



ABH KY 2024 Quality Strategy Primary Care TAC

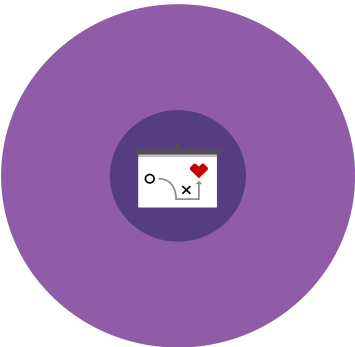
Susan Vickers, MSW, CSW, CPHQ

Lead Director, Healthcare Quality

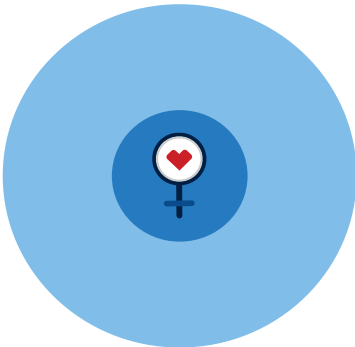
November 2, 2023



Aetna Better Health of Kentucky 2024 Priority Areas



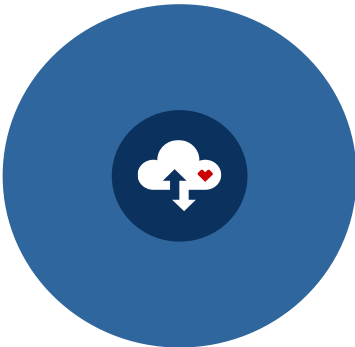
SKY Program



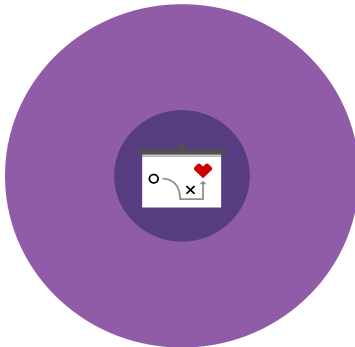
Member Engagement



Health Equity



Provider Engagement



Health Outcomes

Male Black/African American and Hispanic Members

- Increase social needs screening
- Increase utilization of services, improving timeliness and convenience of getting care
 - Adult wellness visits
- Improve measures of clinical care process and outcomes, including prevention and management of chronic disease:
 - Comprehensive Diabetes Care
- Increase access to behavioral health care services
 - Follow up after mental health ER, Hospital visits
 - Follow up after ED visit for SUD
 - Medication Adherence

Child and Maternal Health

- Improve childhood wellness visits.
 - Well Visits – birth through 21
 - Childhood Immunizations – Age 0-2, Inclusive of 2 Flu
 - Adolescent Immunizations – up to age 13, Inclusive of HPV
 - Nutrition Counseling for children and adolescents
 - Metabolic Screenings for Adolescents on Antipsychotics
- Improve pregnancy and newborn outcomes.
 - Prenatal and Postpartum visits
- Increase preventive cancer screenings.
 - Breast Cancer Screenings