Novel Coronavirus (COVID-19) Guidance for Assisted Living Facilities
Regarding Visitation
Updated March 26, 2020 10:00am

In alignment with the Centers for Medicare and Medicaid Services most recent guidance, the Cabinet for Health and Family Services, Department for Aging and Independent Living pursuant to authority granted in KRS 214.020 and Executive Order 220-215 hereby issues this supplemental guidance by recommending that all assisted living communities limit visitation to only residents that are deemed of temporary condition as defined by 910 KAR 1:240 (1)(17).

For visitors this applies to:

- Visitors must have their temperature taken at the facility entrance before entry to the facility can be granted
- Visitors with no fever with a temperature below 100 degrees Fahrenheit, are to be escorted by facility staff both to the and from the patient’s room
- At no time is the visitor to be out of the room unescorted
- Visitors with a temperature reading of 100.1 degrees Fahrenheit and above should not be granted entry to the facility and should be advised to seek medical attention if the visitor:
  - Shows additional signs or symptoms of respiratory infection such as cough and sore throat;
  - Has recently traveled internationally to restricted countries; or
  - Has had contact with someone with or under investigation for COVID-19
- If a visitor is denied entry to visit a loved one, the Cabinet further recommends that facilities should have phones available for patients to speak with visitors
- Visitors who need to drop off personal goods may do so at the entrance designated by the assisted living community and staff shall be responsible for delivering the items to the resident

For Assisted Living Communities

- Screening procedures shall adhere to guidance listed above
• Healthcare community providers area allowed into the community if they pass screening requirements
• All congregate activities shall stop effective immediately and transition to virtual settings as available

Additionally:
• Assisted Living Communities shall either close all secondary entrances into a facility with the exception of the main entrance which shall be staffed by an employee who is able to screen residents and visitors as they come into the community.
  OR
• Ensure any unlocked secondary entrances are staffed by an employee who is able to screen residents and visitors as they come in to the community.

For questions regarding infection control, transmission-based precautions, and use of personal protective equipment, please call the Healthcare-Associated Infection/Antibiotic Resistance Prevention Program:
  o Andrea Flinchum (502) 564-3261 ext. 4248
  o Michael Curran (502) 564-3261 ext. 4249
  o Chad Eldridge ((502) 564-3261 ext. 4251

If you have any questions related to your Assisted Living Community, please contact Buddy Hoskinison, DAIL Division Director for Quality Assurance and Improvement at 502-564-6930 ext 3531 or 859-948-9516.

For the most up-to-date information on COVID-19, visit the following sites:

  CDC General COVID-19 www.cdc.gov/covid19