



CABINET FOR HEALTH AND FAMILY SERVICES
Department for Medicaid Services

Andy Beshear
Governor

275 East Main Street, 6W-A
Frankfort, KY 40621
www.chfs.ky.gov

Eric C. Friedlander
Secretary

Lisa D. Lee
Commissioner

Dear Medicaid Member,

We want to let you know of a change to our pharmacy program. Your drug benefits are provided by a Pharmacy Benefits Manager or PBM. On January 1, 2024, your benefit will be provided by a new PBM, MedImpact. A **new card** is below with MedImpact's contact information. You must use this new card for your drugs starting on January 1, 2024.

There are three things you should know:

1. There will be **no change** in the drugs that are covered at this time.
2. You can use the same pharmacy but can also use any other enrolled pharmacy.
3. If your drugs required prior approval, a new prior approval is not needed until your current prior approval runs out.

What you should know about your new card:

- This new card replaces any previous card(s) you may have. Keep it with you at all times.
- You must show it every time you go to the doctor or drug store.
- Keep this card even if your Medicaid ends. If you are approved for Medicaid again, you will use this same card.
- If your card is lost, damaged, or stolen, call your local DCBS office.

For any questions, please call 1-800-635-2570.