

## TAC ON CONSUMER RIGHTS & CLIENT NEEDS

April 16, 2024 at 1:30pm ET

Zoom link available on the [Consumer TAC webpage](#)

1. Welcome & Introductions - TAC Chair
2. Establish Quorum – TAC Chair
3. Approval of Minutes from Previous Meeting – TAC Chair
4. Old Business – TAC Members & DMS Staff  
What is the status of the following?
  - a. Standing data requests:
    - i. How many Kentuckians are currently covered under traditional, expanded, Emergency Time-Limited Medicaid (ETLM), and Presumptive Eligibility (PE)?
    - ii. How many people are currently receiving 1915c waiver services or on the waiting list for each waiver?
    - iii. How many people received a renewal notice, RFI, or renewal packet in March? How many are scheduled to receive one of these in April?
  - b. Medicaid Renewals
    - i. System updates and notices related to loss of SSI and passive terminations
  - c. HCBS rate study and PDS rate increase
  - d. 1915i and 1115c waivers to provide supported housing and employment to people with SMI
  - e. End of Appendix K for HCBS waivers
  - f. EVV provider to change from Netsmart to Therap and how it will impact providers
  - g. Housing meetings between DMS and KY Housing Corporation
  - h. DMS surveys of Medicaid members and stakeholders
  - i. Network adequacy issue reporting process for Medicaid members
    - i. Review of the revised draft Access to Services form
  - j. MAC/TAC orientation packet
  - k. Language access
    - i. Title VI requirements, oversight, and enforcement
    - ii. CHFS recruitment of bilingual staff
    - iii. Language access support for providers through DMS or MCOs
    - iv. Language access offered by DMS, DCBS, and KHBE call centers
    - v. Decision tree and supports for the following populations:
      1. people who speak different languages
      2. people who are deaf or hard of hearing
      3. people with speech impairment
      4. people who are nonverbal
5. New Business – TAC Members & DMS Staff
  - a. School Medicaid
    - i. Data collected from schools
    - ii. Pending grant proposal
  - b. Proposal to overhaul the Michele P and other waivers
  - c. Alignment of quality initiatives
    - i. Engaging stakeholders in SDOH screenings/referrals
    - ii. Leveraging Medicaid reimbursements for Health Related Social Needs through an 1115 waiver vs In Lieu of Services

6. General Discussion – TAC Members, DMS Staff, MCO Representatives
7. Recommendations
8. MAC Meeting Representation
9. 2024 Meeting Schedules
  - a. The Consumer TAC will meet at 1:30pm ET on June 18<sup>th</sup>, August 20<sup>th</sup>, October 15<sup>th</sup>, December 17<sup>th</sup>
10. Adjourn