Resident Rights in Certified Nursing Facilities (cont.)

The resident has the right to family visitation, including the right to have family members or other individuals visit the resident at all reasonable times, except when the facility determines that visits by a particular family member or other individual might reasonably be expected to seriously disrupt or disturb the resident or other residents or might interfere with the resident's care or to present a threat to the health and safety of the resident or to other residents. (g)(7) The facility must provide and maintain a safe and secure environment for the resident and to facilitate the resident's ability to have visits by family members, friends, or other authorized individuals.

The facility must provide and ensure the resident has the right to access to the use of a telephone, including TVD and TDD services, and a place in the facility where calls can be made without being monitored. (h) The facility must provide a means of communication allowing for private conversations for the resident.

Residents who are able to perform their personal care activities may do so without assistance. (i) The facility must allow residents to perform personal care activities without assistance or interference.

The facility must provide and ensure the resident has the right to choose, in consultation with the resident, the appropriate level of care or care setting, including, but not limited to, inpatient or outpatient treatment, inpatient or outpatient hospital care, skilled nursing facility care, home health care, hospice care, or continuing care retirement community care. (j) The facility must provide and ensure the resident has the right to formal or informal complaints about the care and treatment provided. (k) The facility must provide and ensure the resident has the right to use and retain personal funds, subject to all rules and regulations governing resident conduct and responsibilities during his or her stay in the facility. (l) The facility must provide and ensure the resident has the right to review federal and state laws and regulations governing resident conduct and responsibilities during his or her stay in the facility. (l) The resident must also provide and ensure the resident has the right to review federal and state laws and regulations governing resident conduct and responsibilities during his or her stay in the facility. (m) The facility must provide and ensure the resident has the right to review federal and state laws and regulations governing resident conduct and responsibilities during his or her stay in the facility. (n) The facility must provide and ensure the resident has the right to review federal and state laws and regulations governing resident conduct and responsibilities during his or her stay in the facility. (o) The facility must provide and ensure the resident has the right to review federal and state laws and regulations governing resident conduct and responsibilities during his or her stay in the facility. (p) The facility must provide and ensure the resident has the right to review federal and state laws and regulations governing resident conduct and responsibilities during his or her stay in the facility. (q) The facility must provide and ensure the resident has the right to receive copies of all resident records, subject to all rules and regulations governing the release of information. (r) The facility must provide and ensure the resident has the right to be free from financial exploitation. (s) The facility must provide and ensure the resident has the right to be free from neglect. (t) The facility must provide and ensure the resident has the right to be free from verbal, mental, and physical abuse. (u) The facility must provide and ensure the resident has the right to be free from retaliation. (v) The facility must provide and ensure the resident has the right to be free from any other form of abuse. (w) The facility must provide and ensure the resident has the right to be free from any other form of abuse. (x) The facility must provide and ensure the resident has the right to be free from any other form of abuse. (y) The facility must provide and ensure the resident has the right to be free from any other form of abuse. (z) The facility must provide and ensure the resident has the right to be free from any other form of abuse.