



KEIS FIRST FRIDAY FOCUS

July 2023

A place where you can get quick updates that spotlight what's going on in Kentucky's Early Intervention System (KEIS) through the listserv on the first Friday of every month Information Page on the [KEIS website](#).

Determination of EI Services

Early intervention services and the service delivery method (in-person only, tele-intervention only, or hybrid) are determined by the Individualized Family Service Plan (IFSP) team. The specific child's and family's strengths, needs, and outcomes, as well as family and provider availability, need to be considered while making this decision. The discussion leading to service delivery decisions made by the team must be documented by the Service Coordinator in the IFSP note and shall not be solely based on any individual team member's preference including the family.

GENLOG Submission Tips

The GENLOG is an online method for secure submission of Explanation of Benefits (EOB). Please ensure that all scanned EOBs are legible before saving. The State Lead Agency is unable to accept clarifying details about unreadable documents via phone or email and this could lead to a delay in payment.

The GENLOG also has a time-out feature of less than 30 seconds for the upload. Depending on the speed of the network used, acceptable file size may vary. Files may not go through when uploading too many documents at once.



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Proposed Changes to KEIS Payment System

A workgroup of providers and SLA staff have been discussing steps to move from a location-based reimbursement structure to one supporting quality services. Goals of the workgroup are to recommend an incentive to achieve and maintain high quality services, bring about equity in service quality, and ultimately develop recommendations to present to Department for Public Health (DPH) leadership.

A tiered payment system is being considered. Although specific details are not ready to be shared yet, the workgroup is recommending that all providers receive a rate increase, as well as raises for 5AAs and PLEs. The workgroup will present recommendations, but it cannot mandate rate increases. KEIS payment system decisions are made by DPH, CHFS, and the legislature. Changes to current regulations will take at least 6-12 months, and any rate increase is dependent on available funds. More information will be coming soon!

Coaching in KEIS

A recent review of annual Part C reporting data recognized 43 states using a coaching approach. Here in Kentucky, Dr. Stack has recently had the opportunity to hear from KEIS providers and caregivers regarding their experiences with coaching in early intervention visits. Below are provider and caregiver perspectives from across Kentucky.

Western KY Provider/Coach- *"I thought I was coaching but after starting, I realize I was not. I found myself reflecting on my own practice. I enjoyed learning something new to help families and networking with other providers."*

Southeastern KY Provider/Coach- *"I was very nervous about recording, but your responses definitely make me comfortable for the next recording. The encouragement and reflective questioning will definitely help me to reflect and prepare more for the transition to coaching."*

North Central KY Provider/Coach- *"Interactions and visits have gotten better. Before home visits felt like a private practice approach but using family materials. But now I have much more family involvement. I feel like I am on the team with the parent and because of the team effort, I don't put as much pressure on myself. We are all in it together, working for the benefit of the child."*

Central KY Caregiver- *"Before I began with my coach, I didn't know what to do. The best thing is I don't have to freak out anymore. I'm confident and I know I will be able to help him in the future."*