September 1, 2020

Dear Waiver Provider,

As Medicaid waiver providers, you have done an exemplary job navigating the unknown and tumultuous waters of COVID-19. You have worked tirelessly to reduce the risk of exposure to the virus and ensure the health, safety, and welfare of the people you support.

We recognize that many of you have taken incredibly smart, innovative measures to do all you can to slow the spread of COVID-19. We have seen providers quickly adopt the use of telehealth, develop virtual day programs, begin routine testing, and make cloth masks to assure adequate supply. We have also heard heartwarming tales of extraordinary measures such as staff moving into residences to work for extended shifts to reduce risks of exposure. We know that person-centered teams have been meeting to develop creative solutions to help people get the services they need and to do some of the things they want to do safely. **We know that the hard work and dedication of the provider community has likely saved countless lives.**

In June the Cabinet issued guidance for resuming in-person adult day health and adult day training services. This guidance is based on sound epidemiological research that includes viable elements recommended by the scientific community to help reduce the spread of COVID-19. It includes, among other things, testing prior to staff and participants returning to adult day health and adult day training, wearing facial coverings, and completing daily screening. Please visit http://kycovid19.ky.gov/ or https://chfs.ky.gov/Pages/cvres.aspx to read the guidance in its entirety. It is critical that every provider follows all guidance, orders, and mandates throughout this state of emergency, including the adult day health and adult day training guidance.

This pandemic will not end soon. Any provider that chooses to provide services through the ABI, HCB, SCL and MPW programs, receiving state and federal reimbursement for services, is expected to follow all official guidance, orders, and mandates that are issued by the Cabinet and/or Governor’s office. **Please ensure that all policies related to COVID-19 reflect every part of the guidance that is designed to assist with ensuring the health, safety, and welfare of participants and these policy changes are communicated to participants and their families.**

Following all guidance, orders, and mandates will help to ensure that we all get through this, together.

Sincerely,

Eric C. Friedlander  
Lisa Lee  
Victoria Elridge  
Wendy Morris  
Secretary  
Commissioner, DMS  
Commissioner, DAIL  
Commissioner, BHDID  

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