



Primary Care TAC 11/2/23



Quality Focus - 2024

HEDIS Measure
HBD – Good Control (HbA1c<8)
Child and Adolescent Well Visits 3 – 21 years of age (WCV) Sum of Stratifications
Childhood Immunization Status (CIS Combo 10)
Immunization for Adolescents (IMA Combo 1 and 2)
Postpartum Care (PPC)
*Social Need Screening and Intervention (SNS – E)
Metabolic Monitoring for Children and Adolescents on Antipsychotic (APM)
Follow-up After Emergency Department Visit for Alcohol and Other Drug Dependence (FUA), Follow-Up Within 7 Days of ED Visit (Total)
Weight Assessment and Counseling for Nutrition and Physical Activity for Children and Adolescents (WCC) Counseling for Nutrition Total
Breast Cancer Screening (BCS)
SNS – E is a new HEDIS measure for screening individuals for unmet food, housing, and transportation needs as well as referral to appropriate resource

- Health Plan Strategic Planning assessing overall interventions for gaps and barriers with cross collaborative workgroups
- Actively developing plans to mitigate the barriers and implement interventions to target our members for improved health outcomes related to the targeted measures
- Focused on addressing our members disparities of health and tying back to the VBP measures and our Quality Strategy Measures
- Developing a program from Pregnancy through Adolescence to address the members and support them through their journey for receiving appropriate services and improving health outcomes
- Interventions addressing these measures –
 - QPA visits education with providers collaborating with PR and Pharmacy
 - Health Coach calls scheduling appointments with members and providing education on services, valued added services and addressing SDOH needs such as transportation to and from appointments.
 - Member Incentives to encourage compliance and support the member
 - Implementation of services to support SDOH needs related to food insecurities, transportation and housing support
- Providers can refer members by giving them WellCare’s Community Connections Help Line Number [1 \(866\) 775-2192](tel:18667752192)
- Community Connections Home Page = <https://www.wellcareky.com/members/medicaid/community-connections.html>



Beyond Healthcare. A Better You.