



Together for a better Kentucky

kynect benefits
Child Care
Provider Search

Frequently Asked Questions



Table of Contents

Q1. Who can use the Provider Search feature in kynect benefits to search for a Child Care Provider?..... 3

Q2. How do Residents access the Provider Search feature in kynect benefits? 3

Q3. Can I choose between walking and driving directions?..... 3

Q4. How do I search for a child care provider along a route? 3

Q5. Can I filter the results of my search?..... 3

Q6. What child care provider information can I view in kynect benefits?..... 4

Q7. What is Kentucky All STARS?..... 4

Q8. What are Non-Traditional Hours?..... 4

Q9. How do I apply for the Child Care Assistance Program? 4

Q1. Who can use the Provider Search feature in kynect benefits to search for a Child Care Provider?

Any Resident in the Commonwealth of Kentucky can use the Provider Search feature in kynect benefits to search for a child care provider.

Q2. How do Residents access the Provider Search feature in kynect benefits?

Residents can search for a child care provider by following the steps below:

1. Go to <https://kynect.ky.gov/benefits/>
2. Click the **Child Care Provider Search** tab along the top navigational bar. Clicking this tab takes the user to the **Search for Child Care Providers** screen.
3. Upon landing on the **Search for Child Care Providers** screen, enter either your Location, Zip Code, the Provider Name, or Provider License to search for providers in your area.

Q3. Can I choose between walking and driving directions?

Yes, you can toggle between walking and driving directions by selecting the **Car** (🚗) or **Walking** (🚶) icons in the top right corner of the search results map.

Q4. How do I search for a child care provider along a route?

To search for a child care provider along a route, follow the steps below:

1. In kynect benefits, click the **Search for Child Care Providers** tab along the top navigational bar.
2. On the **Search for Child Care Providers** screen, select the **Location** tab to search by location.
3. Select the **Use my Current Location** link, or manually enter an address.
4. Click the **+ Add Destination** link and enter an address for the destination.
5. Click the **Search** button to view all child care providers within a 15-mile radius.

Q5. Can I filter the results of my search?

Yes, search results may be filtered by the criteria listed below:

- Distance
- Kentucky ALL STARS Level
- Provider Name
- Availability

- Services

Q6. What child care provider information can I view in kynect benefits?

After selecting a provider from the search results, additional information can be viewed by clicking **View More Details**. Upon clicking **View More Details**, the following information is displayed:

- Provider Type
- Provider Status
- County
- Capacity
- Child Care Assistance Program (CCAP) Subsidy
- Accreditation
- Food Permit
- Transportation
- Operating Hours
- Cost
- Inspections including any Corrective Action Plans

Q7. What is Kentucky All STARS?

Kentucky All STARS is a five-star quality rating system used for Type I, Type II and certified child care providers in the Commonwealth of Kentucky. For more information about the Kentucky All STARS rating system visit:

<https://chfs.ky.gov/agencies/dcbs/dcc/Pages/kyallstars.aspx>

Q8. What are Non-Traditional Hours?

Non-traditional hours of care are hours between 7 PM through 5 AM Monday through Friday, or 7 PM on Friday until 5 AM on Monday

Q9. How do I apply for the Child Care Assistance Program?

Residents may apply for the Child Care Assistance Program through [kynect benefits](#), at their local DCBS office, or call 1(855) 306-8959.