**TAC ON CONSUMER RIGHTS & CLIENT NEEDS**
August 15, 2023 at 1:30pm ET
Zoom link available on the [Consumer TAC webpage](#)

1. Welcome & Introductions - TAC Chair

2. Establish Quorum – TAC Chair

3. Approval of Minutes from Previous Meeting – TAC Chair

4. Old Business – TAC Members & DMS Staff
   What is the status of the following?

   a. Standing data requests:
      i. How many Kentuckians are currently covered under traditional, expanded, Emergency Time-Limited Medicaid (ETLM), and Presumptive Eligibility (PE)?
      ii. How many people are currently receiving 1915c waiver services or on the waiting list for each waiver?
   b. PHE Unwinding and Medicaid Renewals
      i. How many people received a renewal notice, RFI, or renewal packet in July? How many are scheduled to receive one of these in August?
   c. HCBS rate study and PDS rate increase
      i. How many participants have increased their PDS rates?
   d. PACE program roll out
      i. What are the services covered?
      ii. What has been the experience of enrollees and providers so far?
   e. DMS report on the Hospital Rate Improvement Program
   f. Certified CHW reimbursement implementation
   g. Dental, vision, and hearing regs
   h. Value-added benefits side-by-side with behavioral health items
   i. Network Adequacy
      i. Discuss MCO reports on the number of out-of-network services/providers approved in 2022
      ii. Request for MCO data reports on Network Adequacy related to:
         Exceptions report quarterly
         Geomapping access report
         Timely access report
         Quarterly audits

5. New Business – TAC Members & DMS Staff
   a. "Get Contacted" option on kynect to refer consumers to insurance agents
   b. MAC/TAC orientation packet
   c. Proposal to overhaul the Michele P and other waivers

6. General Discussion – TAC Members, DMS Staff, MCO Representatives

7. Recommendations

8. MAC Meeting Representation

9. Next Meeting
   2023 TAC meetings: 1:30PM ET on Oct 17 and Dec 5
   2023 MAC meeting dates: 4th Thursdays at 10am

10. Adjourn