

**TAC ON CONSUMER RIGHTS & CLIENT NEEDS**  
October 17, 2023 at 1:30pm ET  
Zoom link available on the [Consumer TAC webpage](#)

1. Welcome & Introductions - TAC Chair
2. Establish Quorum – TAC Chair
3. Approval of Minutes from Previous Meeting – TAC Chair
4. Old Business – TAC Members & DMS Staff  
What is the status of the following?
  - a. Standing data requests:
    - i. How many Kentuckians are currently covered under traditional, expanded, Emergency Time-Limited Medicaid (ETLM), and Presumptive Eligibility (PE)?
    - ii. How many people are currently receiving 1915c waiver services or on the waiting list for each waiver?
    - iii. How many people received a renewal notice, RFI, or renewal packet in July? How many are scheduled to receive one of these in August?
  - b. HCBS rate study and PDS rate increase
    - i. How many participants have increased their PDS rates?
    - ii. How is DMS complying with the directive that 85% of the increase go directly to the direct support person?
  - c. PACE program roll out
    - i. What are the services covered?
    - ii. What has been the experience of enrollees and providers so far?
  - d. DMS report on the Hospital Rate Improvement Program
  - e. Certified CHW reimbursement implementation
  - f. Network adequacy demo
5. New Business – TAC Members & DMS Staff
  - a. 1915i and 1115c waivers to provide supported housing and employment to people with SMI
  - b. “Get Contacted” option on kynect to refer consumers to insurance agents
  - c. MAC/TAC orientation packet
  - d. Proposal to overhaul the Michele P and other waivers
6. General Discussion – TAC Members, DMS Staff, MCO Representatives
  - a. Language access
  - b. Open enrollment messaging and value-add benefits side-by-side
7. Recommendations
8. MAC Meeting Representation
9. Next Meeting  
2023 TAC meetings: 1:30PM ET on Dec 5  
2023 MAC meeting dates: 4<sup>th</sup> Thursdays at 10am
10. Adjourn