

Transcript: KY MPPA Dashboard Overview (Video Nav-2)

This document contains the transcript for Video Nav-2: KY MPPA Dashboard Overview.

Introduction

This video will focus on providing you with an overview of the KY MPPA Dashboard or landing page.

Dashboard Sections

The Dashboard is the main KY MPPA Landing page. It is the first page you will see when you log in to the KY MPPA application. On the Dashboard itself there are four primary sections: Notifications, KY Medicaid Provider IDs, Application Status, and Maintenance Status.

Each one of these areas is an accordion style section. Clicking on the arrow to the right side of the title bar, will expand or collapse the section.

You can also expand or collapse the section by clicking on the title of the section itself.

Dashboard Filtering and Sorting

The information in the Dashboard sections can be filtered and sorted to find information more easily. The filters are targeted to the specific section and can be accessed via the drop down menu.

For notifications, you can filter first by notification type, then by subject.

For KY Medicaid Provider IDs, filter by Medicaid ID.

For the application status and maintenance status sections, you will filter by status of the application. For example, one option is In Progress applications that still need to be submitted to DMS.

To locate specific data, you can also click on any column header to sort the data in ascending or descending order. Click once to sort in ascending order; click again to sort in descending order.

Wrap-Up

You have just finished the KY MPPA Dashboard Overview video.

To view more on this topic or others, visit the KY MPPA Video Training Library.

Contact Center

If you have questions after reviewing the provided training materials or you need to speak with a Customer Service Representative, you can reach out to the KY MPPA Contact Center via phone at 877-838-5085.

- For program or policy questions, select Extension 2.
- For technical support or questions regarding KY MPPA functionality or use, select Extension 1 or email medicaidpartnerportal.info@ky.gov.