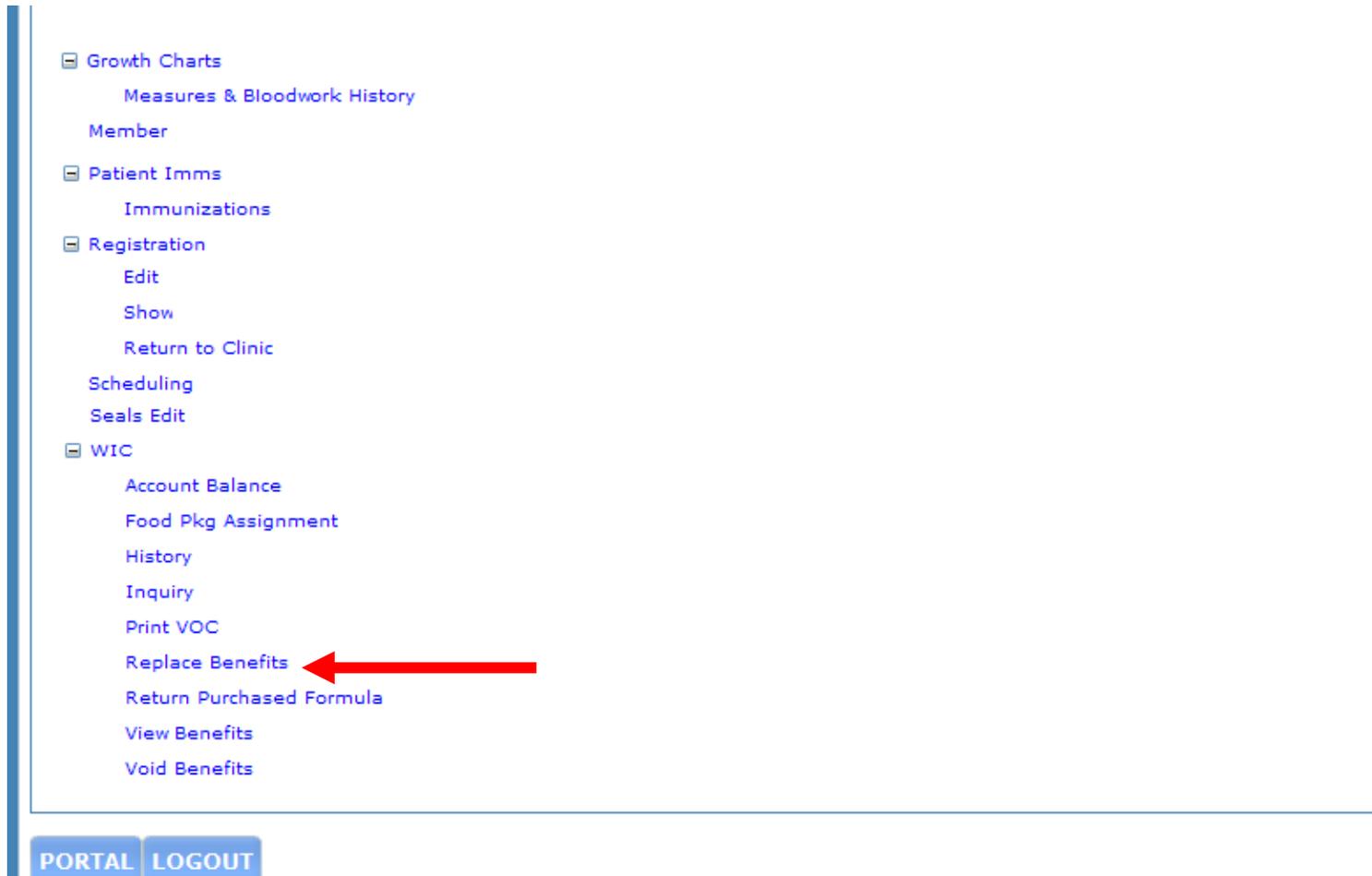
[SAVE & THIRD PARTY](#) [SAVE & INCOME/PROOFS](#) [SAVE & ISSUANCE](#) [SAVE & CHANGE BENEFIT FORM](#) [SAVE & REINSTA](#)

[ADD](#) [SAVE](#) [DELETE](#) [TRANSFER](#) [REGISTRATION](#) [LABELS](#) [PATIENT MENU](#) [RTC](#)

Member *	Patient # *	Last Name *	First Name *	MI	Birth Date *	Gender *	Responsible Party	Emerg
<input checked="" type="checkbox"/> Child	DED020112	DAWSON	DANIEL	E	02/01/2012	Male		

[PORTAL](#) [LOGOUT](#)

On Patient Menu, click Replace Benefits



On Replace Benefits, in Void Benefits, check the months to void and select the Void Reason

VOID BENEFITS

MONTH 1 - FROM 2/20/2012 TO 3/19/2012

Void Entire Issuance

Bank Account #8888888 EBT #1018051

Quantity Available	Subcategory
7.00	Good Start Gentle - 12 oz. or 12.7 oz. Powder

MONTH 2 - FROM 3/20/2012 TO 4/19/2012

Void Entire Issuance

Bank Account #8888888 EBT #1018052

Quantity Available	Subcategory
9.00	Good Start Gentle - 12 oz. or 12.7 oz. Powder

VOID REASON

Void Reason * Food Pkg Change

Food Package shows assigned food package; in Issuance Info, select Clinic and Identification and click Replace Benefits

FOOD PACKAGE

NF6 - Good Start Soy 12.9 oz Powder - Infant - Fully Formula Fed- NF6

ISSUANCE INFO

Print Benefit FIs

Clinic * 500500 - LOCAL HEALTH TEST SITE

Bank Account FI Number Check Previous FI

Identification * Drivers License

REPLACE BENEFITS CANCEL

PORTAL LOGOUT

Print issuance label for the chart

Print benefits list for the patient

Issuance Label

ISSUANCE	DANIEL E DAWSON	D:	02/20/2012
ID:	DED020112	RX EXP D:	
ID for PU	3	1st VLD DT	TYPE FP
BK ACT	HH#		
8888888	1202	02/20/2012	NF6
8888888	1202	03/20/2012	NF6

WIC Benefits List

WIC BENEFITS LIST			Household No.	1202
WIC Benefits List for DAWSON Household Members				
Household Member:		DANIEL E DAWSON	Birth Date: 02/01/2012	
Quantity	Unit	Food Item Description	Receipt Description	
Benefits For: 02/20/2012 - 03/19/2012 Issued on 02/20/2012				
7.00	cont	Good Start Soy - 12.9 oz. Powder	GS Soy Pwd	
Benefits For: 03/20/2012 - 04/19/2012 Issued on 02/20/2012				
9.00	cont	Good Start Soy - 12.9 oz. Powder	GS Soy Pwd	

REPLACING BENEFITS WHEN UNUSED FORMULA IS RETURNED

Steps For Replacing Benefits When Unused Formula Is Returned

1. Return purchased formula
 - Support staff enters quantity of returned formula
2. Change the food package
 - Health professional assigns a new food package
3. Void and replace patient's benefits
 - Support staff voids and replaces benefits

Step 1

Return Purchased Formula

Support Staff enters quantity of purchased formula returned to clinic

Support staff searches for the patient's household

HOUSEHOLD SEARCH

County

Number

Household # OR EBT Card #

Household Data

Last Name

Address

Phone #

Patient Data

Patient #

Last Name First Name

Visit Date

On the Member page, check next to the patient's name and click Patient Menu

Annual Income Number in Household * Visit Date

Last Household Assessed Date N/A

Household Members

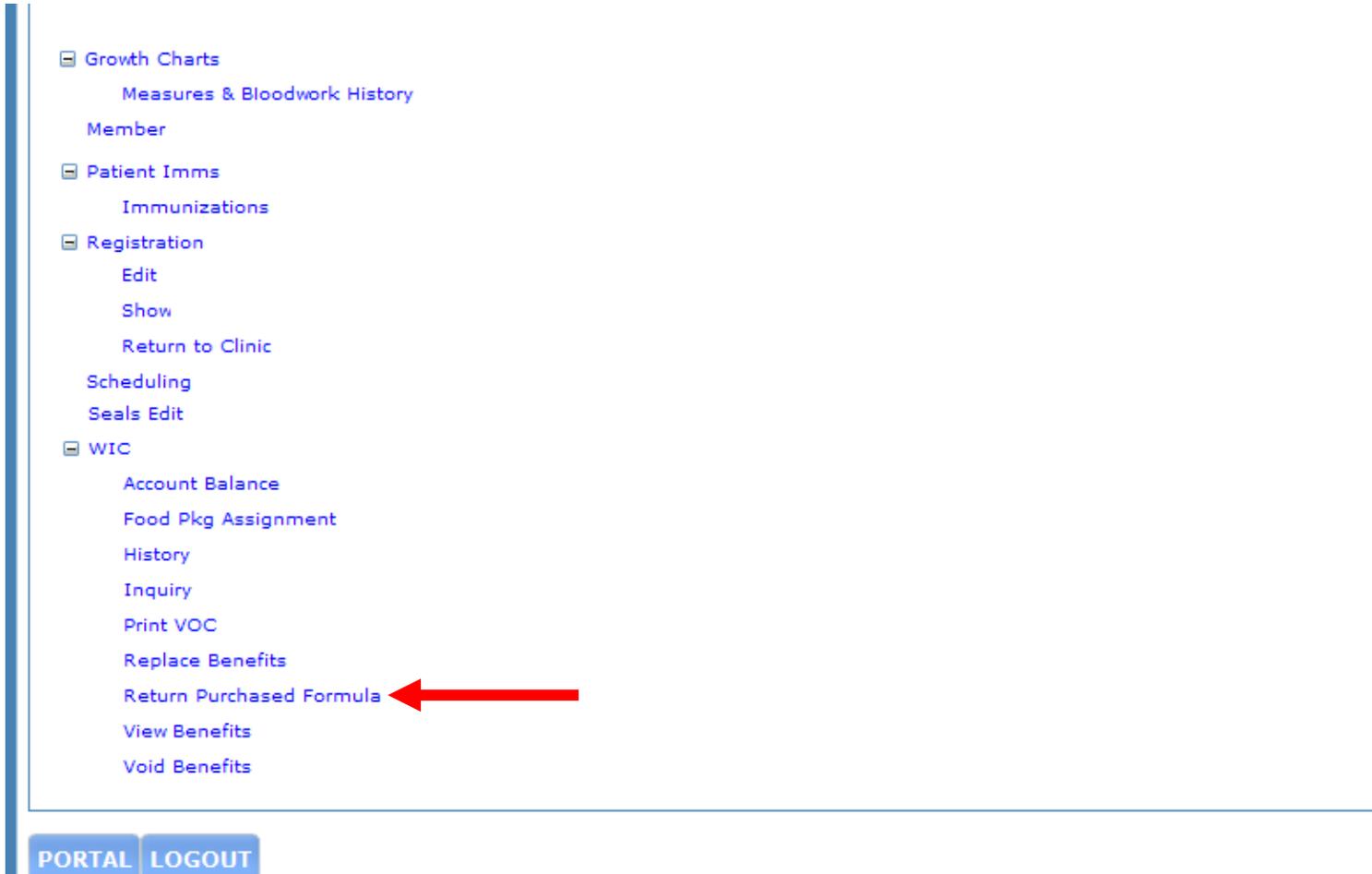
[SAVE & THIRD PARTY](#) [SAVE & INCOME/PROOFS](#) [SAVE & ISSUANCE](#) [SAVE & CHANGE BENEFIT FORM](#) [SAVE & REINSTA](#)

[ADD](#) [SAVE](#) [DELETE](#) [TRANSFER](#) [REGISTRATION](#) [LABELS](#) [PATIENT MENU](#) [RTC](#)

Member *	Patient # *	Last Name *	First Name *	MI	Birth Date *	Gender *	Responsible Party	Emerg
<input checked="" type="checkbox"/> Child <input type="text" value="Child"/>	MEM110111	<input type="text" value="MAYS"/>	<input type="text" value="MARK"/>	E	<input type="text" value="11/01/2011"/>	Male <input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="checkbox"/> Cardholder Member <input type="text" value="Cardholder Member"/>	MAM052589	<input type="text" value="MAYS"/>	<input type="text" value="MARY"/>	A	<input type="text" value="05/25/1989"/>	Female <input type="text"/>	<input type="text"/>	<input type="text"/>

[PORTAL](#) [LOGOUT](#)

On Patient Menu, click Return Purchased Formula



A screenshot of a patient menu interface. The menu is organized into several categories, each with a small square icon to its left. The categories and their sub-items are:

- Growth Charts**
 - Measures & Bloodwork History
 - Member
- Patient Imms**
 - Immunizations
- Registration**
 - Edit
 - Show
 - Return to Clinic
- Scheduling**
- Seals Edit**
- WIC**
 - Account Balance
 - Food Pkg Assignment
 - History
 - Inquiry
 - Print VOC
 - Replace Benefits
 - Return Purchased Formula
 - View Benefits
 - Void Benefits

A red arrow points to the 'Return Purchased Formula' option under the WIC category. At the bottom of the menu, there are two buttons: 'PORTAL' and 'LOGOUT'.

On Return Formula, enter number of cans returned in Quantity Returned field and click Return Benefits

PORTAL LOGOUT

RETURN FORMULA

PATIENT

Clinic	Household #	ID #	Name	Birth Date
500500	1166	MEM110111	MARK E MAYS	11/1/2011
Current Patient Age	Gender	Chart #	Certification Date	Status
0 Years & 3 Months	Male		11/17/2011	Infant Fully Formula
Priority	Risk	Food Package	Next Issuance	Next Action Due
1	701, 904	NF6	04/17/2012	11/02/2012

MONTH 1 - FROM 2/17/2012 TO 3/16/2012

Quantity Issued	Quantity Purchased	Quantity Returned	Formula
9	<input type="text" value="5"/>	<input type="text" value="2"/>	Good Start Soy - 12.9 oz. Powder

PORTAL LOGOUT

A message displays that benefits were successfully returned

RETURN FORMULA

PATIENT

Clinic	Household #	ID #	Name	Birth Date
500500	1166	MEM110111	MARK E MAYS	11/1/2011
Current Patient Age	Gender	Chart #	Certification Date	Status
0 Years & 3 Months	Male		11/17/2011	Infant Fully Formula
Priority	Risk	Food Package	Next Issuance	Next Action Due
1	701, 904	NF6	04/17/2012	11/02/2012

MONTH 1 - FROM 2/17/2012 TO 3/16/2012

Quantity Issued	Quantity Purchased	Quantity Returned	Formula
9	<input type="text" value="5"/>	<input type="text" value="2"/>	Good Start Soy - 12.9 oz. Powder

 **Benefits were successfully returned.**

[BACK](#)

[PORTAL](#) [LOGOUT](#)

After message displays, click Back to go back to Patient Menu or click Portal

RETURN FORMULA

PATIENT

Clinic	Household #	ID #	Name	Birth Date
500500	1166	MEM110111	MARK E MAYS	11/1/2011
Current Patient Age	Gender	Chart #	Certification Date	Status
0 Years & 3 Months	Male		11/17/2011	Infant Fully Formula
Priority	Risk	Food Package	Next Issuance	Next Action Due
1	701, 904	NF6	04/17/2012	11/02/2012

MONTH 1 - FROM 2/17/2012 TO 3/16/2012

Quantity Issued	Quantity Purchased	Quantity Returned	Formula
9	<input type="text" value="5"/>	<input type="text" value="2"/>	Good Start Soy - 12.9 oz. Powder

 Benefits were successfully returned.

 [BACK](#)

[PORTAL](#) [LOGOUT](#)



View of Patient's Benefits

Benefits Before Returning 2 Cans Formula

Benefits After Returning 2 Cans Formula

AVAILABLE BENEFITS						
PATIENT						
PATIENT MENU MEMBER RTC						
Clinic	Household #	Number	Name	Birth Date	Patient Age	PEF #
500500	1166	MEM110111	MARK E MAYS	11/01/2011	0 Years & 3 Months	15616106
EBT Account #	Status	Priority	Action Date	Action	Recertification/Terminate Due	
5001166	Infant Fully Formula	1	11/18/2011		11/02/2012	

MONTH 1 - FROM 2/17/2012 TO 3/16/2012	
Bank Account #8888888 EBT #1018058	
Quantity Available	Subcategory
4.00	Good Start Soy - 12.9 oz. Powder

MONTH 2 - FROM 3/17/2012 TO 4/16/2012	
Bank Account #8888888 EBT #1018059	
Quantity Available	Subcategory
10.00	Good Start Soy - 12.9 oz. Powder

AVAILABLE BENEFITS						
PATIENT						
PATIENT MENU MEMBER RTC						
Clinic	Household #	Number	Name	Birth Date	Patient Age	PEF #
500500	1166	MEM110111	MARK E MAYS	11/01/2011	0 Years & 3 Months	15616106
EBT Account #	Status	Priority	Action Date	Action	Recertification/Terminate Due	
5001166	Infant Fully Formula	1	11/18/2011		11/02/2012	

MONTH 1 - FROM 2/17/2012 TO 3/16/2012	
Bank Account #8888888 EBT #1018058	
Quantity Available	Subcategory
6.00	Good Start Soy - 12.9 oz. Powder

MONTH 2 - FROM 3/17/2012 TO 4/16/2012	
Bank Account #8888888 EBT #1018059	
Quantity Available	Subcategory
10.00	Good Start Soy - 12.9 oz. Powder

Step 2

Assign a Food Package

Health professional assigns a new
food package

Health professional searches for the patient

PATIENT SEARCH

County Birth Date 

Patient # Birth State

Chart # Birth Country

Show Patient Search Criteria 

Show Mother Search Criteria 

Show Father Search Criteria 

Show Guardian Search Criteria 

SEARCH **CLEAR** **NEW REGISTRATION** **NEW HOUSEHOLD** **NEW APPOINTMENT**

Visit Date: 

PORTAL **LOGOUT**

When the search result returns, click the Patient Menu icon

PATIENT SEARCH

County: Local Health Birth Date: Birth State: Birth Country:

Patient #: MEM110111 Chart #:

Show Patient Search Criteria Show Mother Search Criteria Show Father Search Criteria Show Guardian Search Criteria

SEARCH CLEAR NEW REGISTRATION NEW HOUSEHOLD NEW APPOINTMENT

Visit Date: 02/24/2012

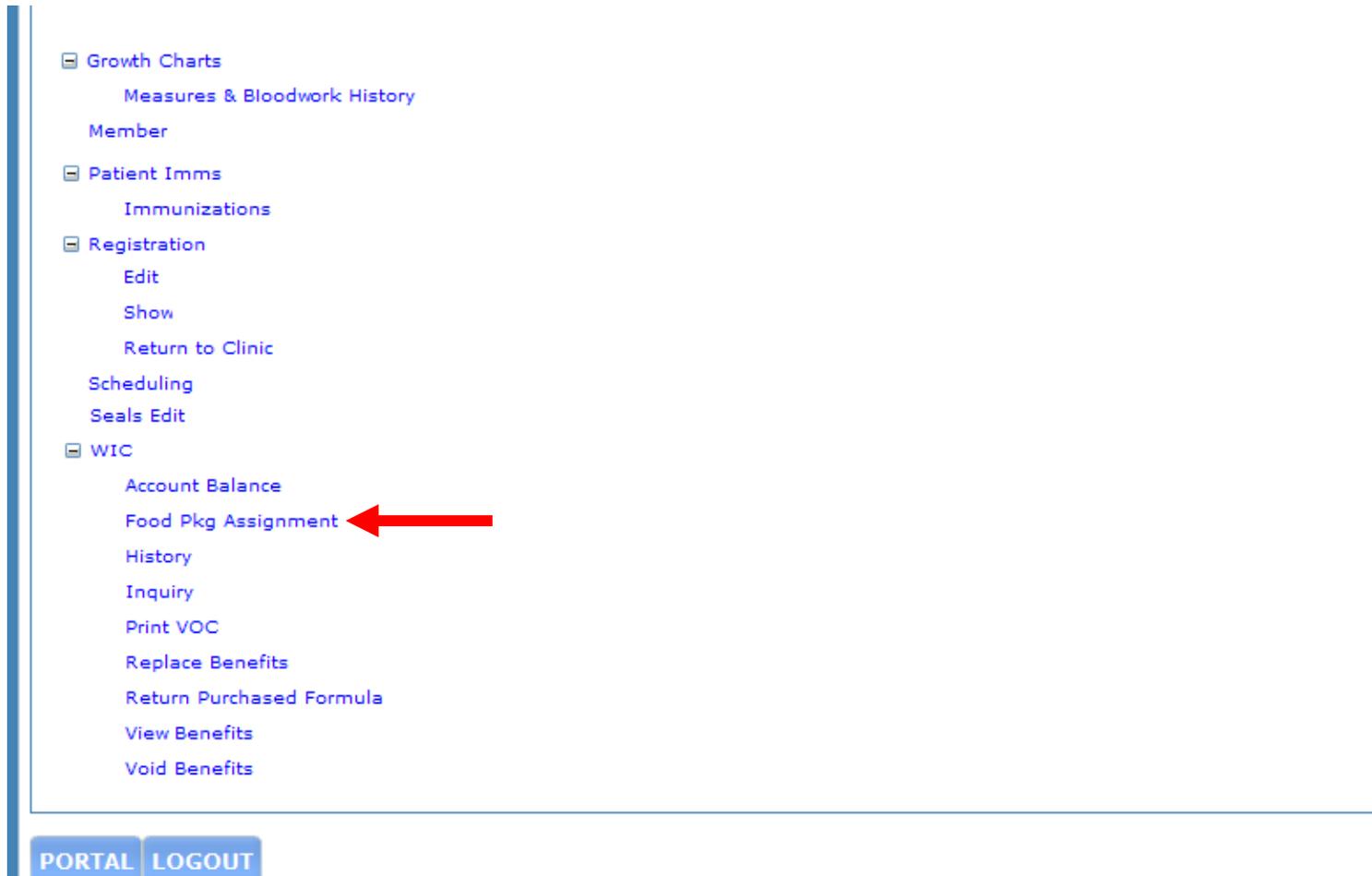
Page 1 of 1 Size: 10 GO

Patient #	Chart #	Full Name	Birth Date	Birth State
MEM110111		MARK E MAYS	11/1/2011	

PORTAL LOGOUT



On Patient Menu, click Food Pkg Assignment



The screenshot shows a patient menu with the following items:

- [-] Growth Charts
 - Measures & Bloodwork History
 - Member
- [-] Patient Imms
 - Immunizations
- [-] Registration
 - Edit
 - Show
 - Return to Clinic
- Scheduling
- Seals Edit
- [-] WIC
 - Account Balance
 - Food Pkg Assignment ←
 - History
 - Inquiry
 - Print VOC
 - Replace Benefits
 - Return Purchased Formula
 - View Benefits
 - Void Benefits

At the bottom of the menu, there are two buttons: PORTAL and LOGOUT.

On Food Package Assignment, select the new food package, enter Rx dates if required then click Save

FOOD PACKAGE ASSIGNMENT

FOOD PACKAGE

Contract Formula / Food Package III

Description (contains) **FILTER**

Food Package

m57 - Nutramigen AA 14.1 oz pwdr-Full Formula Fed Infant

Rx Date

Rx Expiration Date

Approval **Local**

Person Contacted

Date Contacted

Qty	Subcategory	Eliminate/Reduce	New Qty	Reason	Eliminate/Reduce Comment
7.00	Nutramigen AA Powder 14.1 Oz. - cont	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

FB1X PACKAGE (PREGNANT SUPPLEMENTAL FOOD PACKAGE)

COMMENTS

SAVE & WIC 75 **SAVE** **SAVE & PATIENT DETAIL** **CANCEL**

Rev. 2/29/2012

Step 3

Void and Replace Benefits

Support Staff voids and replaces
benefits

Support staff searches for the patient's household

HOUSEHOLD SEARCH

County

Number

Household # OR EBT Card #

Household Data

Last Name
Address
Phone #

Patient Data

Patient #
Last Name First Name
Visit Date

On the Member page, check next to the patient's name and click Patient Menu

Annual Income Number in Household * Visit Date

Last Household Assessed Date N/A

Household Members

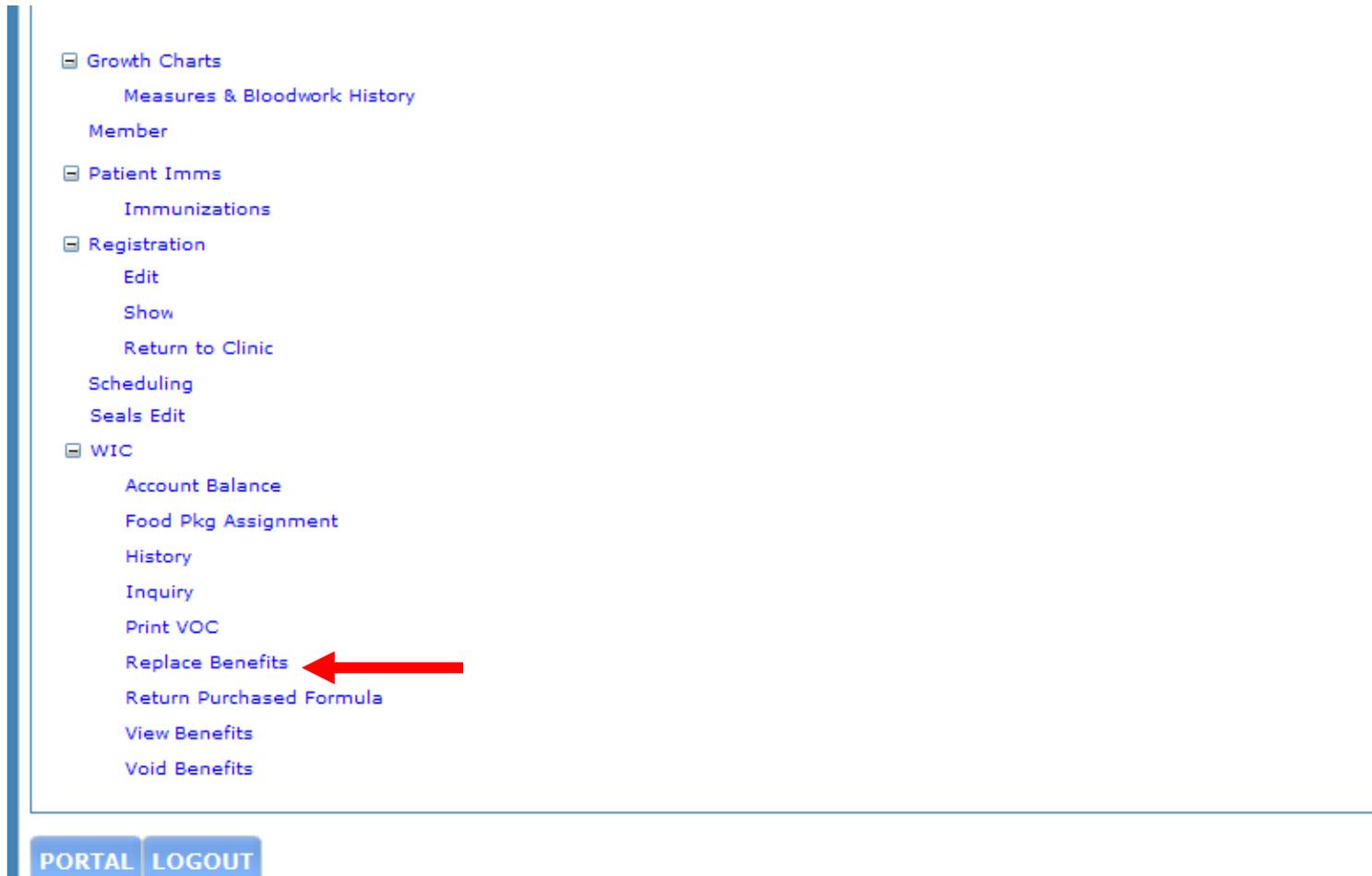
SAVE & THIRD PARTY **SAVE & INCOME/PROOFS** **SAVE & ISSUANCE** **SAVE & CHANGE BENEFIT FORM** **SAVE & REINSTATE**

ADD **SAVE** **DELETE** **TRANSFER** **REGISTRATION** **LABELS** **PATIENT MENU** **RTC**

Member *	Patient # *	Last Name *	First Name *	MI	Birth Date *	Gender *	Responsible Party	Emergency
<input checked="" type="checkbox"/> Child <input type="text" value="Child"/>	MEM110111	<input type="text" value="MAYS"/>	<input type="text" value="MARK"/>	E	<input type="text" value="11/01/2011"/>	Male <input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="checkbox"/> Cardholder Member <input type="text" value="Cardholder Member"/>	MAM052589	<input type="text" value="MAYS"/>	<input type="text" value="MARY"/>	A	<input type="text" value="05/25/1989"/>	Female <input type="text"/>	<input type="text"/>	<input type="text"/>

PORTAL **LOGOUT**

On Patient Menu, click Replace Benefits



The screenshot shows a patient menu with the following items:

- [-] Growth Charts
 - Measures & Bloodwork History
 - Member
- [-] Patient Imms
 - Immunizations
- [-] Registration
 - Edit
 - Show
 - Return to Clinic
- Scheduling
- Seals Edit
- [-] WIC
 - Account Balance
 - Food Pkg Assignment
 - History
 - Inquiry
 - Print VOC
 - Replace Benefits ←
 - Return Purchased Formula
 - View Benefits
 - Void Benefits

At the bottom of the menu, there are two buttons: PORTAL and LOGOUT.

On Replace Benefits, in Void Benefits, check the months to void and select the Void Reason

VOID BENEFITS

MONTH 1 - FROM 2/17/2012 TO 3/16/2012

Void Entire Issuance

Bank Account #8888888 EBT #1018058

Quantity Available	Subcategory
6.00	Good Start Soy - 12.9 oz. Powder

MONTH 2 - FROM 3/17/2012 TO 4/16/2012

Void Entire Issuance

Bank Account #8888888 EBT #1018059

Quantity Available	Subcategory
10.00	Good Start Soy - 12.9 oz. Powder

VOID REASON

Void Reason *

Food Package shows assigned food package; in Issuance Info, select Clinic and Identification and click Replace Benefits

FOOD PACKAGE

m57 - Nutramigen AA 14.1 oz pwdr-Full Formula Fed Infant

ISSUANCE INFO

Print Benefit FIs

Clinic * 500500 - LOCAL HEALTH TEST SITE

Bank Account FI Number Check Previous FI

Identification * Drivers License

REPLACE BENEFITS CANCEL

PORTAL LOGOUT

Rev. 2/29/2012

Print issuance label for the chart

Print benefits list for the patient

Issuance Label

ISSUANCE	MARK E MAYS	D:	02/17/2012
ID:	MEM110111	RX EXP D:	08/23/2012
ID for PU	3	1st VLD DT	TYPE FP
BK ACT	HH#		
8888888	1166	02/17/2012	m57
8888888	1166	03/17/2012	m57

WIC Benefits List

WIC BENEFITS LIST			Household No.	1166
WIC Benefits List for MAYS Household Members				
Household Member:		MARK E MAYS	Birth Date: 11/01/2011	
Quantity	Unit	Food Item Description	Receipt Description	
Benefits For: 02/17/2012 - 03/16/2012 Issued on 02/17/2012				
7.00	cont	Nutramigen AA Powder 14.1 Oz.	Nutramigen AA Powder	
Benefits For: 03/17/2012 - 04/16/2012 Issued on 02/17/2012				
9.00	cont	Nutramigen AA Powder 14.1 Oz.	Nutramigen AA Powder	

System Messages

Return Formula Message

Purchases Have Not Been Made

Message states:
“Formula cannot be returned because none has been purchased for the current month”

Formula can only be returned after a purchase has been made

RETURN FORMULA

PATIENT

Clinic	Household #	ID #	Name	Birth Date
500500	1185	B-G110211	BOB GRANT	11/2/2011

Current Patient Age	Gender	Chart #	Certification Date	Status
0 Years & 3 Months	Male		12/26/2011	Infant Fully Formula

Priority	Risk	Food Package	Next Issuance	Next Action Due
1	103a, 701	NF3	03/26/2012	11/03/2012

MONTH 1

Quantity Issued	Quantity Purchased	Quantity Returned	Formula
	<input type="text"/>	<input type="text"/>	

 Formula cannot be returned because none has been purchased for the current month

[BACK](#)

[PORTAL](#) [LOGOUT](#)

Return Formula Message

Purchased Amount is Exceeded

Message states:
“Returned Quantity
Can't Exceed
Purchased Quantity”

To continue, reduce
the quantity returned
to not more than the
number of cans
purchased (Quantity
Purchased displays
number of cans
purchased)

RETURN FORMULA

PATIENT

Clinic	Household #	ID #	Name	Birth Date
500500	1202	DED020112	DANIEL E DAWSON	2/1/2012

Current Patient Age	Gender	Chart #	Certification Date	Status
0 Years & 0 Months	Male		02/20/2012	Infant Fully Formula

Priority	Risk	Food Package	Next Issuance	Next Action Due
1	142, 903a	NF6	04/20/2012	02/02/2013

MONTH 1 - FROM 2/20/2012 TO 3/19/2012

Quantity Issued	Quantity Purchased	Quantity Returned	Formula
9	<input type="text" value="2"/>	<input type="text" value="4"/>	* Good Start Gentle - 12 oz. or 12.7 oz. Powder

You cannot save until the following validation errors have been corrected:

- ✘ Returned Quantity Can't Exceed Purchased Quantity

Replace Benefits Message Food Package Not Valid

Message states: “Patient does not have a valid food package assigned for the age or status. The patient must see the nutritionist or nurse.”

In this example, the food package changed from an infant to child package for the Infant/Child Transfer

Refer to health professional to assign a new food package

Bank Account #8888888 EBT #1018015	
Quantity Available	Subcategory
24.00	Infant Cereal w/o Fruit in 8 oz Boxes
128.00	Infant Fruit & Vegetables in 4 oz Containers
7.00	Good Start Gentle - 12 oz. or 12.7 oz. Powder

MONTH 3 - FROM 4/15/2012 TO 5/14/2012

Void Entire Issuance

Bank Account #8888888 EBT #1018016	
Quantity Available	Subcategory
36.00	Breakfast Cereal - hot and cold 10 oz or Larger
1.00	Cheese in 8 or 16 oz Packages
1.00	Eggs - In Dozen Cartons
1.00	Dry or Can Beans/Peas 16 oz (1 Bag = 4 Cans)
32.00	Bread 12,16,24 oz / Rice 14,16 oz / Tortilla 16 oz
6.00	Fruit and Vegetables - Cash Value Benefit
3.25	Whole Milk
2.00	64 oz Juice

VOID REASON

Void Reason *

FOOD PACKAGE

 Patient does not have a valid food package assigned for the age or status. The patient must see the nutritionist or nurse.

This completes the Replacing
and Returning eWIC Benefits
power point