

# Kentucky Prescription Assistance Program



**Kentucky Public Health**  
Prevent. Promote. Protect.

# National Prescription Assistance Programs (PAP)

- Program providers such as drug manufacturers, discount medication programs, and discount pharmacies offer national Prescription Assistance Programs (PAPs) which allow patients to receive free or low cost medication's
- Each program provider has its own qualifying standards for approving PAP applications
  - Most are based on household income levels or insurance coverage
  - Each has its own “company specific” set of rules, qualifications and varying amounts of information and paperwork required for application

# Kentucky Prescription Assistance Program (KPAP)

## KPAP's mission is twofold:

1. Consolidate all national Prescription Assistance Programs (PAP) offered by drug manufacturers, discount medication programs and discount pharmacy programs into one location that is easily accessible by volunteer advocates
2. Enroll, train and assist Community Advocates who help Kentuckians
  - Obtain free or reduced-price prescription drugs offered through national PAP initiatives, and
  - Connect those in need with local organizations that provide all forms of basic life needs including food, shelter, clothing, transportation, etc.

# How Does KPAP Work?

1. KPAP contracts with a software called **Drug Assistant** which provides a single location where all existing national PAP initiatives can be found
2. KPAP identifies and collaborates with local community leaders, medical personnel and community agencies like faith-based organizations, hospitals, schools, businesses and social services who believe in promoting local health care improvement and are willing to become volunteer KPAP advocates
3. KPAP and their advocates maintain and provide an ever growing registry of local organizations offering individuals with basic life needs in addition to medication

# What Is Drug Assistant?

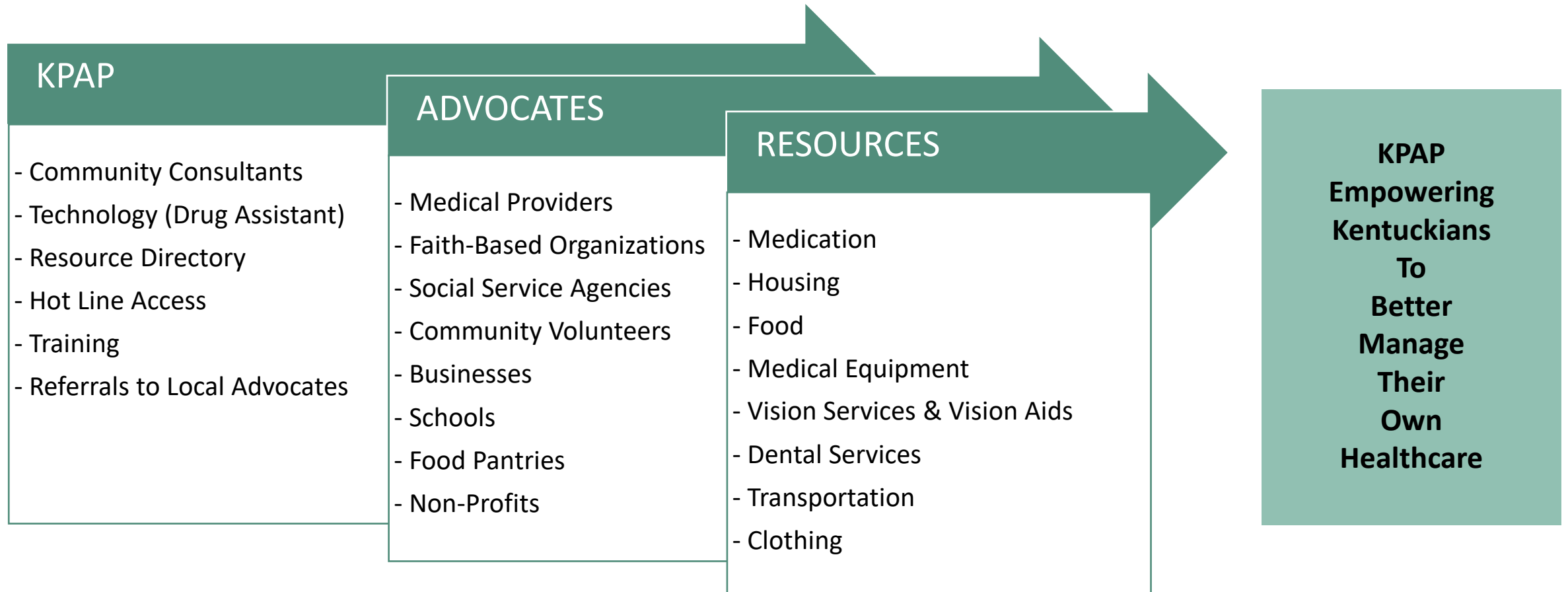
- It is an approved, HIPAA compliant, easy-to-use national software program with a library of all available PAPs offered by program providers, in addition to all the forms required to submit individual applications
- Geared for use by a volunteer advocate, it's a one-stop-shop where all PAPs are combined in one location, and a patient's information only has to be entered once
- They provide:
  - Live remote support
  - Software implementation with ongoing training
  - Co-pay assistance program functionality as well as ability to locate appropriate programs for each patient
  - Electronic Renewal Reminders for maintenance medication
  - Document management for patient support documents
  - Bar code application tracking functionality to improve the speed of processing large numbers of patients
  - Sample inventory tracking; Audit trails
  - Patient logbook and follow-up manager
  - Customized data import with ability to upload patient demographics

# Who Is Eligible For KPAP?

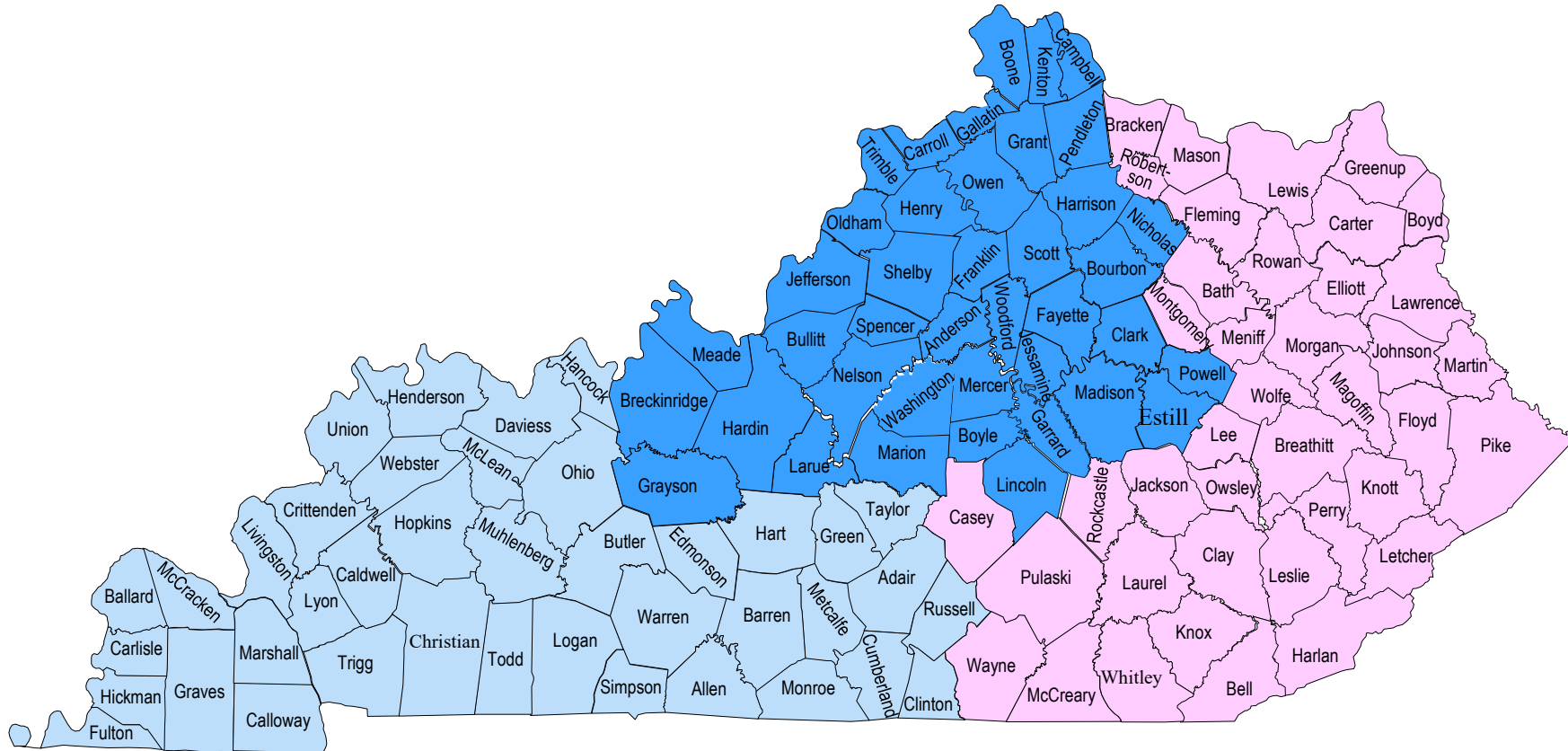
- KPAP serves all Kentuckians with health and social needs. Anyone is eligible to talk with a KPAP advocate
- Many program providers extend benefits to insured participants as long as the medications are not covered by current policy benefits
- Individuals with different income level may be eligible
- Senior citizens in the Medicare “donut hole” may be eligible
- Those not eligible for existing drug assistance programs receive consultation about other sources of low-cost prescription opportunities such as Co-Pay Assistance, Needy Meds, etc.
- All Kentuckians needing assistance with individual or family basic needs are offered a free consultation and access to our network of National, State and local resources

# More Than Prescriptions

## KPAP Is A Network



# Community Consultant Regions



**Bryant Hileman**



**Carol Baldwin**



**Deanna Jessie**

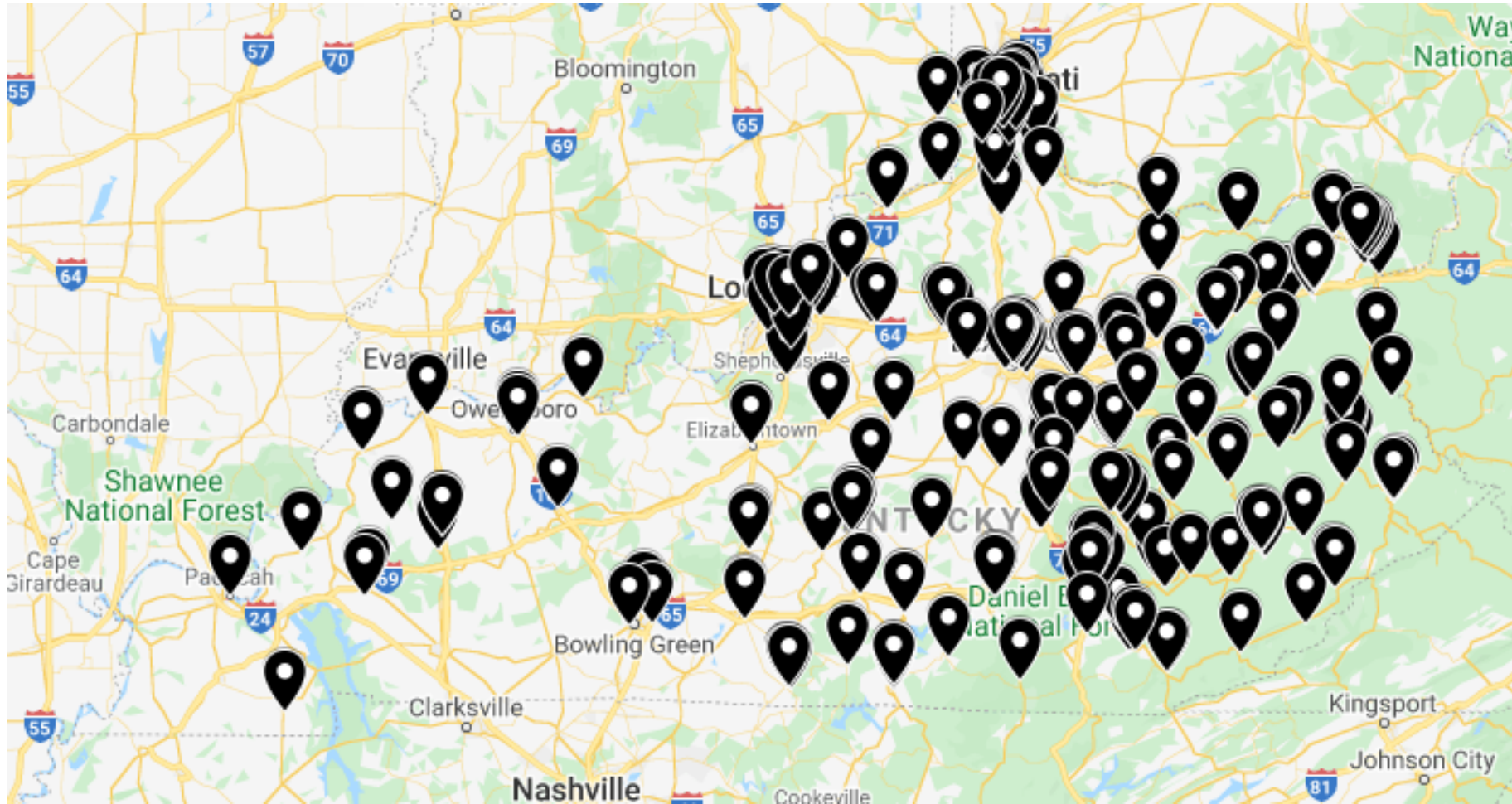




# KPAP Advocates

- KPAP currently has 572 total advocates in 274 different organizations
- Advocates come from all kinds of backgrounds:
  - Senior Citizen Centers, Community Action Agencies, Physician clinics, Hospitals, Housing Authorities, Pharmacies, Mental Health Clinics, Homeless Shelters, Faith-Based Organizations, Family Resource & Youth Services Centers, Schools, Optometry offices, Health Departments, Community Clinics, etc.
  - Anyone over the age of 18 who wants to help can become a KPAP Advocate!

# KPAP Advocate Sites



# What Does KPAP Provide To Advocates?

## ➤ KPAP Offers to Advocates at No Cost:

- Access and use of the Drug Assistant software
- Ongoing training for both program and software as updates occur
- Form templates (i.e. HIPAA, Medical Releases, Confidentiality Disclosures, etc.)
- Volunteer Management Training, assistance in recruiting volunteers and coordinating with the community
- Lists of social service resources all over Kentucky
- Open and ongoing communication with KPAP staff

# KPAP's Impact

- Since its inception in 2008, KPAP has:
  - Assisted a total of 139,617 Kentuckians, and
  - Provided \$962,406,135 worth of medications to Kentuckians
- Over the last three years, KPAP has increased the number of Kentucky Residents served by 87% (3,396 annually). KPAP has provided an average of over \$41 million annually in medications to residents who are uninsured or underinsured.



# Expected KPAP Outcomes

- **Improve** access to free/reduced cost prescription medications
- **Improve** medication compliance
- **Decrease** ER visits & hospitalizations
- **Build** social network relationships to help meet human needs
- **Empower** Kentuckians by eliminating healthcare barriers
- **Improve** living standard and life

# Want More Info About KPAP?

- Please call our KPAP Hotline at **1-800-633-8100**
- Open 7:30am to 5pm, Monday through Friday

## KPAP STAFF

### Helpdesk/Frankfort Office

Jennifer Toribio, Citizen Assistance Specialist

Troy Chisholm, Citizen Assistance Specialist

Wilma Jones, Executive Assistant II

### Community Consultants

Bryant Hileman, Western Kentucky Region

Carol Baldwin, Central Kentucky Region

Deanna Jessie, Eastern Kentucky Region



# References

- Chisholm, T. [KPAP Advocates Locations - Google My Maps](#)
- <https://www.drugassistant.com/>
- Blum, J. <https://www.medicare.gov/blog/what-is-the-donut-hole>
- <https://www.drugassistant.com/>

# Thank You!

Kentucky Prescription Assistance Program

## KPAP

Department for Public Health  
Cabinet for Health and Family Services  
275 East Main St., HS2W-B  
Frankfort, Ky. 40621

[CHFS.ky.gov](http://CHFS.ky.gov)

Hotline 1-800-633-8100